Sixth Intergovernmental Group of Experts on Consumer Law and Policy

18-19 July 2022

Room XVII, Palais des Nations, Geneva

Review of Capacity-Building on and Technical Assistance in Consumer Protection Law and Policy

Presentation

UNCTAD
Review of capacity-building on and technical assistance in consumer protection law and policy

Tuesday, 19 July 2022
3.-3.30 p.m., Room XVII
1. Technical assistance activities 2021-2022

- Continued work on “Strengthening social protection for pandemic response” since 2020 under the UN DA project
- Organized a webinar on consumer protection law and policy for Portuguese speaking countries with a focus on international cooperation
- Continued work on “Delivering digital trading infrastructure and online dispute resolution for consumers as a means to improve international trade and electronic commerce” since 2020
  - Officially launched the project in two pilot countries (Indonesia and Thailand) in July 2021
  - Organized a policy training workshop on consumer dispute resolution for the two pilot countries in December 2021
- Contributed to a toolkit on sustainable consumption of the ASEAN at the request of the Government of Philippines
- In collaboration with Portugal, organized the Tenth International Forum on Consumer Protection of COMPAL programme
- In collaboration with European Commission, organized second joint workshop on “Building effective consumer protection safety framework
1. Technical assistance activities 2021-2022 (cont.)

- Peer reviewed the consumer protection law and policy of Chile
- Held an event to disseminate the findings and recommendations emanating from the voluntary peer review of the consumer protection law and policy of Chile
- Coordinated the working group on modalities of UNCTAD voluntary peer review exercise
2. Future activities

- Create synergies between competition and consumer protection policies in dealing with issues on the digital economy
- Increase assistance to regional economic organizations
Thank you

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