

**UNITED NATIONS COMMISSION ON SCIENCE AND TECHNOLOGY
FOR DEVELOPMENT**

Working Group on Enhanced Cooperation

Revised recommendations submitted as a follow-up to 4th WGEC meeting

Submitted by

RICHARD HILL

DISCLAIMER: The views presented here are the contributors' and do not necessarily reflect the views and position of the United Nations or the United Nations Conference on Trade and Development.



Revised version of recommendations
Richard Hill to: Benedicto Fonseca Filho
Cc: CSTD-WGEC, "stdev"

06.10.2017 11:12

2 attachments



Gaps r8 clean.docx Gaps r8 clean.pdf

Dear Benedicto,

If I recall correctly, it was agreed that WGEC members should submit revised versions of their recommendations to you by 15 October.

Consequently, I suggest the following text in the report to refer to my recommendations:

"Some participants recommend to invite relevant bodies to undertake specific work to further implement enhanced cooperation, see Annex X."

The text refers to an Annex. I attach that Annex to this E-Mail. In that Annex, I have renumbered the recommendations in accordance with the sections of the Annex.

Thanks and best,
Richard

Annex X

International Internet Public Policy Issues: Proposed Recommendations

A. Introduction

This annex presents recommendations on how to further implement enhanced cooperation as envisioned in the Tunis Agenda, taking into consideration the work that has been done on this matter thus far.

This annex contains the following sections:

- A. Introduction
- B. Scope of Internet Governance
- C. Importance of International Policies
- D. Specific Recommendations

B. Scope of Internet Governance

As a preliminary matter, we discuss what is in the scope of “Internet governance”.

The Tunis Agenda states:

33. We take note of the WGIG’s report that has endeavoured to develop a working definition of Internet governance. It has helped identify a number of public policy issues that are relevant to Internet governance. The report has also enhanced our understanding of the respective roles and responsibilities of governments, intergovernmental and international organizations and other forums as well as the private sector and civil society from both developing and developed countries.

34. A working definition of Internet governance is the development and application by governments, the private sector and civil society, in their respective roles, of shared principles, norms, rules, decision-making procedures, and programmes that shape the evolution and use of the Internet.

...

58. We recognize that Internet governance includes more than Internet naming and addressing. It also includes other significant public policy issues such as, inter alia, critical Internet resources, the security and safety of the Internet, and developmental aspects and issues pertaining to the use of the Internet.

59. We recognize that Internet governance includes social, economic and technical issues including affordability, reliability and quality of service.

60. We further recognize that there are many cross-cutting international public policy issues that require attention and are not adequately addressed by the current mechanisms.

Thus the scope of Internet governance encompasses the evolution and use of “the Internet”. Various definitions of the term “the Internet” are in use¹. It appears to us that a definition which corresponds well to what is commonly meant by “the Internet”, and which is consistent with the provisions of the Tunis Agenda, would be similar to the one adopted in 1995 by the US Federal Networking Council²:

[The Internet is] the global information system that:

(i) is logically linked together by a globally unique address space based on the Internet Protocol (IP) or its subsequent extensions/follow-ons;

(ii) is able to support communications using the Transmission Control Protocol/Internet Protocol (TCP/IP) suite or its subsequent extensions/follow-ons, and/or other IP-compatible protocols; and

(iii) provides, uses or makes accessible, either publicly or privately, high level services layered on the communications and related infrastructure described herein.

This is an extremely broad definition, since it encompasses the applications that run on top of the TCP/IP protocol as well as the hardware that is interconnected by that protocol.

The Tunis Agenda visibly adopted, albeit implicitly, a very expansive view of what is included in Internet governance (and by implication of what is included in “the Internet”), because the following specific issues are mentioned in paragraphs 38-54 and 63-64 of the Tunis Agenda:

- Resource management
- Confidence and security
- Trust framework
- Protection of personal information, privacy and data
- Cybercrime
- Spam
- Freedom to seek, receive, impart and use information
- Preventing abusive use
- Countering terrorism
- Continuity and stability
- Right to access information
- Consumer protection in the context of e-business
- E-government

¹ See section 3 of Hill, R. (2014), “The Internet, its governance, and the multi-stakeholder model”, *Info*, vol. 16. no. 2, March 2014 . A pre-published version of that section is at: <http://www.apig.ch/Internet%202-definition.doc>

² See footnote xv in Kahn, R. E. and Cerf, V. G. (1999), “What Is The Internet (And What Makes It Work)”, December, available at: http://www.cnri.reston.va.us/what_is_internet.html

- Bridging the digital divide
- International interconnection costs
- Capacity building
- Technology/know-how transfer
- Multilingualism
- Appropriate software solutions
- ICT education and training
- Enabling environment
- ccTLDs
- gTLDs

All of the recommendations below relate to one of the issues listed above.

The previous Working Group on Enhanced Cooperation (WGEG) also implicitly adopted a very expansive view of what is included in Internet governance, see the table of contents of document E/CN.16/2015/CRP.2³, Mapping of international Internet public policy issues, 17 April 2015. And the list of international Internet-related public policy matters to be discussed in ITU's Council Working Group on International Internet-related Public Policy Issues – which list which was established in accordance with decisions of ITU membership at the Plenipotentiary Conference, Council and world conferences – is comparably broad, see Annex 1 of ITU Council Resolution 1305 of 2009.

C. Importance of International Policies

The cited document “Mapping of international Internet public policy issues” states in Chapter 9, Concluding remarks:

The tension between the transborder nature of the Internet, on the one hand, and predominantly national regulations that govern public policy issues pertaining to the Internet, on the other, results into challenges for the implementation of regulation. Making diverse legislation more interoperable and aligning national laws with existing international instruments helps in overcoming these challenges. At the international level, this calls for strengthened cooperation, capacity building and sharing of information and best practices.

The review indicates that improvements could be made in respect of these gaps. At international level, strengthened coordination and collaboration across stakeholder groups will be critical in efforts to bridge them.

We concur with that finding and are of the view that the rule of law must exist at the international level for the Internet, given that the Internet is an international phenomenon. Further, the Internet is affecting all walks of life and this creates challenges for governments. As the Internet Society puts the

³ http://unctad.org/meetings/en/SessionalDocuments/ecn162015crp2_en.pdf

matter in its *2017 Global Internet Report: Paths to our Future*⁴: “As the Internet grows and expands into more areas of our economy and society, **Governments** will be faced with a host of new and complex issues that will challenge all aspects of their decision-making.” The same report states on page 70: “With increasing international data flows, services and goods will come a need to agree on international norms. Some predict that, in the absence of an agreement on universal norms, regional agreements will multiply and accelerate the emergence of a multipolar world organised around new blocs of countries and societies.”

These are not new thoughts. As a scholar put the matter back in 2002⁵:

“In the early years of Internet development, the prevailing view was that government should stay out of Internet governance; market forces and self-regulation would suffice to create order and enforce standards of behavior. But this view has proven inadequate as the Internet has become mainstream. A reliance on markets and self-policing has failed to address adequately the important interests of Internet users such as privacy protection, security, and access to diverse content. And as the number of users has grown worldwide, so have calls for protection of these important public and consumer interests. It is time we accept this emerging reality and recognize the need for a significant role for government on key Internet policy issues.”

There is general agreement that Brexit and the election of US President Trump were driven by dissatisfaction with the results of globalization, that is, unequal distribution of the benefits⁶. Even the July G20 Leaders’ Declaration acknowledges that “globalization has created challenges and its benefits have not been shared widely enough”⁷. Or, in other words, we strove to increase efficiency but forgot to maintain equity⁸. As The Economist Intelligence Unit puts the matter⁹:

The parallels between the June 2016 Brexit vote and the outcome of the November 8th US election are manifold. In both cases, the electorate defied the political establishment. Both votes represented a rebellion from below against out-of-touch elites. Both were the culmination of a long-term trend of declining popular trust in government institutions, political parties and

⁴ <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

⁵ Baird, Zoe (2002) “Governing the Internet: Engaging Government, Business, and Nonprofits”, *Foreign Affairs*, vol. 81, no. 6, November/December 2002. Available at:

http://www.markle.org/sites/default/files/06_baird_15_20_0.pdf

⁶ See for example the last paragraph at: <http://fortune.com/2017/02/18/bill-gates-robot-taxes-automation/>

⁷ Page 2 of <https://www.g20.org/gipfeldokumente/G20-leaders-declaration.pdf>. The same point is made on p. 3: “We recognise that the benefits of international trade and investment have not been shared widely enough. We need to better enable our people to seize the opportunities and benefits of economic globalisation.”

⁸ <http://www.other-news.info/2017/02/our-collective-failure-to-reverse-inequality-is-at-the-heart-of-a-global-malaise-2/> and

<http://www.other-news.info/2017/06/myths-of-globalization-noam-chomsky-and-ha-joon-chang-in-conversation/> and paragraph 4.6.2 of

<http://congress.world-psi.org/wp-content/uploads/2017/05/EN-PoA-final-May-2017.pdf>; for an economic explanation in terms of ICTs, see: <https://www.technologyreview.com/s/608095/it-pays-to-be-smart/>

⁹ *Democracy Index 2016*, The Economist Business Intelligence Unit, page 14, at:

http://pages.eiu.com/rs/783-XMC-194/images/Democracy_Index_2016.pdf

politicians. They showed that society's marginalised and forgotten voters, often working-class and blue-collar, do not share the same values as the dominant political elite and are demanding a voice of their own—and if the mainstream parties will not provide it, they will look elsewhere.

As the Secretary-General of UNCTAD put the matter when introducing UNCTAD' Trade and Development Report 2017: "the world economy remains unbalanced in ways that are not only exclusionary, but also destabilizing and dangerous for the political, social and environmental health of the planet. Even when economic growth has been possible, whether through a domestic consumption binge, a housing boom or exports, the gains have disproportionately accrued to the privileged few."¹⁰

There are two solutions: stop globalizing, which is what Brexit and President Trump are about, or come up with globalized norms that ensure equity. As the Internet Society puts the matter in its report cited above: "Populist trends around the world will undermine decades of interconnected policy goals in ways that could fragment the core architecture of the Internet and undermine its global promise."

As WGEC member Parminder Jeet Singh put the matter in an E-Mail:

The Internet is the public sphere today. It cements how the public organises and expresses. But it quite a bit more: It is a kind of a new nervous system running through the society.

The Just Net Coalition, and its Delhi Declaration¹¹, believes, that the Internet has to be claimed as a commons and as a public good. Not a market or competitive good. It is the level playing field of the society, on which opportunities can be sought, and made good -- in a manner that is equitable for all.

Internet's basic structures and layers -- whether the physical telecom layer; its key social applications, like search, social media, instant media, etc; or big data and digital intelligence, must be treated as commons, society's common property, and governed accordingly. This has to be the point of departure for Internet governance, not merely as a commonly used rhetoric, but as an actual first political principle. Things will change from then on!

The original sin was when the US cast the Internet in a primarily commercial mode - with its first Internet related policy framework of "A framework for global e-commerce". One can be sure that an Internet born and nurtured in, say, a nordic country, or a developing one, would have had a different default nature. And because, with the Internet, the very playing field of the society was able to be rigged by big business, the period of coming of age of the Internet in the first decade and half of this millennium has also been of one of the fastest ever growth of inequality in the world. we must investigate this connection, and remedy it, for us to win the war against unsustainable inequality. It is vain, in these circumstances, to keep giving air to the myth of Internet's egalitarianism, it is evidently not so. Not as we have come to know it. Can it be made egalitarian. Yes, for which see above :). We must reclaim the (equal) playing field nature of the Internet.

¹⁰ <http://unctad.org/en/pages/PublicationWebflyer.aspx?publicationid=1852>

¹¹ <http://www.justnetcoalition.org/delhi-declaration>

As the UK Conservative Party put the matter in its Manifesto of 2017¹²:

The internet is a global network and it is only by concerted global action that we can make true progress.

We believe that the United Kingdom can lead the world in providing answers. So we will open discussions with the leading tech companies and other like-minded democracies about the global rules of the digital economy, to develop an international legal framework that we have for so long benefited from in other areas like banking and trade. We recognise the complexity of this task and that this will be the beginning of a process, but it is a task which we believe is necessary and which we intend to lead.

By doing these things – a digital charter, a framework for data ethics, and a new international agreement – we will put our great country at the head of this new revolution; we will choose how technology forms our future; and we will demonstrate, even in the face of unprecedented change, the good that government can do.

We, WGEC, have an opportunity to face this issue square on for what concerns Internet governance. Should we do nothing, and watch as the Internet becomes less global, or should we work towards international norms that will allow the Internet to remain global? As a senior official of the European Commission put the matter regarding the future of the Internet¹³: “We must address the real concerns of citizens, such as lack of trust, choice and respect and worst of all lock-in effects.”

And global issues are Internet issues, make no mistake about it. According to Oxfam¹⁴, eight men own as much wealth as the poorest 50% of the world’s population. Of those eight¹⁵ men, five are in ICT industries: Gates, Slim, Bezos, Zuckerberg and Ellison.

There is a lack of competition at the international level. As a scholar puts the matter: “when we look at what the digital economy has done over the past two decades, what becomes clear is that it has created an enormous amount of value for consumers and for a small group of big companies, even as it has diminished competition, centralised power, and made life much more difficult for businesses that produce content or try to compete with the economy’s dominant players.”¹⁶

Apparently the OECD recognized the importance of international digital policy (which includes international Internet policy) when it created its Committee on Digital Economic Policy in 2014 to, inter alia, “Develop and promote a coherent policy and regulatory framework which supports competition, investment and innovation across the digital economy”.¹⁷ Further, the OECD launched a “Going Digital” horizontal project at the start of 2017; a paper intended to provide Ministers with a first and preliminary

¹² See p. 83 of: <https://s3.eu-west-2.amazonaws.com/manifesto2017/Manifesto2017.pdf>

¹³ <https://ec.europa.eu/digital-single-market/en/blog/what-future-internet>

¹⁴ <https://www.oxfam.org/en/pressroom/pressreleases/2017-01-16/just-8-men-own-same-wealth-half-world>

¹⁵ <http://www.forbes.com/billionaires/list/#version:static>

¹⁶ <https://www.technologyreview.com/s/607954/why-tesla-is-worth-more-than-gm/>

¹⁷ See <http://webnet.oecd.org/OECDGROUPS/Bodies/ShowBodyView.aspx?BodyID=1837&Book=True>

set of policy conclusions that are emerging from OECD work on the digital transformation was presented to the 7-8 June Meeting of the OECD Council at the Ministerial Level; that paper is titled “Going Digital: Making the Transformation Work for Growth and Well-Being”; it covers many of the issues referred to below.¹⁸

If these issues are worthy of consideration within the OECD, then surely they are also worthy of consideration at the global level, in particular because many of the issues significantly affect developing countries. We note the UNCTAD has initiated some discussions, albeit in the form of an Intergovernmental Group of Experts and for the narrow topic of E-Commerce.¹⁹ Several of the issues discussed below are mentioned in section II.B, Challenges, of the Note by the Secretariat titled “Maximizing the development gains from e-commerce and the digital economy” (TD/B/EDE/1/2) submitted to the first meeting of the cited Group of Experts.²⁰

Thus we urge serious consideration of the specific steps towards the second solution mentioned above – how to maintain and grow a global Internet – that are we are recommending. It is in this light that we propose specific recommendations on how to further implement enhanced cooperation as envisioned in the Tunis Agenda.

