Progress made in the implementation of and follow-up to the outcomes of WSIS at the regional and international levels



Introduction of the Report of the Secretary-General

Shamika N. Sirimanne Director, Division on Technology and Logistics, UNCTAD Head of the CSTD Secretariat

# Years since WSIS remarkable developments in ICTs and services



The digital evolution has major implications for the implementation of **the 2030 Agenda for Sustainable Development** 



### **Reduced cost**

of hard drive storage



**Robotics** 



Artificial intelligence



Internet of Things (IoT)



Cloud computing



Big data analytics

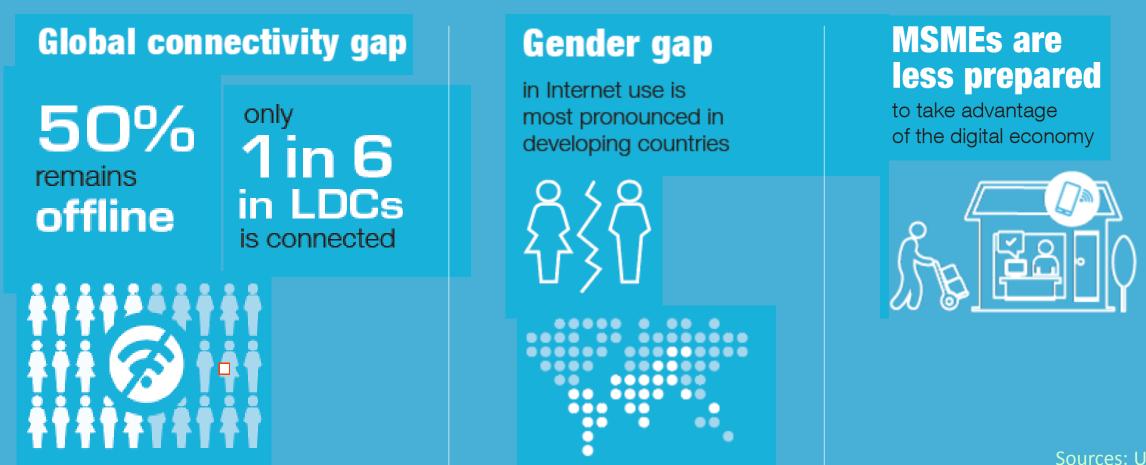
**3D** printing





# Steady but uneven growth in connectivity and the use of ICTs...





Sources: UNCTAD, ITU

### 66 Global **Recent Trends** Internet times higher traffic in 2019 than in 2005 UNITED NATIONS UNCTAD Digital Global \$25.7 e-commerce economy trillion sales: is evolving in 2016 fast... **Developing economies ICT** services accounted for nearly \$2.8 **Cross**exports rose by 90% of the 750 million border B2C trillion 40% people that went online 100 e-commerce: for the first time 2012between 2010 and 2015 million in 2016 2015, India (177 m) people



are employed

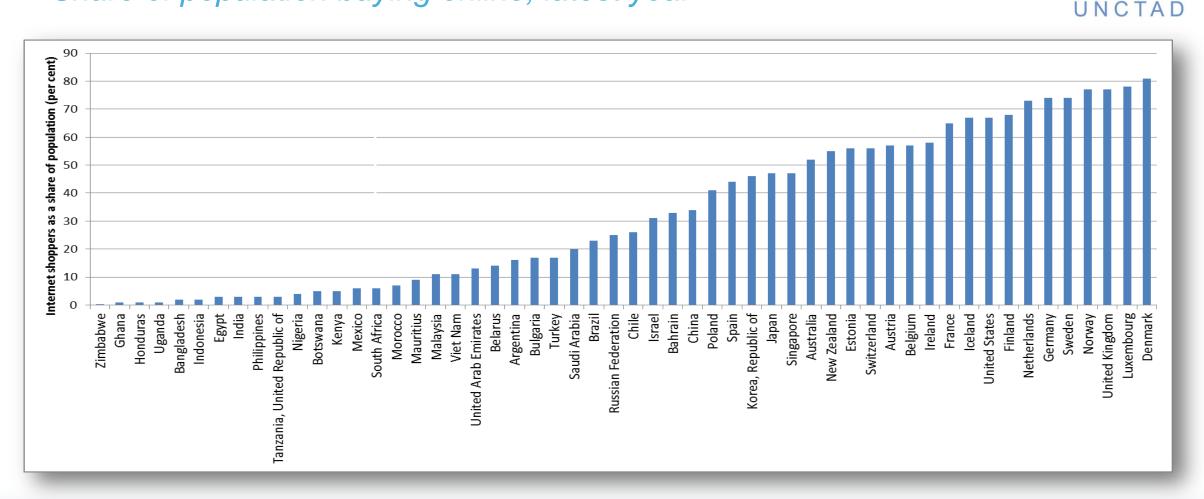
services sector

in the ICT

China (122m).

