Sixth Intergovernmental Group of Experts on Consumer Law and Policy

18-19 July 2022

Room XVII, Palais des Nations, Geneva

OPENING PLENARY

UNCTAD World Consumer Protection Map

Presentation

UNCTAD
INTERGOVERNMENTAL GROUP OF EXPERTS ON
Consumer protection law and policy
18 - 19 July 2022, Palais des Nations
Opening Plenary
UNCTAD
World Consumer Protection Map

Monday, 18 July 2022
11.10 a.m. Room XVII
### INTERGOVERNMENTAL GROUP OF EXPERTS ON Consumer protection law and policy

#### Yes & No Questions

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
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</thead>
<tbody>
<tr>
<td>Countries whose Constitution contains a provision on consumer protection</td>
<td>104</td>
<td>0</td>
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<tr>
<td>Countries with a specific law(s) on consumer protection</td>
<td>104</td>
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<tr>
<td>Countries with a main consumer protection authority/agency</td>
<td>104</td>
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<tr>
<td>Countries with a law/decree that governs the main consumer protection authority/agency</td>
<td>99</td>
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<td>Countries with non-governmental consumer organization/assocociation</td>
<td>101</td>
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<td>Countries with experience in cross-border cooperation on enforcement</td>
<td>99</td>
<td>0</td>
</tr>
<tr>
<td>Countries that carry out information and education Initiatives</td>
<td>96</td>
<td>0</td>
</tr>
<tr>
<td>Countries that conduct research and analysis on consumer protection issues</td>
<td>93</td>
<td>0</td>
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<tr>
<td>Countries with Cross-border out-of-court alternative consumer dispute resolution initiatives</td>
<td>93</td>
<td>0</td>
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<tr>
<td>Countries where the agency carries out initiatives for vulnerable and disadvantaged consumers</td>
<td>93</td>
<td>0</td>
</tr>
</tbody>
</table>
• Working group on consumer protection in e-commerce
• Working group on consumer product safety
• Voluntary Peer Reviews
• News items
• Financial consumer protection, including financial education and literacy
  Sessional Document TD/B/C.I./CPLP/29
• Consumer law, policy and regulatory actions in response to and in the aftermath of the COVID-19 pandemic - Sessional Document TD/B/C.I./CPLP/23 19 Apr 2021
• International cooperation in consumer protection - UNCTAD Research Paper No. 54 UNCTAD/SER.RP/2020/13 - 18 Dec 2020

Several of UNCTAD’s presentations and interventions
Thank you

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