Intergovernmental Working Group of Experts on International Standards of Accounting and Reporting (ISAR)

42nd SESSION 12 – 14 November 2025

Friday, 14 November 2025

Agenda item 5 (c). Updates on implementation of technical cooperation projects

Presented by

Richard Mubiru
Lead Officer, Enterprise Growth and Development
Ministry of Finance, Planning and Economic Development,
Uganda

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Experiences from Uganda's Informality Management for Compliance and Revenue Mobilization (IMCORE) Program





Richard Mubiru,
Ministry of Finance, Planning and
Economic Development Uganda



Introduction of IMCORE Program

- 1. To ease formalization of SMEs, Government conceived the Informality Management for Compliance and Resilience Mobilization (IMCORE) Program.
- 2. This program was designed as a Long term Study to appreciate motivations and challenges of informal operations within start-ups and small informal entities.
- 3. Focuses on boosting internal capacities of small informal businesses as well as equipping Business owners with practical business management skills, Apprenticeship opportunities to ease formalization.



UNCTAD Technical Assistance

The first phase of the Technical Assistance from UNCTAD focused on;

- (i) Assessing the institutional, regulatory and administrative frameworks for accounting and reporting in the country based on the manual on SME accounting
- (ii) Supported development of tools to ease SME formalization and compliance.



Uganda e-Accounting Tool Process

- 1. Local consultant hired to support development of the e-accounting tool.
- 2. Benchmarked existing digital platforms for the SMEs accounting to check structure, functionalities, etc. April 2023
- 3. Several stakeholder engagements held to inform the Conceptualization of the e-accounting tool.
- 4. Testing of the pilot version, collecting feedback from key stakeholders.
- 5. First e-accounting tool validation held during the National Workshop in Uganda in June 2023.
- 6. Uganda E-Accounting tool's practical training of trainers' session for SMEs held in June, 2023.
- 7. Conducted technical feasibility, usefulness and readiness of the tool by selected SMEs provided by Empretec Centre Uganda August / September 2023.
- 8. Presentation of the tool to Ministry of Finance Top management for endorsement and ownership July 2024.
- 9. Second national validation of the tool held in July 2024, attended by MDAs, SMEs and researchers.
- 10. A glossary for the tool and video guidance were added to the tool

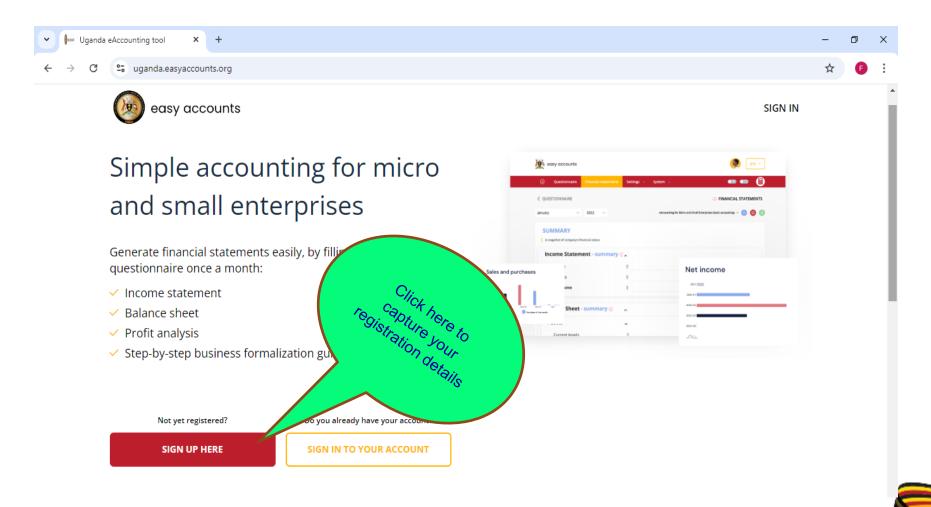
E-Accounting Tool Advantages

- **1. Easy to understand** instructions, Tutorials and Training manuals)
- 2. Free Access for Small Informal Businesses; its online and can be accessed from anywhere in the world. Ugandans requested for offline options and translation into key local dialects
- **3. Simplicity;** Simplified accounting, all purpose financial statements and comprehensive performance analysis just in one click!
- **4. Reliability;** Data is safely and confidentially kept on-line and also has an off-line functionality.
- 5. Domesticated/ Tailored to Uganda's Micro small businesses needs regardless of entrepreneur's financial literacy levels.

