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# **Ecom@Africa: the UPU initiative to develop e-commerce through the postal network**

## **Maximizing the Value Added of E-Commerce in Africa**

**18th April 2018**



# What is Ecom@Africa

## What it is:

A concept and an initiative

## Leading players:

Governments and Posts

## Supportive partners:

Public and/or private entities

## Funding:

Participating countries

## UPU main role

Facilitate the collaboration between Governments and Posts

Provide assistance to Posts within the development cooperation framework

Enable regional and global implementation of the concept



# Why Ecom@Africa?

## Strategic positioning

Position the postal network as a key enabler and facilitator of ecommerce and trade

## Operational efficiency

Improve the operational efficiency of the postal network to support ecommerce and trade

## Sustainable development

Ensure the sustainable development of all aspects of the postal network and the commercial position of the Post

## IMPACT

**MSME Development**

**Employment Creation**

**Poverty Reduction**

**Social Inclusion**

**Revenue Growth**



## Broad components: focus

### Physical component:

- The physical delivery network
- Postal products and services
- Offline payment

**ORE**

### Digital component:

- Digital TRUST ecosystem
- Cyber Security
- Branding / Visibility

**VMP**



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# Broad components: focus



Physical



Digital

Operational Readiness for E-commerce (ORE)

Digital Readiness for E-commerce (DRE)

✓ Domestic delivery features and performance

✓ Provide a secure environment for domestic postal e-shops

✓ Increase interconnectivity and interoperability

✓ Increase traffic and interconnectivity of different postal e-shops



DOMESTIC



INTERNATIONAL



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# Implementation status

List of countries that have formally expressed interest:



**Tunisia**



**Ivory Coast**



**South Africa**



**Morocco**



**Djibouti**



**Cameroon**



**Kenya**

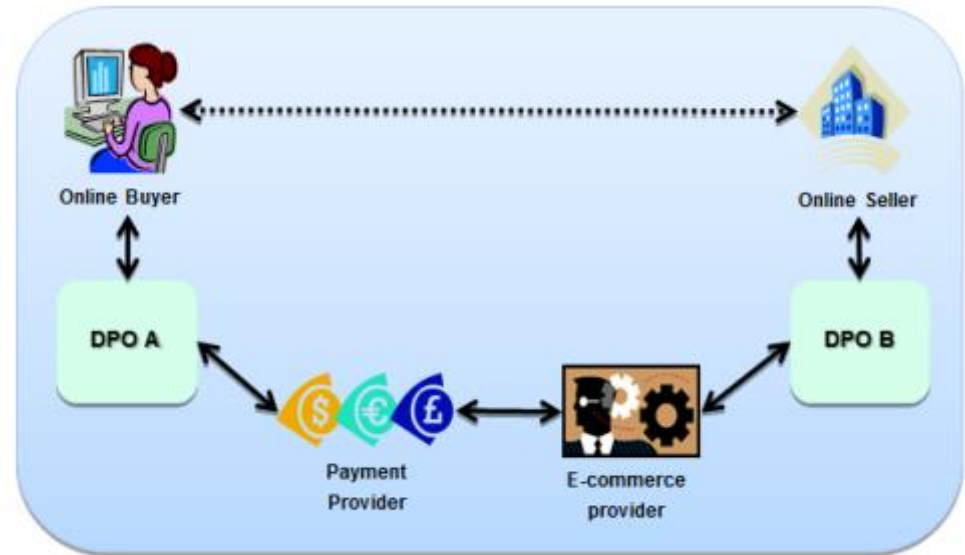




# Collaboration model-1 with e-retailers

**Idea:** to enable and facilitate MSMEs in Africa to place their products on the web-shops of certain European e-retailers using the capabilities of UPU designated operators

1. All processing and value creation activities occur in Africa (manufacturing, warehousing, shipping, etc)



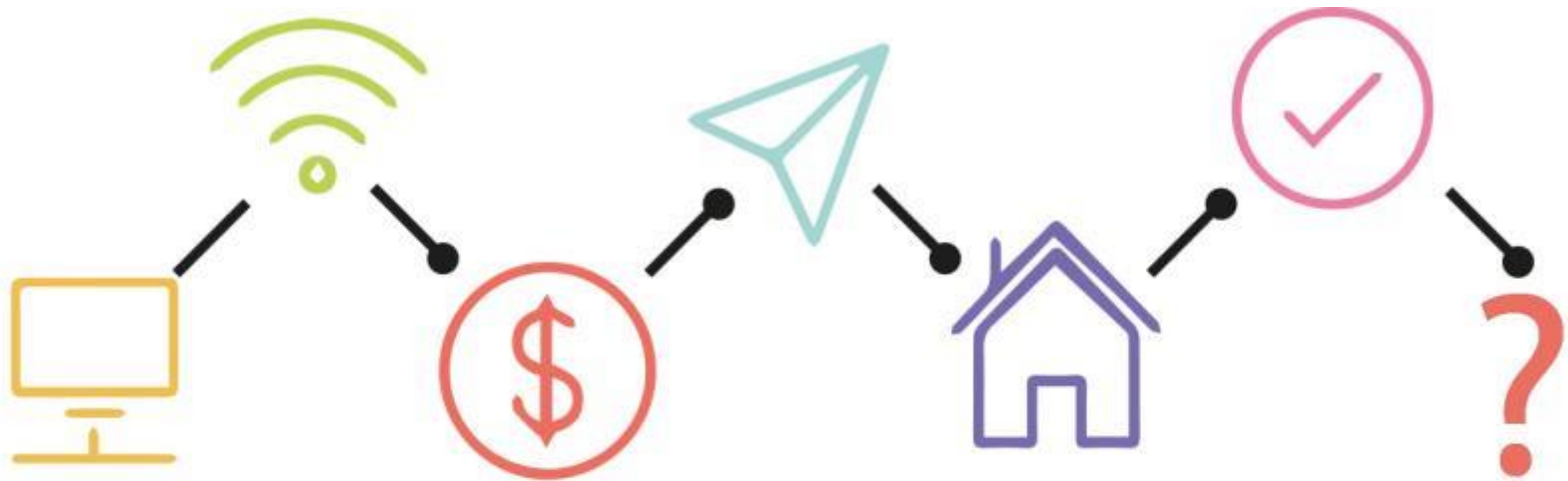
2. Development of ecommerce postal API (Application Programming Interface) services



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# Thank You



INTEGRATING POSTS INTO THE WORLD OF E-COMMERCE