
Intergovernmental Group of Experts on Consumer Law and Policy
(IGE Consumer)

2nd SESSION
3-4 July 2017
Room XVII, Palais des Nations, Geneva

**Agenda Item 3 a. Report on national and regional implementation of the United Nations
guidelines for consumer protection**

Presentation by
Argentina

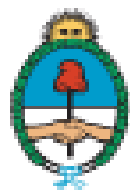
This material has been reproduced in the language and form as it was provided. The views expressed are those of the author and do not necessarily reflect the views of UNCTAD.



SECOND SESSION OF THE INTERGOVERNMENTAL GROUP OF EXPERTS ON CONSUMER PROTECTION LAW AND POLICY

United Nations Conference on Trade and Development
- UNCTAD -

Dr. Fernando Blanco Muiño
National Director on Consumer Protection (ARG)
Geneva, July 2017



Ministerio de Producción
Presidencia de la Nación

United Nations Guidelines for Consumer Protection

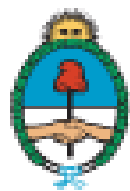
Celebration of two working days of debate with representatives of business chambers, enterprises, legislators, associations of consumers and accredited diplomatic corps to discuss the best way of implementing "*Good Business Practices*"



1st Meeting May 26th, 2016



2nd Meeting August 10th, 2016



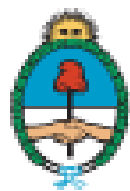
Ministerio de Producción
Presidencia de la Nación

United Nations Guidelines for Consumer Protection

Presentation of «*Good Business Practices Manual for the Home Appliances Sector*»
at the headquarters of
Argentine Chamber of
Commerce.

March 20th, 2017





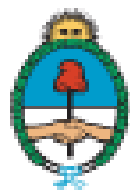
Ministerio de Producción
Presidencia de la Nación

United Nations Guidelines for Consumer Protection



DNDC- FTC WORKSHOP:
CONSUMER PROTECTION
STRATEGIES IN
ARGENTINA AND THE
UNITED STATES

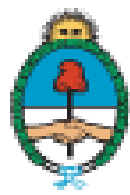
MAY 16th, 2017



Program for the Promotion and Development of Policies for the Self-Regulation of Suppliers of Goods and Services

- ✓ **GOOD BUSINESS PRACTICES MANUALS**
- ✓ **ALTERNATIVE AND VOLUNTARY METHODS OF DISPUTE RESOLUTION**
- ✓ **CONSUMERS EDUCATION AND CAPACITATION**





Ministerio de Producción
Presidencia de la Nación

«Good Business Practices Manuals» Projects

Sectors currently collaborating with the DNDC



**SUPER
MARKETS**



**HOME
APPLIANCES**



AUTOMOTIVE

Thanks.

