



Intergovernmental
group of experts on
**Consumer
Protection
Law and Policy**

8th session

Programme

01–02 July 2024, 10 a.m to 6 p.m. (CET)
Room XIX, Palais des Nations, Geneva

Monday, 1 July

10–11.30 a.m. [Opening plenary](#)

Items 1 and 2 **Election of Officers and Adoption of the agenda and organization of work**
(TD/B/C.I/CPLP/38)

Opening remarks Mr. Pedro Moreno, Deputy Secretary-General of UNCTAD

Keynote **The role of consumer protection in responding to global challenges**
Dr. Laura Best, Consumer policy specialist

Item 3 **Report on the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders**

General Statements

- Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France
- Dr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
- Mr. Gegham Gevorgyan, Chairman, Competition Protection Commission, Armenia
- Mr. Angel Martinez, Counsel, Office of International Affairs, Federal Trade Commission, United States

Item 4 **Latest developments in legal and institutional frameworks: UN Trade and Development (UNCTAD) world consumer protection map**

Monday, 1 July

11:30 a.m.–1 p.m. [Roundtable on protecting consumers as tourists](#)

Item 7

Introduction by UN Trade and Development secretariat

- Speakers
- Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France
 - Mr. Irakli Lekvinadze, Chairperson, Georgian Competition and Consumer Agency, Georgia
 - Mr. Alvaro Fuentes, Director of Consumer Defense, Ministry of Economy and Finance, Uruguay
 - Ms. Alicia Gomez, Legal Counsel, UN Tourism
 - Mr. Shirish Deshpande, Chairman, Mumbai Grahak Panchayat-MGP, India

3–4 p.m. [Report of the UNCTAD informal working groups on consumer product safety, consumer protection in electronic commerce and consumer protection and gender](#)

Item 5

Introduction by UN Trade and Development secretariat

- Interactive debate
- Ms. Thezi Mabuza, Deputy Commissioner, Consumer Commission, South Africa
 - Ms. Pinuccia Contino, Deputy Director, Digital Transformation, Justice and Consumers, European Commission
 - Mr. Richard O'Brien, Director of the Office of International Programs, Consumer Product Safety Commission, United States of America
 - Ms. Christine Riefa, Coordinator: Working Group on Consumer protection in e-commerce, UNCTAD
 - Ms. Caroline Hammarstedt Nuss, Analyst and gender implementation advisor, Swedish Consumer Agency (K.O.) Sweden

4–6 p.m. [Assessment of the UN Trade and Development \(UNCTAD\) Voluntary peer reviews of consumer protection law and policy \(TD/B/C.I/CPLP/40\)](#)

Item 8

Introduction by UN Trade and Development secretariat

- Speakers
- Mr. Fabrice Andjoua Bongo Ondimba, Director General, General Directorate of Competition and Consumer Affairs, Gabon
 - Mr. Andrés Herrero Troncoso, National Director, National Consumer Service, Chile
 - Dr. Muhammad Mufti Mubarak, Chairman, National Consumer Protection Agency, Indonesia
 - Ms. Imane Bensaid, Head, Department for the Improvement of the Consumer Framework and Complaints Handling, Ministry of Industry, Trade and the Green and Digital Economy, Morocco
 - Dr. Wimonrat Wim Teriyapirom, Director of the International Cooperation Section Office of the Consumer Protection Board, Thailand

6–7 p.m. Informal consultations on Agreed Conclusions



Tuesday, 2 July

- 10 a.m.–1 p.m.** [Enhancing the consumer movement: Means to facilitate the development of independent consumer groups](#)
 Item 6 (TD/B/C.I/CPLP/39)
- Presentation by UN Trade and Development secretariat
- Speakers
- Mr. Fernando Blanco Muiño, Deputy Secretary for Consumer Defense, Argentina
 - Ms. Erika Castillo Escobedo, Deputy Attorney for Legal Affairs, Federal Attorney for Consumers, Mexico
 - Ms. Martyna Derszniak-Noirjean, Director, International Cooperation Office of the Competition and Consumer Protection, Poland
 - Ms. Helena Leurent, Director General, Consumers International
 - Ms. Rose Mporu, Acting Executive Director, Consumer Council of Zimbabwe
- 1.30–2.30 p.m.** **Informal consultations on Agreed Conclusions**
- 3–4 p.m.** [Review of capacity-building in and technical assistance on consumer protection law](#)
 Item 9 (TD/B/C.I/CPLP/41)
- Presentation by UN Trade and Development secretariat
- Speakers
- Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
 - Ms. Nathalie Khaled, Economics Affairs Officer, United Nations Economic and Social Commission for Western Asia
 - Ms. Fabienne Pierre, Programme Management Officer, One Planet Network, United Nations Environment Programme
- 4–6 p.m.** [Closing plenary](#)
- Items 10 and 11 **Provisional agenda of the Ninth United Nations Conference to Review All Aspects of the Set of Multilaterally Agreed Equitable Principles and Rules for the Control of Restrictive Business Practices.**
Adoption of the report of the eighth session of the Intergovernmental Group of Experts on Consumer Protection Law and Policy