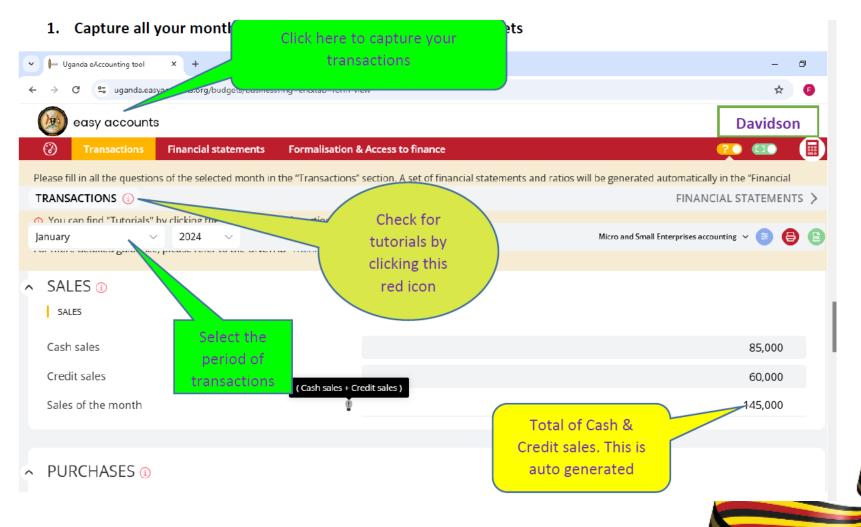
Thanks to UNCTAD, all SMEs involved in the project will access the e-accounting tool to be used for recording of transactions, reporting and producing financial statements.

This will ease SME formalization, compliance and Competitiveness in Uganda.

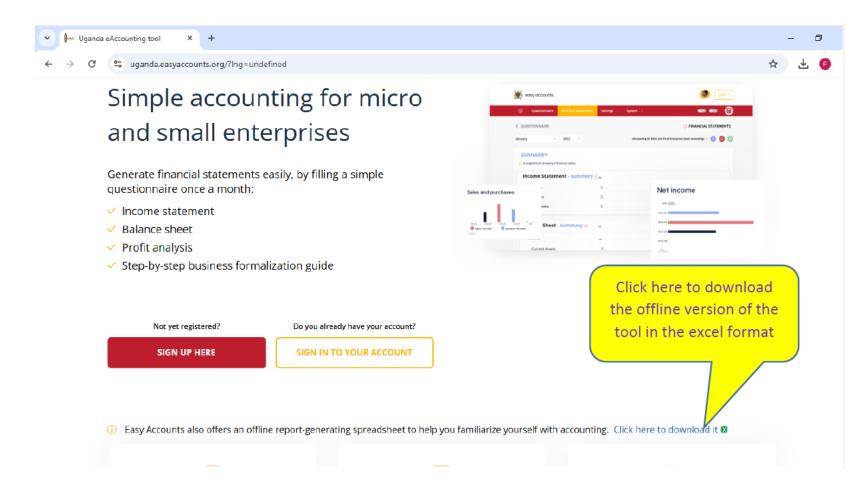
1. Signing into the tool



2. You can Capture your transactions using the web-based Tool

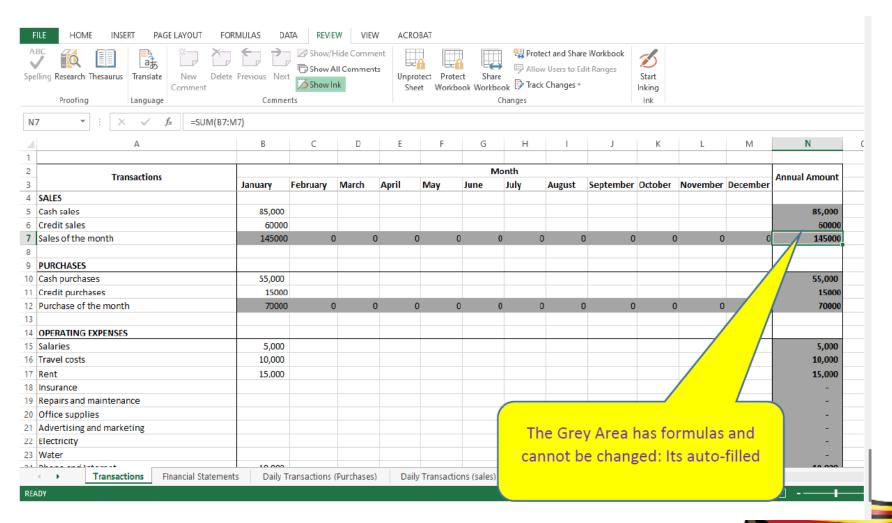


3. Offline Tool version available in case of unreliable internet.

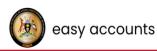




4. Formulas in grey cells help in auto populating the tool



5. Formalisation and Tax information



ISARTEST2021



Transactions

Financial statements

Formalisation & Access to finance

Settings ∨

System ~







2024





Business formalization refers to the process of legally registering and structuring a business to ensure it operates within the Ugandan legal framework.

A formal business is one that has registered with **Uganda Registration Services Bureau** (**URBS**) and obtained a business or Company name, registered for taxes with **Uganda Revenue Authority** (**URA**) and obtained a **Tax Identification Number** (**TIN**) and has secured permission to trade in any desired area/place through obtaining a **Trading License**

Why do I need to register my business?