D. Specific Recommendations

Specific proposed recommendations are shown as text in boxes below.

We note that many sections of the cited “Mapping of international Internet public policy issues” identify areas where further study would be appropriate, in particular:

2.7 Net neutrality

2.8 Cloud

2.10 Internet of Things (IoT)

3.1 Cybersecurity

3.2 Cybercrime

3.4 Cyber conflict

3.6 Encryption

3.7 Spam

4.1 Freedom of expression

¹⁸ <https://www.oecd.org/mcm/documents/C-MIN-2017-4%20EN.pdf>

¹⁹ <http://unctad.org/en/Pages/MeetingDetails.aspx?meetingid=1437>

²⁰ The Note is available at: http://unctad.org/meetings/en/SessionalDocuments/tdb_ede1d2_en.pdf

4.2 Privacy and data protection

5.3 Copyright

5.5 Labour law

5.6 Intermediaries

Recommendation 0.1

We concur with the findings of the document E/CN.16/2015/CRP.2, Mapping of international Internet public policy issues, 17 April 2015, and propose to recommend that all the recommendations for further study in the cited document be endorsed.

Discussions that are planned to take place in the context of the World Trade Organization (WTO) could have significant implications for Internet governance²¹. As two experts put the matter²²:

One must wonder whether this [negotiations in WTO] will be an opportunity to foster digital rights or leave us with even lower standards and a concentrated, quasi-monopolistic market benefiting from public infrastructure? The rhetoric of opportunities for the excluded – connecting the next billion – sounds great, but only if we disconnect it from the current realities of the global economy, where trade deals push for deregulation, for lower standards of protection for the data and privacy of citizens, where aggressive copyright enforcement risks the security of devices, and when distributing the benefits, where big monopolies, tech giants (so called GAFA) based mostly in the US, to put it bluntly, take them all.

...

Never before has a trade negotiation had such a limited number of beneficiaries. Make no mistake, what will be discussed there, with the South arriving unprepared, will affect each and every space, from government to health, from development to innovation going well beyond just trade. Data is the new oil – and we need to start organising ourselves for the fourth industrial revolution. The data lords, those who have the computational power to develop superior products and services from machine learning and artificial intelligence, want to make

²¹ See for example WTO documents JOB/SERV/248/Rev.2 and TN/S/W/64. See in this context our submission to the ITU Council Working Group on Internet-related Public Policy Issues, at:

<http://www.itu.int/en/council/cwg-internet/Pages/display-June2017.aspx?ListItemID=5> .

For an overall analysis of the WTO proposals, see:

http://www.huffingtonpost.com/entry/state-of-play-in-the-wto-toward-the-11th-ministerial_us_5951365ae4b0f078efd98399 ; see also:

<http://www.itu.int/en/council/cwg-internet/Pages/display-June2017.aspx?ListItemID=7>

²² <https://www.opendemocracy.net/digitaliberties/renata-avila-burcu-kilic/new-digital-trade-agenda-are-we-giving-away-internet>

sure that no domestic regulation, no competition laws, privacy or consumer protection would interfere with their plans.

...

Disguised as support for access and affordability, they [dominant Internet data-driven companies] want everyone to connect as fast as they can. Pretending to offer opportunities to grow, they want to deploy and concentrate their platforms, systems and content everywhere in the world. Enforcement measures will be coded in technology, borders for data extraction will be blurred, the ability to regulate and protect the data of citizens will be disputed by supranational courts, as local industries cannot compete and local jobs soar. If we are not vigilant, we will rapidly consolidate this digital colonisation, a neo-feudal regime where all the rules are dictated by the technology giants, to be obeyed by the rest of us.

Recommendation 0.2

In light of the fundamental importance of transparency and inclusiveness in discussions of international Internet policy matters, we recommend inviting governments to refrain from discussing those matters in forums that are not transparent or inclusive. In particular we recommend inviting governments not to discuss in the context of the Trade in Services Agreements (TISA) matters such as the free flow of data or the terms of access to foreign telecommunications infrastructure. We recommend to invite governments to discuss all matters related to Internet governance, including matters such as the free flow of data or the terms of access to foreign telecommunications infrastructure, only in forums that are transparent and inclusive, and in accordance with the roles and responsibilities outlined in paragraph 35 of the Tunis Agenda.

Recommendation 0.3

In light of the fundamental importance of transparency, we recommend inviting all entities involved in Internet governance discussions, including civil society entities, to be transparent with respect to their funding sources.

Recommendation 0.4

In light of the fundamental importance of transparency, and of the need to have access to data in order to make evidence-based decisions, we recommend inviting all stakeholders to consider whether it would be appropriate to include a general provision on price transparency in a future international instrument, for example in a future version of the International Telecommunication Regulations (ITRs).

Further, we have indentified some additional areas where further studies would be appropriate. Consequently, we submit specific proposals regarding the following international Internet public policy issues that require more study than is taking place at present:

1. The economic and social value of data and its processing
2. Takedown, filtering and blocking
3. Intermediary liability
4. Privacy, encryption and prevention of inappropriate mass surveillance
5. How to deal with the Internet of Things (IoT)
6. Externalities arising from lack of security and how to internalize such externalities
7. Ethical issues of networked automation, including driverless cars
8. How to deal with the job destruction and wealth concentration induced by ICTs in general and the Internet in particular
9. How to deal with platform dominance
10. How to deal with the increasing importance of embedded software
11. Issues related to ccTLDs and gTLDs
12. Roles and responsibilities

1. The economic and social value of data and its processing

It is obvious that personal data has great value when it is collected on a mass scale and cross-referenced.²³ Indeed, the monetization of personal data drives today's Internet services and the provision of so-called free services such as search engines.²⁴ These developments have significant implications, in particular for developing countries.²⁵ Users should have greater control over the ways in which their data are used.²⁶ In particular, they should be able to decide whether, and if so how, their

²³ See for example pp. vii and 2 of the GCIG report, available at:

http://ourinternet.org/sites/default/files/inline-files/GCIG_Final%20Report%20-%20USB.pdf. Henceforth referenced as "GCIG". See also 7.4 of

http://www.oecd-ilibrary.org/taxation/addressing-the-tax-challenges-of-the-digital-economy_9789264218789-en ; and <http://www.other-news.info/2016/12/they-have-right-now-another-you/> ; and the study of data brokers at:

<https://www.opensocietyfoundations.org/sites/default/files/data-brokers-in-an-open-society-20161121.pdf> ; <https://www.internet-society.org/blog/public-policy/2017/03/my-data-your-business> ;

<http://www.economist.com/news/leaders/21721656-data-economy-demands-new-approach-antitrust-rules-worlds-most-valuable-resource> ; and

<http://www.itu.int/en/council/cwg-internet/Pages/display-June2017.aspx?ListItemID=7> ; and

<https://www.theguardian.com/world/2017/aug/23/silicon-valley-big-data-extraction-amazon-whole-foods-facebook>

²⁴ <http://www.theatlantic.com/technology/archive/2014/08/advertising-is-the-internets-original-sin/376041/> and 7.4 of the cited OECD report; and <http://www.other-news.info/2016/12/they-have-right-now-another-you/> and <https://www.internet-society.org/blog/public-policy/2017/03/my-data-your-business>

²⁵ <http://twn.my/title2/resurgence/2017/319-320/cover03.htm>

²⁶ See for example pp. 42, 106 and 113 of GCIG. See also <http://www.internet-society.org/policybriefs/privacy> ; and <http://www.faz.net/aktuell/feuilleton/debatten/the-digital-debate/shoshana-zuboff-secrets-of-surveillance-capitalism-14103616.html> ; and http://ec.europa.eu/commission/2014-2019/oettinger/announcements/speech-conference-building-european-data-economy_en and

personal data are used (or not used) to set the prices of goods offered online.²⁷ It should not be permissible (as it may be at present) for companies to collect data even before users consent to the collection by clicking on a button in a form²⁸. The Internet Society recommends the following²⁹: “All users should be able to control how their data is accessed, collected, used, shared and stored. They should also be able to move their data between services seamlessly.”

As the Supreme Court of India put the matter in a recent judgment finding that privacy is a fundamental right: “To put it mildly, privacy concerns are seriously an issue in the age of information.”³⁰

Current trends regarding usage of personal data suggest that it “can be used to automatically and accurately predict a range of highly sensitive personal attributes including: sexual orientation, ethnicity, religious and political views, personality traits, intelligence, happiness, use of addictive substances, parental separation, age, and gender”³¹ and that, on the basis of such data, people might be assigned a score that determines not just what advertisements they might see, but also whether they get a mortgage for their home³².

The European Parliament appears to be concerned about such issues, according to a draft report on the proposal for a regulation of the European Parliament and of the Council concerning the respect for private life and the protection of personal data in electronic communications.³³

All states should have comprehensive data protection legislation.³⁴ The development of so-called “smart cities” might result in further erosion of individual control of personal data. As one journalist

<http://webfoundation.org/2017/03/web-turns-28-letter/> and
https://ec.europa.eu/futurium/en/system/files/ged/ec_ngi_final_report_1.pdf and
<https://www.internetsociety.org/blog/public-policy/2017/03/my-data-your-business> and
https://secure.edps.europa.eu/EDPSWEB/webdav/site/mySite/shared/Documents/Consultation/Opinions/2017/17-03-14_Opinion_Digital_Content_EN.pdf and
<http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-//EP//NONSGML+COMPARL+PE-592.279+01+DOC+PDF+V0//EN&language=EN> and
<https://www.reuters.com/article/us-facebook-spain-fine/facebook-fined-1-2-million-euros-by-spanish-data-watchdog-idUSKCN1BM1OU>

²⁷ <https://www.theguardian.com/technology/2017/jun/04/surge-pricing-comes-to-the-supermarket-dynamic-personal-data>

²⁸ <https://gizmodo.com/before-you-hit-submit-this-company-has-already-logge-1795906081?null>

²⁹ Page 107 of the 2017 Global Internet Report: Paths to Our Digital Future, available at :
<https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

³⁰ Paragraph 171 on p. 248. Why this is the case is explained in detail in paragraphs 170 ff. on pp. 246 ff. of the judgment. The full text of the extensively researched 547-page judgment is at:
[http://supremecourtfindia.nic.in/pdf/LU/ALL%20WP\(C\)%20No.494%20of%202012%20Right%20to%20Privacy.pdf](http://supremecourtfindia.nic.in/pdf/LU/ALL%20WP(C)%20No.494%20of%202012%20Right%20to%20Privacy.pdf)

³¹ <http://www.pnas.org/content/110/15/5802.full#aff-1>

³² <https://www.theguardian.com/commentisfree/2017/jun/18/google-not-gchq--truly-chilling-spy-network> and
<https://www.socialcooling.com/>

³³ See document 2017/0003(COD) of 9 June 2017, available at:
<http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-%2f%2fEP%2f%2fNONSGML%2bCOMPARL%2bPE-606.011%2b01%2bDOC%2bPDF%2bV0%2f%2fEN>

puts the matter³⁵: “A close reading [of internal documentation and marketing materials] leaves little room for doubt that vendors ... construct the resident of the smart city as someone without agency; merely a passive consumer of municipal services – at best, perhaps, a generator of data that can later be aggregated, mined for relevant inference, and acted upon.” Related issues arise regarding the use of employee data by platforms (such as Uber) that provide so-called “sharing economy” services³⁶.

The same issues arise regarding the replacement of cash payments by various forms of electronic payments. It is important to maintain “alternatives to the stifling hygiene of the digital panopticon being constructed to serve the needs of profit-maximising, cost-minimising, customer-monitoring, control-seeking, behaviour-predicting commercial”³⁷ companies.

Further, mass-collected data (so-called “big data”³⁸) are increasingly being used, via computer algorithms, to make decisions that affect people’s lives, such as credit rating, availability of insurance, etc.³⁹ The algorithms used are usually not made public so people’s lives are affected by computations made without their knowledge based on data that are often collected without their informed consent. An excellent analysis of the human rights dimensions of algorithms is found in Council of Europe document MSI-NET(2016)06⁴⁰, which makes a number of recommendations for government actions.

It is important to avoid that “big data”, and the algorithmic treatment of personal data, do not result in increased inequality⁴¹ and increased social injustice⁴² which would threaten democracy.⁴³ A balanced

³⁴ See for example p. 42 of GCI; and section 5 of <http://www.itu.int/en/council/cwg-internet/Pages/display-feb2016.aspx?ListItemID=70>. A summary of adoption of data protection and data privacy laws by country can be found at:

http://unctad.org/en/Pages/DTL/STI_and_ICTs/ICT4D-Legislation/eCom-Data-Protection-Laws.aspx

³⁵ <https://www.theguardian.com/cities/2014/dec/22/the-smartest-cities-rely-on-citizen-cunning-and-unglamorous-technology>

³⁶ See “Stop rampant workplace surveillance” on p. 12 of:

<http://library.fes.de/pdf-files/id-moe/12797-20160930.pdf>

³⁷ <http://thelongandshort.org/society/war-on-cash>

³⁸ An excellent overview of the topic is provided in the May 2014 report commissioned by then-US President Obama, “Big Data: Seizing Opportunities, Preserving Values”, available at:

https://bigdatawg.nist.gov/pdf/big_data_privacy_report_may_1_2014.pdf. An academic analysis of the social and public interest aspects of big data is given in Taylor, L., Floridi, L., van der Sloot, B. eds. (2017) *Group Privacy: new challenges of data technologies*. Dordrecht: Springer, available at:

<https://www.stiftung-nv.de/sites/default/files/group-privacy-2017-authors-draft-manuscript.pdf>

³⁹ <http://time.com/4477557/big-data-biases/?xid=homepage>; an academic discussion is at:

<http://www.tandfonline.com/doi/full/10.1080/1369118X.2016.1216147> and in the individual articles in:

Information, Communication & Society, Volume 20, Issue 1, January 2017,

<http://www.tandfonline.com/toc/rics20/20/1>

⁴⁰ <https://rm.coe.int/16806a7ccc>

⁴¹ <https://inequality.org/facts/income-inequality/>

⁴² Even a well-known business publication has recognized that there is a need to address the issue of social equality, see:

<http://www.economist.com/news/briefing/21721634-how-it-shaping-up-data-giving-rise-new-economy>;

see also pp. 13 and 57 of https://bigdatawg.nist.gov/pdf/big_data_privacy_report_may_1_2014.pdf

⁴³ See Cathy O’Neil, *Weapons of Math Destruction: How Big Data Increases Inequality and Threatens Democracy*, Crown Publishing, 2016; article at:

<https://www.wired.com/2016/10/big-data-algorithms-manipulating-us/>

discussion of the issues in the context of urban centers is given in a well-researched 2017 white paper by CITRIS Connected Communities Initiative.⁴⁴ See also the discussion on pp. 75 ff. of the 2017 Internet Society Global Internet Report: Paths to Our Digital Future⁴⁵.

