## **OIOS** recommendations to **UNCTAD**

(outstanding as of January 2016)

| No. | Report  | Recommendation   | Target<br>date  |
|-----|---|--|---|
| 1   | Audit of UNCTAD's Communications, Information and<br>Outreach Section   | To improve web governance and operations, the UNCTAD secretariat<br>should develop policy guidelines in compliance with common UN<br>system-wide policies that, among other things specify requirements<br>related to functional and technical platform of the new website<br>and standards relating to web layout, branding, style, web content<br>accessibility and use of social media. | Past due  |
| 2   | Audit of arrangements for initiation, review and clearance of technical cooperation projects at UNCTAD  | UNCTAD should develop common guidance for the administrative requirements related to technical cooperation projects.   | Past due  |
| 3   |   | UNCTAD should establish guidelines for strategic planning following<br>the ministerial-level conferences, including the need for Units and<br>Divisions to assess and define a plan of action or implementation<br>strategy for each broad area of work.   | By end of 2016  |
| 4   | Audit of UNCTAD's Special Unit on Commodities   | UNCTAD should ensure that the structural arrangements and<br>placement of the Special Unit on Commodities within UNCTAD:<br>(a) optimally support the achievement of the Unit's strategic and<br>operational objectives; and (b) provide for effective oversight and<br>coordination with other substantive divisions.   | By end of 2016  |
| 5   |   | The UNCTAD Special Unit on Commodities should establish standard procedures to ensure that publications are planned in accordance with the UNCTAD publications policy.   | By end of 2016  |
| 6   | <ul> <li>Report of the Office of Internal Oversight Services on<br/>Strengthening the role of evaluation and the application<br/>of evaluation findings on programme design, delivery and<br/>policy directives (all entities)</li> <li>Developing an evaluation workplan</li> <li>Developing action plans for implementing evaluation<br/>recommendations</li> <li>Tracking and/or monitoring the implementation of<br/>evaluation recommendations</li> <li>Sharing and/or disseminating evaluation reports</li> <li>Sharing and/or disseminating lessons learned from<br/>evaluation</li> <li>Feeding evaluation results back into programme<br/>planning and implementation</li> </ul> | In order to strengthen their overall evaluation capacity, all entities should ensure that each of the following procedures is in place:  | By end of 2016  |
| 7   |   | UNCTAD should revisit its current typology of research and analysis<br>products, ensuring they reflect largely discrete product lines with<br>key shared features. UNCTAD should use this typology to inform all<br>major strategic decisions, from planning and budgeting to programme<br>implementation and monitoring and evaluation.   | By end of 2016  |
| 8   |   | To help ensure consistent quality standards across the organization,<br>UNCTAD should develop and implement separate quality assurance<br>frameworks for its general (i.e. publication-focused) research and<br>analysis product line and its statistics product line, to be applied<br>across all divisions.  | By end of 2016<br>for research<br>and analysis<br>and 2017 for<br>statistics. |
| 9   | Report of the Office of Internal Oversight Services on the<br>Evaluation of the United Nations Conference on Trade and<br>Development (UNCTAD)  | To support a more strategic, institution-wide approach to work<br>planning on research and analysis UNCTAD should reinvigorate the<br>Publications Committee and strengthen its remit. The Committee<br>should undertake a collaborative, interdivisional discussion leading to<br>evidence-based streamlining of the research and analysis.   | By end of 2016  |
| 10  |   | In order to achieve maximum results through its research and analysis products, UNCTAD should strengthen its emphasis on dissemination of these products.  | By end of 2016  |
| 11  |   | UNCTAD should reinforce gender mainstreaming in its research and analysis products.  | By end of 2016  |
| 12  |   | UNCTAD should dedicate focused attention and resources to the monitoring and evaluation of its research and analysis results, in keeping with UNEG normative guidance.   | By end of 2016  |