### The e-commerce divide is huge

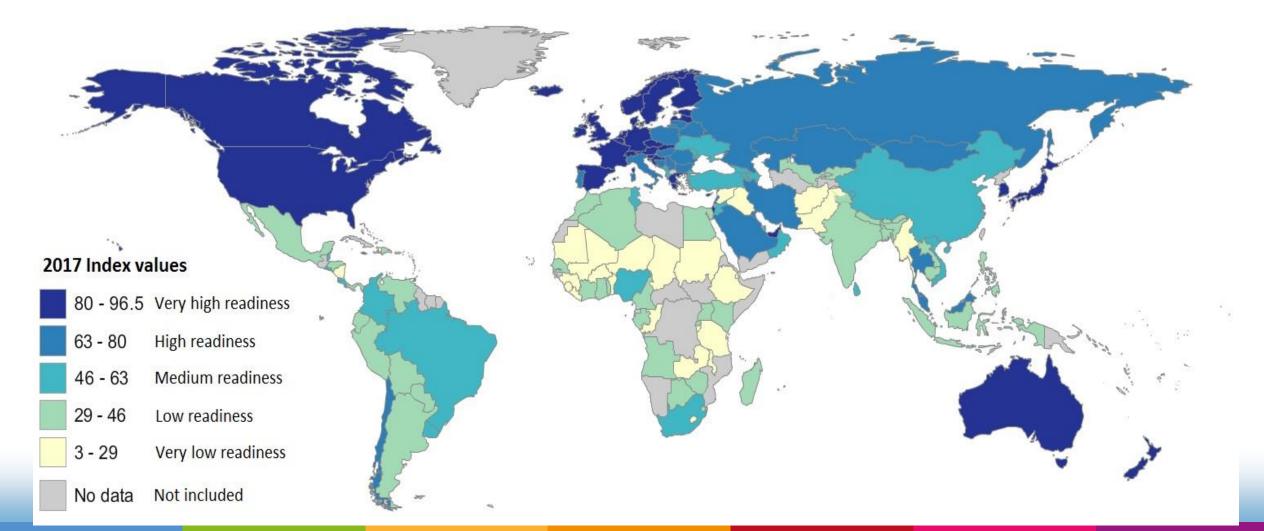
Share of population buying online, latest year



NATIONS

### E-commerce Readiness Based on UNCTAD B2C E-commerce Index 2017





## eCommerce Week 16-20 April 2018



16–20 April 2018 Palais des Nations, Geneva

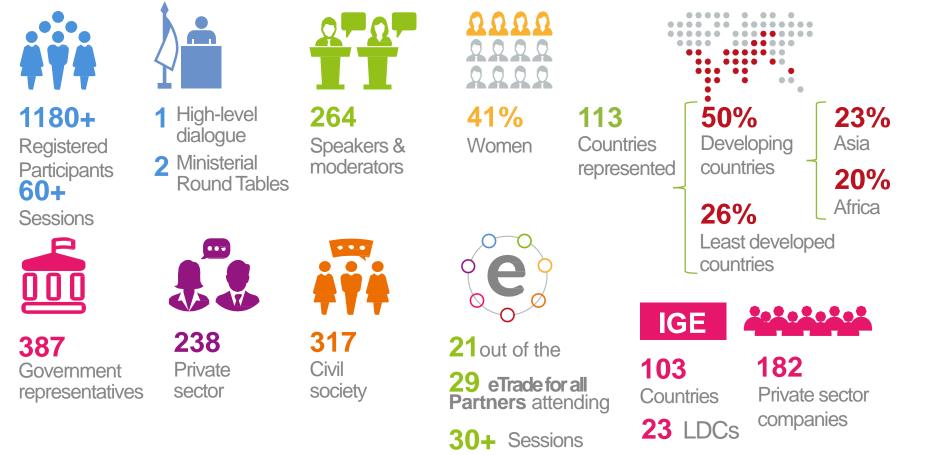


### **Development Dimensions of Digital Platforms**

### eCommerce Week 2018 in a nutshell

Development Dimensions of Digital Platforms







### eCommerce Week 2018 online

**15.6** millions social media impressions

**700** social media contributors 1600+ 2.5 millions tweets social media accounts reached



## **Recent trends: Cybersecurity**

- Growing incidence of cyberattacks
- Risks associated with increased use of IoT devices
- International attention on:
  - improving awareness among users
  - increased security in products and services, and
  - multi-stakeholder cooperation





# Recent trends: Measuring the Information Society

- Increasingly challenging due to rapid advances in technologies, capabilities of devices, the range of services and increasing pervasiveness of ICTs
- Big data analysis, cloud storage and the analytical power of computing, can help to understand ICT impacts. But data privacy, data protection and cybersecurity need to be tackled.
- The value of better data is limited by the lack of human and financial resources to act upon it.



### Internet Governance



- The WGEC (GA/70/125) concluded its work. The group held five meetings in Geneva. Briefing from WGEC Chair.
- The 12<sup>th</sup> annual IGF meeting under the theme "Shape Your Digital Future!" was held in Geneva, Switzerland on 18-21 December 2017. More than 2,000 people from 142 countries attended the Forum.

## Findings





Achieving the SDG target of universal, affordable Internet access in LDCs by 2020 highly unlikely.



Progress towards inclusion in the information economy remains highly unequal. Multiple divides limit capacity to benefit from ICTs. International, multi-stakeholder efforts needed to address challenges



The effects of ICTs on Governments, business and people are intensifying with emerging technologies.



ICT and related energy infrastructure CRITICAL. Foresight exercises can help to prepare societies for change.



## UNITED NATIONS UNCTAD

## Thank you!