E-commerce Platforms for Rural Development

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Overview

- Global Landscape
- Broad challenges in rural areas
- E-platform-specific challenges in rural areas
- E-platform and e-commerce opportunities in rural areas
- Opportunities for industry development through e-commerce platforms
- Case study 1: Dongfeng village in Jiangsu Province, China
- Case Study 2: Information Network Village in Korea
- ICTPR E-commerce Assessment and Enabler Framework
Global landscape

- Three billion people in developing countries live in rural areas.
- They include the majority of the world’s poor.
- It appears their numbers will continue to grow until 2030.

Source: OECD 2016
Broad challenges for rural areas

- Rural areas tend to be remote areas. Far from urban centers and difficult to access. Achieving standard urban-rural connectivity more expensive (i.e. through roads, power lines, etc.)
- Rural areas are sparsely populated. Difficult to achieve economies of scale for production of goods and services. Underdeveloped commercial markets.
- Rural infrastructure is lacking or poorly developed.
- Human capacities and institutional capacities are limited.
- Rural services are poorly developed (i.e. health, education, water, electricity, sanitation, etc)
- Labour drain, low skilled, low paying jobs.
- Issues of migration and its related social dimensions,

Source: GIZ, Kloekner 2014; OECD 2010
How Can Electronic Platforms Help Foster Rural Development?

- Building capacity of rural producers to use e-commerce electronic platforms to market and sell their products, or purchase intermediary products for their businesses ie. agricultural producers, smallholder farms, village factories, producers of local crafts.

- Building capacity of rural people to become online consumers.
E-platform-Specific Challenges

- Logistics: High delivery costs or delivery not feasible.
- ICT infrastructure: Weak ICT access and low internet penetration
- Payment infrastructure: No or weak electronic payment infrastructure and networks. Especially need to be able to make and receive payments when distances involved.
- Literacy and ICT skills: In some countries, even educated people in rural areas cannot handle computers
- Limited purchasing power: widespread poverty, low income, and unemployment in rural areas.
- Lack of resources for building businesses: exacerbated by lack of access to business financing
Rural Opportunities for Electronic Platforms and E-commerce

- Rural areas constitute a large potential consumer market.
- Rural communities increasing purchasing power. In many countries, rural markets growing faster than urban markets.
- No or few options to shop in local retail shops makes rural communities good candidates for e-commerce. Greater product selection.
- Potential time savings, ease and transportation costs. No longer a need to travel into urban areas to purchase products.
- Can help rural producers overcome geographical reach constraints. No longer limited to selling to immediate local market.
- Local products and agricultural surpluses from rural areas offer rich potential to bring to market. Tap into urban and overseas consumer demand.
Rural opportunities for industry development through e-platforms and e-commerce

- Create supporting ecosystem for local industry development.
- Clustering phenomena where support service and supporting industries grow in conjunction as e-commerce grows i.e. logistics, manufacturing, processing and packaging industries.
- Contribute to the build up and improvement of roads, broadband infrastructure and product certification processes.
- Globalization trend. Makes possible entry of small villages and small producers into global supply chains.
- Creation of large numbers of rural jobs. Wealth generation in rural villages.
- Example: China’s most popular e-commerce platform. In 2009, this began to occur in China with the emergence of clustering of rural online entrepreneurs who opened shops on Taobao Marketplace and supporting industries. Referred to as “Taobao Villages”.


Case study 1: Dongfeng village in Jiangsu Province, China

- Traditional livelihood by farming and migrant labour.
- 2006, young man sets up first online shop to sell simple assembled furniture in Ikea style
- Furniture assembly and manufacturing industry started to emerge from the development of online retailing.
- Other supporting industries emerged including wood processing, logistics, hardware accessories and packaging (clustering effect)
- 2010: the village had three hardware accessory factories, 15 logistics and express delivery companies and 7 computer stories.
- Now more than 400 online shops and combined annual revenue of over $50 million.
- Named the top “Taobao village”.

Source: UNCTAD IER 2015
Case study 2: Information Network Village in Korea

- Information network village (INVIL) platform launched in 2001 by the government.
- Designed to “reduce the digital divide between rural and urban regions and to increase the income level of local residents”
- Villages submit application and must be approved to gain entry to the INVIL platform.
- All INVILs appear on central portal with descriptions of their agricultural specialties and tourist attractions.
- Orders can be made online and products can be sent anywhere in country within 3 days.
- Villages are supported by government in identifying potentially best selling products and how to brand them.
- 2013: INVIL platform facilitated about 39 million in online sales and 17 million visitors.

Source: UNCTAD IER 2015
ICTPR Eight Pillar E-commerce Assessment and Enabler Framework

Key intervention areas for fostering e-commerce growth

1. ICT infrastructure & telecom services
2. Logistics and trade facilitation
3. Legal & regulatory environment
4. E-payments
5. E-commerce platforms
6. Awareness raising
7. Skills development
8. E-procurement
UNCTAD ICT Policy Review (ICTPR) Programme

- Provides technical assistance at the request of member states in areas of e-commerce and ICT national planning.

- Conducts diagnostics and national assessments, develop a national e-commerce strategy and other e-commerce strategies, and provides research, analysis and policy advice to countries requesting assistance in building and maintaining a dynamic and responsive policy environment in e-commerce, ICTs and related areas.

- The ICTPR Programme works in collaboration with UN and Bretton Woods partners. ie. Cooperated with the World Bank, UPU, ITC and ILO to develop National E-commerce Strategy of Egypt.


- Programme webpage: unctad.org/ictpr

Thank you for your attention!

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