



Intergovernmental Group of Experts on Consumer Protection Law and Policy
5th Session, 5 - 6 July 2021, Geneva, Switzerland and online

Review of Capacity-building in and Technical Assistance on Consumer Protection Law and Policy

Tuesday, 6 July 2021 (15:00 – 16:00)

Palais des Nations, Room XVIII (First floor) and online (Interprefy) Palais des Nations,

UNCTAD provides capacity-building in and technical assistance on consumer protection law and policy to developing countries and countries with economies in transition, in accordance with requests received and available resources. These activities include national and regional projects related to drafting consumer protection laws and implementing guidelines, as well as strengthening institutional capacities and advocacy for the promotion of consumer welfare.

UNCTAD secretariat note¹ presents progress on the capacity-building and technical assistance activities in consumer protection law and policy carried out in 2020 and 2021. During this period, UNCTAD activities were linked to the problems generated by the coronavirus disease of 2019 (COVID-19) pandemic in both the health and economic fields. Numerous meetings were organized with remote participation to promote exchanges of views and experiences and of practices carried out by consumer protection authorities to mitigate the consequences of the crisis and to protect consumer rights in different countries and regions.

It is foreseen that restrictions due to the pandemic will remain and the impacts on economy will continue to be felt in the near future. UNCTAD will therefore continue to provide technical assistance continuously and comprehensively in adjusted formats.

In this session, the delegates may wish to discuss the following questions:

- (a) What are the challenges faced by consumer protection agencies in developing countries in the aftermath of COVID-19, in pursuing economic recovery from the crisis?
- (b) What kind of technical assistance activities are needed in that regard? What kind of role UNCTAD can play in supporting those consumer protection agencies?

¹ [TD/B/C.I./CPLP/25](#)

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WORK PROGRAMME

15:00 - 15:05 **Presentation by the UNCTAD Secretariat**

15:05 - 15:35 **Speakers**

- H.E. Ms. Juliana Domingues, National Secretary for Consumers, Brazil
- Dr. Anna Popova, Head, Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing, Russian Federation
- Mr. Adrian Gauci, Economic Affairs Officer, United Nations Economic Commission for Africa

15:35 - 16:00 **Questions from the floor**

Delegates wishing to speak during the session are invited to inform the UNCTAD secretariat accordingly by contacting Mr. Juan Luis Crucelegui (juanluis.crucelegui@un.org), Ms. Akari Yamamoto (akari.yamamoto@un.org) and Ms. Hyejong Kwon (hyejong.kwon@un.org).