List of participants
Experts

Afghanistan
Mr. Siavash Karimi, Commercial Counsellor, Permanent Mission, Geneva

Algeria
M. Said Meziane, Conseiller, Mission permanente, Genève
Mme Myriem Ammiche Epouse Benamer, Membre du Conseil de la concurrence et
Membre de la Commission des clauses abusives, Alger

Argentina
Sr. Matías Ninkov, Primer Secretario, Misión Permanente, Ginebra
Sr. Fernando Blanco Muñio, Director Nacional de Defensa del Consumidor, Buenos Aires
Sra. Olga Íñes Brizuela y Doria de Cara, Senadora de la Nación Argentina, La Rioja
Sra. Estefania Daca Alvarez, Jefa de Asesores, Honorable Senado de la Nación, Buenos Aires
Sra. Ana Claudia Gandolfo, Abogada, Ministerio de Producción y Trabajo, La Plata
Sr. Carlos Alfredo Hernández, Abogado, Ministerio de Producción y Trabajo, Rosario
Sra. Mariana Iglesias, Abogada, Ministerio de la Producción y Trabajo, Rosario
Sr. Matías Rolando Olmos, Director, Dirección Provincial de Defensa del Consumidor, San Fernando del Valle de Catamarca
Sr. Gabriel Alejandro Stiglitz, Abogado, Ministerio de Producción y Trabajo, La Plata
Sr. Roberto Antonio Vazquez Ferreyra, Abogado Profesor Universitario, Ministerio de Producción y Trabajo, Rosario

Australia
Ms. Gabrielle Ford, General Manager, Advocacy, International and Agriculture Branch, Australian Competition and Consumer Commission, Melbourne

Belarus
Mr. Yury Ambrazievich, Ambassador and Permanent Representative, Permanent Mission, Geneva
Mr. Andrei Rutkevich, Third Secretary, Permanent Mission, Geneva
Ms. Dzina Paluyan, Deputy Head of Division for Consumer Protection, Ministry of Antimonopoly Regulation and Trade, Minsk

Belgium
Mr. Jan Deconinck, Adviser-General on Consumer Safety, Federal Public Service Economy, Small and Medium-sized Enterprises, Self-employed and Energy, Brussels

Benin
Mme Mahoutin Denise Degbedji Epse Odoumbourou, Directrice, Direction de la concurrence, Ministère de l’industrie et du commerce

Bolivia (Plurinational State of)
Mr. Ruddy J. Flores Monterrey, Deputy Permanent Representative, Chargé d’affaires a.i., Permanent Mission, Geneva
Ms. Mariana Narvaez Vargas, Second Secretary, Permanent Mission, Geneva

Botswana
Ms. Nomathemba Dladla, Director, Mergers and Monopolies, Competition Authority, Gaborone
Ms. Tebelelo Pule, Chief Executive Officer, Competition Authority, Gaborone

Brazil
Mr. Francisco Carlos Fernandes Pacheco, Consumer Lawyer Assistant, Consumer Protection Secretariat, Florianópolis
Mr. Joao Leite, Second Secretary, Permanent Mission, Geneva
Mr. Ecio Perin Junior, Co-founder, Brazilian Institute of Business Law, Milan
Mr. Luciano Timm, National Secretary for Consumer Affairs, Ministry of Justice and Public Security, Brasilia

Bulgaria
Mr. Emil Alexiev, Head of Consumer Policy Department, Ministry of Economy, Sofia
**Burkina Faso**
Mme Pélagie Bonkoungou, Attachée et Conseillère des affaires économiques, Mission permanente, Genève

**Cambodia**
Mr. Sun Heang Kray, Deputy Director, Department of Competition, Directorate General for Import-Export Inspection and Fraud Repression, Ministry of Commerce, Phnom Penh
Mr. Virak Phoeng, Director of Department of Consumer Protection and Fraud Repression, Directorate General for Import-Export Inspection and Fraud Repression, Ministry of Commerce, Phnom Penh

