

Multiyear Expert Meeting on

**Transport, Trade Logistics and Trade  
Facilitation, Seventh session:  
Trade facilitation and transit in support  
of the 2030 Agenda for Sustainable  
Development**

7 to 9 May 2019

**Compendium of case stories:  
Good Practice on Implementing  
the WTO TFA Measures  
by developing countries and LDCs**

Presentation by

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# Compendium of case stories: Good Practice on Implementing the WTO TFA Measures by developing countries and LDCs

UNCTAD MYEM on Trade Facilitation  
7 May 2019, Geneva Switzerland  
Poul Hansen, UNCTAD

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## Background

- Case Stories of good practice on implementing the WTO TFA measures
- Cases from developing and least developed countries
- In line with SDG 17.9: Enhance international support for implementing effective capacity-building, including South-South Cooperation



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## Objective

- To share experience with other countries
- At least one case story for each TFA measure, and additional examples will be added over time
- To be published in an online/hard copy Compendium based on a standard structure



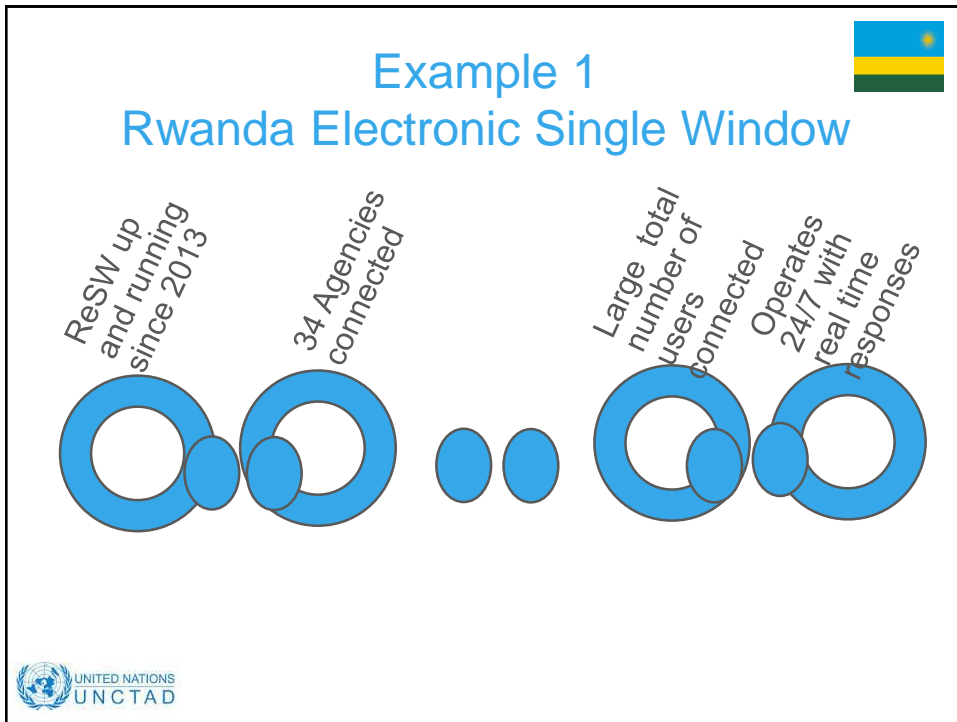
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## Standard structure of case stories

