#### **Expert Meeting on**

#### CYBERLAWS AND REGULATIONS FOR ENHANCING E-COMMERCE: INCLUDING CASE STUDIES AND LESSONS LEARNED 25-27 March 2015

Ways Forwad

By

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# Ways forward

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#### What laws can do....

- Establish legal certainty
- Engender trust & confidence
- Encourage best practice & standards
- Effective regulatory oversight & enforcement
- Availability of redress

#### .....and its limits

- Picking technologies
- Generating innovation
- Starting businesses
- Ensuring inclusion
- Distributing the benefits of eCommerce

# New challenges

- Social media
  - User generated content
- Cloud computing
  - Shared resources & location independence
- Big data
  - Algorithms & anonymization
- Internet of Things
  - Liability for connected products

#### Harmonization

- As inspiration
  - Embodying regional & international good practice
    - Generational evolution
- As formal instrument
  - Signatories, ratification & accession
    - Exemptions, reservations & options ('may')
- Interoperability & compatibility
  - Mutual recognition, non-tariff trade barrier
- International co-operation
  - Building a cultural of (informal) co-operation
    - Political and personal relations

### **Actors**

- State actors
  - Parliamentarians
    - Committee
  - Regulatory & law enforcement agencies
    - Judiciary
  - Public administration
    - Leveraging public procurement processes

- Non-state actors
  - Service providers
    - Supply chain intermediaries, e.g. postal service
  - Universities
    - e.g. as CERTS, domain name registries
  - Civil society
  - Industry as users
    - ...& their legal advisers

# International organizations

- Capacity building
  - More than 'drive-by' training
- Fostering networks
  - Beyond state actors
- Focusing attention
  - Political agendas
- Engendering confidence
  - Lots of small steps....

In law, as in life......

....less is often more!