

Multi-year Expert Meeting
on Transport, Trade Logistics and
Trade Facilitation
10th Session

**Coordination and digitalization as a
means to accelerated and climate-smart
trade facilitation**

17–19 July 2023

**Customs automation – ASYCUDA
Case of Moldova**

Presentation by

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Deputy Director
Customs Service of the Ministry of Finance of
the Republic of Moldova

ASYCUDA
Automated System for Customs Data

ASYCUDA
40
YEARS

UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPMENT

UNCTAD



Moldova / July 2023

UNCTAD Multi-Year Expert Meeting on Transport, Trade Logistics and Trade Facilitation - Projects to support digitalisation of CSRM services

ASYCUDA Programme Presentation
Division on Technology and Logistics (DTL)

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Moldova - Digitalisation of Customs Services project



Phase I

- ▶ Support to the Customs Service in facilitating cross-border e-commerce through the **digitisation of pre-arrival processing for postal and express consignments**
- ▶ Support to the Customs Service in implementing **Electronic Certificates of preferential Origin**

Phase II

- ▶ Automate the decision taking and decision management processes by implementing the **CSRM Customs Decisions Management System**
- ▶ Simplify the trading environment and enhance the transparency of customs clearance processes by implementing the **Trader Dashboard**
- ▶ Further improve the overall efficiency of Customs operations and provide support for **paperless environment**



ASYCUDA UNCTAD

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Moldova - New Computerised Transit System



NCTS project

- ▶ Project governed by a Contribution Agreement between European Union for the development and implementation of the National Transit System (NTS) of the Customs Service of the Republic of Moldova, compatible with **NCTS Phase 5/6 technical and functional requirements**

Ongoing activities

- ▶ Technical assistance and support in drafting the **NCTS Roadmap and the National IT Strategy**
- ▶ Mobilisation & Awareness **Seminars**
- ▶ Design and development of CSRM **NTS-NCTS prototype**
- ▶ **Integration with the new components** Customs Decisions Management System (CDMS) and the Trader Dashboard



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Moldova - New Computerised Transit System



Specific Objectives

- ▶ Develop a National Transit Application (NCTS-NTA) aligned with the **NCTS-P5 specifications and national requirements, including country specific deviations**
- ▶ Implement the NCTS-NTA capabilities into the operational GRS eCustoms environment, ensuring **full interoperability with existing eCustoms sub-systems**
- ▶ Capacity building, **end-users training, both Customs officers and business community**
- ▶ Further strengthen the trade facilitation by **simplifying the trading environment** in terms of customs procedures and documentation, while **improving the customs supervision and monitoring**



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Phase I - Tools to support cross-border e-Commerce flows



Project - eCommerce

Project scope

- ▶ Support to the Customs Service in facilitating cross-border e-commerce through the digitisation of pre-arrival processing for postal and express consignments
- ▶ Deployment of ASYCUDA Postal Customs Declaration ASYPCD
- ▶ Deployment of ASYCUDA Pre-Arrival Processing Declaration ASYPAP

Status

ASYPCD - Rollout the eCommerce package with Posta Moldovei for Export. Piloting for Import

ASYPAP – Testing with designated express operator (FAN Courier)



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Phase I - Tools to support cross-border e-Commerce flows



Posta Moldovei/CDS – CSRM/ASYCUDA



CUSITM – CN 22/23 Declarations from Post to Customs:
Standard (CUSITM) messages exchanged

- CN 22/23 dataset exported from CDS.post and imported into ASYCUDAWorld



CUSRSP – Responses from Customs to Post:
Standard (CUSRSP) messages exchanged

- **Under Customs/OGA Control** – H (Hold Decision)
- **Released** – C (Clearance Decision)
- **Not Released** – R (Rejection/Prohibition Decision)



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ASYCUDA – CDS/IPS interface implementation in Moldova



ASYCUDA Postal Customs Declaration



There are more than 500 documents found. We recommend that you specify more criteria to limit your result. Please select a document and select an action from the local menu.