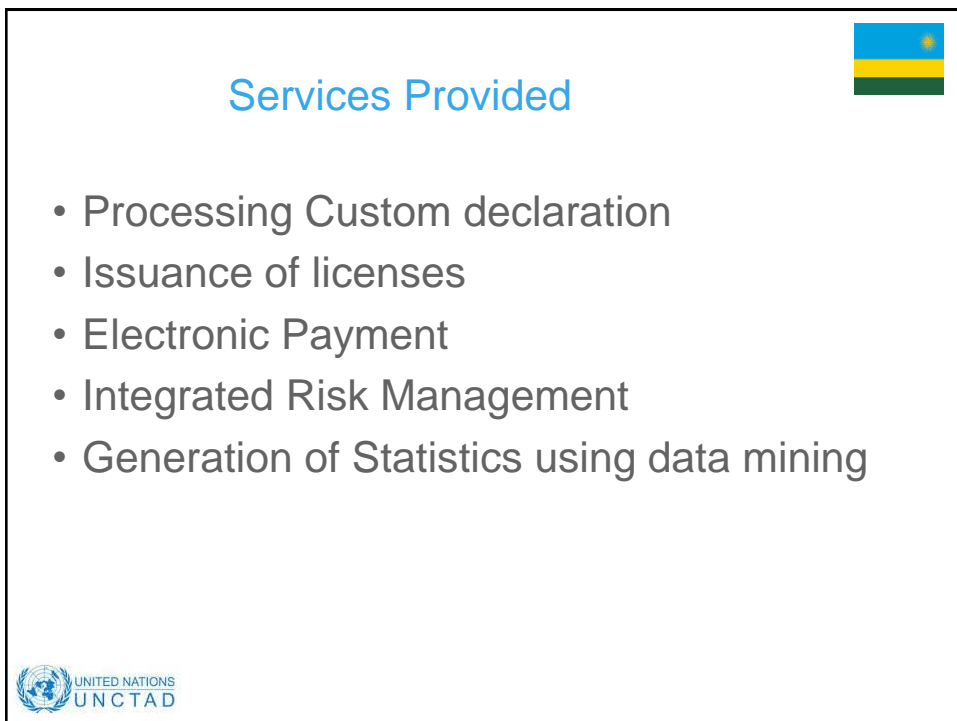
- Implementation Overview Detailed Services
- Provided
- Benefits
- Costs, Fees And Sustainability
- Funding Source
- Legislation Changes Required
- Technology Utilized
- Success Factors And Lessons Learned
- Obstacles Encountered
- Contact Details For Further Information
- Capacity building and technical assistance



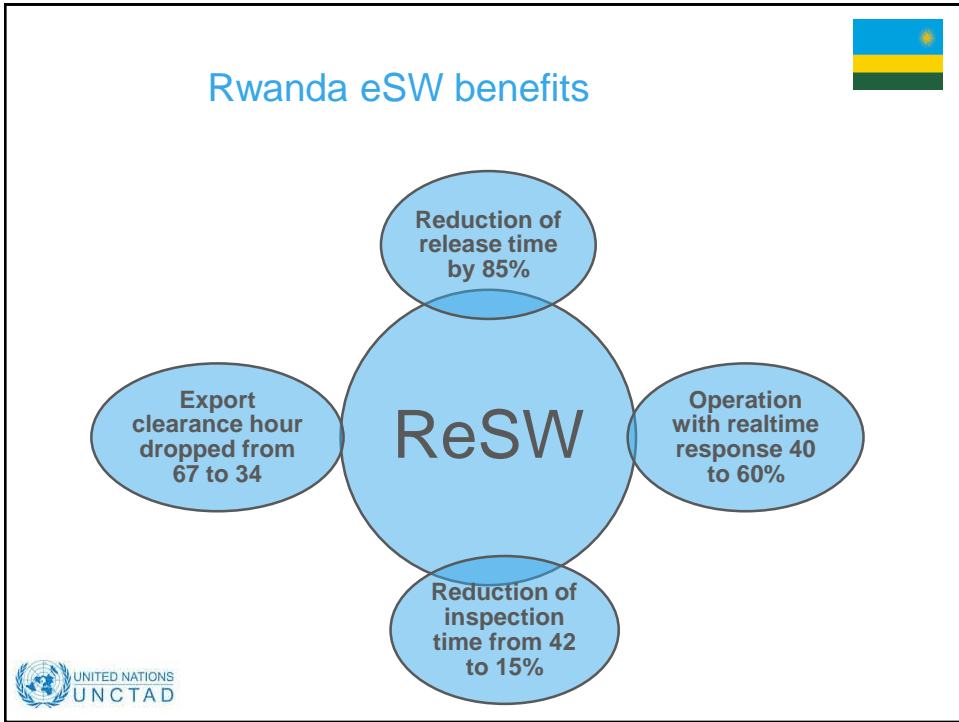
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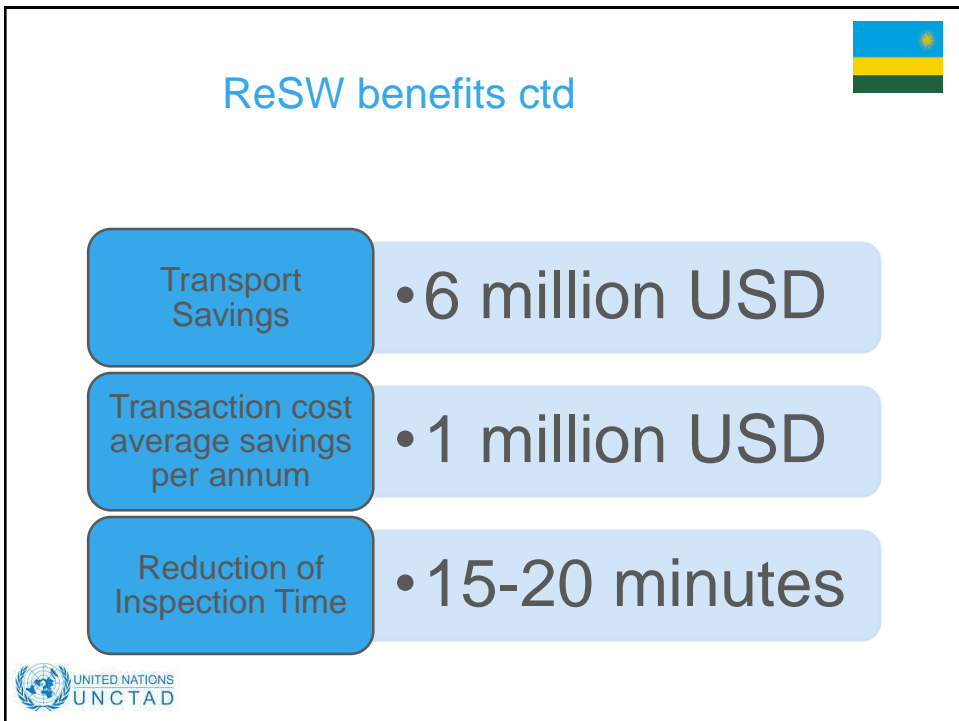
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## Cost, Fees and Sustainability


