11th UNCTAD Debt Management Conference

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Integrating public debt management within Integrated Financial Management Systems (IFMIS)

by

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The views expressed are those of the author and do not necessarily reflect the views of UNCTAD.





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Integrating Debt Management Software with Integrated Financial Management Systems (IFMIS)

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Integrating Debt Management Software with Integrated Financial Management Systems (IFMIS)

Outline:

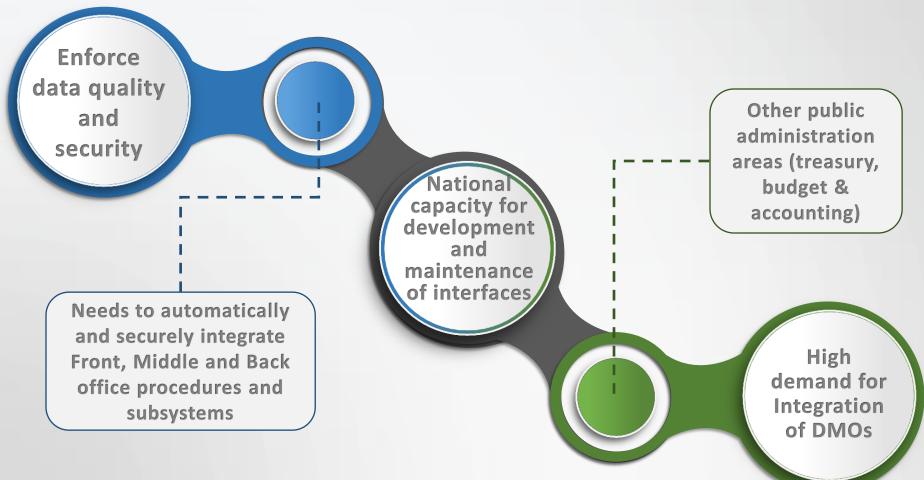
- ➤ Challenges faced by DMOs
- ➤ Solutions provided
- ➤ Benefits of integration
- > Recommended activities
- >Key success factors
- >Lessons learnt and future developments

Challenges faced by DMOs



The evolution of Information Technologies, including changes Administration confronts DMOs with:

Requirements and Information in best practices of Public



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Solutions provided

As a result of the evolution of requirements, DMOs increasingly require advice and support to software solutions providing standardized interfaces

Greater interactivity with other Information
Systems in use in the DMO or within the
context of Public Administration procedures

Integrate a variety of software solutions to reinforce data
quality and security

Standard features and data structures to support system
integration

Increased support and advice for systems integration and reporting,

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enhancing data analysis and communication.

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Solutions provided

Increased support and advisory services for integration processes and reporting, enhancing data analysis and communication



Benefits of Integration

Integrating the development of interfaces within the context of the Debt Management Software project implementation and development facilitates:



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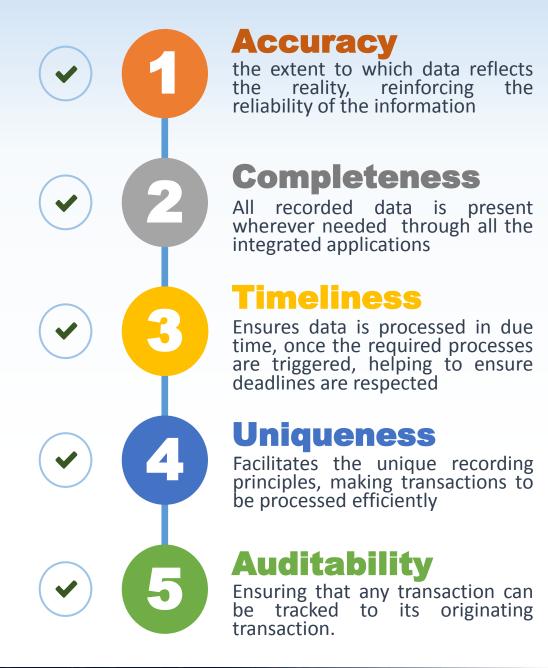
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Benefits of Integration

In addition to technological advantages of integration, we can also consider the compliance with most recent definitions of best practices in Debt Management, particularly those related with Data Quality Dimensions such as:



Recommended activities

IFMIS Integration

Needs Assessment

On demand, provide advisory services for assessing the integration of IFMIS with the Debt Management Software.



- Assess the requirements for integration and eventual modifications (process & applications)
- Agree with government on requirements for implementation.

Analysis of local system

Environment and needs for the interface (Conceptual Design), in close collaboration with IFMIS technical and functional teams



Physical design

Creating the technical definitions of the interface between systems, including a Workshop on Procedures, Database Structures, tables and relationships

Development support

The local IT staff will maintain the detailed design of the interface;

Validate the modifications and updates to the detailed design of the interface

- Assist local IT staff in the elaboration of the detailed design (Offer technical template)
- Preparation and presentation of detailed design in form of a workshop

- The local IT staff developing the programs for the link/interface between the systems.
- UNCTAD providing remote support and guidance through its helpdesk.

