



Intergovernmental  
group of experts on  
**Consumer  
Protection  
Law and Policy**  
8<sup>th</sup> session

# Intergovernmental Group of Experts on Consumer Protection Law and Policy



Review of capacity-building in and  
technical assistance on consumer  
protection law and policy

TD/B/C.I/CPLP/41

Tuesday, 2 July 2024

15:00-16:00, Room XIX



# 2023

11 formal requests / 29 public events organized and co-organized / 50 events addressed



## National activities

- (March) **Peru** – follow up of Voluntary Peer Review
- (April) **Thailand** – Consumer day – cross border dispute resolution
- (May) **Paraguay** – UNGCP

## Regional activities

- **African Portuguese-speaking countries** – enhance legal frameworks and regional cooperation
- **Indonesia and Thailand** – dispute resolution
- **Latin America** – International forum on consumer protection



# 2023

11 formal requests / 29 public events organized and co-organized / 50 events attended



## Global activities

- **Consumer protection and sustainability** – Advancing consumer information and consumer protection in alignment with multilateral environmental agreements
- **Consumer protection and product safety** – Unlocking the full potential of research in product safety
- **Consumer associations**
  - Reiterating the need to promote fair trade practices and help create a more equitable and sustainable global economy
  - Enhancing the consumer movement
  - International and local experiences and challenges in their links with civil society and the State



# Future work

- Continue to work with Portuguese-speaking African developing countries and Timor-Leste
- Advance the work with consumer information and protection in alignment with multilateral environmental agreements
- Respond to several pending technical cooperation requests
- Continue assisting regional economic organizations



# Thank you!

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