INTERGOVERNMENTAL GROUP OF EXPERTS ON Consumer protection law and policy
5 - 6 July 2021, Palais des Nations
Review of capacity-building in and technical assistance on consumer protection law and policy

Tuesday, 6 July 2021
15:00-16:00, Room XVIII
1. Technical assistance activities 2020-2021

- Co-organizing webinars and workshops on consumer protection with ISO COPOLCO, EU Commission and ESCWA
- Implementing a UNDA project on strengthening social protection for pandemic responses (Africa, Asia and the Pacific and Western Asia)
- Launching a project on delivering online dispute resolution for consumers (ASEAN)
- Joining a regional technical project on the promotion of sustainable consumption (ASEAN)
- Participating in Iberoamerican Forum dialogues
- Delivering 2 classes on international consumer protection and on dispute resolution and redress (Latin America)
- Providing advisory services to member States such as Brazil, Chile, Dominican Republic, Peru, and Uzbekistan
1. Technical assistance activities 2020-2021 (cont.)

- Review of consumer protection law and policy of Peru during the 8th UN Review Conference
- Working Group on modalities of voluntary peer review exercises
2. Future activities

✓ Adjusting formats to the pandemic situation
  • Exploring the organization of events and activities through digital means
  • Taking into consideration both the advantages and disadvantages

✓ Focus areas for next 5 years since 2020:
  • Interface of competition, consumer protection and data protection
  • Approach to different stakeholders
  • Priority setting of young authorities
  • International cooperation
Thank you

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