



In association with the Centre for Socio-Legal Studies, University of Oxford

Digital Justice for Consumers

7 November 2017, Tuesday, 10.30 – 16.30

Haldane Room, Wolfson College

This workshop will assess how the increasing ease and speed that we are able to purchase goods and services online exposes consumers to the increasing risk of new types of disputes.

The international panel of speakers will consider how traditional legal institutions are inadequate for this new digital world of cross-border commerce and assess the extent of this 'Digital Justice Gap', with the aim of proposing solutions for a new global digital justice framework.

The workshop contains a morning session and an afternoon session, two hours each. Register for free at [the event page](#) for further updates.

PROGRAMME

10.00 – 10.15 COFFEE AND TEA ON ARRIVAL

10:15 – 10:30 OPENING REMARKS

Professor Denis Galligan, Oxford University, Wolfson College,
Foundation for law Justice and Society

10:30 - 12:30 MORNING SESSION

BOOK COLLOQUIUM - DIGITAL JUSTICE: TECHNOLOGY AND THE INTERNET OF DISPUTE

10:30 - 10:40 Introduction by the Chair

10:40 - 11:40 **Professor Ethan Katsh**, University of Massachusetts Amherst, and Director, National Center for Technology and Dispute Resolution

Dr Orna Rabinovich-Einy, Faculty of Law, University of Haifa

11:40 – 11:50 Commentators [names to be settled]

11:50 – 12:00

12:00 – 12:30 Discussion and Q & A

12:30 – 14:30 LUNCH BREAK

14:30 – 16:30 AFTERNOON SESSION

CONSUMER AND DIGITAL ECONOMY

14:30 – 14:40 Introduction by the Chair

14:40 – 15:00 **Mr Arnau Izaguerri Vila**, Legal Officer, UNCTAD, United Nations

15:00 – 15:15 **Mr Justin Macmullan**, Advocacy Director, Consumers International

15:15 – 15:30 **Dr Ying Yu**, Research Fellow of Law Justice and Society, Deputy Director, Oxford OBOR Programme

15:30 – 15:45 **Dr Alex Chung**, Coordinator of Digital Economy, Oxford OBOR Programme

15:45 – 16:00 **Dr Janet Hui Xue**, Research Associate, Sydney Cyber Security Network, University of Sydney

16:00 – 16:30 Discussion and Q & A