Programme

01–02 July 2024, 10 a.m to 6 p.m. (CET)
Room XIX, Palais des Nations, Geneva

Monday, 1 July

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<td>10–11.30 a.m.</td>
<td><strong>Opening plenary</strong></td>
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<td><strong>Election of Officers and Adoption of the agenda and organization of work</strong> (TD/B/C.I/CPLP/38)</td>
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<td><strong>Opening remarks</strong></td>
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<td>Ms. Rebeca Grynspan, Secretary-General of UNCTAD (tbc)</td>
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<td><strong>Keynote</strong></td>
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<td>The role of consumer protection in responding to global challenges</td>
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<td>Dr. Laura Best, International consumer policy specialist</td>
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<td>Item 3</td>
<td><strong>Report on the implementation of the United Nations guidelines for consumer protection by member States and relevant stakeholders</strong></td>
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<td>General Statements</td>
<td>Ms. Cinthya Sarahi Artega Portillo, Deputy Secretary of Business Development and Internal Trade, Honduras (tbc)</td>
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<td>Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic</td>
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<td>Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France</td>
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<td>Mr. Angel Martinez, Counsel, Office of International Affairs, Federal Trade Commission, United States</td>
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<td>Item 4</td>
<td><strong>Latest developments in legal and institutional frameworks:</strong></td>
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<td>UN Trade and Development (UNCTAD) world consumer protection map</td>
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**Monday, 1 July**

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<td>11:30 a.m.–1 p.m.</td>
<td><strong>Roundtable on protecting consumers as tourists</strong></td>
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<td>Introduction by UN Trade and Development secretariat</td>
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<td>▶ Mr. Irakli Lekvinadze, Chairperson, Georgian Competition and Consumer Agency, Georgia</td>
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<td>▶ Ms. Sarah Lacoche, Director General, Directorate General for Competition, Consumer Protection and Fraud Repression, France</td>
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<td>▶ Mr. Alvaro Fuentes, Director of Consumer Defense, Ministry of Economy and Finance, Uruguay</td>
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<td>▶ Ms. Alicia Gomez, Legal Counsel, UN Tourism</td>
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<td>▶ Mr. Shirish Deshpande, Chairman, Mumbai Grahak Panchayat-MGP, India</td>
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<td>3–4 p.m.</td>
<td><strong>Report of the UNCTAD informal working groups on consumer product safety, consumer protection in electronic commerce and consumer protection and gender</strong></td>
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<td><strong>Interactive debate</strong></td>
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<td>▶ Mr. Wadih Damous, National Secretary for Consumers, National Secretariat for Consumers, Brazil (tbc)</td>
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<td>▶ Ms. Thezi Mabuza, Acting Commissioner, Consumer Commission, South Africa</td>
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<td>▶ Ms. Pinuccia Contino, Deputy Director-General, Digital Transformation, Justice and Consumers, European Commission</td>
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<td>▶ Mr. Richard O’Brien, Director of the Office of International Programs, Consumer Product Safety Commission, United States of America</td>
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<td>▶ Ms. Christine Riefa, Coordinator: Working Group on Consumer protection in e-commerce, UNCTAD</td>
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<td>4–6 p.m.</td>
<td><strong>Assessment of the UN Trade and Development (UNCTAD) Voluntary peer reviews of consumer protection law and policy (TD/B/C.I/CPLP/40)</strong></td>
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<td>▶ Mr. Fabrice Andjoua Bongo Ondimba, Director General, General Directorate of Competition and Consumer Affairs, Gabon</td>
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<td>▶ Mr. Andrés Herraro Troncoso, National Director, National Consumer Service, Chile</td>
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<td>▶ Dr. Muhammad Mufti Mubarok, Chairman, National Consumer Protection Agency, Indonesia (tbc)</td>
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<td>▶ Ms. Imane Bensaid, Head, Department for the Improvement of the Consumer Framework and Complaints Handling, Ministry of Industry, Trade and the Green and Digital Economy, Morocco</td>
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<td>▶ Dr. Wimonrat Wim Teriyapirom, Director of the International Cooperation Section Office of the Consumer Protection Board, Thailand</td>
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## Informal consultations on Agreed Conclusions

**6–7 p.m.**

**Tuesday, 2 July**

### 10 a.m.–1 p.m.

**Item 6**

**Enhancing the consumer movement: Means to facilitate the development of independent consumer groups**

*(TD/B.C.I/CPLP/39)*

**Presentation by**

UN Trade and Development secretariat

**Speakers**

- Mr. Fernando Blanco, Deputy Secretary for Consumer Defense, Argentina
- Dr. Adano W. Roba, Acting Director General, Competition Authority, Kenya
- Ms. Erika Castillo Escobedo, Deputy Attorney for Legal Affairs, Federal Attorney for Consumers, Mexico
- Ms. Martyna Derszniak-Noirjean, Director, International Cooperation Office of the Competition and Consumer Protection, Poland
- Ms. Helena Leurent, Director General, Consumers International
- Ms. Rose Mpofu, Acting Executive Director, Consumer Council of Zimbabwe

### 1.30–2.30 p.m.

**Informal consultations on Agreed Conclusions**

### 3–4 p.m.

**Review of capacity-building in and technical assistance on consumer protection law**

*(TD/B.C.I/CPLP/41)*

**Presentation by**

UN Trade and Development secretariat

**Speakers**

- Mr. Eddy Alcántara, Executive Director, National Institute for the Protection of Consumer Rights, Dominican Republic
- Ms. Nathalie Khaled, Economics Affairs Officer, United Nations Economic and Social Commission for Western Asia
- Ms. Fabienne Pierre, Programme Management Officer, One Planet Network, United Nations Environment Programme

### 4–6 p.m.

**Closing plenary**

**Items 10 and 11**

Provisional agenda of the Ninth United Nations Conference to Review All Aspects of the Set of Multilaterally Agreed Equitable Principles and Rules for the Control of Restrictive Business Practices.

Adoption of the report of the eighth session of the Intergovernmental Group of Experts on Consumer Protection Law and Policy