Customs office	Form type	Flow	Reference no	Date	Registration no	Date	Registered by	Total Items	Total Duties	Global Duties	Item Duties
2100	CH22	E	RC800994153MD	03.0	23MD210000000398	03.0	System Generated	2.00	0.00	0.00	0.00
2100	CH22	E	RC801956484MD	03.0	23MD210000001117	03.0	System Generated	2.00	0.00	0.00	0.00
2100	CH22	E	RC801975484MD	03.0	23MD210000000326	03.0	System Generated	0.20	0.00	0.00	0.00
2100	CH22	E	RC801975070MD	03.0	23MD210000000024	03.0	System Generated	1.52	0.00	0.00	0.00
2100	CH22	E	RC801975643MD	03.0	23MD210000000252	03.0	System Generated	0.03	0.00	0.00	0.00
2100	CH22	E	RC801975820MD	03.0	23MD210000000297	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801975833MD	03.0	23MD210000000379	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801975847MD	03.0	23MD210000000200	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801977074MD	03.0	23MD210000000419	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801978215MD	03.0	23MD210000000438	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980454MD	03.0	23MD210000000096	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980474MD	03.0	23MD210000000039	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198059MD	03.0	23MD210000000077	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198093MD	03.0	23MD210000000121	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980454MD	03.0	23MD210000000043	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198059MD	03.0	23MD210000000102	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198064MD	03.0	23MD210000000092	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801816432MD	03.0	23MD210000000174	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198059MD	03.0	23MD210000000193	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198093MD	03.0	23MD210000000140	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822490MD	03.0	23MD210000000520	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80182259MD	03.0	23MD210000000516	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822512MD	03.0	23MD210000000495	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822526MD	03.0	23MD210000000501	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822530MD	03.0	23MD210000000480	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822543MD	03.0	23MD210000000476	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822577MD	03.0	23MD210000000461	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80182259MD	03.0	23MD210000000535	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822588MD	03.0	23MD210000000554	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822591MD	03.0	23MD210000000540	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822778MD	03.0	23MD210000000229	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802021774MD	03.0	23MD210000000071	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373545MD	03.0	23MD210000000307	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373558MD	03.0	23MD210000000442	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373558MD	03.0	23MD210000000442	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802484290MD	03.0	23MD210000000136	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802484329MD	03.0	23MD210000000423	03.0	System Generated	0.45	0.00	0.45	0.00
2100	CH22	I	RC8027420972N	08.0	23MD210000000915	05.0	System Generated	30.38	0.00	30.38	0.00
2100	CH22	I	RC8027420972N	08.0	23MD210000000915	05.0	System Generated	30.38	0.00	30.38	0.00

Detail information:
 created on: 03/05/23 14:59
 by user: upu_demo
 full name: n/a
 owner: n/a
 locked: no
 from: n/a
 by: n/a
 Current version: 2
 version status owner
 2 Exported n/a

- ▶ eCommerce solution – phased approach -> start with Post/Export
- ▶ Customs declaration – removing the need to use a customs broker & submit a detailed declaration
- ▶ Processing fees - eliminating the processing fee for exports under 1000 EUR

UNIVERSAL POSTAL CUSTOMS
CUSTOMS DECLARATION

Form type: CH22
 Customs Office: 2100
 Registration No.: 23MD210000000121
 Reference No.: RC80198093MD
 Date: 03/05/23 14:59
 Status: Export
 Transaction: XML, Import
 Owner: n/a
 Who: n/a
 Sign: n/a

GENERAL INFORMATION
 Form type: CH22
 Customs Declaration: CH22
 Customs Office: 2100
 Registration No.: 23MD210000000121
 Reference No.: RC80198093MD

CUSTOMS AUTHORITY CONTROL
 Priority: Custom
 Intervention: n/a
 Result: n/a
 Comments: n/a
 Intervention started: n/a
 Intervention completed: n/a
 Last update: n/a

OTHER GOVERNMENT AGENCY CONTROL
 Priority: Administration
 Intervention: n/a
 Result: n/a
 Comments: n/a
 Intervention started: n/a
 Intervention completed: n/a
 Last update: n/a

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ASYCUDA – CDS/IPS interface implementation in Moldova



ASYCUDA Postal Customs Declaration



There are more than 500 documents found. We recommend that you specify more criteria to limit your result. Please select a document and select an action from the local menu.