Recommended activities

IFMIS Integration

Support during development process

Development and maintenance of interface performed by IFMIS IT staff
Remote support and guidance through helpdesk.

Supervision/Coordination

Systems Analyst/Designer supervising the work of developers and consultants while coordinating ensuing activities

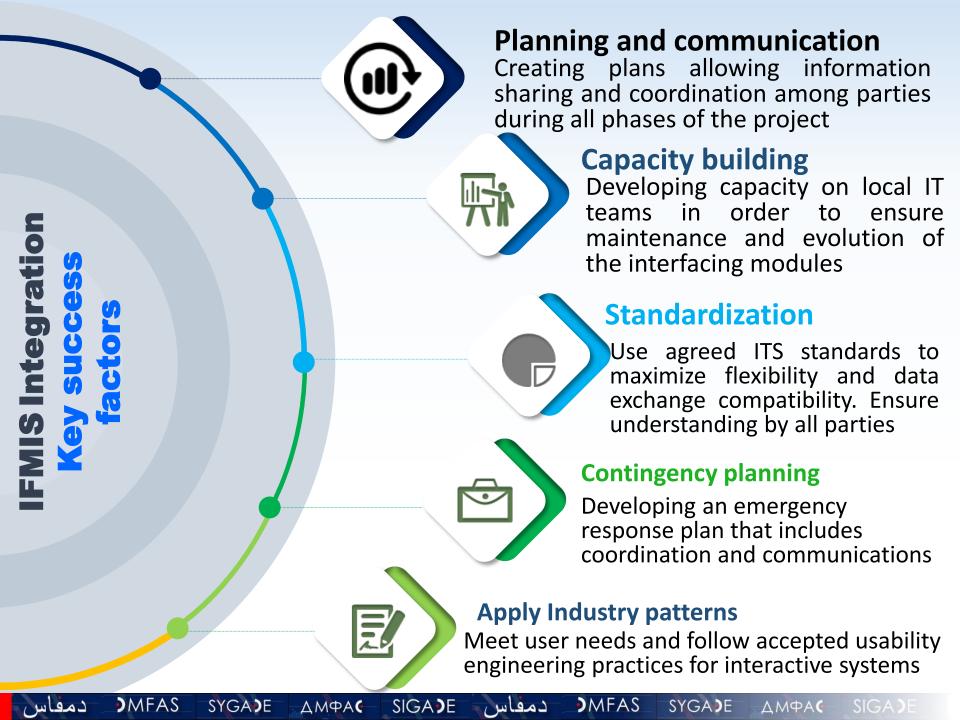
Validation of the Interface

Onsite review and test of the link/interface in coordination with local IT staff and the related users

Successful implementation

IFMIS Integration





Lessons learnt

Failure factors











Outsourcing

- Lack of expertise regarding functionality, making the modules to be underdeveloped and failing on the functionality tests or in a live situation.
- Poor analysis of requirements creating unresolved integration issues during early phases of the project

QA

- Non Accurate development time and thorough system testing to ensure systems are working properly after integration
- Poor users and experts participation in the different project phases

Project Plan

- Non accurate estimations of resources;
- Badly defined system requirements;
- Inability to handle project's complexities

Implementation

- Poor project management
- Unmanaged risks
- Use of immature technology
- Poor development practices and standardization
- Political pressures

Communication

- Poor communication among management, users and developers
- Poor reporting of project's status:

Lessons learnt

Reducing failure factors











Outsourcing

- Ensure experts availability to validate OC deliverables (documentation, specification, etc.)
- Create
 management
 committee to
 periodically
 review the
 resolution of
 integration
 issues raised

QA

- Allow resources for development and testing to ensure systems are working properly after integration
- Active participation of users, experts during project phases
- Managerial support to project

Project Plan

- Review project planning against results of Needs Assessments;
- Validate system requirements with users and experts;
- Periodically review project's milestones

Implementation

- Perform periodic risk evaluations
- When using new technology ensure validation of Proof of Concepts
- Perform periodic reviews of development practices and standards in use
- Plan realistic schedules

Communication

- Ensure periodic communication among management, users and developers
- Create and share periodic reports of project's status, following standard templates

Future developments



The evolution of technologies and requirements require solutions for interfacing systems within new configurations



1 Reporting

Increasing support for Business Intelligence platforms, enhancing data analysis and communication.



Cloud computing & SaaS contexts, providing high availability, scalability and cross platform support



Enhance standard interfaces for integrating a variety of software solutions reinforcing data quality and security



3 Capacity Building

Continue improving on capacity building activities for local IT and IFMIS staff

Thank you

Questions?