Expert Meeting on

CYBERLAWS AND REGULATIONS FOR ENHANCING E-COMMERCE: INCLUDING CASE STUDIES AND LESSONS LEARNED 25-27 March 2015

E-commerce and Law Reform: Best Practices and Lessons Learned

By

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E-COMMERCE AND LAW REFORM: BEST PRACTICES AND LESSONS LEARNED

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UNCTAD's E-commerce and Law Reform Programme

- ☐ To date, **60 countries** in Africa, Asia and Latin America and the Caribbean have received technical assistance in various forms
- Awareness and build capacity workshops of policy and law makers, including parliamentarians;
 - ✓ Online and face-to-face training courses on the "Legal Aspects of E-commerce" following the TrainForTrade methodology: legal validity of e-transaction, consumer protection, taxation, security, privacy, IPRs, content regulation;
 - ✓ Over 2400 policy and law makers trained in 8 years in the ASEAN, EAC, ECOWAS, Latin America and the Caribbean.
- Reviews of national laws and regional agreements;

UNCTAD's work on cyberlaw harmonization

- Preparation of regionally harmonized legal frameworks and assistance in implementation at national level;
- Public and private roundtables;
- Comparative regional reviews on cyberlaw harmonization;
- Partners include:



























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 $lue{}$ External evaluation in 2011

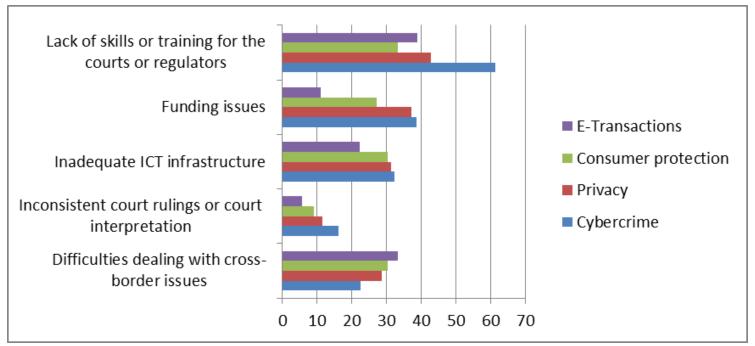
Lessons learned: Different regional/national legal approaches...

- Regional integration plans: increased participation in regional/global markets and supply chains; e-government strategy; mobile commerce, cloud computing
- Differences among countries
 - ✓ Legislation, capacity, resources, political situation
 - ✓ Regional trade agreements/frameworks
- Civil law, common law countries (e.g. EAC)
- Hard versus soft agreement regional approach:
 - ✓ a model law (e.g.ECOWAS) or a baseline text (e.g. EAC, ASEAN)
 to adapt to growing sophistication of ICTs
- Domestic omnibus law versus revising existing body of laws

...and common challenges regarding enforcement and cross border issues

(selected countries, 2013-14, % of respondents)

- Lack of capacity of stakeholders and law enforcement bodies
 - ✓ Staff turn over, change in the government authority and loss of key project focal points



Source: UNCTAD.



Best practices

- Commitment and ownership at highest level (e.g. EAC Task Force on Cyberlaws) – National and regional cyberlaw strategy
- Collaboration among regulatory/statutory authorities at national and regional levels - Inter-governmental coordination committee
- Public-private dialogue needed for legislation to be successfully enacted and enforced
- Trainees become promoters of the cyber law reform process
- ✓ Sharing of experience, restitution seminars
- ✓ Participation at national/regional workshop
- ✓ Training/briefing of national institutions, awareness-raising campaigns



Best practices

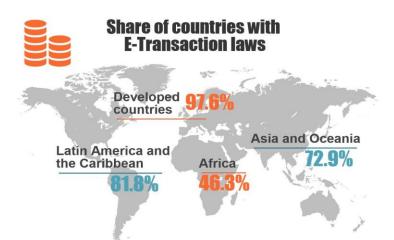
- Detailed list of training and awareness-raising actions for key target group
- ✓ Policy and law makers, parliamentarians, law enforcement agencies, the private sector, civil society
- Comprehensive roadmap, milestones with agreed timelines and harmonization benchmarks
- Monitor developments

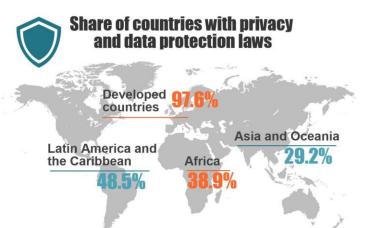


Keep the momentum for Cyberlaw reform

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UNCTAD.org/CyberlawTracker









Share of countries with consumer protection laws



Source: UNCTAD.



Future plans

- Collection of cyberlaw data (annual surveys of legislations to Member States and through our partners) -ict4d@unctad.org
- Analysis of legislation in specific areas to facilitate decisionmaking
- Follow-up assistance to the EAC, ECOWAS, CARICOM countries
- Requests from Bhutan, Madagascar, South Asia, etc.
- Else?



THANK YOU