Strengthening SADC Member States capacity to compile and disseminate trade in services statistics

8 to 12 September 2025
From 8.30am to 4.30pm CAT
Maputo, Mozambique

Programme

08–12 September 2025, 8:30 a.m. to 4:30 p.m. (CAT - UTC +2)
Maputo, Mozambique

Monday, 08 September

08:30 – 9:00 a.m.	**Registration**

Opening session
9:00–10:30 a.m.

Welcome

- Opening Remarks by Presidente, INE, Mozambique
- Opening remarks, Ms. XXX, XXX and Ms. Anu Peltola, Director – Statistical Service, UNCTAD, Geneva
- Introduction to the Workshop objectives, Mr. Deepchandsingh Jagai, Head of Statistics – SADC Secretariat
- Overview of the day's structure, Ms. Nour Barnat, Chief of Statistical Methodology, Statistics Service, UNCTAD
- Introduction of participants and their expectations from the workshop

Roundtable of introductions

Trade in services statistics in SADC region
Regional training workshop
08–12 September 2025

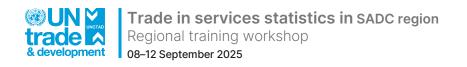|	
Session 1 **10:00–10:30 a.m.**	Setting the scene Strengthening regional statistical capacity building – SADC Secretariat Policy frameworks on regional statistics, Regional statistics project and its associated environmental and social safeguards Discussion / Q&A
10:30–10:45 a.m.	*Coffee/Tea break*
Session 2 **10:45–12:30**	Statistical capacity building and development of TiSSTAT UNCTAD train for trade in services • E-learning statistical capacity building, Mr. Dominique Chantrel, Program Management Officer, TrainForTrade, UNCTAD TiSSTAT – Let's get started • General overview and important features of TiSSTAT, Ms. Nour Barnat, Chief of Statistical Methodology, Statistics Service, UNCTAD Discussion / Q&A
12:30–13:30	*Lunch break*
Session 3 **13:30–14:30 p.m.**	Country presentations Country presentations Discussion / Q&A
14:30–14:45 p.m.	*Coffee/Tea break*
Session 4 **14:45–16:00 p.m.**	TiSSTAT, the Multi-User Application Prerequisites for successful surveys • Online demonstration of the features of TiSSTAT: showing the whole system before going into details hands-on, Mr. Benny Salo, Statistician, Statistics Service, UNCTAD • Institutional arrangements and business registers, Ms. Petra Kynclova, Statistician, Statistics Service, UNCTAD Discussion / Q&A
16:00 p.m.	*Closing of Day 1*

Trade in services statistics in SADC region
Regional training workshop
08–12 September 2025

Tuesday, 09 September

Session 5 **09:00–10:00 a.m.**	Hands-on exploration of TiSSTAT TiSSTAT exploration – Part 1 Data collection • The TiSSTAT Questionnaire • Responding to the questionnaire as an enterprise in TiSSTAT All participants
10:00–10:15 a.m.	*Coffee/Tea break*
10:15–11:30	TiSSTAT exploration – Part 1 Data collection (cont.) • Exploring the questionnaire and data entry in TiSSTAT All participants
Session 6 **11:30–12:00 a.m.**	Enhancing trade in services statistical system - regional experience Regional experience on TiS surveys and use of TiSSTAT • Benin Discussion / Q&A
12:00–13:00 p.m.	*Lunch break*
Session 7 **13:00–14:30 p.m.**	Country presentations Country presentations Discussion / Q&A
14:30–14:45 p.m.	*Coffee/Tea break*
14:45–16:00 p.m.	TiSSTAT exploration – Part 1 Data collection (cont.) • Sending emails via TiSSTAT • Using TiSSTAT to follow up on data collection All participants
16:00 p.m.	*Closing of Day 2*

Trade in services statistics in SADC region
Regional training workshop
08–12 September 2025

Wednesday, 10 September

Session 8
09:00–10:00 a.m.