**Chad**
M. Adoum Souleyman Youssouf Adoum, Président, Association de l’Union des Consommateurs, N’Djamena

**Chile**
Mr. Jean Pierre Couchot, Deputy Director, National Consumer Service, Santiago

**China**
Mr. Hon Sang Chan, Executive Committee, Full-time Member, Macao Government Consumer Council, Macao
Ms. Choi Wa Lai, Assistant Administrative Officer, Research and Planning, Macao Government Consumer Council, Macao
Mr. Lok Tin Lee, Officer, Research and Planning, Macao, Government Consumer Council, Macao
Mr. Xisheng Li, Principal Staff Member, State Administration for Market Regulation, Beijing
Mr. Yuedong Wang, Official, Department of Laws and Regulations, State Administration for Market Regulation, Beijing
Ms. Fung Han Wong, Chief Executive, Hong Kong Consumer Council, Hong Kong
Mr. Wenrui Zhang, Official, State Administration for Market Regulation, Beijing

**Colombia**
Ms. María Carolina Corcione, Deputy Superintendent for Consumer Protection, Superintendence of Industry and Commerce, Bogotá
Ms. Carmen Valderrama Rojas, Lawyer, Professor and Researcher, Superintendency of Transport, Bogotá

**Comoros**
Mme Iliassa Moinourou, Stagiaire, Mission permanente, Genève

**Congo**
M. Fred Morgan Iloki Oyouka, Conseiller économique et commercial, Mission permanente, Genève

**Costa Rica**
Sra. Kattia Chaves, Departamento de la Educación, Ministerio de Economía, Industria y Comercio, San José

**Croatia**
Ms. Martina Topolovac, Senior Expert Adviser, Ministry of Economy, Entrepreneurship and Crafts, Zagreb

**Côte d’Ivoire**
M. Yao Amédée Yobouet, Conseiller, Mission permanente, Genève

**Democratic Republic of the Congo**
M. Youssef Olela Lungele, Attaché de bureau de première classe, Ministère des finances, Kinshasa

**Dominican Republic**
Sra. Bernarda Bernard, Consejera, Misión Permanente, Ginebra
Sra. Milagro de La Cruz, Encargada División Cooperación Internacional, Instituto Nacional de Protección de los Derechos del Consumidor, Santo Domingo
Sra. Luisana Valdez, Encargada Buenas Practicas Comerciales, Instituto Nacional de Protección de los Derechos del Consumidor, Santo Domingo
Sra. Anina del Castillo, Directora Ejecutiva, Instituto Nacional de Protección de los Derechos del Consumidor, Santo Domingo
Sr. Iván Ernesto Gatón Rosa, Abogado, Comisión Nacional de Defensa de la Competencia, Santo Domingo
Sra. Patricia Montes de Oca Baez, Encargada, Departamento de Comunicaciones, Instituto Nacional de Protección de los Derechos del Consumidor, Santo Domingo

**Egypt**
Ms. Ibtissam Hassan, Minister Plenipotentiary, Permanent Mission, Geneva
Mr. Rady Abdelmoaty, Chair, Consumer Protection Agency, Cairo

**El Salvador**
Mr. Gustavo Argueta, Ambassador and Deputy Permanent Representative, Permanent Mission, Geneva

**France**
Mme Nicole Nespoulous, Adjointe chef de bureau, Direction générale de la concurrence, de la consommation et de la répression des fraudes, Paris

**Gambia**
Mr. Amadou Ceesay, Executive Secretary, Competition and Consumer Protection Commission, Serekunda

**Germany**
Mr. Gerd Billen, State Secretary, Federal Ministry of Justice and Consumer Protection, Berlin
Ms. Mareke Aden, Policy Officer, Federal Ministry of Justice and Consumer Protection, Berlin

**Greece**
Mr. Konstantinos Salvaras, Counsellor, Permanent Mission, Geneva
Ms. Angeliki Pythoula, General Director for Consumer Protection, Ministry of Economy and Development, Athens

