Programme

01–02 July 2024, 10 a.m to 6 p.m. (CET)
Room XIX, Palais des Nations, Geneva

Monday, 1 July

10–11.30 a.m. Opening plenary

Items 1 and 2

Election of Officers and Adoption of the agenda and organization of work (TD/B/C.I/CPLP/38)

Opening remarks
Mr. Pedro Moreno, Deputy Secretary-General of UNCTAD

Keynote
The role of consumer protection in responding to global challenges
Dr. Laura Best, Consumer policy specialist

Item 3

Report on the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders

General Statements
Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France
Dr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
Mr. Gegham Gevorgyan, Chairman, Competition Protection Commission, Armenia
Mr. Angel Martinez, Counsel, Office of International Affairs, Federal Trade Commission, United States

Item 4

Latest developments in legal and institutional frameworks: UN Trade and Development (UNCTAD) world consumer protection map
Monday, 1 July

11:30 a.m.–1 p.m.  **Roundtable on protecting consumers as tourists**

**Item 7**  
Introduction by UN Trade and Development secretariat

Speakers ➢ Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France  
➢ Mr. Irakli Lekvinadze, Chairperson, Georgian Competition and Consumer Agency, Georgia  
➢ Mr. Alvaro Fuentes, Director of Consumer Defense, Ministry of Economy and Finance, Uruguay  
➢ Ms. Alicia Gomez, Legal Counsel, UN Tourism  
➢ Mr. Shirish Deshpande, Chairman, Mumbai Grahak Panchayat-MGP, India

3–4 p.m.  **Report of the UNCTAD informal working groups on consumer product safety, consumer protection in electronic commerce and consumer protection and gender**

**Item 5**  
Introduction by UN Trade and Development secretariat

Interactive debate ➢ Ms. Thezi Mabuza, Deputy Commissioner, Consumer Commission, South Africa  
➢ Ms. Pinuccia Contino, Deputy Director, Digital Transformation, Justice and Consumers, European Commission  
➢ Mr. Richard O’Brien, Director of the Office of International Programs, Consumer Product Safety Commission, United States of America  
➢ Ms. Christine Riefa, Coordinator: Working Group on Consumer protection in e-commerce, UNCTAD  
➢ Ms. Caroline Hammerstedt Nuss, Analyst and gender implementation advisor, Swedish Consumer Agency (K.O.) Sweden

4–6 p.m.  **Assessment of the UN Trade and Development (UNCTAD) Voluntary peer reviews of consumer protection law and policy**  
(TD/B/C.1/CPLP/40)

**Item 8**  
Introduction by UN Trade and Development secretariat

Speakers ➢ Mr. Fabrice Andjoua Bongo Ondimba, Director General, General Directorate of Competition and Consumer Affairs, Gabon  
➢ Mr. Andrés Herrera Troncoso, National Director, National Consumer Service, Chile  
➢ Dr. Muhammad Multji Mubarok, Chairman, National Consumer Protection Agency, Indonesia  
➢ Ms. Imane Bensaid, Head, Department for the Improvement of the Consumer Framework and Complaints Handling, Ministry of Industry, Trade and the Green and Digital Economy, Morocco  
➢ Dr. Wimonrat Wim Teriyapirom, Director of the International Cooperation Section Office of the Consumer Protection Board, Thailand

6–7 p.m.  **Informal consultations on Agreed Conclusions**
Tuesday, 2 July

10 a.m.–1 p.m. Item 6
Enhancing the consumer movement: Means to facilitate the development of independent consumer groups
(TD/B/C.I/CPLP/39)
Presentation by UN Trade and Development secretariat
Speakers
Mr. Fernando Blanco Muiño, Deputy Secretary for Consumer Defense, Argentina
Ms. Erika Castillo Escobedo, Deputy Attorney for Legal Affairs, Federal Attorney for Consumers, Mexico
Ms. Martyna Dersziak-Noirjean, Director, International Cooperation Office of the Competition and Consumer Protection, Poland
Ms. Helena Leurent, Director General, Consumers International
Ms. Rose Mpofu, Acting Executive Director, Consumer Council of Zimbabwe

1.30–2.30 p.m. Item 9
Informal consultations on Agreed Conclusions

3–4 p.m. Review of capacity-building in and technical assistance on consumer protection law
(TD/B/C.I/CPLP/41)

Presentation by UN Trade and Development secretariat
Speakers
Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
Ms. Nathalie Khaled, Economics Affairs Officer, United Nations Economic and Social Commission for Western Asia
Ms. Fabienne Pierre, Programme Management Officer, One Planet Network, United Nations Environment Programme

4–6 p.m. Closing plenary

Items 10 and 11
 Provisional agenda of the Ninth United Nations Conference to Review All Aspects of the Set of Multilaterally Agreed Equitable Principles and Rules for the Control of Restrictive Business Practices.
Adoption of the report of the eighth session of the Intergovernmental Group of Experts on Consumer Protection Law and Policy