



World Consumer Protection Map

Contribution by
Antigua and Barbuda

Page 2: Contact of respondent

Q1

Antigua and Barbuda

Name of responding member State

Q2

Name of responding authority/agency:

Prices and Consumer Affairs

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Q7

No

Does your country's Constitution contain a provision on consumer protection?

Q8

Respondent skipped this question

If you do, please provide de following details:

Q9

Yes

Does your country have have specific law(s) on consumer protection ?

Q10

Respondent skipped this question

If you do, when was the main specific law first enacted?

Q11

Respondent skipped this question

If your main specific law on consumer protection has been revised, when was the date of its latest revision?

Q12

Please provide the following details of the current specific law(s):

1- Name of law	Rent Restriction Act
1- URL link	http://laws.gov.ag/wp-content/uploads/2018/08/cap-378.pdf
2- Name of law	The Supply of Goods and Services Act
2- URL link	http://laws.gov.ag/wp-content/uploads/2018/08/cap-421A.pdf
3- Name of law	Sale of Goods Act
3- URL link	http://laws.gov.ag/wp-content/uploads/2018/08/cap-393.pdf
4- Name of law	Consumer Protection and Safety Act
4- URL link	http://laws.gov.ag/wp-content/uploads/2018/08/cap-97.pdf
5- Name of law	The Unfair Contract Terms Act
5- URL link	Downloads\Documents\cap-451.pdf
6- Name of law	Hire Purchase Act
6- URL link	http://laws.gov.ag/wp-content/uploads/2018/08/cap-201.pdf

Q13

Please check all the fields that your consumer protections law(s) cover.

- Consumer rights/legitimate needs,**
 - Protection of vulnerable and disadvantaged consumers,**
 - Product quality,**
 - Public utilities,**
 - Redress,**
 - Consumer education,**
 - Consumer information**
-

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Q14

Respondent skipped this question

From your previous answer, your specific consumer protection law(s) do(es) not cover the following field(s). Please name the relevant law(s) covering this/these field(s):

Q15

Please indicate the URL Link of the relevant law(s) to each field:

Access by consumers to essential goods and services	http://laws.gov.ag/wp-content/uploads/2018/08/cap-138.pdf
Physical safety	http://laws.gov.ag/wp-content/uploads/2020/02/Food-Ssfety-Bill-2020.pdf
Promotional marketing and sales practices (including misleading advertisement)	ttp://laws.gov.ag/wp-content/uploads/2019/02/No.-24-of-2017-THE-STANDARDS-ACT-2017-1.pdf
Voluntary codes for businesses	http://laws.gov.ag/wp-content/uploads/2019/02/a2015-6.pdf
Pharmaceuticals	http://laws.gov.ag/wp-content/uploads/2018/08/a1995-11.pdf
Energy	http://laws.gov.ag/wp-content/uploads/2019/02/a2015-6.pdf
Data protection and privacy	http://laws.gov.ag/wp-content/uploads/2019/02/a2013-10.pdf
Financial services	http://laws.gov.ag/wp-content/uploads/2019/02/a2015-6.pdf

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Q16

Name of Ministry responsible for consumer protection:

Ministry of Trade

Q17

URL link of responsible Ministry for consumer protection:

<https://www.facebook.com/MinistryofForeignAffairsandTrade/>

Q18

Year when consumer protection was assumed by the current responsible ministry:

1976

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Q19

Yes

Do you have a main consumer protection authority/agency?

Q20

Name of main consumer protection authority/agency:

Price and Consumer Affairs

Q21

URL of main consumer protection authority/agency:

<https://www.facebook.com/pcadab/>

Q22

Respondent skipped this question

Year of creation:

Q23

Respondent skipped this question

Annual budget: (in USD)

Q24

Total number of staff:

22

Q25

Total number of staff directly affected to consumer protection:

5

Q26

Yes

Do you have a law/decree that governs the main consumer protection authority/agency?

Q27

If you do, please provide the following details:

URL to law/decree

<http://laws.gov.ag/wp-content/uploads/2018/08/cap-97.pdf>

Q28

Does your main consumer protection authority/agency have POLICY MAKING powers over any of the following fields?

Consumer rights/legitimate needs,
Product quality,
Redress,
Consumer education,
Consumer information

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Q29

From your previous answer, your main authority/agency does not have POLICY MAKING powers over the following fields. Please name the relevant authorities/agencies with powers over these fields:

Physical safety	Ministry of Health
Voluntary codes for businesses	Bureau of Standards
Water	APUA
Pharmaceuticals	Ministry of Health
Energy	Ministry of Energy
Public utilities	APUA
Tourism	Ministry of Tourism
Data protection and privacy	Ministry of Information

Q30

Respondent skipped this question

URL Link of the relevant authority/agency to each field:

Q31

Does your main consumer protection authority/agency have ENFORCEMENT powers over any of the following fields?

Consumer rights/legitimate needs,
Protection of vulnerable and disadvantaged consumers,
Restrictive business practices (competition/antitrust),
Consumer education,
Consumer information

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Q32

Respondent skipped this question

From your previous answer, your main consumer protection authority/agency does not have ENFORCEMENT powers over the following fields. Please name the relevant authorities/agencies with powers over these fields:

Q33 Respondent skipped this question

URL Link of the relevant authority/agency to each field:

Q34 Regarding enforcement, how many infringement cases does your authority/agency handle on average per year?

