SUSTAINABLE LOGISTICS: 
MAKING THE WORLD A MORE SUSTAINABLE, SAFER PLACE

by

Mr. Wim Van Geffen
Head, Physical Logistics
Nestlé

15 October 2015

This expert paper is reproduced by the UNCTAD secretariat in the form and language in which it has been received.
The views expressed are those of the author and do not necessarily reflect the view of the United Nations.
Sustainable Logistics

Making the world a more sustainable, safer place
Supply Chain: Makes an impact across the world
Supply Chain: Makes an impact across the world

- 442 Factories
- 900 Warehouses
- 86 Countries
- 600 Distribution centers
As the largest Food & Beverage company we can

Make people’s lives better

By doing better business

39 million
Swiss francs given as financial services and assistance to farmers

49 444
employees trained on human rights since 2011

376 000
Farmers trained through capacity-building programmes in 2014
Our objective

Ensure that robust safety and health management systems are in place, covering all employee populations so there is the same level of safety and protection across all businesses.
Nestlé Philippines

The journey to attain zero lost time due Incidents
What we were greeted with
Safety was not a priority
Providing Governance in safety creates investments in:

- People
- Training
- Better logistics
- Better business practices
- Creating a cleaner environment
- More efficient processes
- Training
Resulting in a safer and cleaner environment for everyone

- Nestlé’s Safety culture was embraced
- Reduced lost time due to incidents
- Increased involvement with service providers
- Improved corporate governance practices
- Management open on compliance requirements
Why does Nestlé Prioritize Governance?

Institutions that are in need of reform. The Committee argues that strengthening global governance and global rules is necessary in order to manage the increasing interdependence among countries more efficiently, to reduce existing inequalities, and to guarantee the necessary policy space for countries to pursue their own priorities within the limits given by interdependence.
Where else can Nestlé help?

- Training
- Behavior Based Safety
- New Hardware
- Technical support
- Education
- Checklists
- Governance
- KPIs
- Teaching
- SWAT Analysis
- Certification
- Coaching
- Planning
Improving partners’ businesses in Nigeria
Nigeria – Partners’ old trucks

- Inefficient
- Un-reliable
- Potentially unsafe
- 20% More expensive to run

Bad business partners
How can Nestlé help to improve partners’ business?

Provide new trucks?
Provide longer term contracts
Allows partners to:

- Apply for credit
- Plan for expansion
- Invest in people
- Invest in trucks
- Invest in warehouses

Better business partners for the future
Improved Milk Logistics in Brazil
Sustainable Milk Logistics in Brazil

- 800 Tanker Trucks
- 5600 Milk Farms
- 1,500 drivers
- 18 factories supplied

- 30% Less Milk Losses
- Optimized Route Planning
- Long Term Contracts
- Logistics Training provided
Supply Chain will continue to make a real difference

Across the world
is the tool for Nestlé to make the world more sustainable, safer place.