

8 July 2025, 15:00 - 17:00 (CEST)

Geneva, Switzerland

Venue: Room XIX, E-Building, Palais des Nations

Voluntary peer review of consumer protection law and policy: Angola

In its resolution 70/186 of 22 December 2015 on Consumer Protection, the United Nations General Assembly mandated the Intergovernmental group of experts (IGE) on consumer protection law and policy to conduct voluntary peer reviews of national consumer protection laws and policies of member States, as implemented by national consumer protection authorities.

The purpose of the voluntary peer reviews is to provide an expert assessment of the effectiveness of consumer protection law; to identify the challenges to be addressed and areas to be improved in the legal and institutional frameworks; to assess the consumer protection awareness of relevant stakeholders and their contributions in this area; to formulate and recommend appropriate measures; and to assist countries in implementing the recommendations by developing a technical cooperation and capacity-building programme.

Angola is the seventh member State of UN Trade and Development (UNCTAD), and the first Portuguese-speaking, to volunteer for the peer review of consumer protection law and policy, after Morocco, Indonesia, Peru, Chile, Thailand, and Gabon. Angola benefits from this exercise following its fruitful participation in UNCTAD's technical assistance and capacity-building project on competition and consumer protection for African Portuguese-speaking developing countries and Timor-Leste¹, funded by Portugal.

This report will serve as a basis for the peer review discussions. The review panel will include representatives of the consumer protection authorities of Brazil, Portugal and South Africa. In addition, speakers from the floor will have an opportunity to contribute to the discussion. The interactive peer review will provide the Angolan consumer protection authority with a unique opportunity to exchange the experiences with other consumer protection authorities around the world.

¹ The technical assistance and capacity-building project on competition and consumer protection for African Portuguese-speaking developing countries and Timor-Leste is funded by Portugal.



Programme

15:00 - 15:20 Statement by the Head of the Angolan Delegation

- Mr. Wuassamba Neto, Deputy Director General, National Institute for Consumer Protection, Angola

15:20 - 15:30 Presentation of the peer review report

- Ms. Ana Catarina Fonseca, Consumer protection expert and UNCTAD Consultant

15:30 - 16:00 Peer Reviewers

- Mr. Hardin Ratshisusu, Acting Commissioner, National Consumer Commission, South Africa
- Ms. Carla Barata, Acting Director-General (video address) and Ms. Natalia Leite, Legal Officer, International Unit, Consumer Directorate-General, Portugal
- Prof. Claudia Lima Marques, Federal University of Rio Grande do Sul (UFRGS), Brazil

Questions to be answered by Mr. Wuassamba Neto, Deputy Director General, National Institute for Consumer Protection, Angola

16:00 - 16:55 Interactive session

This session will allow Angola to seek advice from the other consumer protection authorities on issues identified in the peer review report.

16:55 - 17:00 Presentation by the UNCTAD secretariat of the technical cooperation and capacity building activities

Closing

Contact

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