As learned scholars have put the matter⁴⁶:

Without people, there is no data. Without data, there is no artificial intelligence. It is a great stroke of luck that business has found a way to monetize a commodity that we all produce just by living our lives. Ensuring we get value from the commodity is not a case of throwing barriers in front of all manner of data processing. Instead, it should focus on aligning public and private interests around the public's data, ensuring that both sides benefit from any deal.

...

A way of conceptualizing our way out of a single provider solution by a powerful first-mover is to think about datasets as public resources, with attendant public ownership interests.

Another way of putting it is to note that the use of data is an extractive industry analogous to the mining and oil industries: "No reasonable person would let the mining industry unilaterally decide how to extract and refine a resource, or where to build its mines. Yet somehow we let the tech industry make all these decisions [regarding data] and more, with practically no public oversight. A company that yanks copper out of an earth that belongs to everyone should be governed in everyone's interest. So should a company that yanks data out of every crevice of our collective lives."⁴⁷

Control of large amounts of data may lead to dominant positions that impeded competition⁴⁸. But such large data sets are valuable only because they combine data from many individuals. Thus the value of the data is derived from the large number of people who contributed to the data. Consequently, "data is an essential, infrastructural good that should belong to all of us; it should not be claimed, owned, or managed by corporations."⁴⁹

While some national legislators and/or courts have taken steps to strengthen citizens' rights to control the way their personal data are used⁵⁰, to consider product liability issues related to data⁵¹, and to

⁴⁴ http://citrisc.org/wp-content/uploads/2017/07/Inclusive-AI_CITRIS_2017.pdf

⁴⁵ <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

⁴⁶ Powles, J. and Hodson, H., Google DeepMind and health care in an age of algorithms, *Health and Technology*, 2017, pp. 1-17, Health Technol. (2017) doi:10.1007/s12553-017-0179-1, available at:

<http://link.springer.com/article/10.1007%2Fs12553-017-0179-1>

⁴⁷ <https://www.theguardian.com/world/2017/aug/23/silicon-valley-big-data-extraction-amazon-whole-foods-facebook>

⁴⁸ <https://www.wired.com/story/ai-and-enormous-data-could-make-tech-giants-harder-to-topple/>

⁴⁹ <https://www.theguardian.com/commentisfree/2016/dec/04/data-populists-must-seize-information-for-benefit-of-all-evgeny-morozov>

⁵⁰ A good academic overview of the issues is found at:

<http://www.ip-watch.org/2016/10/25/personality-property-data-protection-needs-competition-consumer-protection-law-conference-says/>

consider the impact of big data with respect to prohibitions of discrimination in hiring⁵², there does not appear to be adequate consideration of this issue at the international level.⁵³ Yet failure to address the issue at the international level can have negative consequences, including for trade. As UNCTAD puts the matter⁵⁴:

Insufficient protection can create negative market effects by reducing consumer confidence, and overly stringent protection can unduly restrict businesses, with adverse economic effects as a result. Ensuring that laws consider the global nature and scope of their application, and foster compatibility with other frameworks, is of utmost importance for global trade flows that increasingly rely on the Internet.

...

For those countries that still do not have relevant laws in place, governments should develop legislation that should cover data held by the government and the private sector and remove exemptions to achieve greater coverage. A core set of principles appears in the vast majority of national data protection laws and in global and regional initiatives. Adopting this core set of principles enhances international compatibility, while still allowing some flexibility in domestic implementation. Strong support exists for establishing a single central regulator when possible, with a combination of oversight and complaints management functions and powers. Moreover, the trend is towards broadening enforcement powers, as well as increasing the size and range of fines and sanctions in data protection.

Indeed, the International Conference of Data Protection and Privacy Commissioners has “appealed to the United Nations to prepare a legal binding instrument which clearly sets out in detail the rights to data protection and privacy as enforceable human rights”⁵⁵.

At its 34th session, 27 February–24 March 2017, the Human Rights Council adopted a new resolution on the Right to privacy in the digital age⁵⁶. That resolution calls for data protection legislation, in particular to prevent the sale of personal data of personal data without the individual’s free, explicit and informed consent.⁵⁷ We also note that the BRICS Leaders Xiamen Declaration⁵⁸ (4 September 2017) stated in its

⁵¹ <http://www.wablegal.com/european-commission-publishes-roadmap-future-proof-eu-product-liability-directive/>

⁵² <https://www.eeoc.gov/eeoc/meetings/10-13-16/index.cfm>

⁵³ Indeed, a group of scholars has called for the creation of a charter of digital rights, see:

<http://www.dw.com/en/controversial-eu-digital-rights-charter-is-food-for-thought/a-36798258>

See also the UNCTAD study at: http://unctad.org/en/PublicationsLibrary/dtlstict2016d1_en.pdf ; and

<http://www.economist.com/news/leaders/21721656-data-economy-demands-new-approach-antitrust-rules-worlds-most-valuable-resource>

⁵⁴ *Data protection regulations and international data flows: Implications for trade and development*, pp. xi-xii, available at: http://unctad.org/en/PublicationsLibrary/dtlstict2016d1_en.pdf

⁵⁵ <https://icdppc.org/wp-content/uploads/2015/02/Montreux-Declaration.pdf>

⁵⁶ http://www.un.org/ga/search/view_doc.asp?symbol=A/HRC/34/L.7/Rev.1

⁵⁷ See 5(f) and 5(k) of the cited Resolution

⁵⁸ Available at: http://www.mea.gov.in/Uploads/PublicationDocs/28912_XiamenDeclaratoin.pdf

paragraph 13 (emphasis added): “We will advocate the establishment of internationally applicable rules for security of ICT infrastructure, data protection and the Internet that can be widely accepted by all parties concerned, and jointly build a network that is safe and secure.”

Regarding algorithmic use of data, what a UK parliamentary committee⁵⁹ said at the national level can be transposed to the international level:

After decades of somewhat slow progress, a succession of advances have recently occurred across the fields of robotics and artificial intelligence (AI), fuelled by the rise in computer processing power, the profusion of data, and the development of techniques such as ‘deep learning’. Though the capabilities of AI systems are currently narrow and specific, they are, nevertheless, starting to have transformational impacts on everyday life: from driverless cars and supercomputers that can assist doctors with medical diagnoses, to intelligent tutoring systems that can tailor lessons to meet a student’s individual cognitive needs.

Such breakthroughs raise a host of social, ethical and legal questions. Our inquiry has highlighted several that require serious, ongoing consideration. These include taking steps to minimise bias being accidentally built into AI systems; ensuring that the decisions they make are transparent; and instigating methods that can verify that AI technology is operating as intended and that unwanted, or unpredictable, behaviours are not produced.

Similarly, the recommendations of a national artificial intelligence research and development strategic plan⁶⁰ can be transposed at the international level:

Strategy 3: Understand and address the ethical, legal, and societal implications of AI. We expect AI technologies to behave according to the formal and informal norms to which we hold our fellow humans. Research is needed to understand the ethical, legal, and social implications of AI, and to develop methods for designing AI systems that align with ethical, legal, and societal goals.

Strategy 4: Ensure the safety and security of AI systems. Before AI systems are in widespread use, assurance is needed that the systems will operate safely and securely, in a controlled, well-defined, and well-understood manner. Further progress in research is needed to address this challenge of creating AI systems that are reliable, dependable, and trustworthy.

Indeed members of the European Parliament have called for European rules on robotics and artificial intelligence, in order to fully exploit their economic potential and to guarantee a standard level of safety and security.⁶¹

⁵⁹ <http://www.publications.parliament.uk/pa/cm201617/cmselect/cmsctech/145/14502.htm>

⁶⁰ https://www.nitrd.gov/news/national_ai_rd_strategic_plan.aspx

⁶¹ See <http://www.europarl.europa.eu/news/en/press-room/20170210IPR61808/robots-and-artificial-intelligence-meps-call-for-eu-wide-liability-rules> and <https://ec.europa.eu/digital-single-market/en/blog/future-robotics-and-artificial-intelligence-europe>

And experts speaking at a conference⁶² on Artificial Intelligence hosted by the ITU raised many of the issues raised in this paper⁶³, as did experts at the AI Now public symposium, hosted by the White House and New York University's Information Law Institute, July 7th, 2016⁶⁴, as did a report by the UK Royal Society⁶⁵, as did the Internet Society in pages 31 ff. of its 2017 Global Internet Report: Paths to Our Digital Future⁶⁶. An academic treatment of the issues is given in Wachter, S., Mittelstadt, B., and Floridi, L. (2017) "Transparent, explainable, and accountable AI for robotics", *Science Robotics*, 31 May 2017, Vol. 2, Issue 6, ean6080, DOI: 10.1126/scirobotics.aan6080⁶⁷.

Recommendation 1

We recommend to invite UNCTAD⁶⁸ and UNCITRAL to study the issues related to the economic and social value of data, in particular "big data" and the increasing use of algorithms (including artificial intelligence⁶⁹) to make decisions⁷⁰, which issues include economic and legal aspects. In particular, UNCITRAL should be mandated to develop model laws, and possibly treaties, on personal data protection⁷¹, algorithmic transparency and accountability⁷², and artificial intelligence⁷³; UNCTAD should

⁶² <http://www.itu.int/en/ITU-T/AI/Pages/201706-default.aspx>

⁶³ See for example the summary at:

<https://www.ip-watch.org/2017/06/13/experts-think-ethical-legal-social-challenges-rise-robots/> and <http://news.itu.int/enhancing-privacy-security-and-ethics-of-artificial-intelligence/>

⁶⁴ https://artificialintelligencenow.com/media/documents/AINowSummaryReport_3_RpmwKHu.pdf

⁶⁵ <https://royalsociety.org/topics-policy/projects/machine-learning/>

⁶⁶ <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

⁶⁷ <http://robotics.sciencemag.org/content/2/6/eaan6080>

⁶⁸ For a description of UNCTAD's work addressing related issues, see:

<http://unctad14.org/EN/pages/NewsDetail.aspx?newsid=31> and in particular:

http://unctad.org/en/PublicationsLibrary/dtlstict2016d1_en.pdf; we also note the newly created

Intergovernmental Group of Experts on E-Commerce, see:

<http://unctad.org/en/Pages/MeetingDetails.aspx?meetingid=1437>

⁶⁹ For a discussion of some of the issues related to AI, see:

https://www.wired.com/2017/02/ai-threat-isnt-skynet-end-middle-class/?mbid=nl_21017_p3&CNDID=42693809

and

<https://www.technologyreview.com/s/608248/biased-algorithms-are-everywhere-and-no-one-seems-to-care/>;

and <https://www.technologyreview.com/s/607955/inspecting-algorithms-for-bias/>;

a good discussion of the issues and some suggestions for how to address them is found at:

<https://www.internetsociety.org/doc/artificial-intelligence-and-machine-learning-policy-paper>

⁷⁰ Specific recommendations regarding how to address the issues are found in Section 8, Conclusions and Recommendations, of the September 2016 Council of Europe document "Draft Report on the Human Rights Dimensions of Algorithms" (MSI-NET(2016)06), available at:

<https://rm.coe.int/16806a7ccc>

⁷¹ Such a model law could flesh out the high-level data security and protection requirements enunciated in 8.7 of Recommendation ITU-T Y.3000, Big data – Cloud computing based requirements and capabilities, available at:

<https://www.itu.int/rec/T-REC-Y.3600-201511-1/en>;

and the privacy principles enunciated in 6 of Recommendation ITU-T X.1275, Guidelines on protection of personally identifiable information in the application of RFID technology, available at:

<https://www.itu.int/rec/T-REC-X.1275/en>;

the core principles found in p. 56 and 65 ff. of the cited UNCTAD study at:

http://unctad.org/en/PublicationsLibrary/dtlstict2016d1_en.pdf; and the core principles enunciated by the

be mandated to develop a study on the taxation of robots⁷⁴; and the UN Conference on Disarmament should consider taking measures with respect to lethal autonomous weapons⁷⁵.

2. Takedown, filtering and blocking

An increasing number of states have implemented, or are proposing to implement, measures to restrict access to certain types of Internet content⁷⁶, e.g. incitement to violence, gambling, copyright violation, or to take measures⁷⁷ against individuals who post certain types of content.

While such measures are understandable in light of national sensitivities regarding certain types of content, the methods chosen to restrict content must not violate fundamental human rights such as freedom of speech⁷⁸, and must not have undesirable technical side-effects.

Any restrictions on access to content should be limited to what is strictly necessary and proportionate in a democratic society.⁷⁹

Supreme Court of India in paragraph 184 on p. 257 of its recent judgment at:

[http://supremecourtindia.nic.in/pdf/LU/ALL%20WP\(C\)%20No.494%20of%202012%20Right%20to%20Privacy.pdf](http://supremecourtindia.nic.in/pdf/LU/ALL%20WP(C)%20No.494%20of%202012%20Right%20to%20Privacy.pdf)

A treaty could be based on Council of Europe Convention no. 108: Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data, available at:

<http://www.coe.int/en/web/conventions/full-list/-/conventions/rms/0900001680078b37>.

Guidelines/best practices could be based on sections 3-9 of the Council of Europe's T-PD consultative committee's January 2017 *Guidelines on the protection of individuals with regard to the processing of personal data in a world of Big Data*, available at: <https://rm.coe.int/16806ebe7a>.

