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### **Digital New Normal and Platform Regulation**

Presentation

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# **Digital New Normal and Platform Regulation**

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Dr. Yungshin Jang, Kakao corp.



## **Company Overview**



Korea's mobile communication leader with app Kakao Talk

## **Company Overview**



# Kakao's Efforts in Co-prosperity/Shared Growth with Partners

Total 300 billion KRW (216 million in USD) partnership fund to create a mutually beneficial ecosystem

### small business owners

Providing support and growth programs for digital transformation of small businesses.

### digital creators

Developing various support measures for sustainable creative activities of creators.

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### mobility platform workers

Efforts to improve working conditions and earnings for mobility platform workers, and to advance the industry.

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### startups and social innovators

Establishing an IT ecosystem through support for indie/small developers, startups, and social innovators.

### local communities, etc.

Addressing social issues through diverse support activities for regions and targets lacking social capital.

## **Providing Support for Digital Transformation of Small Business**

Enhancing the competitiveness of small businesses through digital transformation

- Establishing and Operating a Small Business Digital Support Center
- Creating promotional videos for promoting local economic activation
- Providing digital transformation support through KakaoTalk channels



KakaoTalk Channel is all you need to enjoy friends-exclusive information and benefits, as well as easy sign-ups, orders, payments, reservations and consultations.







### Factors to Consider Before Introducing New Regulatory Frameworks

- It seems to be generally agreed to regulate the anti-competitive effects of big-tech firms. However, we need to understand more and know HOW beforehand
  - Are you sure of pro- & anti-competitive effects of digital platform's typical features?
  - Before introducing them, did you closely analyze or at least study competition environment and context of the domestic platform market in advance?
  - If you find some harm from the anti-competitive behaviors, can you still correct them with your pre-existing regulation frameworks?
  - If you by any chance have to introduce stronger regulations for some reason, you should be more careful to avoid anti-trust paradox, implying not to harm innovation, competition, and consumer welfare.
- ✓ Global convergence or divergence in digital platform regulation after DMA
  - International organizations' roles: global standards, capacity building, etc.
  - Globally intergovernmental cooperation to bridge the gap

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