
UNCTAD Project to Portuguese Speaking countries

CONSUMER PROTECTION

Building on the success of the webinars organized on the 27th and 28th of October 2022, the next webinar will focus on the United Nations Guidelines for Consumer Protection and their implementation through the adoption and application of consumer protection laws and policies. consumers, following the interest expressed in relation to a possible consumer protection model law for the PALOP and Timor-Leste. The 2-hour webinar will comprise a plenary session followed by an interactive debate.

Webinar - 13 April 2023
13h00 Opening session
Teresa MOREIRA , Head of Competition and Consumer Policies Branch, UNCTAD
13h10 – 13h20
The regional cooperation experience in consumer protection in the ambit of the Common Market for Eastern and Southern Africa (COMESA) – Dr. Willard Mwemba, Director e Chief Executive Officer, COMESA Competition Commission (in English)
13h20m – 13h50m – Plenary Session
The United Nations Guidelines for Consumer Protection: principles for setting out the main characteristics of effective consumer protection legislation, enforcement institutions and redress systems
<ul style="list-style-type: none">- Antonio Herman de Vasconcellos e Benjamin, Jurist, author of the Brazilian consumer code, founder of the Brazilian Consumer Law and Policy Institute and the Law for a Green Planet Institute, Brazil (tbc)- Diógenes de Oliveira, Director Geral, Instituto Nacional para Proteção do Consumidor (INADEC), Angola (tbc)- Ana Catarina Fonseca, Director, Direção Geral do Consumidor (DGC), Portugal (tbc)
13h50- 14h10 Interactive debate
Coffee break (10 min)
14h20
Hot topics in Consumer protection: ecommerce, consumer product safety and sustainable consumption
<ul style="list-style-type: none">- Vitor Hugo Amaral Ferreira, Assessor, Departamento de Proteção e Defesa do Consumidor, Brasil (tbc)- Antonino Serra, Advocacy Manager, Consumers International- Dr. Laura Best, Consumer Protection Specialist, South Africa
14h50-15h10 Interactive debate
15h00-15h10 Closing remarks
Teresa MOREIRA , Head of Competition and Consumer Policies Branch, UNCTAD