Customs office	Form type	Flow	Reference no	Date	Registration no	Date	Registered by	Total Items	Total Duties	Global Duties	Item Duties
2100	CH22	E	RC800994153MD	03.0	23MD210000000398	03.0	System Generated	2.00	0.00	0.00	0.00
2100	CH22	E	RC801956484MD	03.0	23MD210000001117	03.0	System Generated	2.00	0.00	0.00	0.00
2100	CH22	E	RC801975484MD	03.0	23MD210000000326	03.0	System Generated	0.20	0.00	0.00	0.00
2100	CH22	E	RC801975070MD	03.0	23MD210000000024	03.0	System Generated	1.52	0.00	0.00	0.00
2100	CH22	E	RC801975643MD	03.0	23MD210000000252	03.0	System Generated	0.03	0.00	0.00	0.00
2100	CH22	E	RC801975820MD	03.0	23MD210000000297	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801975833MD	03.0	23MD210000000379	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801975847MD	03.0	23MD210000000200	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801977074MD	03.0	23MD210000000419	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801978215MD	03.0	23MD210000000438	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980454MD	03.0	23MD210000000096	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980474MD	03.0	23MD210000000039	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198059MD	03.0	23MD210000000077	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198093MD	03.0	23MD210000000121	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801980454MD	03.0	23MD210000000043	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198059MD	03.0	23MD210000000102	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80198064MD	03.0	23MD210000000092	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801816432MD	03.0	23MD210000000174	03.0	System Generated	0.00	0.00	0.00	0.00
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2100	CH22	E	RC801822490MD	03.0	23MD210000000520	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80182259MD	03.0	23MD210000000516	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822512MD	03.0	23MD210000000495	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822526MD	03.0	23MD210000000501	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822530MD	03.0	23MD210000000480	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822543MD	03.0	23MD210000000476	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822577MD	03.0	23MD210000000461	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC80182259MD	03.0	23MD210000000535	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822588MD	03.0	23MD210000000554	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822591MD	03.0	23MD210000000540	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC801822778MD	03.0	23MD210000000229	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802021774MD	03.0	23MD210000000071	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373545MD	03.0	23MD210000000307	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373558MD	03.0	23MD210000000442	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802373558MD	03.0	23MD210000000528	03.0	System Generated	1.93	0.00	1.93	0.00
2100	CH22	E	RC802484290MD	03.0	23MD210000000136	03.0	System Generated	0.00	0.00	0.00	0.00
2100	CH22	E	RC802484329MD	03.0	23MD210000000423	03.0	System Generated	0.45	0.00	0.45	0.00
2100	CH22	I	RC8027420972N	08.0	23MD210000000915	05.0	System Generated	30.38	0.00	30.38	0.00
2100	CH22	I	RC8027420972N	08.0	23MD210000000915	05.0	System Generated	30.38	0.00	30.38	0.00

Detail information:
 created on: 03/05/23 14:59
 by user: upu_demo
 full name: n/a
 owner: n/a
 locked: no
 from: n/a
 by: n/a
 Current version: 1
 version status owner
 1 Under Customs Control n/a

- ▶ Customs Postal declaration – Postal item selected for control. Customs and OGA Control page displaying the type of control/intervention to be performed i.e. VCK – Visual check

UNIVERSAL POSTAL CUSTOMS
CUSTOMS & OGA CONTROL

Form type: CH22
 Customs Declaration: CH22
 Customs Office: 2100
 Registration No.: 23MD210000000121
 Reference No.: RC80198093MD

GENERAL INFORMATION
 Form type: CH22
 Customs Declaration: CH22
 Customs Office: 2100
 Registration No.: 23MD210000000121
 Reference No.: RC80198093MD