⁷² Such a model law/treaty could be flesh out the Principles for Algorithmic Transparency and Accountability published by the Association for Computing Machinery (ACM), see:

https://www.acm.org/binaries/content/assets/public-policy/2017_usacm_statement_algorithms.pdf

⁷³ Such a model law/treaty could flesh out the Asilomar AI Principles developed by a large number of experts, see:

<https://futureoflife.org/ai-principles/>

⁷⁴ <http://www.bilan.ch/xavier-oberson/taxer-robots>; and

<http://fortune.com/2017/02/18/bill-gates-robot-taxes-automation/>; and

<http://uk.businessinsider.com/bill-gates-robots-pay-taxes-2017-2>

⁷⁵ A Governmental Group of Experts on this topic has been created, see:

[https://www.unog.ch/80256EE600585943/\(httpPages\)/F027DAA4966EB9C7C12580CD0039D7B5?OpenDocument](https://www.unog.ch/80256EE600585943/(httpPages)/F027DAA4966EB9C7C12580CD0039D7B5?OpenDocument)

⁷⁶ See the report at:

http://www.un.org/ga/search/view_doc.asp?symbol=A/71/373 and the press release at:

<http://www.ohchr.org/EN/NewsEvents/Pages/DisplayNews.aspx?NewsID=20717&LangID=E> and

<http://news.sky.com/story/amber-rudd-only-has-google-meetings-planned-as-she-urges-web-extremism-crackdown-10969423> and

<https://www.bloomberg.com/news/articles/2017-07-10/australia-s-turnbull-urges-internet-providers-to-block-extremism>

⁷⁷ See for example

http://www.cps.gov.uk/news/latest_news/cps_publishes_new_social_media_guidance_and_launches_hate_crime_consultation/; and the summary article at:

<https://techcrunch.com/2016/10/12/ai-accountability-needs-action-now-say-uk-mps/>

⁷⁸ See the report cited above, A/71/373 and paragraph 49 of A/HRC/35/22 at

http://ap.ohchr.org/documents/dpage_e.aspx?si=A/HRC/35/22

At present, there does not appear to be adequate consideration at the international level of how best to conjugate national sensitivities regarding certain types of content with human rights and technical feasibilities.

This issue is exacerbated by the fact that certain Internet service providers apply strict rules of their own to content, at times apparently limiting freedom of speech for no good reason.⁸⁰

Recommendation 2

Since the right of the public to correspond by telecommunications is guaranteed by Article 33 of the ITU Constitution (within the limits outlined in Article 34), we recommend to invite IETF, ITU, OHCHR, and UNESCO jointly to study the issue of takedown, filtering, and blocking, which includes technical, legal, and ethical aspects.

3. Intermediary liability

The issue of the extent to which Internet service providers, and other intermediaries such as providers of online video content, are or should be liable for allowing access to illegal material has been addressed by many national legislators.⁸¹

However, there does not appear to be adequate consideration of this issue at the international level.

Recommendation 3

We recommend to invite UNCITRAL to study the issue of intermediary liability, with a view to proposing a model law on the matter.

4. Privacy, encryption and prevention of inappropriate mass surveillance

Privacy is a fundamental right, and any violation of privacy must be limited to what is strictly necessary and proportionate in a democratic society.⁸² Certain states practice mass surveillance that violates the right to privacy⁸³ (see for example A/HRC/31/64⁸⁴, A/71/373⁸⁵, A/HRC/34/60⁸⁶ and European Court of

⁷⁹ See in this respect the 30 March 2017 Report of the Special Rapporteur on the promotion and protection of the right to freedom of opinion and expression, document A/HRC/35/22. At

http://ap.ohchr.org/documents/dpage_e.aspx?si=A/HRC/35/22

⁸⁰ See for example <https://www.theguardian.com/technology/2016/sep/09/facebook-deletes-norway-pms-post-napalm-girl-post-row>

⁸¹ <https://cyberlaw.stanford.edu/our-work/projects/world-intermediary-liability-map-wilmap>; see also 17-23 of a European Parliament Committee Report on online platforms and the digital single market, (2016/2276(INI):

<http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-//EP//NONSGML+COMPARL+PE-599.814+01+DOC+PDF+VO//EN&language=EN>

⁸² See for example pp. vii, 32, 106 and 133 of GCIG; and 3(H) on p. 264 of the recent judgment of the Supreme Court of India, at

[http://supremecourtindia.nic.in/pdf/LU/ALL%20WP\(C\)%20No.494%20of%202012%20Right%20to%20Privacy.pdf](http://supremecourtindia.nic.in/pdf/LU/ALL%20WP(C)%20No.494%20of%202012%20Right%20to%20Privacy.pdf)

⁸³ For an academic discussion, see <http://dx.doi.org/10.1080/23738871.2016.1228990> and

<http://ijoc.org/index.php/ijoc/article/view/5521/1929> and the articles at

<http://ijoc.org/index.php/ijoc/issue/view/13>

Justice judgment⁸⁷ ECLI:EU:C:2016:970 of 21 December 2016). As noted by the UN Human Rights Council Special Rapporteur on the promotion and protection of the right to freedom of opinion and expression, this can have negative effects on freedom of speech.⁸⁸ As UNCTAD puts the matter⁸⁹:

countries need to implement measures that place appropriate limits and conditions on surveillance. Key measures that have emerged include:

- providing a right to legal redress for citizens from any country whose data is transferred into the country (and subject to surveillance);
- personal data collection during surveillance should be ‘necessary and proportionate’ to the purpose of the surveillance; and
- surveillance activities should be subject to strong oversight and governance.

At its 34th session, 27 February–24 March 2017, the Human Rights Council (HRC) adopted a new resolution on the Right to privacy in the digital age⁹⁰. That resolution recalls that States should ensure that any interference with the right to privacy is consistent with the principles of legality, necessity and proportionality.⁹¹ Even a well-known business publication has recognized that privacy is a pressing issue⁹². And many of the issues mentioned in this contribution have been well presented in the 27 July 2017 Issue Paper “Online Privacy” of the Internet Society Asia-Pacific Bureau.⁹³

The President of the United States has promulgated an Executive Order titled Enhancing Public Safety in the Interior of the United States. Its section 14 reads: “Privacy Act. Agencies shall, to the extent consistent with applicable law, ensure that their privacy policies exclude persons who are not United States citizens or lawful permanent residents from the protections of the Privacy Act regarding personally identifiable information.”⁹⁴

⁸⁴ <http://ohchr.org/Documents/Issues/Privacy/A-HRC-31-64.doc>

⁸⁵ http://www.un.org/ga/search/view_doc.asp?symbol=A/71/373

⁸⁶ http://www.ohchr.org/EN/HRBodies/HRC/RegularSessions/Session34/Documents/A_HRC_34_60_EN.docx; see in particular paragraphs 13-15, 18, 25 **and especially 42**.

⁸⁷ <http://curia.europa.eu/juris/document/document.jsf?text=&docid=186492&doclang=EN> ;

for a summary of the judgement, see:

<http://www.commondreams.org/news/2016/12/21/eus-top-court-delivers-major-blow-mass-surveillance>

⁸⁸ See paragraphs 17, 21, 22 and 78 of A/HRC/35/22 at

http://ap.ohchr.org/documents/dpage_e.aspx?si=A/HRC/35/22

⁸⁹ *Data protection regulations and international data flows: Implications for trade and development*, p. 66, available at: http://unctad.org/en/PublicationsLibrary/dt1stict2016d1_en.pdf

⁹⁰ http://www.un.org/ga/search/view_doc.asp?symbol=A/HRC/34/L.7/Rev.1

⁹¹ See 2 of the cited HRC Resolution

⁹² <http://www.economist.com/news/briefing/21721634-how-it-shaping-up-data-giving-rise-new-economy>

⁹³ <https://www.internetsociety.org/doc/issue-paper-asia-pacific-bureau-%E2%80%93-online-privacy>

⁹⁴ <https://www.whitehouse.gov/the-press-office/2017/01/25/presidential-executive-order-enhancing-public-safety-interior-united>

It appears to us that this decision and questions⁹⁵ related to its impact highlight the need to reach international agreement on the protection of personal data.

The same holds for a recent public admission that the agencies of at least one state monitor the communications of at least some accredited diplomats, even when the communications are with a private person (“... intelligence and law enforcement agencies ... routinely monitor the communications of [certain] diplomats”⁹⁶). Surely there is a need to agree at the international level on an appropriate level of privacy protection for communications.

Encryption is a method that can be used by individuals to guarantee the secrecy of their communications. Some states have called for limitations on the use of encryption⁹⁷, or for the implementation of technical measures to weaken encryption. Many commentators have pointed out that any weakening of encryption can be exploited by criminals and will likely have undesirable side effects (see for example paragraphs 42 ff. of A/HRC/29/32⁹⁸). Many commentators oppose state-attempts to compromise encryption.⁹⁹ The 2016 UNESCO Report “Human rights and encryption” also points out that attempts to limit the use of encryption, or to weaken encryption methods, may impinge on freedom of expression and the right to privacy.¹⁰⁰ The cited HRC resolution calls on states not to interfere with the use of encryption.¹⁰¹ The Internet Society recommends the following¹⁰²: “Encryption is and should remain an integral part of the design of Internet technologies, applications and services. It should not be seen as a threat to security. We must strengthen encryption, not weaken it.” And this because “If governments persist in trying to prevent the use of encryption, they put at risk not only freedom of expression, privacy, and user trust, but the future Internet economy as well.”¹⁰³

At present, most users do not use encryption for their E-Mail communications, for various reasons, which may include lack of knowledge and/or the complexity of implementing encryption. There is a

⁹⁵ See for example: <http://www.sophieintveld.eu/letter-to-eu-commission-what-impact-has-trump-decisions-on-privacy-shield-and-umbrella-agreement/>

⁹⁶ https://www.washingtonpost.com/world/national-security/national-security-adviser-flynn-discussed-sanctions-with-russian-ambassador-despite-denials-officials-say/2017/02/09/f85b29d6-ee11-11e6-b4ff-ac2cf509efe5_story.html?utm_term=.63a87203f039

⁹⁷ See for example <https://www.bloomberg.com/news/articles/2017-07-10/australia-s-turnbull-urges-internet-providers-to-block-extremism>

⁹⁸ <https://documents-dds-ny.un.org/doc/UNDOC/GEN/G15/095/85/PDF/G1509585.pdf?OpenElement>

⁹⁹ See for example pp. vii, 106, and 113 of GCIIG. See also <http://science.sciencemag.org/content/352/6292/1398> ; <http://www.internetsociety.org/policybriefs/encryption> ;

section 4 of <http://www.itu.int/en/council/cwg-internet/Pages/display-feb2016.aspx?ListItemID=70> ;

<https://securetheinternet.org/> and

<http://dl.cryptoaustralia.org.au/Coalition+Letter+to+5eyes+Govs.pdf>

¹⁰⁰ See in particular pp. 54 ff. The Report is at: <http://unesdoc.unesco.org/images/0024/002465/246527e.pdf>

¹⁰¹ See 9 of the cited HRC Resolution

¹⁰² Page 106 of the 2017 Global Internet Report: Paths to Our Digital Future, available at:

<https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

¹⁰³ Page 39 of the cited ISOC report.

general need to increase awareness of ways and means for end-users to improve the security of the systems they use.¹⁰⁴

Secrecy of telecommunications is guaranteed by article 37 of the ITU Constitution. However, this provision appears to be out of date and to require modernization¹⁰⁵. In particular, restrictions must be placed on the collection and aggregation of meta-data.¹⁰⁶

There does not appear to be adequate consideration of the issues outlined above at the international level.¹⁰⁷

Recommendation 4

We recommend to invite IETF, ISOC, ITU, and OHCHR¹⁰⁸ to study the issues of privacy, encryption and prevention of inappropriate mass surveillance, which include technical, user education, and legal aspects.

5. Internet of Things (IoT)

In the current environment, it can be expected that networked devices (the so-called Internet of Things – IoT)¹⁰⁹ will transmit data to manufacturers and service providers with little or no restrictions on the use of the data.¹¹⁰ The recipients of the data could then correlate the data and resell it, as is currently the case for data collected by so-called free services such as search engines. Further, national surveillance programs could acquire such data and use it to construct profiles of individuals.

Such uses of data that are collected automatically for a specific purpose could have wide-reaching and unforeseen consequences.¹¹¹

Further, interconnected devices may make decisions affecting daily life,¹¹² and this may call for the development of a regulatory framework to protect the interests of citizens. In particular, the issue of product liability may require changes to existing legal regimes.¹¹³

¹⁰⁴ See for example p. 66 of GCIg.

¹⁰⁵ For a specific proposal, see the last page of the proposals at:

https://justnetcoalition.org/sites/default/files/HCHR_report_final.pdf

¹⁰⁶ See p. 31 of GCIg.

¹⁰⁷ See paragraph 46 of

http://www.ohchr.org/EN/HRBodies/HRC/RegularSessions/Session34/Documents/A_HRC_34_60_EN.docx

¹⁰⁸ We note with gratitude that the Human Rights Council Special Rapporteur on Privacy has initiated work on a possible international legal instrument on surveillance, see:

<http://www.ohchr.org/Documents/Issues/Privacy/SurveillanceAndPrivacy.doc>

¹⁰⁹ A good overview of the technology, and the issues it raises, can be found at:

<http://www.internetsociety.org/doc/iot-overview>; a more detailed account is at:

<http://www.gao.gov/assets/690/684590.pdf>

¹¹⁰ See <https://www.theguardian.com/technology/2015/jul/15/internet-of-things-mass-surveillance> and the articles it references.

¹¹¹ See for example:

http://www.itu.int/en/ITU-T/Workshops-and-Seminars/01072016/Documents/S1P3_Corinna_Schmitt_v3.pdf; see also the “weaponization of everything”, see p. 2 of GCIg.

Increasingly, the safety of IoT devices will be affected by their security.¹¹⁴ Thus, the security risks¹¹⁵ posed by interconnected devices may require government actions.¹¹⁶ For example, there may be a need to provide incentives to those who make interconnected devices to make them secure: such incentives might be penalties for failure to build-in adequate security¹¹⁷. In this context, it is worth considering past experience with various devices, including electrical devices: they all have to conform to legal standards, all countries enforce compliance with such standards. It is not legitimate to claim that security and safety requirement stifle technological innovation. It must be recalled that the primary goal of private companies is to maximize profits. The purpose of regulation is to prevent profit-maximization from resulting in the production of dangerous products. As IBM Resilient Chief Technology Officer Bruce Schneier puts the matter¹¹⁸, cybersecurity risks associated with the IoT require governmental intervention, as “the market is not going to fix this because neither the buyer nor the seller cares”.

