



INTERGOVERNMENTAL GROUP OF EXPERTS ON
**CONSUMER PROTECTION
LAW AND POLICY** 3-4 July 2023, Geneva



UNITED NATIONS
UNCTAD



INTERGOVERNMENTAL GROUP OF EXPERTS ON
Consumer protection law and policy

Review of capacity- building in and technical assistance on consumer protection law and policy

Monday, 4 July 2023
15:00 – 16:00, Room XIX





Technical assistance activities 2022-2023

National activities:

- Advisory opinion on the constitutional protection of consumer rights in Chile.
- Masterclass on consumer protection at the University of Buenos Aires: perspectives on consumer protection in times of crisis.



Technical assistance activities 2022-2023

Regional and international activities:

- Continued work on “Delivering digital trading infrastructure and online dispute resolution for consumers as a means to improve international trade and electronic commerce” with Indonesia and Thailand.
- Closing outputs in the UN Development Account project on “Strengthening social protection for pandemic response” (Consumer protection and the provision of health services).



Technical assistance activities 2022-2023

Regional and international activities:

- Consumer product safety :
 - online workshop “Protecting consumers from unsafe products through import surveillance and cooperation with customs”.
 - webinar “Trust in cross-border e-commerce: The case for consumer product safety” jointly with Consumers International.
 - workshop “Civil society and consumer product safety” jointly with the European Commission
- International Forum for Consumer Protection:
 - 11th edition (April 2022): Promoting sustainable consumption for the achievement of the Sustainable Development Goals, co-organized with the Secretariat for the Defence of Consumers and Users of Paraguay.
 - 12th edition (November 2022): Consumer protection and digital platforms, online dispute resolution and over indebtedness and consumer protection co-organized with the Ministry of Economy of Argentina.



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Portuguese-speaking African countries and Timor-Leste Project

Beneficiary countries : Angola, Cabo Verde, Guinea-Bissau, Mozambique, Santo Tomé e Príncipe and Timor-Leste.

Donor : Portugal.

Duration : since 2019.

Activities : regional webinars and assistance in preparation and implementation of legal frameworks.

Projeto UNCTAD para os países Lusófonos

POLÍTICA DE DEFESA DA CONCORRÊNCIA

- DESAFIOS
- SOLUÇÕES
- COOPERAÇÃO

INSCRIÇÕES NO LINK:

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UNCTAD PALOP WEBINARS 2023

SAVE THE DATE

13 April Consumer Protection
-
14 April Competition Law

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Projeto UNCTAD para os países Lusófonos

POLÍTICAS DE CONCORRÊNCIA E DE PROTEÇÃO DO CONSUMIDOR

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Future activities

- Support Gabon in the implementation of the Voluntary Peer Review's recommendations.
- Implement the recent project for the Democratic Republic of the Congo on competition and consumer protection.
- Continue to work with Portuguese-speaking developing countries in Africa and Timor-Leste.
- Respond to several pending technical cooperation requests.
- Continue assisting regional economic organizations.



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Thank you

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