
Intergovernmental Group of Experts on Consumer Law and Policy
(IGE Consumer)

3rd SESSION
09-10 July 2018
Room XVII, Palais des Nations, Geneva

Tuesday, 10 July 2018
Morning Session

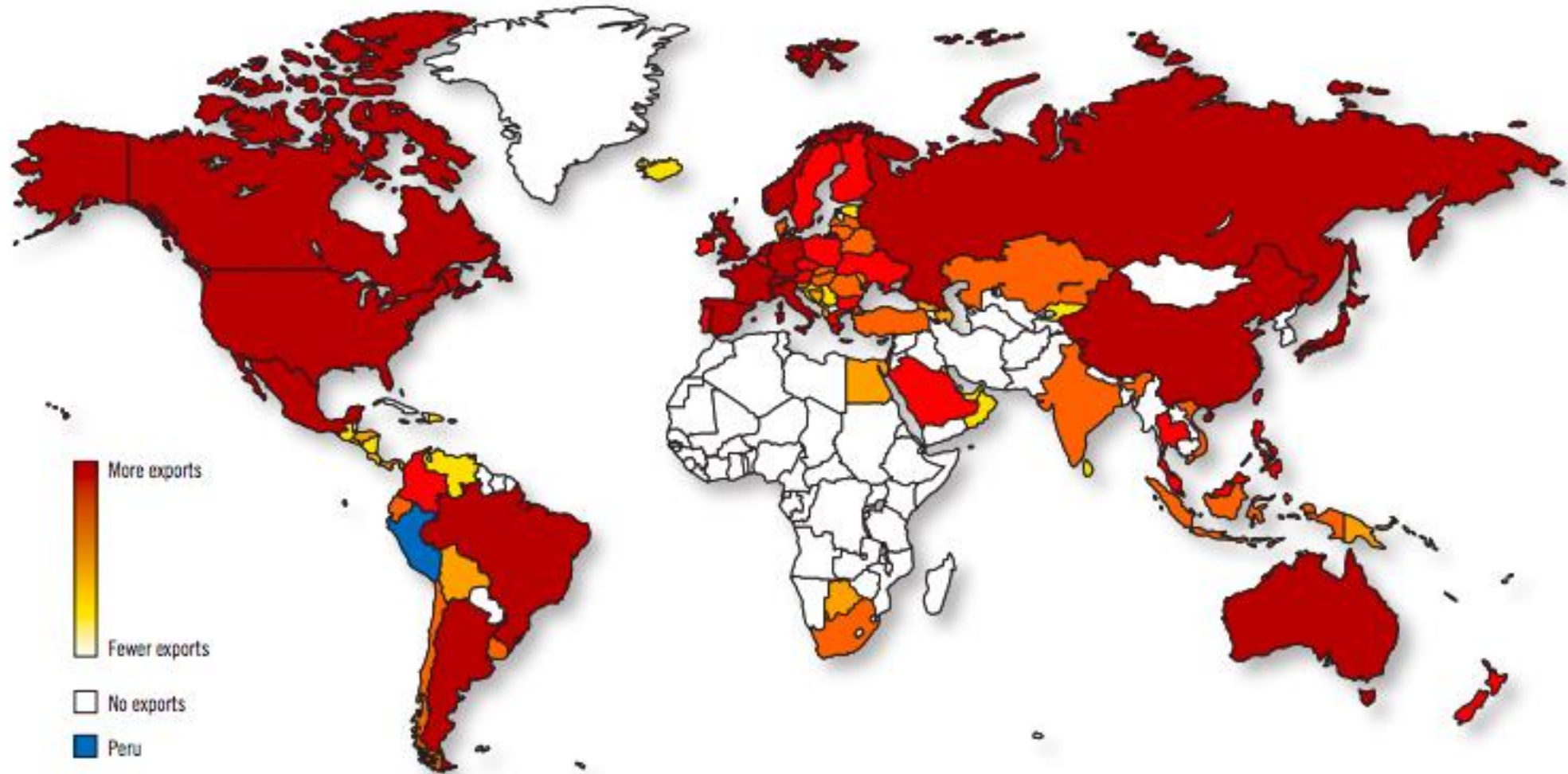
Agenda Item 3d. Dispute resolution and Redress

