# Virtual Competition

#### **UNCTAD** Research Partnership Platform

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Ariel Ezrachi Slaughter and May Professor of Competition Law The University of Oxford, Centre for Competition Law and Policy



# The Dynamics of Competition

#### The Promise of the Algorithm-Driven Economy

- Transparency and flow of information
- Lower Search Costs
- Dynamic competition
- Entry and Expansion
- Dynamic pricing
- Disruption and Efficiencies
- The Rise of Big Data and Big Analytics

### The Perils of the Algorithm-Driven Economy

Competition, as we knew it -- the invisible hand of competition -- is being displaced in many industries with a digitalized hand.

- Collusion
- Discrimination
- > Frenemy

### The Collusion Analytical Framework

- The Messenger Scenario
  - The Algorithm as an Intermediary
- Hub and Spoke
  - Intentional and unintentional use of algorithms to align price.
  - Eturas and Others
- Tacit Collusion on Steroids: The Predictable Agent
  - Fast predictive & similar analytics
  - O Adopt a similar approach to Mergers review?
- God View and Artificial Intelligence
  - Big data and big analytics

#### **Behavioural Discrimination**

- Price Discrimination and dynamic pricing.
  - Differential pricing and limited arbitrage
- Limitations to perfect discrimination.
  - Insufficient Data
  - Predictability and (Ir)rationality
- Controlled Ecosystems: *The Truman Show*
- The Rise of "Almost Perfect" Behavioural Discrimination
  - Over 100 biases,...
  - Decoys, price steering, complexity, drip pricing ...

#### **Frenemies**

- The Dynamic Interplay among Frenemies
- Extraction and Capture
- The Gatekeepers The rise of super platforms and how Data-Opolies can abuse their position.
- The Digital Butler









### The Purist Butler

#### Entry barriers - data-driven network effects:

- Traditional Direct network effects.
- Spill-Over network effects.
- Trial-and-Error (learning by doing).
- Scope of Data.

#### Leverage the power of the super platform

"The goal is to build a personal Google for each and every individual"

Sundar Pichai, Google's chief executive, New York Times, OCT. 4, 2016

# But what about disruptive innovation?

#### The formidable market forces will fix it,...

'In Silicon Valley a handful of giants are enjoying market shares and profit margins not seen since the robber barons in the late 19th century.

"Competition is for losers" says Peter Thiel, a co-founder of PayPal, a payments system, and the first outside investor in Facebook.'

The Economist , Sep 17, 2016 (The superstar company)

#### Intellectual capture

Defenses used to shield the giants include:

Network effects, interconnectivity, M&A, deep pockets,....

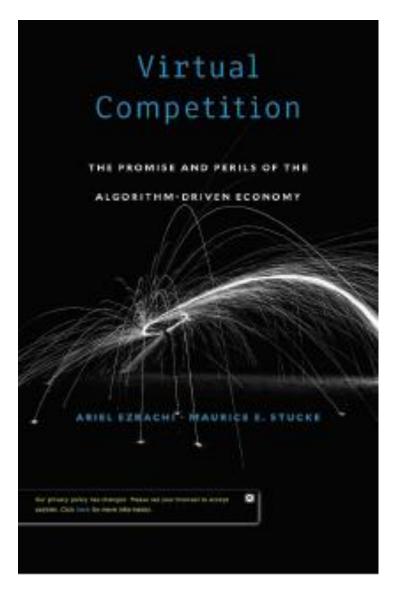


#### **Enforcement**

- Competition law -
  - Conceptual and practical challenges.
  - o Identify the adequate level of intervention.
- Privacy laws
- Customer Empowerment
- Ex-ante measures
- EU Commission 'e-commerce sector inquiry preliminary report'
- CMA 'digital comparison tools' market study and possible subsequent market Investigation.
- OECD, EDPS, House of Lords, Joint France/German Report

# Food for thought

- To what extent does the "invisible hand" still hold sway?
- What are the effects on choice and competition?
- The end of competition as we know it.
- In markets continually manipulated by bots and algorithms, is competitive pricing an illusion?
- How 'stable' or 'sponge-like' is our competition law analysis?
- As power shifts to the hands of the few what are the risks to our democratic ideals, and our economic and overall well-being?



Harvard University Press (October 2016)