135

Q35 No

Has your authority/agency imposed sanctions and/or other measures for breaches of consumer protection law(s)?

Q36 Maximum amount for sanction/measure allowed by consumer protection law(s): (in USD)

9200

Q37 Respondent skipped this question

Record highest amount for any sanction/measure imposed: (in USD)

Q38 Respondent skipped this question

Please detail if necessary, what kind of sanctions and/or other measures are available in your jurisdiction

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Q39 Yes

Are there any non-governmental consumer organizations/associations in your country?

Q40 No

Do you have a law/decreed that governs consumer organizations/associations?

Q41 Respondent skipped this question

In case you have a law/decreed that governs consumer organizations, please provide the following details:

Consumer Protection Survey

Q42

Do consumer organizations/associations fulfil any of the following functions?

**Consultation in policy making,
Consumer education**

Q43

Do consumer groups/associations receive public funding?

No

Q44

Name the three largest non-governmental consumer organizations/associations in your jurisdiction:

1- Name

Red Cross

1- Website

<https://www.ifrc.org/en/what-we-do/where-we-work/americas/antigua-and-barbuda-red-cross-society/>

2- Name

The Gard Center

2- Website

<http://www.gardc.org/>

3- Name

Environment Awareness Group

3- Website

<https://eagantigua.org/page2.html>

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Q45

Can consumers obtain redress through judicial channels?

Yes

Q46

Is there a specialized judicial mechanism for consumer complaints?

No

Q47

If there is, please provide the following details

Respondent skipped this question

Q48

Do you have collective redress/class actions for consumer complaints?

No

Q49

Who can represent consumer interests in court?

**Consumers individually,
Lawyers**

Q50 Respondent skipped this question

What is the highest damages award following a collective redress/class action?

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Q51 Respondent skipped this question

Regarding out-of-court/alternative consumer dispute resolution, are there any of the following?

Q52 Respondent skipped this question

If there are any of the above, please provide the following details:

Q53 No

Are there any CROSS-BORDER out-of-court/alternative consumer dispute resolution initiatives?

Q54 Respondent skipped this question

If there are, please provide the following details:

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Q55 No

Are there any self-regulation initiatives from businesses?

Q56 Respondent skipped this question

Please provide (up to) 4 examples of the self-regulation initiatives from businesses:

Q57 No

Are there any co-regulation initiatives between businesses and public entities?

Q58 Respondent skipped this question

Please provide (up to) 4 examples of the co-regulation initiatives between businesses and public entities:

Q59

Respondent skipped this question

Do self-regulation and/or co-regulation initiatives cover any of the following issues? (Please relate to UNGCP Guideline 11)

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Q60

Respondent skipped this question

What kind and how many international cooperation agreement(s) on consumer protection does your authority/agency participate in?

Q61

Respondent skipped this question

Please provide name and URL link of formal bilateral agreements (treaties):

Q62

Respondent skipped this question

Please provide name and URL link of informal bilateral agreements (memoranda of understanding):

Q63

Respondent skipped this question

Please provide name and URL link of formal multilateral/regionals agreements (treaties) that address consumer protection:

Q64

Respondent skipped this question

Please provide name and URL link of informal multilateral/regionals agreements (memoranda of understanding) that address consumer protection:

Q65

Policy making,
Consumer rights/legitimate needs

Do cooperation agreements on consumer protection (be those formal/informal/bilateral/regional) cover any of the following fields?

Q66

Respondent skipped this question

Does your consumer protection enforcement authority/agency have any of the following powers regarding cross-border fraudulent and deceptive commercial practices affecting consumers?

Q67

No

Do you have any experience in cross-border cooperation on enforcement?

Q68

Respondent skipped this question

If you do, please provide a short description

Q69

Do you engage in technical cooperation or capacity building activities on consumer protection?

Bilaterally

Through an international organization/network

As a recipient

No

No

As a donor

Q70

Respondent skipped this question

If you have engaged in technical cooperation or capacity building activities on consumer protection as a recipient/as donor and/or through an international organization/network, please provide the following details for each initiative

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Q71

Yes

Does your authority/agency carry out information and education initiatives?

Q72

Do information and education initiatives carried out by your authority/agency cover any of the following fields?

Health, nutrition, prevention of food-borne diseases and food adulteration

,

Product hazard,

Product labelling,

Environmental protection,

Sustainable consumption

Q73

No

Does your authority/agency provide specific education and information initiatives for vulnerable and disadvantaged consumers?

Q74 Respondent skipped this question

If your authority/agency does, please provide the following details:

Q75 No

Do consumer organizations/associations provide education and information initiatives?

Q76 Respondent skipped this question

If consumer organizations/associations do, please provide the following details:

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Q77 No

Does your authority/agency conduct research and analysis on consumer protection issues?

Q78 Respondent skipped this question

If your authority/agency does, please provide the following details:

Q79 No

Do other organizations/associations conduct research and analysis on consumer protection?

Q80 Respondent skipped this question

If other organizations/associations do, please provide the following details:
