



# Intergovernmental group of experts on Consumer Protection Law and Policy

8<sup>th</sup> session

## Programme

01–02 July 2024, 10 a.m to 6 p.m. (CET)  
Room XIX, Palais des Nations, Geneva

Monday, 1 July

10–11.30 a.m. [Opening plenary](#)

Items 1 and 2 **Election of Officers and Adoption of the agenda and organization of work**  
([TD/B/C.I/CPLP/38](#))

Opening remarks Ms. Rebeca Grynspan, Secretary-General of UNCTAD (tbc)

Keynote **The role of consumer protection in responding to global challenges** Dr. Laura Best, International consumer policy specialist

Item 3 [Report on the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders](#)

General Statements

- Ms. Cinthya Sarahi Arteaga Portillo, Deputy Secretary of Business Development and Internal Trade, Honduras (tbc)
- Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
- Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France
- Mr. Angel Martinez, Senior attorney, Office of International Affairs, Federal Trade Commission, United States

Item 4 [Latest developments in legal and institutional frameworks: UN Trade and Development \(UNCTAD\) world consumer protection map](#)

Monday, 1 July

**11:30 a.m.–1 p.m. [Roundtable on protecting consumers as tourists](#)**

Item 7

Introduction by UN Trade and Development secretariat

- Speakers
- Mr. Irakli Lekvinadze, Chairperson, Georgian Competition and Consumer Agency, Georgia
  - Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France
  - Mr. Alvaro Fuentes, Director of Consumer Defense, Ministry of Economy and Finance, Uruguay
  - Ms. Alicia Gomez, Legal Counsel, UN Tourism
  - Mr. Shirish Deshpande, Chairman, Mumbai Grahak Panchayat-MGP, India

**3–4 p.m. [Report of the UNCTAD informal working groups on consumer product safety, consumer protection in electronic commerce and consumer protection and gender](#)**

Item 5

Introduction by UN Trade and Development secretariat

- Interactive debate
- Mr. Wadih Damous, National Secretary for Consumers, National Secretariat for Consumers, Brazil (tbc)
  - Ms. Thezi Mabuza, Acting Commissioner, Consumer Commission, South Africa
  - Ms. Pinuccia Contino, Deputy Director-General, Digital Transformation, Justice and Consumers, European Commission
  - Mr. Richard O'Brien, Director of the Office of International Programs, Consumer Product Safety Commission, United States of America
  - Ms. Christine Riefa, Coordinator: Working Group on Consumer protection in e-commerce, UNCTAD

**4–6 p.m. [Assessment of the UN Trade and Development \(UNCTAD\) Voluntary peer reviews of consumer protection law and policy \(TD/B/C.I/CPLP/40\)](#)**

Item 8

Introduction by UN Trade and Development secretariat

- Speakers
- Mr. Fabrice Andjoua Bongo Ondimba, Director General, General Directorate of Competition and Consumer Affairs, Gabon
  - Mr. Andrés Herrero Troncoso, National Director, National Consumer Service, Chile
  - Dr. Muhammad Mufti Mubarak, Chairman, National Consumer Protection Agency, Indonesia (tbc)
  - Ms. Imane Bensaid, Head, Department for the Improvement of the Consumer Framework and Complaints Handling, Ministry of Industry, Trade and the Green and Digital Economy, Morocco
  - Dr. Wim onrat Wim Teriyapirom, Director of the International Cooperation Section Office of the Consumer Protection Board, Thailand



**6–7 p.m. Informal consultations on Agreed Conclusions**

Tuesday, 2 July

**10 a.m.–1 p.m. Enhancing the consumer movement: Means to facilitate the development of independent consumer groups**

Item 6 ([TD/B/C.I/CPLP/39](#))

Presentation by UN Trade and Development secretariat

- Speakers
- Mr. Fernando Blanco, Deputy Secretary for Consumer Defense, Argentina
  - Dr. Adano W. Roba, Acting Director General, Competition Authority, Kenya
  - Ms. Erika Castillo Escobedo, Deputy Attorney for Legal Affairs, Federal Attorney for Consumers, Mexico
  - Ms. Martyna Derszniak-Noirjean, Director, International Cooperation Office of the Competition and Consumer Protection, Poland
  - Ms. Helena Leurent, Director General, Consumers International
  - Ms. Rose Mpfu, Acting Executive Director, Consumer Council of Zimbabwe

**1.30–2.30 p.m. Informal consultations on Agreed Conclusions**

**3–4 p.m. Review of capacity-building in and technical assistance on consumer protection law**

Item 9 ([TD/B/C.I/CPLP/41](#))

Presentation by UN Trade and Development secretariat

- Speakers
- Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
  - Ms. Nathalie Khaled, Economics Affairs Officer, United Nations Economic and Social Commission for Western Asia
  - Ms. Fabienne Pierre, Programme Management Officer, One Planet Network, United Nations Environment Programme

**4–6 p.m. Closing plenary**

Items 10 and 11 **Provisional agenda of the Ninth United Nations Conference to Review All Aspects of the Set of Multilaterally Agreed Equitable Principles and Rules for the Control of Restrictive Business Practices.**

**Adoption of the report of the eighth session of the Intergovernmental Group of Experts on Consumer Protection Law and Policy**