Since IoT products will be interconnected, at least to some degree, chaos can ensue if the products are not sufficiently secure¹¹⁹ (e.g. all medical systems fail to work). Thus it is important to ensure that the products are sufficiently secure for mass deployment.

This is not a theoretical consideration. Insufficiently insecure IoT devices have already been used to perpetrate massive denial of service attacks, and such attacks could be used to bring down critical

¹¹² <http://policyreview.info/articles/analysis/governance-things-challenge-regulation-law>

¹¹³ <http://www.wablegal.com/european-commission-publishes-roadmap-future-proof-eu-product-liability-directive/>

¹¹⁴ <https://www.iottechnews.com/news/2017/aug/04/why-iot-security-so-important-and-what-do-about-it/> ;

and <http://www.cl.cam.ac.uk/~rja14/Papers/weis2017.pdf>

¹¹⁵ http://about.att.com/story/iot_cybersecurity_alliance.html ; see also

<http://www.businesswire.com/news/home/20170313005114/en/Tripwire-Study-96-Percent-Security-Professionals-Expect> ; and pages 46 ff. and 73 of the Internet Society 2017 Global Internet Report: Paths to Our Digital Future, available at <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

¹¹⁶ https://www.schneier.com/blog/archives/2016/07/real-world_secu.html and

<https://www.scribd.com/document/328854049/DDoS-Letter-to-Chairman-Wheeler#download> and

<https://www.euractiv.com/section/innovation-industry/news/commission-plans-cybersecurity-rules-for-internet-connected-machines/> and

<http://www.dailydot.com/layer8/bruce-schneier-internet-of-things/> and

<https://www.enisa.europa.eu/publications/enisa-position-papers-and-opinions/infineon-nxp-st-enisa-position-on-cybersecurity> . For an academic discussion, see pp. 4 ff. of:

https://www.ntia.doc.gov/files/ntia/publications/k_farhat_ntia_iot.pdf

¹¹⁷ <http://www.wablegal.com/european-commission-publishes-roadmap-future-proof-eu-product-liability-directive/> . In the USA, the Federal Trade Commission (FTC) has invoked general consumer protection law to fine companies that do not have adequate online security, see *Wyndham vs. FTC*, at:

<http://www2.ca3.uscourts.gov/opinarch/143514p.pdf>

¹¹⁸ <https://digitalwatch.giplatform.org/updates/new-government-agencies-are-needed-deal-iot-security-regulations-says-ibm-resilient-cto> and

<http://searchsecurity.techtarget.com/news/450413107/Bruce-Schneier-Its-time-for-internet-of-things-regulation>

¹¹⁹ A particularly frightening scenario is presented at:

<https://www.schneier.com/blog/archives/2016/11/self-propagatin.html>

infrastructures.¹²⁰ As one security manager put the matter¹²¹: “In a relatively short time we've taken a system built to resist destruction by nuclear weapons and made it vulnerable to toasters.” A thorough study of the matter, which identifies gaps and contains recommendations for remedial actions, was published on 8 February 2017 by ENISA, see:

<https://www.enisa.europa.eu/publications/m2m-communications-threat-landscape>

In the US, a law¹²² has been proposed to that would set minimum security standards for the government's purchase and use of a broad range IoT devices.¹²³

But ICTs in general, and the Internet in particular, are global phenomena, so minimum security standards must also be global (or at least importing products that don't comply with internationally agreed standards should be prohibited), otherwise there will be a race to produce products in jurisdictions that don't have minimum security standards.

At present, there does not appear to be adequate consideration of this issue at the international level.

Recommendation 5

We recommend to invite ITU, UNCITRAL and UNESCO to study issues related to IoT (including security of IoT devices, use of data from IoT devices, decisions made by IoT devices, etc.), which include technical, legal, and ethical aspects (for a partial list of such aspects, see Recommendation ITU-T Y.3001: Future networks: Objectives and design goals¹²⁴). The studies should take into account Recommendation ITU-T Y.3013: Socio-economic assessment of future networks by tussle analysis¹²⁵ as well as work in other bodes, in particular IEEE¹²⁶.

6. Externalities arising from lack of security and how to internalize such externalities

Security experts have long recognized that lack of ICT security creates a negative externality.¹²⁷ For example, if an electronic commerce service is hacked and credit card information is disclosed, the users of the service users will have to change their credit cards. This is a cost both for the user and for the credit card company. But that cost is not visible to the electronic commerce service. Consequently, the

¹²⁰ See <http://hothardware.com/news/latest-iot-ddos-attack-dwarfs-krebs-takedown-at-nearly-1-terabyte-per-second>

<http://hothardware.com/news/your-iot-device-could-be-part-of-a-ddos-botnet-how-to-shut-it-down>
https://www.schneier.com/blog/archives/2016/09/someone_is_lear.html

¹²¹ Jeff Jarmoc, head of security for global business service Salesforce, quoted in the excellent summary article at: <http://www.bbc.com/news/technology-37738823>

¹²² <https://www.scribd.com/document/355269230/Internet-of-Things-Cybersecurity-Improvement-Act-of-2017>

¹²³ <https://krebsonsecurity.com/2017/08/new-bill-seeks-basic-iot-security-standards/>

¹²⁴ <https://www.itu.int/rec/T-REC-Y.3001-201105-I>

¹²⁵ <http://www.itu.int/rec/T-REC-Y.3013-201408-I/en>

¹²⁶ http://internetinitiative.ieee.org/images/files/resources/white_papers/internet_of_things_may_2017.pdf

¹²⁷ https://www.schneier.com/blog/archives/2007/01/information_sec_1.html ; a comprehensive discussion is given in pages 103-107 of the Global Internet Report 2016 of the Internet Society, see in particular the examples on p. 101. The Report is available at: <https://www.internetsociety.org/globalinternetreport/2016/>

electronic commerce service does not have an incentive to invest in greater security measures.¹²⁸ Another, very concrete, example is provided by a software manufacturer's decision to stop correcting security problems in old versions of its software, with the consequence that a large number of computers were affected.¹²⁹ The cost of the attack was borne by the end-users, not by the software manufacturer.

As the Global Internet Report 2016 of the Internet Society puts the matter¹³⁰:

There is a market failure that governs investment in cybersecurity. First, data breaches have externalities; costs that are not accounted for by organisations. Second, even where investments are made, as a result of asymmetric information, it is difficult for organizations to convey the resulting level of cybersecurity to the rest of the ecosystem. As a result, the incentive to invest in cybersecurity is limited; organisations do not bear all the cost of failing to invest, and cannot fully benefit from having invested.

There can be little doubt that many organizations are not taking sufficient measures to protect the security of their computer systems, see for example the May 2017 attack¹³¹ that affected a large number of users and many hospitals.

As the European Union Agency for Network and Information Security (ENISA) puts the matter¹³²: "Today we are seeing a **market failure for cybersecurity and privacy**: trusted solutions are more costly for suppliers and buyers are reluctant to pay a premium for security and privacy" (emphasis in original).

As noted above, the externalities arising from lack of security are exacerbated by the Internet of Things (IoT)¹³³. As a well known security expert puts the matter¹³⁴: "Security engineers are working on technologies that can mitigate much of this risk, but many solutions won't be deployed without government involvement. This is not something that the market can solve. ... the interests of the companies often don't match the interests of the people. ... Governments need to play a larger role: setting standards, policing compliance, and implementing solutions across companies and networks."

Recent research shows that a perceived lack of security is reducing consumer propensity to use the Internet for certain activities.¹³⁵

¹²⁸ See also pp. vii and 66 of GCIIG.

¹²⁹ https://en.wikipedia.org/wiki/WannaCry_cyber_attack

¹³⁰ See p. 18 of the cited Global Internet Report 2016.

¹³¹ https://en.wikipedia.org/wiki/WannaCry_cyber_attack

¹³² Preamble of <https://www.enisa.europa.eu/publications/enisa-position-papers-and-opinions/infineon-nxp-st-enisa-position-on-cybersecurity>

¹³³ See p. 107 of the cited Global Internet Report 2016.

¹³⁴ https://www.schneier.com/blog/archives/2016/07/real-world_secu.html

¹³⁵ <https://www.cigionline.org/internet-survey>

Some national authorities are taking some measures.¹³⁶ In particular, the President of the USA issued an Executive Order¹³⁷ on 11 May 2017 that states:

[certain high officials will lead] an open and transparent process to identify and promote action by appropriate stakeholders to improve the resilience of the internet [sic] and communications ecosystem and to encourage collaboration with the goal of dramatically reducing threats perpetrated by automated and distributed attacks (e.g., botnets).

...

As a highly connected nation, the United States is especially dependent on a globally secure and resilient internet [sic] and must work with allies and other partners toward maintaining the policy set forth in this section.

ENISA is recommending¹³⁸ the development of “So called **baseline requirements** for IoT security and privacy that cover the essentials for trust, e.g. rules for authentication / authorization, should set **mandatory reference levels for trusted IoT solutions.**” And it is recommending that the European Commission encourage “**the development of mandatory staged requirements for security and privacy in the IoT, including some minimal requirements.**” (Emphases in original)

Despite those national or regional initiatives, at present, there does not appear to be adequate consideration of these issues at either the national (in many countries) or international levels. In June 2016, German Chancellor Merkel called for international regulations for digital markets, and in particular for international standards and rules for security.¹³⁹

Recommendation 6.1

We recommend to invite IETF, ISOC, ITU, UNCITRAL, and UNCTAD to study the issue of externalities arising from lack of security, which has technical, economic, and legal aspects. In particular, UNCITRAL should be mandated to develop a model law on the matter.

¹³⁶ For example, for cybersecurity for motor vehicles, see:

http://www.nhtsa.gov/About-NHTSA/Press-Releases/nhtsa_cybersecurity_best_practices_10242016.

For a general approach see Directive (EU) 2016/1148 of the European Parliament and of the Council of 6 July 2016 concerning measures for a high common level of security of network and information systems across the Union, at:

http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.L_.2016.194.01.0001.01.ENG&toc=OJ:L:2016:194:TOC

¹³⁷ Presidential Executive Order on Strengthening the Cybersecurity of Federal Networks and Critical Infrastructure, available at: <https://www.whitehouse.gov/the-press-office/2017/05/11/presidential-executive-order-strengthening-cybersecurity-federal>

¹³⁸ Sections 2.1 and 2.3 of <https://www.enisa.europa.eu/publications/enisa-position-papers-and-opinions/infineon-nxp-st-enisa-position-on-cybersecurity>

¹³⁹ <http://www.rawstory.com/2017/06/germanys-merkel-says-digital-world-needs-global-rules/>

Further, as stated by the President of a leading software company (Microsoft)¹⁴⁰:

The time has come to call on the world's governments to come together, affirm international cybersecurity norms that have emerged in recent years, adopt new and binding rules and get to work implementing them.

In short, the time has come for governments to adopt a Digital Geneva Convention to protect civilians on the internet.

...

... governments around the world should pursue a broader multilateral agreement that affirms recent cybersecurity norms as global rules. Just as the world's governments came together in 1949 to adopt the Fourth Geneva Convention to protect civilians in times of war, we need a Digital Geneva Convention that will commit governments to implement the norms that have been developed to protect civilians on the internet in times of peace.

Such a convention should commit governments to avoiding cyber-attacks that target the private sector or critical infrastructure or the use of hacking to steal intellectual property. Similarly, it should require that governments assist private sector efforts to detect, contain, respond to and recover from these events, and should mandate that governments report vulnerabilities to vendors rather than stockpile, sell or exploit them.

In addition, a Digital Geneva Convention needs to create an independent organization that spans the public and private sectors. Specifically, the world needs an independent organization that can investigate and share publicly the evidence that attributes nation-state attacks to specific countries.

While there is no perfect analogy, the world needs an organization that can address cyber threats in a manner like the role played by the International Atomic Energy Agency in the field of nuclear non-proliferation. This organization should consist of technical experts from across governments, the private sector, academia and civil society with the capability to examine specific attacks and share the evidence showing that a given attack was by a specific nation-state. Only then will nation-states know that if they violate the rules, the world will learn about it.

¹⁴⁰ <https://blogs.microsoft.com/on-the-issues/2017/02/14/need-digital-geneva-convention/#sm.00017arazqit2faipqq2lyngzmx4>

In a press conference on 11 May 2017¹⁴¹, the official presenting the cited US Executive Order¹⁴² stated:

... I think the [security] trend is going in the wrong direction in cyberspace, and it's time to stop that trend We've seen increasing attacks from allies, adversaries, primarily nation states but also non-nation state actors, and sitting by and doing nothing is no longer an option.

...

... [several] nation states are motivated to use cyber capacity and cyber tools to attack our people and our governments and their data. And that's something that we can no longer abide. We need to establish the rules of the road for proper behavior on the Internet, but we also then need to deter those who don't want to abide by those rules.

Following the WannaCrypt attack¹⁴³ in mid-May 2017, Microsoft reinforced its call for action, stating¹⁴⁴:

Finally, this attack provides yet another example of why the stockpiling of vulnerabilities by governments is such a problem. This is an emerging pattern in 2017. We have seen vulnerabilities stored by the CIA show up on WikiLeaks, and now this vulnerability stolen from the NSA has affected customers around the world. Repeatedly, exploits in the hands of governments have leaked into the public domain and caused widespread damage. An equivalent scenario with conventional weapons would be the U.S. military having some of its Tomahawk missiles stolen. And this most recent attack represents a completely unintended but disconcerting link between the two most serious forms of cybersecurity threats in the world today – nation-state action and organized criminal action.

The governments of the world should treat this attack as a wake-up call. They need to take a different approach and adhere in cyberspace to the same rules applied to weapons in the physical world. We need governments to consider the damage to civilians that comes from hoarding these vulnerabilities and the use of these exploits. This is one reason we called in February for a new “Digital Geneva Convention” to govern these issues, including a new requirement for governments to report vulnerabilities to vendors, rather than stockpile, sell, or exploit them.

Civil society organizations have also called for treaty provisions to ensure that the Internet is used only for peaceful purposes.¹⁴⁵

¹⁴¹ <https://www.whitehouse.gov/the-press-office/2017/05/11/press-briefing-principal-deputy-press-secretary-sarah-sanders-and>

¹⁴² Presidential Executive Order on Strengthening the Cybersecurity of Federal Networks and Critical Infrastructure, available at: <https://www.whitehouse.gov/the-press-office/2017/05/11/presidential-executive-order-strengthening-cybersecurity-federal>

¹⁴³ https://en.wikipedia.org/wiki/WannaCry_cyber_attack

¹⁴⁴ <https://blogs.microsoft.com/on-the-issues/2017/05/14/need-urgent-collective-action-keep-people-safe-online-lessons-last-weeks-cyberattack/#sm.00017arazgit2faipqg2lyngzmx4> ; see also: <https://www.wired.com/2017/05/microsoft-right-need-digital-geneva-convention/>

Recommendation 6.2

We recommend to invite the UN General Assembly to consider the appropriate ways and means to convene a treaty-making conference to develop and adopt a binding treaty on norms to protect civilians against cyber-attacks, in particular on the Internet, in times of peace, and to consider whether to develop a new treaty, or whether to invite the ITU to integrate such norms into its own instruments, for example the International Telecommunication Regulations.