**Guatemala**
Mr. Eduardo Sperisen Yurt, Ambassador and Permanent Representative, Permanent Mission, Geneva

**Hungary**
Ms. Zsuzsanna Szabó, Case Handler, Competition Authority, Budapest

**India**
Mr. Animesh Choudhury, First Secretary, Permanent Mission, Geneva

**Indonesia**
Mr. Ardiansyah Parman, Chair, National Consumer Protection Agency, Jakarta
Ms. Anna Maria Tri Anggraini, Commissioner, National Consumer Protection Agency, Jakarta
Mr. Edib Muslim, Commissioner, National Consumer Protection Agency, Jakarta
Mr. Adhi Adhi Siswaya Lukman, Chair, Indonesia Food and Beverage Association, National Consumer Protection Agency, Jakarta
Ms. Vivien Goh, Assistant, National Consumer Protection Agency, Jakarta
Mr. Mochamad Edy Yusuf, Assistant Deputy for Strengthening the Domestic Market and Business Order, Coordinating Ministry for Economic Affairs, Jakarta
Ms. Riati Anggriani, Bureau of Law and Organization, National Agency of Drug and Food Control, Jakarta
Ms. Nina Mora, Director of Consumer Empowerment, Directorate General for Consumer Protection and Trade Compliance, Ministry of Trade, Jakarta
Ms. Chandrini Mestika, Dewi, Secretary, Directorate General for Consumer Protection and Trade Compliance, Ministry of Trade, Jakarta
Ms. Eka Erflianty Putri, Head, Institutional and Cooperation Division Secretariat, National Consumer Protection Agency, Jakarta
Mr. Eko Sudradjat, Prilianto, Head, Legal and Cooperation Division Secretariat, Directorate General for Consumer Protection and Trade Compliance, Ministry of Trade, Jakarta
Mr. Johannes Gunawan, Professor, Consumer Protection Law, National Consumer Protection Agency, Bandung
Ms. Bernade Muljati, Professor of Consumer Protection Law, National Consumer Protection Agency, Bandung
Mr. Royhan Nevy Wahab, Diplomat, Ministry of Foreign Affairs, Jakarta
Mr. Ratriya Pratama Poetra, Intern, Directorate General for Consumer Protection and Trade Compliance, Ministry of Trade, Jakarta
Mr. Veri Anggrirono Sutarto, Director General for Consumer Protection and Trade Compliance, Ministry of Trade, Jakarta
Ms. Nurvika Widyaningrum, Head, Consumer Complaint Division, National Agency of Drug and Food Control, Jakarta

Japan
Ms. Ayako Terauchi, Director, Consumer Affairs Agency, Tokyo

Jordan
Mr. Ahmad Hammad, Economic Counsellor, Permanent Mission, Geneva

Kenya
Mr. Francis Kariuki, Director General, Competition Authority, Nairobi
Ms. Scholastica Kitinya, Senior Consumer Protection Officer, Kenya Civil Aviation Authority, Nairobi
Mr. Elias Mwangi, Acting Chief Executive Officer, Consumer Protection Advisory Committee, Nairobi
Mr. Nelson Ndirangu, Chair, Competition Authority, Nairobi

Lao People’s Democratic Republic
Mr. Anousan Onsavath, Deputy Director, Secretary to the Deputy Minister, Ministry of Industry and Commerce, Vientiane

Malawi
Ms. Charlotte Wezi Malonda, Executive Director, Competition and Fair Trading Commission, Lilongwe

Malaysia
Mr. Mohd Hassan Ahmad, Member, Competition Commission, Kuala Lumpur
Mr. Mohd Hishamudin Md Yunus, Chair, Competition Commission, Kuala Lumpur
Mr. Ahmad Ismail Illman Bin Mohd Razali, Assistant Director, Competition Commission, Kuala Lumpur

Morocco
M. Abderrahim Ait Slimane, Ministre, Mission permanente, Genève
Mme Fatiha Akharif, Ingénieure générale, Ministère de l’industrie, de l’investissement, du commerce et de l’économie numérique, Rabat
M. Mohammed Benjelloun, Directeur, Direction de la protection du consommateur, de la surveillance du marché et de la qualité, Ministère de l’industrie, de l’investissement, du commerce et de l’économie numérique, Rabat