Total Cost of Implementing ReSW	• 4,501,190 USD
Fee for ordinary declaration	• 3.5 USD
Fee for simplified declaration	• 0.5 USD




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## Example 2


### Sri Lankan Electronic Payment On line customs declaration payment

1993	<ul style="list-style-type: none"> <li>• Custom declarations ASYCUDA</li> </ul>
2011	<ul style="list-style-type: none"> <li>• Introduction of ASYCUDA World</li> </ul>
2014	<ul style="list-style-type: none"> <li>• Upgrade of ASYCUDA</li> </ul>




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## Service provided

- Allows the traders to settle their taxes and dues straightaway through their on-line bank accounts
- Available all year round
- This service also automatically updates the Customs Declaration in ASYCUDA
- No need to be present physically to process payments



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## Benefits derived



- Eliminated delays for Brokers waiting in queues just to make tax payments and to get the payments updated in the ASYCUDA system.
- It functions outside of the routine working hours
- Payments can even be made using mobile phones and apps.



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## Costs and sustainability



- The facility was implemented with the internal resources of Sri Lanka Customs
- The On-Line Payment facility was designed with the support from UNCTAD/ASYCUDA alongside with M/s Lanka Clear Pvt Ltd
- It charges Rs 50/- per each transaction with regard to Customs Tax payment
- These payments ensure the sustainability of the M/s Lanka Clear Pvt Ltd service



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## Stake holder engagement, change management and communication



- A number of awareness and training programs targeting the banks, the traders and the brokers were organized
- Change management was also critical to the success



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## Success factors and lessons learned



Joining hands with a private sector company was the key to the success of the implementation of the On-Line Payment facility for Customs Taxes and Dues



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## Contact details



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## Publication of compendium

The compendium will be published in the coming months on

<https://unctad.org/en/Pages/DTL/TTL/Trade-Facilitation.aspx>



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**Thank you**

**<http://www.unctad.org>**

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