

# Intergovernmental Group of Experts on Consumer Protection Law and Policy, fifth session

*Palais des Nations, building E, room XX and remotely through Interprefy  
5 and 6 July 2021*

## Programme Timetable

(As at 10 June 2021)

### Monday, 5 July 2021

10 – 11 a.m.  
CET, Geneva time

#### Opening plenary

- Election of officers
- Adoption of the agenda and organization of work
- Report of the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders
- Latest developments in legal and institutional frameworks: UNCTAD world consumer protection map

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11 a.m. – noon

Consumer protection needs of vulnerable and disadvantaged consumers in connection with public utilities

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3 – 3.30 p.m.

(continued)

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3.30 – 5 p.m.

Voluntary Peer Review on Consumer Protection Law and Policy of Chile

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### Tuesday, 6 July 2021

#### Report of Working Groups on

- Consumer product safety: modalities for the prevention of cross-border distribution of unsafe consumer products;
- Consumer protection in electronic commerce
- Modalities of UNCTAD voluntary peer reviews of competition and consumer protection law and policy

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Consumer law, policy and regulatory actions in response to and in the aftermath of the COVID-19 pandemic

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Review of capacity-building in and technical assistance on consumer protection law and policy

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#### Closing plenary

- Agreed conclusions
- Provisional agenda for sixth session
- Adoption of report