Myanmar
Mr. Swe Tint Kyu, Director, Department of Consumer Affairs, Ministry of Commerce, Nay Pyi Taw
Mr. U Ye Htut Naing, Director, Department of Consumer Affairs, Ministry of Commerce, Nay Pyi Taw

Namibia
Ms. Roswitha Gomachas, Deputy Chief Legal Adviser, Office of the Attorney-General, Windhoek
Ms. Maria Pogisho, Director, Directorate of Commerce, Ministry of Industrialization, Trade and Small and Medium-sized Enterprise Development, Windhoek

Netherlands
Mr. Johan Boelema, Coordinator, Enforcement and International Affairs, Netherlands Authority for Consumers and Markets, The Hague
Nigeria
Ms. Boladale Adeyinka, Deputy-Director Legal, Federal Competition and Consumer Protection Commission, Abuja
Ms. Florence Abebe, Assistant Chief Legal Officer, Federal Competition and Consumer Protection Commission, Abuja
Mr. Tunde Mukaila Mustapha, Minister, Permanent Mission, Geneva

Norway
Mr. Marc Stuppi, Adviser, Ministry of Children and Families, Oslo

Oman
Ms. Hilda Al-Hinai, Deputy Permanent Representative, Permanent Mission, Geneva
Mr. Omar Al-Jahadami, Deputy Chair for Consumer Services and Market Monitoring, Public Authority for Consumer Protection, Muscat

Pakistan
Ms. Vadiyya Khalil, Chair, Competition Commission, Islamabad

Panama
Ms. Johana Méndez, Second Secretary, Permanent Mission, Geneva

Paraguay
Sr. Juan Marcelo Estigarribia López, Secretario Ejecutivo, Secretaría de Defensa del Consumidor y el Usuario, Asunción

Peru
Mr. Juan Carlos Pomareda Muñoz, Third Secretary, Permanent Mission, Geneva
Mr. Ivo Gagliuffi, Chair of the Board of Directors, National Institute for the Defense of Competition and Protection of Intellectual Property, Lima

Philippines
Ms. Ruth Castelo, Undersecretary for Consumer Protection Group, Department of Trade and Industry, Makati City
Mr. Johannes Benjamin Bernabe, Commissioner, Competition Commission, Quezon City
Ms. Maria Teresa Almojuela, Ambassador and Deputy Permanent Representative, Permanent Mission, Geneva
Ms. Maria Emmanuelle Burgos, Commercial Attaché, Philippine Trade and Investment Centre – Geneva, Geneva
Mr. Enrik Fort Revillas, Third Secretary, Permanent Mission, Geneva
Ms. Cara Latinazo, Executive Assistant IV, Competition Commission, Quezon City
Mr. Mamerto Fortunato Cabos, Trade Assistant, Permanent Mission, Geneva
Ms. Divina Trinidad Carolino, Attaché, Permanent Mission, Geneva

Portugal
Ms. Carla Barata, Head of International Affairs Department, Consumer Directorate General, Lisbon
Ms. Ana Fonseca, Director General, Consumer Directorate General, Lisbon

Qatar
Mr. Jassim Jaber Al Thani, Assistant Undersecretary for Consumer Affairs, Ministry of Commerce and Industry, Doha
Mr. Saoud Sultan Al Asiri, Director, Ministry of Commerce and Industry, Doha
Mr. Saleh Abdullah Al-Mana, Director, Office to the World Trade Organization, Permanent Mission, Geneva
Mr. Kassem Fakhroo, Commercial Attaché, Permanent Mission, Geneva

Republic of Korea
Ms. Eunkyeong Chang, Director General, Consumer Agency, Eumseong-Gun
Ms. Soyeun Lee, Assistant Manager, Consumer Agency, Chungcheongbuk-do
Ms. Hee Sook Lee, President, Consumer Agency, Chungcheongbuk-do
Mr. Kyuho Oh, Assistant Manager, Consumer Agency, Eumseong-Gun
Ms. Liz Sinhwa Yoon, Interpreter, Consumer Agency, Seoul
**Russian Federation**
Ms. Vera Pavlicheva, Chief Expert, Division of International Integration, Federal Service for Surveillance on Consumer Rights Protection and Human Well-being, Moscow  
Mr. Oleg Prusakov, Director, Consumer Rights Protection Department, Federal Service for Surveillance on Consumer Rights Protection and Human Well-being, Moscow