Hands-on exploration of TiSSTAT (continued)
TiSSTAT exploration – Part 2 Data cleaning
- Open vs closed surveys in TiSSTAT
- Data validation in TiSSTAT

All participants

10:00–10:15 a.m.

Coffee/Tea break

10:15–11:30

TiSSTAT exploration – Part 2 Data cleaning (cont.)
- Manual vs automatic cleaning in TiSSTAT
- Imputations used in TiSSTAT

All participants

Session 9
11:30–12:00 a.m.

Enhancing trade in services statistical system - regional experience (continued)
Regional experience on TiS surveys and use of TiSSTAT
- Côte d'Ivoire

Discussion / Q&A

12:00–13:00 p.m.

Lunch break

Session 10
13:00–14:00 p.m.

Country presentations
Country presentations
Discussion / Q&A

14:00–14:15 p.m.

Coffee/Tea break

Session 11
14:15–15:30 p.m.

Hands-on exploration of TiSSTAT (continued)
TiSSTAT exploration – Part 2 Data cleaning
- Analyzing different versions of results and the effect of data cleaning in TiSSTAT
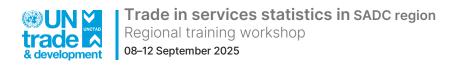
All participants

15:30–16:30 p.m.

TiSSTAT exploration – Part 3 Sampling and extrapolation
- Overview of extrapolation methods in TiSSTAT All participants

All participants

16:30 p.m.

Closing of Day 3

Trade in services statistics in SADC region
Regional training workshop
08–12 September 2025

Thursday, 11 September

Session 12 **09:00–10:00 a.m.**	Hands-on exploration of TiSSTAT (continued) TiSSTAT exploration – Part 3 Sampling and extrapolation (cont.) • Stratification and sampling methodology used in TiSSTAT All participants
10:00–10:15 a.m.	*Coffee/Tea break*
10:15–11:30	TiSSTAT exploration – Part 3 Sampling and extrapolation (cont.) • Performing and evaluating stratification and sampling in TiSSTAT All participants
Session 13 **11:30–12:00 a.m.**	Enhancing trade in services statistical system - regional experience (continued) Regional experience on TiS surveys and use of TiSSTAT • CARICOM/UEMOA Discussion / Q&A
12:00–13:00 p.m.	*Lunch break*
Session 14 **13:00–14:30 p.m.**	Country presentations Country presentations Discussion / Q&A
14:30–14:45 p.m.	*Coffee/Tea break*
Session 11 **14:45–16:00 p.m.**	Hands-on exploration of TiSSTAT (continued) TiSSTAT exploration – Part 2 Data cleaning • Reliable extrapolation and choice of extrapolation method in TiSSTAT All participants
16:00 p.m.	*Closing of Day 4*

Trade in services statistics in SADC region
Regional training workshop
08–12 September 2025

Friday, 12 September

Session 16 **09:00–10:30 a.m.**	**Hands-on exploration of TiSSTAT (continued)** TiSSTAT exploration – Part 4 Reporting • Combining several sources of data and reporting statistics in TiSSTAT All participants
10:30–10:45 a.m.	*Coffee/Tea break*
Session 17 **10:45–12:30 a.m.**	**Country presentations** Country presentations Discussion / Q&A
12:30–13:30 p.m.	*Lunch break*
Session 18 **13:00–14:30 p.m.**	**Closing remarks and certificates** Closing remarks • The way forward, Ms. Nour Barnat and SADC Secretariat • Closing remarks, SADC Secretariat
14:30–14:45 p.m.	*Coffee/Tea break*
Session 19 **14:45–16:30 p.m.**	**Informal networking and final discussions** Open discussion and networking session to reflect on key takeaways, country expectations and next steps All participants
16:30 p.m.	*Closing of the workshop*