



Intergovernmental Group of Experts on Consumer Protection Law and Policy
5th Session, 5 - 6 July 2021, Geneva, Switzerland and online

**Latest developments in legal and institutional frameworks: UNCTAD
world consumer protection map**

**Monday, 5 July (11:15 - 11:30)
Palais des Nations, Room XVIII (First Floor) and online (Interprefy)**

In its resolution on Consumer Protection of 22 December 2015,¹ the United Nations General Assembly expressed its belief that a robust legal and regulatory framework for consumer protection serves an important public interest, contributes to economic dynamism and consumer welfare.

In its Agreed Conclusions² the First session of the Intergovernmental group of experts on consumer protection law and policy of 2016 requested the UNCTAD secretariat to prepare a study on the legal and institutional framework on consumer protection. The goal of this study is to provide an updated and comprehensive picture of consumer protection worldwide, to identify trends and benchmarks as well as challenges and to inform discussions on future work.

Since then, UNCTAD's World Consumer Protection Map displays information on consumer protection framework from 89 member States. The Intergovernmental Group of Experts will hear an oral report by the secretariat on its latest developments.

¹ [A/RES/70/186](#)

² [TD/B/CI/CLP/4](#)

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WORK PROGRAMME

11:15 - 11:20 **Presentation by the UNCTAD secretariat**

11:20 - 11:30 **Interactive debate**

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Ms. Ana Cândida Muniz Cipriano (ana.cipriano@unctad.org).