**Saudi Arabia**
Mr. Abdulaziz Alwasil, Ambassador and Permanent Representative, Permanent Mission, Geneva  
Mr. Mohammed Alyousef, Adviser to the Governor and Head of Legal Affairs, Saudi Standards, Metrology and Quality Organization, Riyadh  
Mr. Abdullatif Alalshekh, First Secretary, Permanent Mission, Geneva  
Mr. Mohammed Alshahrani, Head, Office of the Governor, Saudi Standards, Metrology and Quality Organization, Riyadh  
Mr. Omar Alkhalaf, Project Manager, Saudi Standards, Metrology and Quality Organization, Riyadh  
Mr. Nader Alshalaibi, Legal Researcher, Saudi Standards, Metrology and Quality Organization, Riyadh  
Mr. Saad Alkhasabi, Governor, Saudi Standards, Metrology and Quality Organization, Riyadh  
Mr. Saleh Alotaibi, Director of Technical Affaires, Commercial Attaché, Ministry of Commerce and Investment, Geneva  
Ms. Basmah Alsubaie, Legal Consultant, Ministry of Commerce and Investment, Riyadh  
Mr. Omar Alsuhaibani, Deputy Minister for Consumer Protection, Ministry of Commerce and Investment, Riyadh

**Seychelles**
Ms. Frederika Confait-Poussou, Senior Analyst and Head of Department, Fair Trading Commission, Mahe  
Ms. Natasha Jumaye, Senior Analyst, Fair Trading Commission, Victoria

**South Africa**
Mr. Joseph Mandla Maseko, Executive Chair, National Consumer Tribunal, Centurion  
Mr. Andisa Potwana, Adjudicator, National Consumer Tribunal, Pretoria

**Spain**
Mr. Manuel Carbo Martínez, Director of Quality Control and Research Centre, Directorate General for Consumer Protection; Ministry of Health, Consumer Affairs and Social Welfare, Madrid  
Mr. Alberto Sanz Serrano, Deputy Permanent Representative for Trade Affairs, Permanent Mission, Geneva  
Mr. Fernando Varela Carid, Counsellor, Permanent Mission, Geneva  
Ms. Elisabeth Abad, General Director, Catalan Consumer Agency, Barcelona  
Mr. Jose Lucas Arias, Studies and Communication Director, Catalan Consumer Agency, Barcelona

**Sri Lanka**
Mr. Fouzer Mohamed, Director General, Consumer Affairs Authority, Colombo

**State of Palestine**
Mr. Ryad Awaja-Aoudja, First Secretary, Permanent Mission, Geneva

**Sweden**
Ms. Yvonne Stein, Deputy Director, Ministry of Finance, Stockholm

**Switzerland**
Mr. Jean-Marc Voegele, Head, Federal Consumer Affairs Bureau, Bern

**Syrian Arab Republic**
Mr. Suleiman Sarra, Ambassador and Deputy Permanent Representative, Permanent Mission, Geneva
Turkey
Ms. Beyza Erbayat, Competition Expert, Competition Authority, Ankara
Mr. Ahmet Erdal, Director General, Ministry of Customs and Trade, Ankara
Mr. Abdulgani Gunogudu, Vice-President, Competition Authority, Ankara
Mr. Yakup Guzel, Head of Department, Ministry of Trade, Directorate General for Consumer Protection and Market Surveillance, Ankara
Mr. Muhammet Murat Karakaya, Assistant Competition Expert, Competition Authority, Ankara
Ms. Bengu Okur Erdogan, Trade Specialist, Ministry of Trade, Ankara
Ms. Ebru Ozaktas, Assistant Competition Expert, Competition Authority, Ankara

