



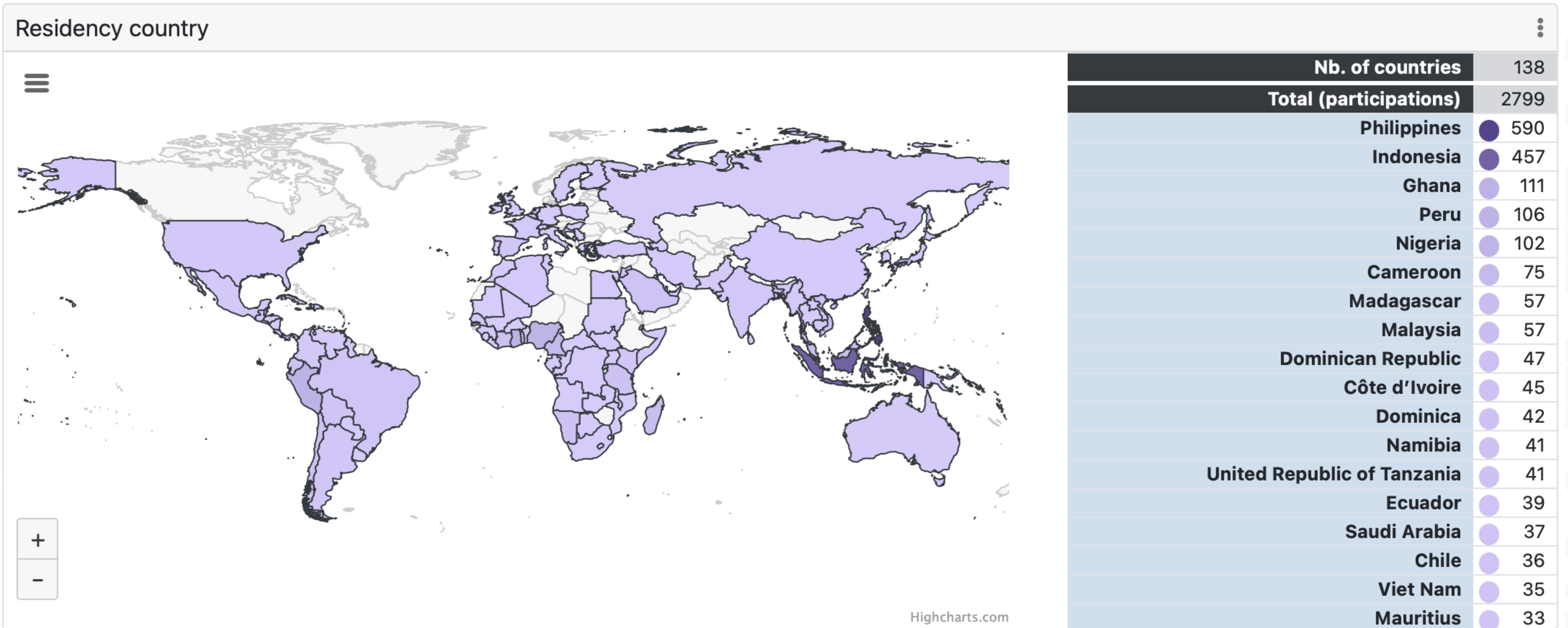
Lessons learned from the course on «Building port resilience against pandemics»

