UNCTAD Webinar: Protection of vulnerable consumers on digital markets

Date: 21 March 2024 Time: 14:00-15:30 (CET)

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| Agenda | | |
|-------------|------------------------------------|--|
| 14:00-14:05 | Welcoming remarks and | Teresa Moreira, Head, Competition and |
| | introduction | Consumer Policies Branch, |
| | | UNCTAD |
| | | Professor Christine Riefa, Consumer |
| | | Law Expert, University of Reading, and |
| | | Coordinator of UNCTAD Working |
| | | Group on consumer protection in e- |
| | | commerce and Emy Gustavsson, Senior |
| | | Legal Officer and Policy Advisor, |
| | | Swedish Consumer Agency |
| 14:05-14:35 | Presentation on how to disclose | Dr. E.A. van Reijmersdal, Associate |
| | commercial content to children | Professor, Amsterdam School of |
| | on social media platforms by | Communication Research ASCoR at the |
| | taking research on advertising | University of Amsterdam |
| | literacy into account | |
| 14:35-14:50 | Presentation on how research on | Cecilia Norlander, Senior Legal Officer, |
| | children's advertising literacy | Swedish Consumer Agency |
| | could make the enforcement | |
| | more effective | |
| 14:50-15:05 | Presentation of enforcement | Antonio Mancini, Senior Expert, |
| | cases related to the protection of | Directorate for International and EU |
| | vulnerable consumers | Affairs, Italian Competition Authority |
| 15:05-15:25 | Q&A session | All participants |
| 15:25-15:30 | Closing remarks | Professor Christine Riefa, Consumer |
| | | Law Expert, University of Reading, and |
| | | Coordinator of UNCTAD Working |
| | | Group on e-commerce and Emy |
| | | Gustavsson, Senior Legal Officer and |
| | | Policy Advisor, Swedish Consumer |
| | | Agency |