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#### Please enter your contact details:

Bulgaria, Ministry of Economy and Energy 8 Slavyanska str., Sofia 1000, Bulgaria ts.tsankova@mee.government.bg

1. Which stakeholder category do you belong to? Government

If non-government, please indicate:

If non-government, please indicate if you are:

- 2. What do you think is the significance, purpose and scope of enhanced cooperation as per the Tunis Agenda? a) Significance b) Purpose c) Scope
- 3. To what extent has or has not enhanced cooperation been implemented? Please use the space below to explain and to provide examples to support your answer.

4. What are the relevant international public policy issues pertaining to the Internet?

The most issues are covering the problems with Internet security browsing, SPAMing, Internet accessibility in inaccessible regions as well as Internet penetration in people low educational level.

5. What are the roles and responsibilities of the different stakeholders, including governments, in implementation of the various aspects of enhanced cooperation?

From one point of view the main activity of our organization is to implement Sector strategy for e-governance by developing e-services for citizens and companies and on a later stage to integrate it fully in the state e-government portal. From other perspective, as a Ministry of Economy and Energy our organization is working in the area of enchasing and extending ICT sector in Bulgarian economy, done mostly legislatively and practically supported by Bulgarian Investment Agency.

6. How should enhanced cooperation be implemented to enable governments, on an equal footing, to carry out their roles and responsibilities in international public policy issues pertaining to the Internet?

The government should clearly understand the real benefits and results of implementing enhanced cooperation by caring out their roles and responsibilities.

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#### 7. How can enhanced cooperation enable other stakeholders to carry out their roles and responsibilities?

Other stakeholders should also be informed and clearly understand the real benefits and results of implementing enhanced cooperation by caring out their roles and responsibilities.

8. What are the most appropriate mechanisms to fully implement enhanced cooperation as recognized in the Tunis Agenda, including on international public policy issues pertaining to the Internet and public policy issues associated with coordination and management of critical Internet resources?

Deeper and broader collaboration between United Nations - Commission on science and technology for development and European Commission will increase effectiveness of the enchased cooperation.

#### 9. What is the possible relationship between enhanced cooperation and the IGF?

Both initiatives should have strong correlative relationship. Internet Governance Forum (IGF), run by the IGF Secretariat and support the United Nations Secretary-General in carrying out the mandate from the World Summit on the Information Society (WSIS) with regard to convening a new forum for multi-stakeholder policy dialogue - the Internet Governance Forum (IGF). The enhanced cooperation is the broader and general framework of all ICT related issues so for reaching the global goals they have to be deeply related.

#### 10. How can the role of developing countries be made more effective in global Internet governance?

The effectiveness of the developing countries could be strengthened by educational enhancement, domestic Internet penetration and development of ICT sector services. Increasing the number of e-services in public and private sector will dramatically increase the usability of the Internet and effectiveness of the Internet governance.

### 11. What barriers remain for all stakeholders to fully participate in their respective roles in global Internet governance? How can these barriers best be overcome?

One of the barriers for the stakeholders could be that they do not fully understand their roles, potential influence and governance mechanisms in the global Internet governance.

### 12. What actions are needed to promote effective participation of all marginalised people in the global information society?

Marginalized people can be involved effectively in global information society by giving them the possibility to realize the simplicity, usability and benefits of global information society. These could be done by educational and promotion programs of local stakeholders organizations.

### 13. How can enhanced cooperation address key issues toward global, social and economic development?

By raising up and discussing at many levels on the key issues like the importance of the Internet governance at domestic and global level and further development of ICT sector.

#### 14. What is the role of various stakeholders in promoting the development of local language content?

All stakeholders have a key role in developing and implementing a local language content because only a small part of all informational contend is from public organizations.

## 15. What are the international internet-related public policy issues that are of special relevance to developing countries?

The main issues are in developing ICT sector by providing high speed Internet access and developing e-services.

#### 16. What are the key issues to be addressed to promote the affordability of the Internet, in particular in developing countries and least developed countries?

Developing more free Internet access zones could be a solution in promoting affordability of the Internet. More educational training Internet usability courses could also increase the interest toward the benefits of Internet.

# 17. What are the national capacities to be developed and modalities to be considered for national governments to develop Internet-related public policy with participation of all stakeholders?

Bulgaria as a part of European Union has already participated in developing and implementing Digital Agenda for Europe, A Europe 2020 Initiative. On local level Bulgarian Ministry of transport, information technologies and communications has developed national program Digital Bulgaria 2015 with the collaboration of all government and non-government stakeholders.

#### 18. Are there other comments, or areas of concern, on enhanced cooperation you would like to submit?

The main areas of concern from our point of view are:

- -Internet governance in the areas of internet security
- -Reduction of SPAM
- -To improve international global interoperability of the ICT systems in the field of providing government and non-government e-services cross border.