7. Ethical issues of networked automation, including driverless cars

More and more aspects of daily life are controlled by automated devices, and in the near future automated devices will provide many services that are today provided manually, such as transportation. Automated devices will have to make choices and decisions.¹⁴⁶ It is important to ensure that the choices and decisions comply with our ethical values. In this context, it is worrisome that some modern AI algorithms cannot be understood, to the point where it might be impossible to find out why an automated car malfunctioned¹⁴⁷.

According to one analysis, the new European Union Data Protection Regulation “will restrict automated individual decision-making (that is, algorithms that make decisions based on user-level predictors) which ‘significantly affect’ users. The law will also create a ‘right to explanation,’ whereby a user can ask for an explanation of an algorithmic decision that was made about them.”¹⁴⁸ See also the discussion of algorithmic data processing and artificial intelligence presented under item 1 above.

At present, some actions have been proposed at the national level¹⁴⁹, but there does not appear to be adequate consideration of these issues at the international level.

Recommendation 7

We recommend to invite UNESCO and UNICTRAL to study the ethical issues of networked automation, including driverless cars, which include ethical and legal aspects.¹⁵⁰ As a starting point, the study should consider the IEEE Global Initiative for Ethical Considerations in Artificial Intelligence and Autonomous

¹⁴⁵ See point 5 of the Delhi Declaration, at <https://justnetcoalition.org/delhi-declaration> ; see also <http://twm.my/title2/resurgence/2017/319-320/cover08.htm>

¹⁴⁶ <http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-//EP//NONSGML%2BCOMPAREL%2BPE-582.443%2B01%2BDOC%2BPDF%2BV0//EN>

¹⁴⁷ <https://www.technologyreview.com/s/604087/the-dark-secret-at-the-heart-of-ai/>

¹⁴⁸ <http://arxiv.org/abs/1606.08813>

¹⁴⁹ <http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-//EP//NONSGML%2BCOMPAREL%2BPE-582.443%2B01%2BDOC%2BPDF%2BV0//EN>

¹⁵⁰ A commission of the European Parliament “Strongly encourages international cooperation in setting regulatory standards under the auspices of the United Nations” with respect to these issues, see 33 of the draft report cited in the previous footnote. See also:

<http://www.thedrive.com/tech/11241/audi-ceo-calls-for-discussion-of-self-driving-car-ethics-at-united-nations-summit> and

<https://www.ip-watch.org/2017/06/13/experts-think-ethical-legal-social-challenges-rise-robots/> and <http://news.itu.int/enhancing-privacy-security-and-ethics-of-artificial-intelligence/>

Systems. *Ethically Aligned Design: A Vision For Prioritizing Wellbeing With Artificial Intelligence And Autonomous Systems*, Version 1. IEEE, 2016.¹⁵¹

8. How to deal with induced job destruction and wealth concentration

Scholars have documented the reduction in employment that has already been caused by automation¹⁵². It is likely that this trend will be reinforced in the future.¹⁵³ Even if new jobs are created as old jobs are eliminated, the qualifications for the new jobs are not the same as the qualifications for the old jobs.¹⁵⁴ And artificial intelligence can even result in the elimination of high-skilled jobs¹⁵⁵, including creation of software¹⁵⁶. These developments, including the so-called sharing economy, pose policy and regulatory challenges¹⁵⁷, in particular for developing countries¹⁵⁸. As the Internet Society puts

¹⁵¹ http://standards.ieee.org/develop/indconn/ec/autonomous_systems.html

¹⁵² Paradoxically, automation has not increased productivity as much as would have been expected, and consequently it has resulted in stagnation of wages for most people and increasing income inequality, see: <https://www.technologyreview.com/s/608095/it-pays-to-be-smart/>

¹⁵³ <http://robertmcchesney.org/2016/03/01/people-get-ready-the-fight-against-a-jobless-economy-and-a-citizenless-democracy/> and <http://www.newsclick.in/international/review-schiller-dan-2014-digital-depression-information-technology-and-economic-crisis> and p. 88 of GCIG and <http://library.fes.de/pdf-files/wiso/12864.pdf> and <http://library.fes.de/pdf-files/wiso/12866.pdf> and http://unctad.org/en/PublicationsLibrary/presspb2016d6_en.pdf and <https://www.technologyreview.com/s/602869/manufacturing-jobs-arent-coming-back/> and <http://www.other-news.info/2017/03/the-robots-are-coming-your-jobs-are-at-risk/> and https://www.nytimes.com/2017/03/28/upshot/evidence-that-robots-are-winning-the-race-for-american-jobs.html?_r=0.

While not necessarily related to ICTs, it is worrisome that the economic situation of least developed countries is deteriorating, see: http://unctad.org/en/PublicationsLibrary/ldc2016_en.pdf

¹⁵⁴ See for example p. viii of GCIG; see also <http://www.economist.com/news/leaders/21701119-what-history-tells-us-about-future-artificial-intelligenceand-how-society-should>; and <https://www.technologyreview.com/s/601682/dear-silicon-valley-forget-flying-cars-give-us-economic-growth/>; <https://www.technologyreview.com/s/602489/learning-to-prosper-in-a-factory-town/>; and <http://www.other-news.info/2017/01/poor-darwin-robots-not-nature-now-make-the-selection/> and <http://www.pwc.co.uk/services/economics-policy/insights/uk-economic-outlook.html>

¹⁵⁵ <https://www.technologyreview.com/s/603431/as-goldman-embraces-automation-even-the-masters-of-the-universe-are-threatened/>

¹⁵⁶ <https://www.technologyreview.com/s/603381/ai-software-learns-to-make-ai-software/>

¹⁵⁷ See for example p. 89 of GCIG. And the recent call for doing more to help globalization's losers by Mario Draghi, the president of the European Central Bank, Donald Tusk, the president of the European Council, and Christine Lagarde, the head of the International Monetary Fund, reported in the Financial Times:

<https://www.ft.com/content/ab3e3b3e-79a9-11e6-97ae-647294649b28>; see also

<http://twn.my/title2/resurgence/2017/319-320/cover04.htm>

<http://twn.my/title2/resurgence/2017/319-320/cover05.htm>

<http://twn.my/title2/resurgence/2017/319-320/cover06.htm> and Recommendation 2 of:

https://artificialintelligenow.com/media/documents/AINowSummaryReport_3_RpmwKHu.pdf.

The legal issues are well summarized in the 4 April 2017 report of the International Bar Association "Artificial Intelligence and Robotics and Their Impact on the Workplace", available at:

<https://www.ibanet.org/Article/NewDetail.aspx?ArticleUid=012a3473-007f-4519-827c-7da56d7e3509>

the matter on page 35 of its 2017 Global Internet Report: Paths to Our Digital Future¹⁵⁹: “The benefits of AI may also be unevenly distributed: for economies that rely on low-skilled labour, automation could challenge their competitive advantage in the global labour market and exacerbate local unemployment challenges, impacting economic development.” See also the discussion on page 66 ff. of the cited report.

Further, it has been observed that income inequality¹⁶⁰ is increasing in most countries, due at least in part to the deployment of ICTs¹⁶¹. More broadly, it is important to consider the development of ICTs in general, and the Internet in particular, from the point of view of social justice¹⁶². Indeed, it has been posited that the small number of individuals who control the wealth generated by dominant platforms (see below) may be using that wealth to further particular economic and political goals, and that such goals may erode social justice.¹⁶³ Further, the algorithms that are increasingly used to automate decisions such as granting home loans may perpetuate or even increase inequality and social injustice.¹⁶⁴

At present, there does not appear to be adequate consideration of these issues at the international level, even if ILO¹⁶⁵ has recently started to address some of the issues.

¹⁵⁸ See for example <http://twm.my/title2/resurgence/2017/319-320/cover01.htm> and the UNCTAD Policy Brief No. 50 of October 2016 at

http://unctad.org/en/PublicationsLibrary/presspb2016d6_en.pdf

¹⁵⁹ <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

¹⁶⁰ See for example <https://www.oxfam.org/en/research/working-few> ;

<https://www.oxfam.org/en/research/economy-99>

<https://inequality.org/facts/income-inequality/>

¹⁶¹ See for example pp. 14, 20-21, and 118 ff. of the World Bank’s 2016 World Development Report (WDR-2016), titled “Digital Dividends”, available at:

<http://documents.worldbank.org/curated/en/896971468194972881/pdf/102725-PUB-Replacement-PUBLIC.pdf>

¹⁶² By “social justice” we mean the fair and just relation between the individual and society. This is measured by the explicit and tacit terms for the distribution of wealth, opportunities for personal activity and social privileges. See https://en.wikipedia.org/wiki/Social_justice ;

a thorough discussion of the issues (impact on jobs, impact on income inequality, etc.), with many references, is found at: <http://www.truth-out.org/news/item/40495-the-robot-economy-ready-or-not-here-it-comes> .

¹⁶³ <http://www.commondreams.org/news/2016/01/20/just-who-exactly-benefits-most-global-giving-billionaires-bill-gates> and

<http://www.thedailybeast.com/articles/2016/08/11/today-s-tech-oligarchs-are-worse-than-the-robber-barons.html> .

A cogent analysis, which points out that the redistribution issues are global and not merely national (because nations that are advanced in terms of automation and artificial intelligence will reap the greatest economic benefits) is given at:

<https://www.nytimes.com/2017/06/24/opinion/sunday/artificial-intelligence-economic-inequality.html>

¹⁶⁴ <https://www.fordfoundation.org/ideas/equal-change-blog/posts/weapons-of-math-destruction-data-scientist-cathy-o-neil-on-how-unfair-algorithms-perpetuate-inequality/>

¹⁶⁵ <http://www.other-news.info/2017/04/humanity-and-social-justice-a-must-for-the-future-of-work-ryder/> and http://ilo.org/global/topics/future-of-work/WCMS_569528/lang--en/index.htm

Recommendation 8

We recommend to invite ILO and UNCTAD to study the issues of induced job destruction, wealth concentration, and the impact of algorithms on social justice and that UNCTAD compile and coordinate the studies made by other agencies such as OECD, World Bank, IMF.

9. How to deal with platform dominance

It is an observed fact that, for certain specific services (e.g. Internet searches, social networks, online book sales, online hotel reservations) one particular provider becomes dominant¹⁶⁶. If the dominance is due to a better service offer, then market forces are at work and there is no need for regulatory intervention.

But if the dominance is due to economies of scale and network effects¹⁶⁷, then a situation akin to a natural monopoly¹⁶⁸ might arise, there might be abuse of dominant market power¹⁶⁹, and regulatory intervention is required¹⁷⁰. For example, platforms might abusively use personal data to set high prices for goods for certain customers,¹⁷¹ or a dominant search engine might provide search results that favor

¹⁶⁶ <https://www.technologyreview.com/s/607954/why-tesla-is-worth-more-than-gm/> and <https://www.technologyreview.com/s/608095/it-pays-to-be-smart/>

¹⁶⁷ Which is in fact the case for many dominant providers of services on the Internet, see: <https://www.technologyreview.com/s/607954/why-tesla-is-worth-more-than-gm/> and <https://www.technologyreview.com/s/608095/it-pays-to-be-smart/>

¹⁶⁸ https://en.wikipedia.org/wiki/Natural_monopoly

¹⁶⁹ <https://newint.org/features/2016/07/01/smiley-faced-monopolists/>; and the more radical criticism at: http://www.rosalux-nyc.org/wp-content/files_mf/scholz_platformcoop_5.9.2016.pdf; specific criticism of a dominant online retailer is at: <http://www.truth-out.org/news/item/38807-1-of-every-2-spent-online-goes-to-amazon-can-we-break-the-company-s-stranglehold> and <https://ilsr.org/amazon-stranglehold/>; see also: http://www.nytimes.com/2016/12/13/opinion/forget-att-the-real-monopolies-are-google-and-facebook.html?_r=0; and:

<https://www.theguardian.com/commentisfree/2017/feb/19/the-observer-view-on-mark-zuckerberg>.

For a survey indicating that users are concerned about this issue, see:

https://ec.europa.eu/futurium/en/system/files/ged/ec_ngi_final_report_1.pdf.

For a very cogent historical analysis, making an analogy to the age of the Robber Barons, see:

<http://www.potaroo.net/ispcol/2017-03/gilding.html>.

See also pp. 18-19 of the World Bank's 2016 World Development Report (WDR-2016), titled "Digital Dividends", available at:

<http://documents.worldbank.org/curated/en/896971468194972881/pdf/102725-PUB-Replacement-PUBLIC.pdf>

¹⁷⁰ A forceful and well-reasoned call for regulation has been given by *The Economist*, see:

<http://www.economist.com/news/leaders/21721656-data-economy-demands-new-approach-antitrust-rules-worlds-most-valuable-resource>; see also:

<https://www.nytimes.com/2017/04/22/opinion/sunday/is-it-time-to-break-up-google.html>; and

<https://www.ip-watch.org/2017/05/09/republica-2017-strategy-empire-revealed-patents/>.

For a high-level outline of the issues, see Recommendation ITU-T D.261, Principles for market definition and identification of operators with significant market power – SMP.

¹⁷¹ <https://www.theguardian.com/technology/2017/jun/04/surge-pricing-comes-to-the-supermarket-dynamic-personal-data>

certain retail sites¹⁷², or a dominant national provider might impede the operation of an international competitor¹⁷³, or a dominant company may excessively influence governments¹⁷⁴. As the Internet Society puts the matter on page 40 of its 2017 Global Internet Report: Paths to Our Future¹⁷⁵: “ ... the scope of market change driven by dramatic advances in technology will inevitably force a fundamental rethink of existing approaches in competition law and traditional communications regulation. Data will increasingly be seen as an asset linked to competitive advantage, changing the nature of merger reviews, evaluations of dominance and, importantly, consumer protection.”

Further, as already noted, control of large amounts of data may lead to dominant positions that impeded competition¹⁷⁶. As a learned commentator puts the matter¹⁷⁷:

Five American firms – China’s Baidu being the only significant foreign contender – have already extracted, processed and digested much of the world’s data. This has given them advanced AI capabilities, helping to secure control over a crucial part of the global digital infrastructure. Immense power has been shifted to just one sector of society as a result.

