



Ad hoc Expert Meeting on Financial Consumer Protection

Monday, 27 November 2023 (10:00 – 18:00)

Palais des Nations, Room XXIII

Morning

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| 10:00 - 10:10 | Opening Remarks <ul style="list-style-type: none"> • Rebeca Grynspan, UNCTAD Secretary General |
| 10:10 - 12:30 | Fin-tech opportunities and challenges Introduction by the Secretariat Speakers: <ul style="list-style-type: none"> • Mr. Dariusz Lomowski, Director, Office of Competition and Consumer Protection, Poland (online) • Mr. Ahmed Dermish, Lead Specialist, Policy and Government Advocacy, United Nations Capital Development Fund, UNCDF • Mr. Antoine Navarro, Financial Sector Specialist, Consultative Group to Assist the Poor, CGAP |
| 12:30 - 13:00 | Questions from the floor |

Afternoon

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| 15:00 – 16:10 | Remittances and developing countries Introduction by the Secretariat Speakers: <ul style="list-style-type: none"> • Dr. Wimonrat Wim Teriyapirom, Director of International Cooperation, Office of the Consumer Protection Board, Thailand (online) • Mr. Tomaz Miranda, Director, Department for Projects and Collective rights, National Secretariat for Consumers, Brazil (online) • Ms. Helena Leurent, Director General, Consumers International |
| 16:10-16:25 | Digital Public Infrastructure in developing countries Introduction by the Secretariat <ul style="list-style-type: none"> • Ms. Deon Woods Bell, Senior Advisor, Global Policy, Financial Services for the Poor, Bill & Melinda Gates Foundation |
| 16:25-16:50 | Questions from the floor |
| 16:50-17:10 | Behavioural Economics to support Consumer protection policy in financial services Introduction by the Secretariat <ul style="list-style-type: none"> • Ms. Ogochukwu Monye, University of Benin, Nigeria (online) |
| 17:10 – 17:50 | Questions from the floor |
| 17:50 – 18:00 | Closing remarks |

Delegates wishing to speak during the *Ad hoc* Expert meeting are invited to inform the UNCTAD secretariat accordingly by contacting Ms. Ana Cipriano (ana.cipriano@unctad.org) and Mr. Arnau Izaguerri (arnau.izaguerri@unctad.org)