



Agenda First ICPEN High Level Meeting

Tuesday 14 April 2015

Dear Participants,

Here is the agenda for the first High Level Meeting of ICPEN on Tuesday, 14 April 2015, Copperhill Mountain Lodge Hotel in Åre, Sweden.

We ask you to **arrive between 9:00 and 10:00** for registration and coffee. The meeting will start at 10:00 AM and last till approximately 4:30 PM.

The overall objectives of ICPEN's first High Level Meeting are:

- Securing commitment at the highest level for cooperation on enforcement of consumer protection worldwide via ICPEN;
- Creating a platform for more high-level discussions (in addition to the already existing operational level);
- Creating opportunities for Heads of Agency to get to know each other and learn about each other's work; and
- Share and discuss their visions for the future work in the ICPEN

On Tuesday evening a dinner will be offered by the Swedish Presidency. Further details will follow at later stage.

If you have any questions please contact the organisers and moderators of the meeting: Ms. Ida MAZZENGA (SCA) ida.mazzenga@konsumentverket.se and Mr. Bob BOELEMA (ACM) bob.boelema@acm.nl

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9.00 – 10:00 Registration and coffee

10.00 – 10.10 Welcome and opening remarks by the Swedish Consumer Ombudsman Mr. Gunnar LARSSON and Board member Ms. Anita VEGTER of the Netherlands Authority for Consumers and Markets.



10.10 – 11.15 Getting to know one another

- Interactive moment of introduction
- Any High Level Person may present herself in **3** minutes during a short round table. It is suggested that the introductions briefly mention the size/structure of the agency represented and how their agency benefits from ICPEN today.

11.15 – 11.25 ICPEN: its history and developments until today

- Participants will get a brief presentation about what ICPEN encounters, its history, structure and developments

11.25 – 11.55 Coffee break

11.55 – 12.35 Further explore ICPEN

- Participants will receive more insights about ICPEN's work by the different Steering Groups (USA, Australia/New Zealand, Belgium/United Kingdom).
 - o *Best Practices Trainings*
 - o *Fraud Prevention Month*
 - o *Enforcement Training Manual*
 - o *The Mobile Payments Report*
 - o *The Intelligence Report and how the network gathers intelligence*
 - o *The International Sporting Events and Online Ticket Fraud Working Group*

12.35 – 13.35 Lunch

13.35 – 14.25 ICPEN today and tomorrow

- Presentation by the incumbent Presidency of key ideas and achievements
- Presentation of the UK on ideas about ICPEN's future strategy as part of its preparation for taking up the Presidency 2015/2016
- Presentation by the European Commission on possibilities for closer enforcement cooperation between the CPC Network and ICPEN

Presentations to be followed by a brief discussion

14.25 – 15.10 Concrete actions for co-operation within ICPEN

- Presentation by the Intelligence Steering Group of the key issues and topics for ICPEN with a special focus on emerging issues.
- Concrete suggestions about what we can contribute as ICPEN, which tools we might use, to solve the problems consumers face worldwide.



15.10 – 15.40 Coffee break

15.40 – 16.25 Topics of strategic importance on agency level

A large part of ICPEN's members are combined authorities with consumer protection, competition and sometimes regulation under one roof. Others might seek co-operation with other authorities. This session will deal with important market issues highlighted from the competition side as well as from the consumer protection side and search for ways both fields can co-operate to make the world better for consumers.

- What synergies do we see between competition and consumer protection work: practical examples from our daily work.
- What experiences do we have of cooperation of stand alone consumer protection bodies with competition authorities?
- How do we prioritize and choose focus areas on the agency level? Does this process differ in a combined authority?

This point will be an open discussion among the participants moderated by Mr. Bob Boelema (ACM).

16.25 – 16.45 Closing remarks by the moderators

- Seek for input from the High Level Persons about "How would your agency like to contribute to deliver ICPEN's Programme of Work in the future?"
- Next steps for ICPEN High Level contacts (meetings, webinars etc.) in the future
- Wrap up of the day.