CUSTOMS AUTHORITY CONTROL
 Priority: Custom
 Intervention: VCK
 Result: n/a
 Comments: n/a
 Intervention started: n/a
 Intervention completed: n/a
 Last update: n/a

OTHER GOVERNMENT AGENCY CONTROL
 Priority: Administration
 Intervention: n/a
 Result: n/a
 Comments: n/a
 Intervention started: n/a
 Intervention completed: n/a
 Last update: n/a

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ASYCUDA – CDS/IPS interface implementation in Moldova



Statistics on postal items

Date (MM/DD/YYYY)	Mail flow (I - Import/ E - Export)	Number of declarations
05/03/2023 00:00:00	E	55
05/05/2023 00:00:00	E	242
05/05/2023 00:00:00	I	51,662
05/06/2023 00:00:00	E	107
05/08/2023 00:00:00	E	48
05/08/2023 00:00:00	I	1
05/10/2023 00:00:00	E	152
05/10/2023 00:00:00	I	1
05/11/2023 00:00:00	E	168
05/11/2023 00:00:00	I	2
05/12/2023 00:00:00	E	239
05/12/2023 00:00:00	I	3
05/13/2023 00:00:00	E	184
05/13/2023 00:00:00	I	1
05/15/2023 00:00:00	E	216
05/15/2023 00:00:00	I	2
05/16/2023 00:00:00	E	277
05/17/2023 00:00:00	E	257
05/18/2023 00:00:00	E	256
05/19/2023 00:00:00	E	241

06/01/2023 00:00:00	I	72,137
06/02/2023 00:00:00	E	140
06/02/2023 00:00:00	I	88,456
06/03/2023 00:00:00	E	104
06/03/2023 00:00:00	I	12
06/04/2023 00:00:00	I	4
06/05/2023 00:00:00	E	221
06/05/2023 00:00:00	I	15,088
06/06/2023 00:00:00	E	280
06/06/2023 00:00:00	I	13,802
06/12/2023 00:00:00	E	88
06/12/2023 00:00:00	I	1,208
06/13/2023 00:00:00	E	167
06/13/2023 00:00:00	I	25,294
06/14/2023 00:00:00	E	35
06/14/2023 00:00:00	I	9,837
06/15/2023 00:00:00	E	4
06/15/2023 00:00:00	I	24,294
06/16/2023 00:00:00	E	1
06/16/2023 00:00:00	I	14,025
06/17/2023 00:00:00	E	1
06/17/2023 00:00:00	I	16,235
06/18/2023 00:00:00	I	1,055
06/19/2023 00:00:00	E	2
06/19/2023 00:00:00	I	13,835
06/20/2023 00:00:00	E	2
06/20/2023 00:00:00	I	4,887
06/21/2023 00:00:00	I	24,265
06/22/2023 00:00:00	E	1
06/22/2023 00:00:00	I	12,583
		412,871



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Phase I - Digitalisation of Certificates of preferential origin



Project - Electronic Certificates of Origin

Project scope

- ▶ Supporting CSRM in digitalising the issuance of Certificates of Preferential Origin (CPO) under various FTAs,
- ▶ Facilitating the control of conditions for acceptance and issuance of CPO (complex rules of origin/RoO, including for cumulation),
- ▶ Enabling the interconnection with ASYCUDA Customs clearance processes (automated validations of CPO data and use of CPO data for risk analysis)
- ▶ Enabling the process of verification of issued CPO at the request of Customs authority from the importing country

Status

The eCPO prototype has been deployed on the testing environment for conformance test. Additional requirements as to **facilitate the upload of RoO**



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Phase II – Customs Decisions Management system



Project scope

- ▶ Automate the processes related to the application for a customs decision (authorisations issued by CSRM), the decision taking and the decision management by standardisation and electronic managing of application/authorisations data
- ▶ Simplify the trading environment and enhance the transparency of customs clearance processes by implementing the Trader Dashboard

Status

CSRM Customs Decisions Management System and Trader Dashboard under conformance testing