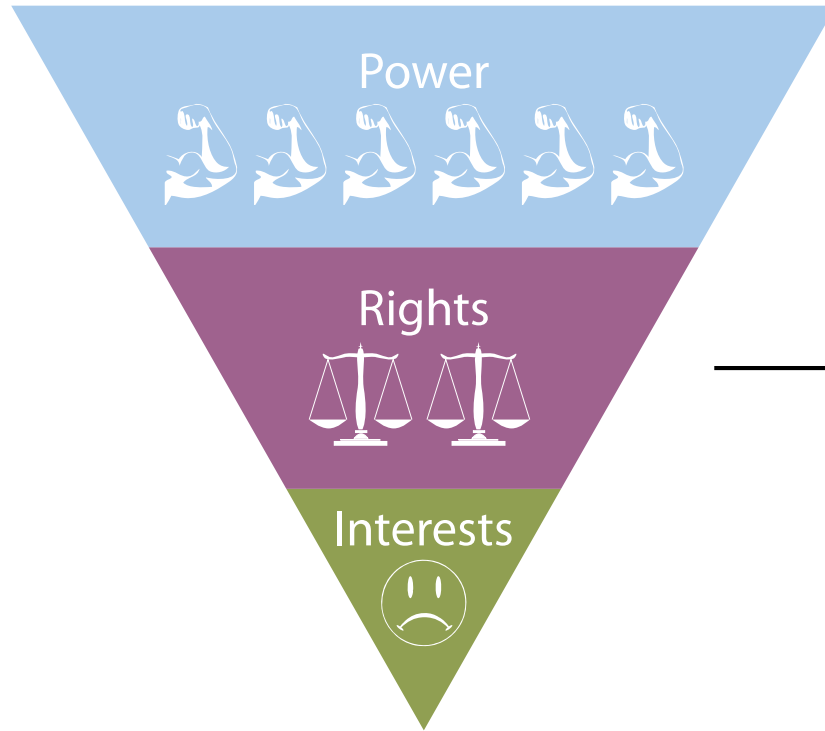
Presentation by
Ms. Hanne Melin
Director and Head of Europe, Middle East and Africa, Global Public Policy
eBay

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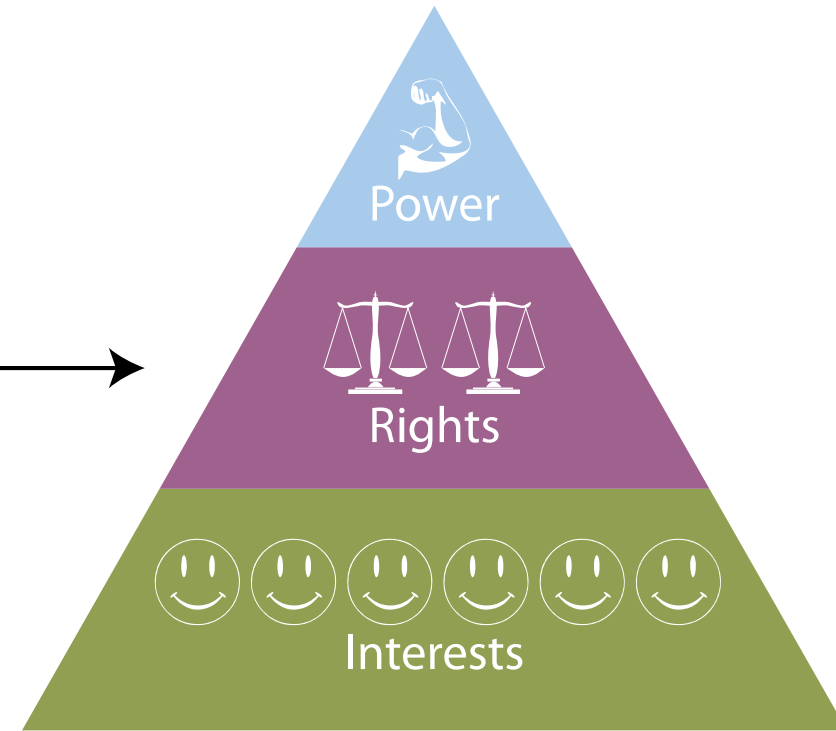
Customer reach

Peruvian small businesses on eBay





Distressed System



Effective System