Ukraine
Mr. Volodymlyr Baluta, Deputy Permanent Representative, Permanent Mission, Geneva
Ms. Mariya-Khrystyna Koziy, Third Secretary, Permanent Mission, Geneva

United Kingdom of Great Britain and Northern Ireland
Mr. Jason Freeman, Legal Director, Competition and Markets Authority, London
Mr. Richard Frewin, Assistant Director, Department for Business, Energy and Industrial Strategy, Office for Product Safety and Standards, London
Mr. Andrew Hadley, Assistant Director, Consumer Policy, Competition and Markets Authority, London
Mr. Jesse Williams, Policy Adviser, Department for Business, Energy and Industrial Strategy, London

United States of America
Ms. Tilven Bernal, International Programme Analyst, Consumer Product Safety Commission, Bethesda
Mr. Richard O’Brien, Director, Consumer Product Safety Commission, Bethesda
Mr. Hugh Stevenson, Deputy Director, Office of International Affairs, Federal Trade Commission, Washington, D.C.

Uzbekistan
Mr. Farrukh Karabaev, Deputy Chair, Antimonopoly Committee, Tashkent
Mr. Alisher Nurmatov, Head of Department, Antimonopoly Committee, Tashkent

Viet Nam
Mr. Xuan Quang Cao, Director of Consumer Protection Division, Competition and Consumer Authority, Hanoi
Mr. Tran Mai Hien, Commissioner, Director General, Competition Council, Hanoi
Mr. Duc Que Phan, Official, Ministry of Industry and Trade, Hanoi
Ms. Thi Mai Huong Tran, Deputy Director General, Competition Council, Hanoi

Yemen
Mr. Hani Alwahdi, Third Secretary, Permanent Mission, Geneva

Zambia
Ms. Eunice Phiri Hamavhwa, Chief Investigator South, Competition and Consumer Protection Commission, Lusaka

Zimbabwe
Mr. Taonga Mushayavanhu, Ambassador and Permanent Representative, Permanent Mission, Geneva
Mr. Diamond Njowa, Counsellor, Permanent Mission, Geneva
Ms. Patricia Chikwiriro, Senior Economist, Ministry of Industry and Commerce, Harare
Mr. Thulani Chitopo, Principal Economist, Ministry of Industry and Commerce, Harare
Ms. Emmah Gwatinetsa, Commission Secretary, Competition and Tariff Commission, Harare
Mr. Never Katiyo, Director Legal Services, Ministry of Industry and Commerce, Harare
Intergovernmental organizations

**Common Market for Eastern and Southern Africa**
Mr. George Lipimile, Director and Chief Executive Officer, Lilongwe
Mr. Patrick Okilangole, Board Chair, Competition Commission, Kampala

**Commonwealth Secretariat**
Ms. Opeyemi Abebe, Trade Adviser, London

**Communauté économique et monétaire de l’Afrique centrale**
Mme Juliette Engoue, Directrice du commerce et de la concurrence, Bangui
Mme Annie Laurence Nyama Ortiz, Expert concurrence-consommation, Malabo

**Eurasian Economic Commission**
Ms. Lidia Osaulenko, Head, Consumer Protection Unit, Moscow

**European Union**
Ms. Marie-Paule Benassi, Acting Director, Directorate General for Justice and Consumers, European Commission, Brussels
Ms. Pinuccia Contino, Head of Unit, Product Safety and Rapid Alert System, European Commission, Brussels
Ms. Carina Maria Tornblom, Senior Expert, European Commission, Brussels

**Organization of Islamic Cooperation**
Mr. Halim Grabus, Counsellor, Geneva

**Union économique et monétaire ouest-africaine**
M. Ado Olivier Paterne Angaman, Directeur de la concurrence par intérim, Ouagadougou
M. Kouame Inadege Oussou, Chargé de l’accréditation, Ouagadougou

Non-governmental organizations

**General category**

**Consumer Unity and Trust Society International**
Mr. George Cheriyan, Director, Jaipur
Mr. Samy Abdiche, Student, Geneva
Mr. Théophile Albert, Intern, Geneva
Ms. Clara Beauvoir, Intern, Geneva
Mr. Trésor Gauthier Mitongo Kalonji, Student, Neuchâtel
Ms. Solène Touchard, Intern, Geneva

