OIOS recommendations to UNCTAD (outstanding as of January 2016)

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No.	Report	Recommendation	Target date
1	Audit of UNCTAD's Communications, Information and Outreach Section	To improve web governance and operations, the UNCTAD secretariat should develop policy guidelines in compliance with common UN system-wide policies that, among other things specify requirements related to functional and technical platform of the new website and standards relating to web layout, branding, style, web content accessibility and use of social media.	Past due
2	Audit of arrangements for initiation, review and clearance of technical cooperation projects at UNCTAD	UNCTAD should develop common guidance for the administrative requirements related to technical cooperation projects.	Past due
3		UNCTAD should establish guidelines for strategic planning following the ministerial-level conferences, including the need for Units and Divisions to assess and define a plan of action or implementation strategy for each broad area of work.	By end of 2016
4	Audit of UNCTAD's Special Unit on Commodities	UNCTAD should ensure that the structural arrangements and placement of the Special Unit on Commodities within UNCTAD: (a) optimally support the achievement of the Unit's strategic and operational objectives; and (b) provide for effective oversight and coordination with other substantive divisions.	By end of 2016
5		The UNCTAD Special Unit on Commodities should establish standard procedures to ensure that publications are planned in accordance with the UNCTAD publications policy.	By end of 2016
6	Report of the Office of Internal Oversight Services on Strengthening the role of evaluation and the application of evaluation findings on programme design, delivery and policy directives (all entities) • Developing an evaluation workplan • Developing action plans for implementing evaluation recommendations • Tracking and/or monitoring the implementation of evaluation recommendations • Sharing and/or disseminating evaluation reports • Sharing and/or disseminating lessons learned from evaluation • Feeding evaluation results back into programme planning and implementation	In order to strengthen their overall evaluation capacity, all entities should ensure that each of the following procedures is in place:	By end of 2016
7		UNCTAD should revisit its current typology of research and analysis products, ensuring they reflect largely discrete product lines with key shared features. UNCTAD should use this typology to inform all major strategic decisions, from planning and budgeting to programme implementation and monitoring and evaluation.	By end of 2016
8		To help ensure consistent quality standards across the organization, UNCTAD should develop and implement separate quality assurance frameworks for its general (i.e. publication-focused) research and analysis product line and its statistics product line, to be applied across all divisions.	By end of 2016 for research and analysis and 2017 for statistics.
9	Report of the Office of Internal Oversight Services on the Evaluation of the United Nations Conference on Trade and Development (UNCTAD)	To support a more strategic, institution-wide approach to work planning on research and analysis UNCTAD should reinvigorate the Publications Committee and strengthen its remit. The Committee should undertake a collaborative, interdivisional discussion leading to evidence-based streamlining of the research and analysis.	By end of 2016
10		In order to achieve maximum results through its research and analysis products, UNCTAD should strengthen its emphasis on dissemination of these products.	By end of 2016
11		UNCTAD should reinforce gender mainstreaming in its research and analysis products.	By end of 2016
12		UNCTAD should dedicate focused attention and resources to the monitoring and evaluation of its research and analysis results, in keeping with UNEG normative guidance.	By end of 2016