Who we are

Consumers International is the membership organisation for consumer advocacy groups around the world. We bring together over **200 member organisations** in more than **100 countries** to empower and champion the rights of consumers everywhere and bring about a fairer, safer and more sustainable marketplace.

We work with our members and partners to tackle the most important consumer challenges and opportunities on global issues. We are resolutely independent, unconstrained by businesses or political interests. We work in partnership and exercise our influence with integrity, tenacity and passion to deliver tangible results.

CONSUMERS INTERNATIONAL

Main points

- How to make consumers **aware of the safety risks** that products can pose

- Take proper measures on using products and **diminish or eliminate** the safety risks

- **Trust** can be sustained by periodical surveillance of markets to detect unsafe products, enforcement of regulations, thorough information and education about product safety, development and implementation of sound and precise recall procedures.

- **Collaboration, interaction, complementation and sustained information and education** are very important to obtain an effective outreach.

- We will present a **Checklist on Online Product Safety** that we have been developing with our members, where we give the consumer view about how this issue should be approached by online marketplaces, manufacturers and sellers, as well as governments.

- There is a growing need to address **cross-border implications of product safety,** both in terms of information, and also on enforcement.