Appropriate regulatory intervention might be different from that arising under present competition or anti-trust policies.¹⁷⁸ As one commentator puts the matter¹⁷⁹ (his text starts with a citation):

“I do not divide monopolies in private hands into good monopolies and bad monopolies. There is no good monopoly in private hands. There can be no good monopoly in private hands until the Almighty sends us angels to preside over the monopoly. There may be a despot who is better than another despot, but there is no good despotism’
William Jennings Bryan, speech, 1899, quoted in Hofstadter (2008)

¹⁷² The European Commission found that Google had done this, see:

http://europa.eu/rapid/press-release_STATEMENT-17-1806_en.htm

http://europa.eu/rapid/press-release_MEMO-17-1785_en.htm

¹⁷³ <https://techcrunch.com/2016/11/28/ubers-china-app-is-now-separate-from-its-global-app-and-a-nightmare-for-foreigners/>

¹⁷⁴ http://www.huffingtonpost.com/entry/google-monopoly-barry-lynn_us_59a738fde4b010ca289a1155?section=us_politics and

<https://www.nakedcapitalism.com/2017/08/new-america-foundation-head-anne-marie-slaughter-botches-launders-googles-money.html>

<https://www.nakedcapitalism.com/2017/08/new-america-foundation-head-anne-marie-slaughter-botches-launders-googles-money.html>

¹⁷⁵ <https://future.internetsociety.org/wp-content/uploads/2017/09/2017-Internet-Society-Global-Internet-Report-Paths-to-Our-Digital-Future.pdf>

¹⁷⁶ <https://www.wired.com/story/ai-and-enormous-data-could-make-tech-giants-harder-to-topple/>

¹⁷⁷ <https://www.theguardian.com/commentisfree/2016/dec/04/data-populists-must-seize-information-for-benefit-of-all-evgeny-morozov>

¹⁷⁸ <https://www.competitionpolicyinternational.com/let-the-right-one-win-policy-lessons-from-the-new-economics-of-platforms/>

https://www.washingtonpost.com/business/is-amazon-getting-too-big/2017/07/28/ff38b9ca-722e-11e7-9eac-d56bd5568db8_story.html .

An academic treatment of the topic is Khan, L. M. (2017) “Amazon’s Antitrust Paradox”, *The Yale Law Journal*, vol. 126, no. 3, pp. 564-907, available at: <http://www.yalelawjournal.org/note/amazons-antitrust-paradox>

¹⁷⁹ Martin Moore. *Tech Giants and Civic Power*. Centre for the Study of Media, Communication, and Power, King’s College. April 2016. Available at:

<http://www.kcl.ac.uk/sspp/policy-institute/CMCP/Tech-Giants-and-Civic-Power.pdf>

The digital world is currently out of joint. A small number of tech companies are very large, dominant and growing. They have not just commercial influence, but an impact on our privacy, our freedom of expression, our security, and – as this study has shown – on our civic society. Even if they mean to have a positive and constructive societal impact – as they make clear they do – they are too big and have too great an influence to escape the attention of governments, democratic and non-democratic. Governments have already responded, and more will.”

As a scholar puts the matter¹⁸⁰:

... the current framework in antitrust—specifically its pegging competition to “consumer welfare,” defined as short-term price effects—is unequipped to capture the architecture of market power in the modern economy. ... Specifically, current doctrine underappreciates the risk of predatory pricing and how integration across distinct business lines may prove anticompetitive. These concerns are heightened in the context of online platforms for two reasons. First, the economics of platform markets create incentives for a company to pursue growth over profits, a strategy that investors have rewarded. Under these conditions, predatory pricing becomes highly rational—even as existing doctrine treats it as irrational and therefore implausible. Second, because online platforms serve as critical intermediaries, integrating across business lines positions these platforms to control the essential infrastructure on which their rivals depend. This dual role also enables a platform to exploit information collected on companies using its services to undermine them as competitors.

... [This paper] closes by considering two potential regimes for addressing [a dominant player’s] power: restoring traditional antitrust and competition policy principles or applying common carrier obligations and duties.

As a well-researched report put the matter: “[Company X’s] increasing dominance comes with high costs. It’s eroding opportunity and fueling inequality, and it’s concentrating power in ways that endanger competition, community life, and democracy. And yet these consequences have gone largely unnoticed thanks to [Company X’s] remarkable invisibility and the way its tentacles have quietly extended their reach.”¹⁸¹

As noted above, the dominance of certain platforms¹⁸² raises issues related to freedom of speech, because some platforms apply strict rules of their own to censor certain types of content¹⁸³, and, for

¹⁸⁰ Khan, L. M. (2017) “Amazon’s Antitrust Paradox”, *The Yale Law Journal*, vol. 126, no. 3, pp. 564-907, available at:

<http://www.yalelawjournal.org/note/amazons-antitrust-paradox>

¹⁸¹ <https://ilsr.org/amazon-stranglehold/>

¹⁸² For data regarding such dominance, see for example:

http://www.eecs.umich.edu/eecs/about/articles/2009/Observatory_Report.html

<http://www.networkworld.com/article/2251851/lan-wan/the-internet-has-shifted-under-our-feet.html>

<http://www.xconomy.com/boston/2009/10/20/arbor-networks-reports-on-the-rise-of-the-internet-hyper-giants/>

<https://www.arbornetworks.com/blog/asert/the-battle-of-the-hyper-giants-part-i-2/>

¹⁸³ See for example <https://www.theguardian.com/technology/2016/sep/09/facebook-deletes-norway-pms-post-napalm-girl-post-row>

many users, there are no real alternatives to dominant platforms¹⁸⁴; and some workers might also face limited choices due to dominant platforms¹⁸⁵.

As *The Economist* puts the matter¹⁸⁶:

Prudent policymakers must reinvent antitrust for the digital age. That means being more alert to the long-term consequences of large firms acquiring promising startups. It means making it easier for consumers to move their data from one company to another, and preventing tech firms from unfairly privileging their own services on platforms they control (an area where the commission, in its pursuit of Google, deserves credit). And it means making sure that people have a choice of ways of authenticating their identity online.

...

... The world needs a healthy dose of competition to keep today's giants on their toes and to give those in their shadow a chance to grow."

As a well-known technologist reportedly stated in March 2017, the telecoms industry has evolved from a public peer-to-peer service – where people had the right to access telecommunications – to a pack of content delivery networks where the rules are written by a handful of content owners, ignoring any concept of national sovereignty.¹⁸⁷

And, citing *The Economist* again¹⁸⁸:

The dearth of data markets will also make it more difficult to solve knotty policy problems. Three stand out: antitrust, privacy and social equality. The most pressing one, arguably, is antitrust ...

As learned scholars have put the matter¹⁸⁹:

The question of how to make technology giants such as Google more publicly accountable is one of the most pressing political challenges we face today. The rapid diversification of these businesses from web-based services into all sorts of aspects of everyday life—energy, transport, healthcare—has found us unprepared. But it only emphasizes the need to act decisively.

¹⁸⁴ <https://www.theguardian.com/technology/2016/nov/17/google-suspends-customer-accounts-for-reselling-pixel-phones>

¹⁸⁵ https://www.nytimes.com/2017/03/21/magazine/platform-companies-are-becoming-more-powerful-but-what-exactly-do-they-want.html?_r=2

¹⁸⁶ <http://www.economist.com/news/leaders/21707210-rise-corporate-colossus-threatens-both-competition-and-legitimacy-business>

¹⁸⁷ <https://disruptive.asia/transit-dead-content-literally-rules/>

¹⁸⁸ <http://www.economist.com/news/briefing/21721634-how-it-shaping-up-data-giving-rise-new-economy>

¹⁸⁹ In section 4.5 of Powles, J. and Hodson, H., Google DeepMind and health care in an age of algorithms, *Health and Technology*, 2017, pp. 1-17, Health Technol. (2017) doi:10.1007/s12553-017-0179-1, available at: <http://link.springer.com/article/10.1007%2Fs12553-017-0179-1>

Measures to ensure accountability may be needed with respect to labor-relation issues, and not only with respect to users and consumers.¹⁹⁰

Large data sets are valuable only because they combine data from many individuals. Thus the value of the data is derived from the large number of people who contributed to the data. Consequently, “data is an essential, infrastructural good that should belong to all of us; it should not be claimed, owned, or managed by corporations.”¹⁹¹

National authorities in a number of countries have undertaken investigations,¹⁹² and even imposed measures,¹⁹³ in specific cases. And at least one influential member of a national parliament has expressed concern about some major Internet companies “because they control essential tech platforms that other, smaller companies depend upon for survival.”¹⁹⁴ The Legal Affairs Committee of the European Parliament adopted an Opinion in May 2017 that, among other provisions¹⁹⁵:

Calls for an appropriate and proportionate regulatory framework that would guarantee responsibility, fairness, trust and transparency in platforms’ processes in order to avoid discrimination and arbitrariness towards business partners, consumers, users and workers in relation to, inter alia, access to the service, appropriate and fair referencing, search results, or the functioning of relevant application programming interfaces, on the basis of interoperability and compliance principles applicable to platforms;

The topic is covered to some extent in paragraphs 24 ff. of a European Parliament Committee Report on online platforms and the digital single market, (2016/2276(INI)).¹⁹⁶ And by some provisions in the national laws of at least one country.¹⁹⁷

However, it does not appear that there is an adequate platform for exchanging national experiences regarding such matters.¹⁹⁸

¹⁹⁰ https://www.nytimes.com/interactive/2017/04/02/technology/uber-drivers-psychological-tricks.html?_r=2

¹⁹¹ <https://www.theguardian.com/commentisfree/2016/dec/04/data-populists-must-seize-information-for-benefit-of-all-evgeny-morozov>

¹⁹² See for example http://europa.eu/rapid/press-release_IP-16-1492_en.htm ;

http://europa.eu/rapid/press-release_IP-16-2532_en.htm and

http://europa.eu/rapid/press-release_IP-15-5166_en.htm ;

a more general approach is described at:

<http://www.accc.gov.au/media-release/accc-to-undertake-market-study-of-the-communications-sector>

¹⁹³ See for example http://www.autoritedelaconurrence.fr/user/standard.php?id_rub=606&id_article=2534

and, in the case of Google: http://europa.eu/rapid/press-release_IP-17-1784_en.htm

¹⁹⁴ <http://www.cnet.com/news/senator-warren-says-apple-google-and-amazon-have-too-much-power/>

¹⁹⁵ <http://www.europarl.europa.eu/sides/getDoc.do?type=COMPART&reference=PE-601.100&format=PDF&language=EN&secondRef=02>

¹⁹⁶ <http://www.europarl.europa.eu/sides/getDoc.do?pubRef=-//EP//NONSGML+COMPART+PE-599.814+01+DOC+PDF+VO//EN&language=EN>

¹⁹⁷ See section 3.2 of the following commentary on the French Digital Republic Law:

<https://www.lw.com/thoughtLeadership/French-digital-republic-law-english>

Further, dominant platforms (in particular those providing so-called “sharing economy” services) may raise issues regarding worker protection, and some jurisdictions have taken steps to address such issues.¹⁹⁹

Recommendation 9.1

We recommend to invite UNCTAD to study the economic and market issues related to platform dominance²⁰⁰, and to facilitate the exchange of information on national and regional experiences, and that the ILO be mandated to study the worker protection issues related to platform dominance and the so-called “sharing economy”.

Further, dominant search platforms may, inadvertently or deliberately, influence election results, which may pose an issue for democracy.²⁰¹

Recommendation 9.2

We recommend to invite the Inter-Parliamentary Union (IPU) and the UN HCHR to study the potential effects of platform dominance on elections and democracy.

10. How to deal with embedded software

More and more devices used in ordinary life, including in particular automobiles, depend more and more on software. Software is protected by copyright law. Thus users who buy a device have increasingly less control over the device, because they cannot change the software controls the device.

¹⁹⁸ Except for certain specific issues relating to Over the Top (OTT) services and telecommunications operators which are discussed in ITU. A good summary of those specific issues is found in the section on OTT services of: <http://www.itu.int/md/T13-WTSA.16-INF-0009/en>

¹⁹⁹ See for example pp. 12 and 13 of <http://library.fes.de/pdf-files/id-moe/12797-20160930.pdf> and <https://www.theguardian.com/technology/2016/oct/28/uber-uk-tribunal-self-employed-status> and <https://curia.europa.eu/jcms/upload/docs/application/pdf/2017-05/cp170050en.pdf> .

A more general discussion of various issues arising out of platform dominance is at:

<http://www.alainet.org/en/articulo/181307>

²⁰⁰ We note in this context the existence in UNCTAD of the Intergovernmental Group of Experts on Competition Law and Policy, see:

<http://unctad.org/en/Pages/DITC/CompetitionLaw/Intergovernmental-Group-of-Experts-on-Competition-Law-and-Policy.aspx>

and the United Nations Set of Rules and Principles on Competition (TD/RBP/CONF/10/Rev.2), published in 2000 and available at:

<http://unctad.org/en/docs/tdrbpconf10r2.en.pdf>

²⁰¹ <https://newint.org/features/2016/07/01/can-search-engine-rankings-swing-elections/> and

<https://www.theguardian.com/world/2016/oct/27/angela-merkel-internet-search-engines-are-distorting-our-perception> and

<http://singularityhub.com/2016/11/07/5-big-tech-trends-that-will-make-this-election-look-tame/> and

<http://money.cnn.com/2016/11/09/technology/filter-bubbles-facebook-election> and

<http://www.pnas.org/content/112/33/E4512.full.pdf> ; and

<https://www.theguardian.com/technology/2016/dec/04/google-democracy-truth-internet-search-facebook>

for a possible impact on free speech, see:

<http://www.globalresearch.ca/google-corporate-press-launch-attack-on-alternative-media/5557677> .

This raises significant policy issues.²⁰² In fact, attempts to change the software may be criminal acts in some countries.

This situation may result in a significant shift of market power away from consumers, thus reducing competition. Indeed, a respected computer scientist has called for the establishment, at the national level of an “algorithm safety board”²⁰³. At present, there does not appear to be adequate consideration of these issues at the international level.

Recommendation 10

We recommend to invite UNCTAD and WIPO to study the issues related to embedded software, which include economic and legal issues.

11. Issues related to ccTLDs and gTLDs

The Tunis Agenda states:

68. We recognize that all governments should have an equal role and responsibility for international Internet governance and for ensuring the stability, security and continuity of the Internet. **We also recognize** the need for development of public policy by governments in consultation with all stakeholders.