**Consumers International**
Ms. Helena Leurent, Director General, London

**Global Traders Conference**
Mr. Rajan Dhanjee, Trade and Competition Expert, London

**International Law Association**
Ms. Claudia Lima Marques, Professor, International Protection of Consumers, Porto Alegre

**International Organization for Standardization**
Ms. Dana Kissinger-Matray, Programme Manager, Geneva

**Other**

**Consejo Nacional de Autorregulación Publicitaria**
Sr. Ricardo Maguña Pardo, Director Ejecutivo, Lima

**Indonesia Consumer Community**
Mr. David Tobing, Consumer Protection Expert, Jakarta

**Instituto de Pesquisas e Estudos da Sociedade e Consumo**
Mr. Vitor de Andrade, São Paulo
Ms. Josianne Guimaraes, Salvador
Ms. Marina Parahyba de Andrade, Product Specialist, São Paulo
Mumbai Grahak Panchayat
Mr. Shirish Deshpande, Chair, Mumbai
Ms. Sharmila Ranade, Coordinator, Consumer Guidance Cells, Mumbai

Silk Road International Foundation
Mr. Jun Xu, Manager, Beijing
Mr. Lijin Yan, Chair, Beijing

Academia

Brazilian Consumer Law and Policy Institute
Ms. Luciane Klein Vieira, Professor, Brasília

Brunel University
Ms. Christine Riefa, Reader in Consumer Law, Uxbridge

China University of Political Science and Law
Mr. Jianzhong Shi, Professor, Beijing
Ms. Yuanyuan Sun, Student, Institute for Human Rights, Beijing
Ms. Tongxin Zheng, Student, Institute for Human Rights, Beijing

Comité de l’Association de droit international sur la protection internationale des consommateurs
M. Thierry Bourgoignie, Professeur titulaire en droit, Directeur, Groupe de recherche en droit international et comparé de la consommation, Montréal

Federal University of Rio Grande do Sul
Ms. Maria Luiza Targa, Student, Porto Alegre

Federal University of Uberlândia, Brazil
Ms. Tatiana Cardoso Squeff, Assistant Professor of International Law, Uberlândia

Haute école de gestion
Mme Maria Cristina Vegas, Stagiaire, Genève

Indiana University
Mr. Max Huffman, Professor, Indianapolis

Kingston University London
Mr. Toluwani Ajayi, Doctoral Candidate, London

Nelson Mandela University
Ms. Laura Best, Head, Vice-Chancellor’s Office, Port Elizabeth

Nilai University
Mr. Sothi Rachagan Sinnathurai, Professor Emeritus, Kuala Lumpur

The George Washington University Law School
Mr. Josh Ciampi, Assistant, Washington, D.C.

Universidade Federal de Goiás
Mr. Diogenes Faria de Carvalho, University Lecturer, Goiania

Universidade Federal do Rio Grande do Sul
Ms. Marcela Joelsons, Lawyer and Legal Coordinator, Porto Alegre

University of Buenos Aires
Mr. Ezequiel Nicolás Mendieta, Assistant Lecturer, Buenos Aires

University of Leeds
Ms. Pinar Akman, Professor of Law, Director, Centre for Business Law and Practice, Leeds

University of London
Mr. Nicodem Tempestini, Research Assistant, Institute of Advanced Legal Studies, London

University of New South Wales Law
Ms. Deborah Healey, Professor, Sydney
University of Oxford
Ms. Ying Yu, Research Fellow, Oxford

University of Queen Mary
Ms. Iris Benohr, Assistant Law Professor, London

University of Sydney
Ms. Gail Pearson, Professor of Business Law; Immediate Past President, International Association of Consumer Law; Member, International Law Association Committee of International Protection of Consumers, Sydney