Elar Julio, Salvador Granda
Jefe de la Unidad de Capacitación Portuaria



23 junio de 2022

Participation of Peru in the BPR course

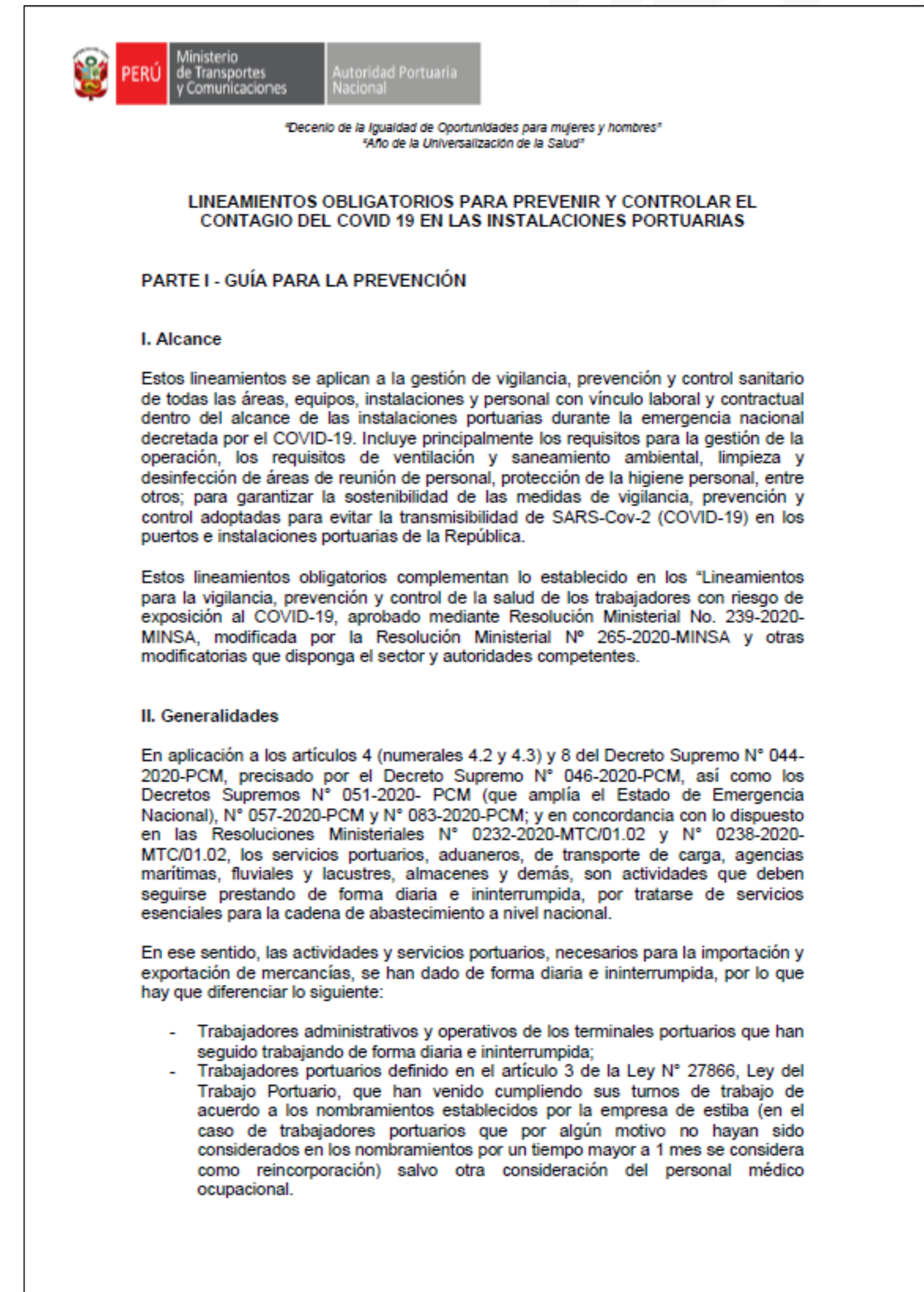


106 participants (43 women)



Crisis protocol and communication strategy

- ✓ Ability to draw up a Crisis Protocol document, "what" should be done and "how" the containment operation and organization of a crisis committee should be carried out.
- ✓ Design strategies of communication channels (internal and external) appropriate to the incidents that must be included in a communications plan.



Staff management, well-being and resilience

- ✓ Identify repercussions on the well-being of staff (mental or emotional distress of people) and take appropriate measures for their recovery.
- ✓ Disseminate education and awareness of pandemics among staff.
- ✓ Implement the use of digital technology for positions suitable for teleworking. And appropriate measures for on-site work.



Technology preparedness

- ✓ Implement the zero-paper policy.
- ✓ Use the right digital technology for alternative work (digitize processes).
- ✓ Implement effective digital communication tools.



Cargo flow continuity

- ✓ Financial and economic challenges.
- ✓ Ensure continuity of cargo flow and logistics chains to maintain the supply of goods, including essential goods, during a pandemic.
- ✓ Risk assessments taking into account all possible disruptions affecting cargo, the flow of people and all stakeholders in the port community.



MATRIZ DE EVALUACIÓN DE RIESGO

SEVERIDAD		MATRIZ DE EVALUACIÓN DE RIESGOS				
Catastrófico	1	1	2	4	7	11
Fatalidad	2	3	5	8	12	16
Permanente	3	6	9	13	17	20
Temporal	4	10	14	18	21	23
Menor	5	15	19	22	24	25
		A	B	C	D	E
		Común	Ha sucedido	Podría suceder	Raro que suceda	Prácticamente imposible que suceda
		FRECUENCIA				