69. We further recognize the need for enhanced cooperation in the future, to enable governments, on an equal footing, to carry out their roles and responsibilities, in international public policy issues pertaining to the Internet, but not in the day-to-day technical and operational matters, that do not impact on international public policy issues.

As noted above, issues related to ccTLDs and gTLD are squarely within the mandate of enhanced cooperation. Policies relating to ccTLDs and gTLDs are developed and maintained by the Internet Corporation for Assigned Names and Numbers.

11.1 Equal treatment for ccTLDs

On 6 June 2016, as part of the IANA transition process, the Internet Corporation for Assigned Names and Numbers (ICANN) and the US National Telecommunications and Information Administration (NTIA) exchanged letters²⁰⁴. In its letter, ICANN confirmed that it will not take any action to re-delegate the top-level domain names “.edu”, “.gov”, “.mil”, and “.us” (which are administered by the US Government) without first obtaining express written approval from NTIA.

²⁰² <http://copyright.gov/policy/software/>

²⁰³ <http://www.techworld.com/big-data/pioneering-computer-scientist-calls-for-national-algorithms-safety-board-3659664/>; see also

<https://www.technologyreview.com/s/608248/biased-algorithms-are-everywhere-and-no-one-seems-to-care/>

and <https://www.technologyreview.com/s/607955/inspecting-algorithms-for-bias/>

²⁰⁴ <https://www.ntia.doc.gov/page/exchange-letters-us-government-administered-tlds>

This exchange of letters is presumably a binding contract between ICANN and the US government. That is, ICANN cannot take actions regarding these domain names without the agreement of the US government.

The top-level domain name “.us” is a country code domain name, that is, a ccTLD.

According to the Principles and Guidelines for the Delegation and Administration of Country Code Top Level Domains²⁰⁵ of ICANN’s Government Advisory Committee (GAC), approved on 5 April 2005 (emphasis added): “4.1.2. Every country or distinct economy with a government or public authority recognised in accordance with article 3.8 above should be able to ask for its appropriate country code to be represented as a ccTLD in the DNS and to designate the Registry for the ccTLD concerned.”

The term “should” is used elsewhere in the cited GAC Principles and Guidelines.

Thus the cited GAC Principles and Guidelines do not create a binding obligation for ICANN not to take actions regarding ccTLDs without the agreement of the concerned government.

In line with the principles of equal footing and equal roles and responsibilities of all governments enunciated in the Tunis Agenda, all government should be treated equally with respect to their ccTLD.

Consequently, we propose the following recommendation.

Recommendation 11.1

In order to further implement enhanced cooperation, we recommend to invite ICANN to provide to all governments equal treatment with respect to their ccTLDs.

Specifically, it is proposed to invite ICANN to agree to exchange letters with any country that so requests, stating that it will not take any action to re-delegate the country’s ccTLD without first obtaining express written approval from the government of the country in question.

And it is proposed to invite ICANN to delegate to any country that so requests up to three additional ccTLDs, with names of the form “ccXYZ”, where “cc” is the two-letter country code, and “XYZ” are strings chosen by the country, for example “gov”, “mil”, “edu”, or “01”, “02”, “03”. Thus, if “rt” were a valid country code (which it is not), the corresponding country could request delegation of “rtgov” or “rt01” etc.

11.2 Agreements regarding jurisdiction

In the process of revising its bylaws as part of the IANA transition process, the Internet Corporation for Assigned Names and Numbers (ICANN) has explicitly chosen to subject itself to the laws of California, see for example articles 6.1(a) and 24.1 of the new bylaws²⁰⁶. Further, ICANN’s articles of

²⁰⁵ https://gacweb.icann.org/display/GACADV/ccTLDs?preview=/28278844/28475457/ccTLD_Principles_0.pdf

²⁰⁶ <https://www.icann.org/en/system/files/files/adopted-bylaws-27may16-en.pdf>

incorporation²⁰⁷ specify that it is a California corporation. Article 6 of the bylaws and the articles of incorporation can only be changed upon approval by a three-fourths vote of all the Directors and the approval of the Empowered Community²⁰⁸. A change to a fundamental bylaw is approved by the Empowered Community only if it is not objected to by more than one member of that body²⁰⁹.

Since ICANN is legally a US entity, it is subject to the jurisdiction of US courts²¹⁰. US courts have exercised that jurisdiction in the past²¹¹.

In line with the principles of equal footing and equal roles and responsibilities of all governments enunciated in the Tunis Agenda, ICANN should not be subject to the jurisdiction of a particular country.

One solution would be for the USA (or some other country) to grant some form of immunity to ICANN.

But, since ICANN has chosen to subject itself to the jurisdiction of the USA, it does not appear that ICANN would accept some form of immunity. Therefore it seems more appropriate to recommend what follows in order to avoid a court ordering ICANN to re-delegate a ccTLD or to reassign IP addresses²¹².

Recommendation 11.2

We recommend to invite concerned states to make a binding agreement with each other to the effect that they would not exercise their jurisdiction over ICANN in ways that would violate the principles of equal footing and equal roles and responsibilities of all governments.

Such a binding agreement would have to take the form of a treaty. The exact language of the treaty would have to be carefully negotiated. Therefore we also propose the following.

²⁰⁷ <https://www.icann.org/resources/pages/governance/articles-en>

²⁰⁸ See article 25 and 25.2(b).

²⁰⁹ See 1.4(b)(ii) of the Annex D of the bylaws.

²¹⁰ A detailed explanation of why this is significant, including the historical background of the issue, is provided at: <http://cis-india.org/internet-governance/blog/jurisdiction-the-taboo-topic-at-icann> ; a shorter account is provided at:

<http://www.epw.in/journal/2016/42/web-exclusives/internet-governance.html> ; see also:

<http://www.internetgovernance.org/2017/07/20/icann-and-jurisdiction-working-group-reaches-critical-juncture/>

²¹¹ See for example <https://www.icann.org/news/announcement-2-2016-03-05-en> and

<https://www.prlog.org/12539064-united-states-court-has-granted-an-interim-relief-for-dca-trust-on-africa.html>

and the court case filed just prior to the IANA transition:

https://www.texasattorneygeneral.gov/files/epress/Net_Complaint_-_FILED.pdf

<http://ia601506.us.archive.org/17/items/gov.uscourts.txsd.1386946/gov.uscourts.txsd.1386946.7.0.pdf>

<http://ia601506.us.archive.org/17/items/gov.uscourts.txsd.1386946/gov.uscourts.txsd.1386946.10.1.pdf>

A full compendium of litigation concerning ICANN is found at:

<https://www.icann.org/resources/pages/governance/litigation-en>

²¹² This example is not theoretical. The equivalent of such remedies, namely “attachment” has been requested in a lawsuit involving Iran, see: <https://www.icann.org/resources/pages/icann-various-2014-07-30-en> and in particular page 1 of <https://www.icann.org/en/system/files/files/appellants-brief-26aug15-en.pdf> .

Recommendation 11.3

We recommend to invite concerned states to consider the matter of agreeing to refrain to exercise jurisdiction over ICANN in certain ways and to convene a treaty negotiation on this matter.

Further, the IANA transition process provides that the management and operation of the authoritative root zone server will continue to be provided by Verisign, but under a contract with ICANN, and not under a contract with the US government as was the case in the past.²¹³

This decision was not the result of a public consultation. Verisign is a US company, subject to US jurisdiction, so US courts could order Verisign directly to change the root, they don't necessarily need to order ICANN to do so. So long as Verisign had a contract with the US government, it was unlikely that Verisign could be sued directly, because it was just implementing whatever NTIA told it do. But now the US government is no longer in the loop, so Verisign can be sued directly.

Further, ten of the thirteen root servers which provide the data used by all other instances of root servers are managed by US entities (three of which are US government agencies: NASA, Defense Systems Information Agency, and US Army); the other three servers are managed by entities in Japan, the Netherlands, and Sweden.²¹⁴ An operator of a root server could misuse it in various ways, in particular to collect certain types of data or to degrade certain services.²¹⁵

We propose the following recommendation to address these matters.

Recommendation 11.4

We recommend to invite all concerned states to enter into a binding agreement to the effect that they will not exercise their jurisdiction over any root zone server, or over the operator of the authoritative root zone file, in ways that would violate the principles of equal footing and equal roles and responsibilities of all governments.

11.3 Protection of country names in the DNS

In 2000, the World Intellectual Property Organization was requested by 20 states to study certain intellectual property issues relating to Internet domain names that had not been considered in the First WIPO Internet Domain Name Process, including protection of geographic identifiers.²¹⁶

WIPO duly studied the issues and, on 21 February 2003, informed ICANN²¹⁷ that its Member States formally recommended, inter alia, that country names should be protected against abusive registration as domain names. The decision to make that recommendation was supported by all Member States of

²¹³ <https://www.icann.org/news/blog/root-zone-management-transition-update-preservation-of-security-stability-and-resiliency>

²¹⁴ See https://en.wikipedia.org/wiki/Root_name_server

²¹⁵ See http://www.cavebear.com/old_cbblog/000232.html

²¹⁶ <http://www.wipo.int/amc/en/processes/process2/index.html>

²¹⁷ <http://www.wipo.int/export/sites/www/amc/en/docs/wipo.doc>

WIPO, with the exception of Australia, Canada and the United States of America, which dissociated themselves from the decision. Japan also expressed certain reservations. WIPO recommended that the protection of country names should be implemented through an amendment of the Uniform Dispute Resolution Policy (UDRP) and should apply to all future registrations of domain names in the gTLDs.

The recommendation was discussed in ICANN, but it was not agreed and, consequently, the UDRP was not modified. Thus, at present, the UDRP does not protect country names.

Following the privatization of ICANN on 1 November 2016, this matter was brought to the attention of the ITU World Telecommunication Standardization Assembly (WTSA) in Addendum 22 to Document 42-E²¹⁸, which states:

There are two main categories of Top Level Domains, Country Code (ccTLDs) and Generic (gTLDs). One of the differences between the administration of the ccTLDs and the gTLDs is the national sovereignty of the administration of the ccTLDs as opposed to the global and ICANN managed administration of gTLDs.

While WTSA focuses on ccTLDs, the recent expansion of generic TLDs initiated in 2012 by ICANN introduced many new applications some that have geographic implications, which require addressing various challenges, including resolution of various conflicts. **Therefore “special attention should be given to the issue of geographic gTLDs as a concept (in generic terms), as they intersect with core areas of interests of any state”.**

The submission to WTSA provides a summary of events relating to the delegation of the gTLD “.africa” and states:

These challenges to delegating a regional geographic Top Level Domain raises important principle concerns for the Africa region and others over the issue of jurisdiction, who should control the delegation of critical regional geographic names like dot Africa, the role of governments and intergovernmental organizations in the ICANN multi-stakeholder model and the effectiveness and reliability of government protection mechanisms for ccTLDs and geographic names related to their distinct regions.

The submission to WTSA proposed, inter alia, to instruct ITU-T Study Group 2:

2 to study necessary measures that should be taken to ensure that country, territory and regional names must be protected and reserved from registration as new gTLDs; and that these names should include but not be limited to capital cities, cities, sub-national place names (county, province or state) and geographical indications;

3 to study, in collaboration with relevant bodies, on ways and means to maintain the right of Member States to request the reservation and to oppose the delegation of any top-level domain (even if it is not included on that list) on the basis of its sensitivity to regional and national interests,

²¹⁸ <http://www.itu.int/md/T13-WTSA.16-C-0042/en>

The matter was discussed at WTSA, but no agreement was reached on whether ITU-T should study the matter, and if so how²¹⁹. Consequently, the following recommendation is proposed.

Recommendation 11.5

We recommend to invite all concerned countries to transpose into their national law the WIPO recommendations of 21 February 2003 regarding the protection of country names against abusive registration as domain names, so that they could be enforced in all countries that have jurisdiction over ICANN.

11.4 OFAC licenses

Recommendation 11.6

We recommend to facilitate participation by individuals and/or entities from certain countries in ICANN matters²²⁰ by inviting ICANN to consider taking the following actions:

1. Request a general OFAC waiver from the U.S. Commerce Department
2. Contractually oblige registrars to investigate the possibility of receiving an OFAC license for providing services to sanctioned countries
3. Prohibit registrars from arbitrarily cancelling domain names without notice
4. Obtain a legal opinion regarding whether registrars based in other countries need to comply with OFAC and US laws in general
5. Take any other actions which may alleviate the problem

12. Roles and Responsibilities

Recommendation 12

We recommend to invite all stakeholders to consider revisiting the roles and responsibilities of the several stakeholders outlined in paragraph 35 of the Tunis Agenda in light of developments and discussions that have taken place over the past 10 years. Specifically, we recommend considering the following revisions to paragraph 35 of the Tunis agenda:

35. We reaffirm that the management of the Internet encompasses both technical and public policy issues, which may be inter-related, and should involve all stakeholders and relevant

²¹⁹ See DT/60, <http://www.itu.int/md/T13-WTSA.16-161025-TD-GEN-0060/en>

²²⁰ For the background, see: <http://www.internetgovernance.org/2017/01/13/icanns-jurisdiction-sanctions-and-domain-names/> and <http://www.internetgovernance.org/2017/07/20/icann-and-jurisdiction-working-group-reaches-critical-juncture/>

intergovernmental and international organizations. Decisions should always be informed as appropriate by inputs from stakeholders. In this respect it is recognized that:

- a) Policy authority for Internet-related public policy issues is the sovereign right of States. They have rights and responsibilities for **international** Internet-related public policy issues, and in particular for the protection of all human rights. Decisions should be informed by inputs from other stakeholders as appropriate.
- b) The private sector has had, and should continue to have, an important role in the development of the Internet, both in the technical and economic fields, and in providing objective factual information to policy decision-makers, so as to further the public interest and to achieve the shared goal of an equitable information society.
- c) Civil society has also played an important role on Internet matters, especially at community level at both the national and international levels, and should continue to play such a role. Further, it should provide views, opinions, and information to policy decision-makers and should be invited to comment, as appropriate, regarding public policy issues at both the national and international levels. Representatives, if representation is needed, should be selected through open, democratic, and transparent processes. Internal processes should be based on inclusive, publicly known, well defined and accountable mechanisms.
- d) Intergovernmental organizations have had, and should continue to have, a facilitating role in the coordination of Internet-related public policy issues and in the harmonization of national laws and practices.
- e) International organizations have also had and should continue to have an important role in the development of Internet-related technical standards and relevant policies.

The respective roles and responsibilities of stakeholders should be interpreted in a flexible manner with reference to the issue under discussion.