Wageningen University
Mr. Kai Purnhagen, Associate Professor, Wageningen

Private sector

Brazilian Federation of Banks
Mr. Amaury Oliva, Director, São Paulo

British Standards Institution – National Standards Body of the United Kingdom
Ms. Sadie Dainton, Consumer Policy Manager, London

Philip Morris International Management
Ms. Maria Izabel Cardozo, Assistant General Counsel, Lausanne
Ms. Luisa Menezes, Vice-President and Associate General Counsel, Regulatory Frameworks and Policy, Lausanne

Price Waterhouse Cooper Middle East
Mr. Youseff Khan, Assurance Associate, Financial Services, Dubai

Samsung
Ms. Alessandra Camargos, Consultant, Brasília
Ms. Cristina Koezuka, Senior Manager, Customer Experience, São Paulo

Serasa Experian
Mr. Sergio Fernandes, Vice-President and General Counsel for Latin America, São Paulo

Telefónica Vivo
Ms. Denise Fortes, Legal Manager, São Paulo

Transnational Alliance to Combat Illicit Trade
Mr. Louis Bonnier, Director, New York

Unilever Brazil
Ms. Vanessa Vilar, Legal Director, São Paulo

Other invitees

Autorité de la concurrence de la Nouvelle Calédonie
M. Robert Simpson, Membre, Nouméa

Communication and Media Release
Ms. Foteini Karampela, Communications, Geneva

Foundation for Effective Markets and Governance
Mr. Allan Asher, Chair, Glenning Valley

German Agency for International Cooperation–Competition Policy and Law in the Association of Southeast Asian Nations
Ms. Sita Zimpel, Principal Adviser, Competition Policy and Law, Jakarta

Instituto Meridional
Ms. Patricia Riemenschneider, Professor of Private Law, Porto Alegre

Independent Consultant
Mr. Zeki Muhammed Fattah, Consultant, Beirut
Independent Expert
Ms. Juliana Pereira da Silva, Executive Director, Consumers, São Paulo

International Expert in Product Safety
Mr. Jose Tous Andre, Senior International Consultant, Barcelona

Kosovo (United Nations Administrative Region, Security Council resolution 1244 (1999))
Mr. Nijazi Shala, Head, Department of Consumer Protection, Pristina

Panellists

Mr. Ardiansyah Parman, Chair, National Consumer Protection Agency, Jakarta
Mr. Gerd Billen, State Secretary, Federal Ministry of Justice and Consumer Protection of Germany, Berlin
Ms. Laura Best, Head, Vice-Chancellor’s Office, Nelson Mandela University, Port Elizabeth
M. Thierry Bourgoignie, Professeur titulaire en droit, Directeur, Groupe de recherche en droit international et comparé de la consommation, Montréal
Mr. Jean Pierre Couchot, Deputy Director, National Consumer Service, Santiago
Sra. Anina del Castillo, Directora Ejecutiva, Instituto Nacional de Protección de los Derechos del Consumidor, Santo Domingo
Mme Juliette Engoue, Directrice du commerce et de la concurrence, Communauté économique et monétaire de l’Afrique centrale, Bangui
Mr. Ivo Gagliuffi, Chair of the Board of Directors, National Institute for the Defense of Competition and Protection of Intellectual Property, Lima
Ms. Eunice Phiri Hamavhwa, Chief Investigator South, Competition and Consumer Protection Commission, Lusaka
Ms. Dana Kissinger-Matray, Programme Manager, International Organization for Standardization, Geneva
Ms. Luciane Klein Vieira, Professor, Brazilian Consumer Law and Policy Institute, Brasília
Mme Helena Leurent, Director General, Consumers International, London
Ms. Claudia Lima Marques, Professor, International Protection of Consumers, International Law Association, Porto Alegre
Mr. Hugh Stevenson, Deputy Director, Office of International Affairs, Federal Trade Commission, Washington, D.C.
Ms. Ayako Terauchi, Director, Consumer Affairs Agency, Tokyo
Mr. Luciano Timm, National Secretary for Consumer Affairs, Ministry of Justice and Public Security, Brasília
Ms. Carina Maria Tornblom, Senior Expert, European Commission, European Union, Brussels