The specific role of NCTFs in the Evaluation and Monitoring of TF reforms

Hermie George - WCO
• Time Release Study - Self-Assessment Monitoring and Evaluative Tool
• SAFE Framework of Standards – Self-Assessment Checklist
TFA Implementation

Phase I
DIAGNOSTIC NEEDS ASSESSMENT

Phase II
IMPLEMENTATION SUPPORT

Phase III
PROGRESS EVALUATION AND MONITORING
**Mercator Programme**

**Tailor-made track**
- Needs assessment
- Various diagnostic reports
- Self-Assessment
- Annual Survey

**Planning**
- Strategic planning

**Delivery**
- CB/TA delivery

**Monitoring**
- TRS
- Performance indicators

**Funding**
- Approaching donors

**Experts**
- Accreditation of experts

**Awareness-raising**
- Regional WS with other government agencies
- National WS with other government agencies

**Regional WS**
- Survey on National Committees on TF
- Promotion of CBM Compendium
- Promotion of Customs-Business Partnership Guide
- Conference on regional integration
- Promotion of WCO standards for regional integration
- Promotion of Transit Handbook, development of Transit Guidelines
- Promotion/regular update of TFA Implementation Guidance

**National WS**
- NCTF Guidelines
- Promotion of WCO’s tools and best practices

**Overall track**
- Harmonized Implementation
- Economic Competitiveness Package

**Donor Funding/Resource Mobilization**
- ROCB
- CBM

**Showcase**
- success stories
  - Customs-business Partnership
  - Regional integration
  - Other areas

**Coordination with other international organizations**

**Upgrade of WCO’s tools and best practices**

**Ensuring integrity**
Self Assessment Monitoring and Evaluation

- Time Release Study - Monitoring and Evaluative tool
- SAFE Framework of Standards – Self-Assessment Checklist
Article 7.6 of TFA: Establishment and Publication of Average Release Times
What is Time Release Study?

- A unique tool and method for measuring the actual time required from arrival of goods to its release.

- The tool to assess the efficiency and effectiveness of each actor in the flow process of cargo.
TRS’ objectives

- Identifying **bottleneck actions** affecting customs release
- Assessing **new procedures, operations**, etc.
- Establishing baseline TF performance measurement
- Identifying **opportunities** for TF improvement, such as SW
- Estimating the country’s approximate position as a benchmarking tool
TRS’ particularities

- Applies to multiply mode of transport and to several type of procedures such as import, transit, export and etc.

- Package embracing three components.

- Cutting-cross tool, not based on perception.

- A Cycle leading to continues improvement.
The Phases

Phase 1: Preparation of the Study
- Establishment of a TRS Working Group
- Determination of scope and design of the study
- Planning and detailed methodology
- Detailed Drawing plan
- Sampling
- Developing a survey questionnaire form
- Test-Run

Phase 2: Collection & Recording of Data

Phase 3: Analysis of the Data & Conclusions
- Analysis of the results of TRS and formulations of action plan
- Finalizing TRS report and Publication
The WCO Self-Assessment Checklist for the WCO Framework of Standards to Secure and Facilitate Global Trade
Objective

- The ultimate objective of WCO self-assessment checklists is to provide Customs administrations with an evaluative tool that will assist in identifying their needs and a foundation for undertaking more comprehensive Customs reform and modernization through use of the WCO Diagnostic.

- The WCO Secretariat can support Customs Administrations with diagnostic activity after completion of the checklists.
Self-Assessment Checklist

- Checklist provides a snapshot of the required elements contained in the Framework of Standards.
- The Checklist covers the following areas:
  - Strategic Management;
  - Resources;
  - Legal Framework;
  - Systems and Procedures;
  - Information and Communication Technology;
  - External co-operation, communication and partnership; and
  - Integrity
- 18 page document available on the WCO website: www.wcoomd.org
- NCTF should develop a similar checklist as an evaluative tool that will assist in identifying their needs for TF implementation
Thank you for your attention