








# Intergovernmental Group of Experts on Consumer Protection Law and Policy, fifth session, 5 and 6 July 2021: Provisional programme

Monday, 5 July 2021

Tuesday, 6 July 2021

Palais des Nations, building E, room XVIII and remotely through Interprefy

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| <b>10 – 11 a.m.</b><br><b>CET, Geneva time</b> | <b>DOWNLOAD PDF</b> <br><b>Opening plenary</b><br>Election of officers<br><br>Adoption of the agenda and organization of work<br><br>Report of the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders | <b>DOWNLOAD PDF</b> <br><b>Report of Working Groups on</b><br>(a) Consumer product safety: modalities for the prevention of cross-border distribution of unsafe consumer products;<br>(b) Consumer protection in electronic commerce<br>(c) Modalities of UNCTAD voluntary peer reviews of competition and consumer protection law and policy |
| <b>11 – 11.30 a.m.</b>                         | <b>DOWNLOAD PDF</b> <br>Latest developments in legal and institutional frameworks: UNCTAD world consumer protection map   | <b>DOWNLOAD PDF</b> <br><b>Consumer law, policy and regulatory actions in response to and in the aftermath of the COVID-19 pandemic (until 1 p.m.)</b>  |
| <b>11.30 a.m. – 1 p.m.</b>                     | <b>DOWNLOAD PDF</b> <br><b>Consumer protection needs of vulnerable and disadvantaged consumers in connection with public utilities</b>  |  |
| <b>3 – 3.30 p.m.</b>                           | (continued)  | <b>DOWNLOAD PDF</b> <br><b>Review of capacity-building in and technical assistance on consumer protection law and policy (until 4 p.m.)</b>   |
| <b>3.30 – 4 p.m.</b>                           | <b>DOWNLOAD PDF</b> <br><b>Voluntary Peer Review on Consumer Protection Law and Policy of Chile (until 6 p.m.)</b>  |  |
| <b>4 – 6 p.m.</b>                              |  | <b>Closing plenary</b><br>Agreed conclusions<br>Provisional agenda for sixth session<br>Adoption of report   |