- Growth and continuity: Enhanced business reputation leads to a broader and loyal clientele, which is essential for business expansion and growth.
- Better access to financial services: Such as bank loans and other Government financial interventions that are essential for business expansion.
- Attracting investors: Formally registered businesses are more attractive to investors who may want to buy into your establishment.
- Acquiring a TIN: Helps you process land transactions and eases the payment of stamp duty on land transfers and motor vehicle applications.
- Claim tax refunds: Formalization helps you claim tax refunds where you could have paid excess taxes.

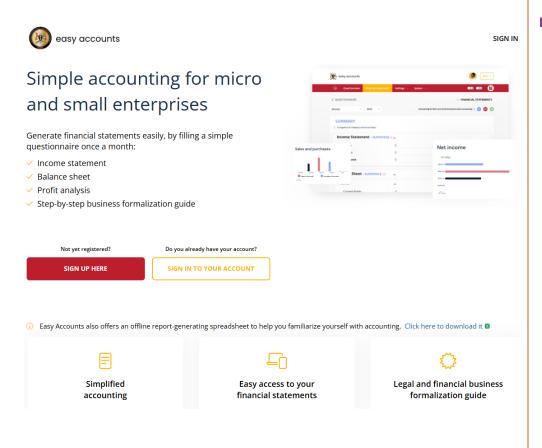
Business Formalization Process

Step 1 – Business/Company Registration with URSB

The husiness formalization process begins with the LIDCD, where one gets a Certificate of Degistration (for a husiness) or a Certificate of Incorporation (for a company). Pusinesses



Impact of the pilot to SMEs



Empowering Ugandan MSMEs to efficiently manage their finances, ensuring compliance, enhancing profitability, and driving sustainable growth in a growing competitive market.

Feedback from the pilot phase

Period	Active	New Users	Average engagement Time
Q1: Jul-Sept 2024	93	84	10m 28s
Q2: Oct-Dec 2024	79	76	7m
Q3: Jan-Marc 2025	103	94	4min 24s
Q4: Apr-Jun 2025	58	46	3m 38s
Jun-Aug 2025	125	121	31s



Qualitative Feedback on the Tool

OVERALL FEEDBACK: Mostly positive - clear, easy to use, strong support.

- Tool is useful but some setup errors noted (e.g., stock tracking, equity entry, credit handling).
- **Suggestion**: Streamline navigation, **maintain consultant support**, More simplification and video tutorials, incentives such as waivers for compliance, tax holidays.

TRANSACTION SECTION: Smooth entry, but bulk upload & visuals needed.

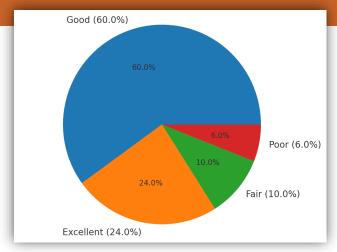
• **Suggestion**: Add bulk import, daily transactions, Customizable according to the business / sector, improvements in capturing all details.

FINANCIAL STATEMENTS: Improved financial clarity, but can be simplified, Concerns on offline vs. online version, missing features (stock movement, owner's equity). Data security concerns also raised

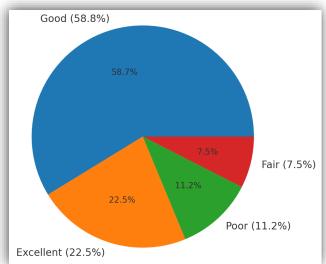
• **Suggestion**: Customizable statements, tooltips for non-finance users.

FORMALIZATION & ACCESS: Helpful for clarity & guidance.

 Suggestion: Add case examples, finance links, simplified tax guidance, need more clearer contact/reference details.



General Feedback



Feedback on Financial Statements
Section

Addressing Technical Issues: E-accounting Corrections & Modifications

- The Excel tool has been modified to customize the requests received from the users.
- The feedback on the technical issues on the functionality of the platform has been aggregated.
- The improvements will be integrated within the framework of the agreed simple accounting version to enable more efficient further implementation of the platform.



PILOT PHASE INTERIM ASSESSMENT

In August 2025, UNCTAD delivered a mission to Uganda to support interim assessment of the program.

- Visited selected SMEs and held consultative meetings with program advisors and 30 participating SMEs.
- Over 493 SMEs had visited and tried the e-accounting tool, out of which 241 actually registered and created accounts on this platform, which represented 49% conversion rate.
- The platform received 91.7% direct traffic, 128 return users having found the tool valuable and an average of 25 interactions per user with deep and meaningful engagements.

Next steps

- 1. Official launch of the platform to the Ministry of Finance by UNCTAD (28th November 2025)
- 2. Visit El Salvado to further understand the tool and its applicability to the cross section of SMEs.
- 3. Extend TA from UNCTAD to provide ongoing support, track performance as well as picking lessons for replicating in other countries.
- 4. National rollout of this program and collecting more feedback to improve this platform for SME development.



Pictorials of UNCTAD Mission







Pictorials of UNCTAD Mission ...







Thank You For Listening

