

UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPMENT IN COLLABORATION WITH
THE MINISTRY FOR FOREIGN AFFAIRS OF SWEDEN



CNUCED MENA PROGRAMME

Regional Economic Integration through the Adoption
of Competition and Consumer Protection Policies,
Gender Equality, Anticorruption and Good Governance

UNCTAD MENA Programme - IT Analysis, Fact Finding
Mission to the Competition and Consumer Protection
Authorities 2 - 4 March 2017, Cairo, Egypt



UNITED NATIONS
UNCTAD



SWEDEN

Thu. 2 March

09.30-12.30

Egyptian Competition Authority - Presentation of the Mission, Updates on the UNCTAD MENA Program work done and organization of the visit

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Dr. Mona Elgarf, Chairperson, Egyptian Competition Authority

UNCTAD MENA Programme - Regional Training Competition Centre - MoU & Letter of Intent

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Dr. Mona Elgarf, Chairperson, Egyptian Competition Authority

List of Training Priorities on Competition for the Workplan 2017-2018, Next Steps and Meetings of the UNCTAD MENA Program

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Dr. Mona Elgarf, Chairperson, Egyptian Competition Authority

Questionnaires, reports and studies for the UNCTAD MENA Programme

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Dr. Mona Elgarf, Chairperson, Egyptian Competition Authority

12.30-14.30

Lunch

14.30-17.30

IT Analysis of Computer tools used at the Egyptian Competition Authority & Complaint Handling Workflows

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme, IT Staff of ECA and Case Handler designated to go through the complaint handling workflow

Fri. 3 March

09.30-13.30

Annual Review Meeting with the donor - 2017/2018 Work Plan

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Ms Margareta Davidson-Abdelli, Counselor, Embassy of Sweden in Cairo, Government of Sweden

13.30-15.30

Lunch

15.30-17.30

Meeting with UNCTAD MENA Competition Expert

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Mr Ahmad Eshan, UNCTAD MENA Competition Expert



Sat. 4 March

09.30-12.30

Egyptian Consumer Protection Agency - Presentation of the Mission, Updates on the UNCTAD MENA Program work done and organization of the visit

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Mr Atef Yacoub, Chairman, Egyptian Consumer Protection Agency

UNCTAD MENA Programme - Regional Training Consumer Protection Centre - MoU & Letter of Intent

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Mr Atef Yacoub, Chairman, Egyptian Consumer Protection Agency

List of Training Priorities on Consumer Protection for the Workplan 2017-2018, Next Steps and Meetings of the UNCTAD MENA Program

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Mr Atef Yacoub, Chairman, Egyptian Consumer Protection Agency

Questionnaires, reports and studies for the UNCTAD MENA Program

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme and Mr Atef Yacoub, Chairman, Egyptian Consumer Protection Agency

12.30-14.30

Lunch

14.30-17.30

IT Analysis of Computer tools used at the Egyptian Consumer Protection Agency & Complaint Handling Workflows

Ms. Juliette Coca, Programme Management Officer, UNCTAD MENA Programme, IT Staff of CPA and Case Handlers designated to go through the complaints handling workflows

Venue

Egyptian Competition Authority

buliding B19 1st floor Smart Village KM 28 Alexandria desert road

Tel. +20 2 35351900

Egyptian Consumer Protection Agency

Giza Governorate, Egypt

Tel. +20 2 35380380

Embassy of Sweden in Cairo

13 Mohamed Mazhar St. Mohammed Mazhar, Zamalek, Cairo Governorate, Egypt

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Contact

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