The new legislation about to enter into force as from 1st January 2024 (New Customs Code) will support the implementation of the CDMS new component



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Phase II – Customs Decisions Management system



Browser address bar: api.customs.gov.md/#/authorisations/a11

Customs Service of the Republic of Moldova

Search Authorisations

Filter Reload + New

Member State	Customs Authority	Customs Office	Storage Reference	EORI	Applicant	Submission Date	Status
MD	SVM	MD1000	MD 2023 2	1234567890001	Company 001	02/02/2023 11:33:39	REGISTERED
MD	SVM	MD1000	MD 2022 4	1234567890001	Company 001	31/01/2023 09:50:07	PENDING
MD	SVM	MD1000	MD 2023 1	1234567890001	Company 001	18/01/2023 11:32:06	ANNULLED
MD	SVM	MD1000	MD 2022 3	1234567890001	Company 001	20/12/2022 09:35:08	NON-FAVOURABLE
MD	SVM	MD1000	MD 2022 2	1234567890001	Company 001	15/11/2022 10:03:55	FAVOURABLE
MD	SVM	MD1000	MD 2022 1	1234567890001	Company 001	15/11/2022 09:56:43	WITHDRAWN
GE	GRS	GE069301	GE 2022 1	123456789	Tamer Qasim	29/07/2022 11:13:14	FAVOURABLE

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Customs Service of the Republic of Moldova © 2023 – SVM

Implemented by UNCTAD/OTL/ASYCUDA

ASYCUDA UNCTAD

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Phase II – Trader Dashboard



Customs Service of the Republic of Moldova

Customs Declarations

Office	Model	Reference #	Registration Date ↓ 1	Registration #	Broker	Company	
2070	IM4	2023 BRK52602054781001	2023-04-07	2023 117	BRK52605	1015600032640	
2070	IM4	2023 BRK3971501118	2023-04-07	2023 116	BRK39715	1017600027224	
1030	EX1	2023 BRK1840T00836	2023-03-30	2023 11	BRK1840T		
2070	IM4	2023 BRK5260205478112	2023-03-20	2023 115	BRK52605	1015600032640	
2150	EX3	2023 PVD833050000079	2023-03-13	2023 12	PVD83305		
2090	IM4	2023 BRK226AE002323	2023-03-10	2023 12	BRK226AE	1004600003967	
2080	IM4	2023 DEC77001000091	2023-03-10	2023 14	BRK226AE	1015600032640	
2070	IM4	2023 BRK53221000778	2023-03-09	2023 114	BRK53221	1003600043207	
2080	IM4	2023 DEC77001000009	2023-03-07	2023 13	DEC77001	1002600024146	
2050	IM4	2023 BRK4755507476	2023-03-06	2023 13	BRK47555	1002600035188	
2050	IM4	2023 BRK003EI000008	2023-03-06	2023 12	BRK003EI	1002600015382	
2050	IM4	2023 BRK81009000004	2023-03-06	2023 11	BRK81009	1007602001315	
2070	IM4	2023 BRK52602054781111	2023-03-06	2023 113	BRK52605	1015600032640	

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ASYCUDA UNCTAD

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Continuous alignment with latest standards



Other projects that may have impact on future eCITES implementations

- ▶ eCITES Toolkit v3 project
- ▶ UN/CEFACT White Paper Digitizing Transit Accompanying Documents
- ▶ IMO Guidelines for the prevention and suppression of the smuggling of wildlife on ships engaged in international maritime traffic

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Other ongoing projects



Priority areas

- ▶ **Solidarity Lanes** – CSRM plays a key role in facilitating the export of agricultural goods from Ukraine and the movement of humanitarian aid
- ▶ **Increasing the security, reliability, and facilitation of the supply chain of goods between Moldova and EU** - Moldova became the first country in the region to obtain mutual recognition of Authorised Economic Operators (AEO) with EU



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ASYCUDA
Automated System for Customs Data



THANK YOU!
QUESTIONS & ANSWERS



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