INTERGOVERNMENTAL GROUP OF EXPERTS ON
Consumer protection law and policy
5 - 6 July 2021, Palais des Nations
Join us tomorrow at 10h00 Geneva time
Technical assistance project

- **Duration**: 3 years: 2021-2023
- **Sector**: Consumer protection
- **Objective**: to assist SERNAC to improve policies and develop a consumer protection culture
- **Basis**: recommendations of Chile’s Peer Review

INTERGOVERNMENTAL GROUP OF EXPERTS ON Consumer protection law and policy
GOAL
To support Chile in improving legislative and institutional frameworks for consumer protection
To improve the consumer protection legislation of Chile by supporting the review of current legislation and reinforcing it with additional regulations and guidelines (if necessary);

To raise awareness on the benefits of consumer protection law and policy amongst all the stakeholders, including government institutions, the judiciary, consumer protection associations the business community and consumers, thereby promoting voluntary compliance with the consumer protection laws;

To support SERNAC in its outreach activities to enhance its coordination and cooperation with other Ministries, sector regulators whose decisions and policies may have implications for consumers in the markets, with a view to increasing efficiency and efficacity.
Thank you

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