

Intergovernmental Group of Experts on Consumer Protection Law and Policy, fifth session, 5 and 6 July 2021: Provisional programme

Monday, 5 July 2021

Tuesday, 6 July 2021

Palais des Nations, building E, room XX and remotely through Interpretif

10 – 11 a.m. CET, Geneva time	Opening plenary Election of officers Adoption of the agenda and organization of work Report of the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders Latest developments in legal and institutional frameworks: UNCTAD world consumer protection map	Report of Working Groups on (a) Consumer product safety: modalities for the prevention of cross-border distribution of unsafe consumer products; (b) Consumer protection in electronic commerce (c) Modalities of UNCTAD voluntary peer reviews of competition and consumer protection law and policy
11 a.m. – noon	Consumer protection needs of vulnerable and disadvantaged consumers in connection with public utilities	Consumer law, policy and regulatory actions in response to and in the aftermath of the COVID-19 pandemic
3 – 3.30 p.m.	(continued)	Review of capacity-building in and technical assistance on consumer protection law and policy
3.30 – 5 p.m.	Voluntary Peer Review on Consumer Protection Law and Policy of Chile	Closing plenary Agreed conclusions Provisional agenda for sixth session Adoption of report