

Multi-year Expert Meeting  
on Transport, Trade Logistics and  
Trade Facilitation  
9th Session

**Sustainable and resilient transport and  
trade facilitation in times of pandemic  
and beyond: key challenges and  
opportunities**

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**Building supply chain resilience through  
collaboration – lessons from the  
COVID-19 pandemic and thinking  
beyond**

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# Building Supply Chain Resilience thru Collaboration

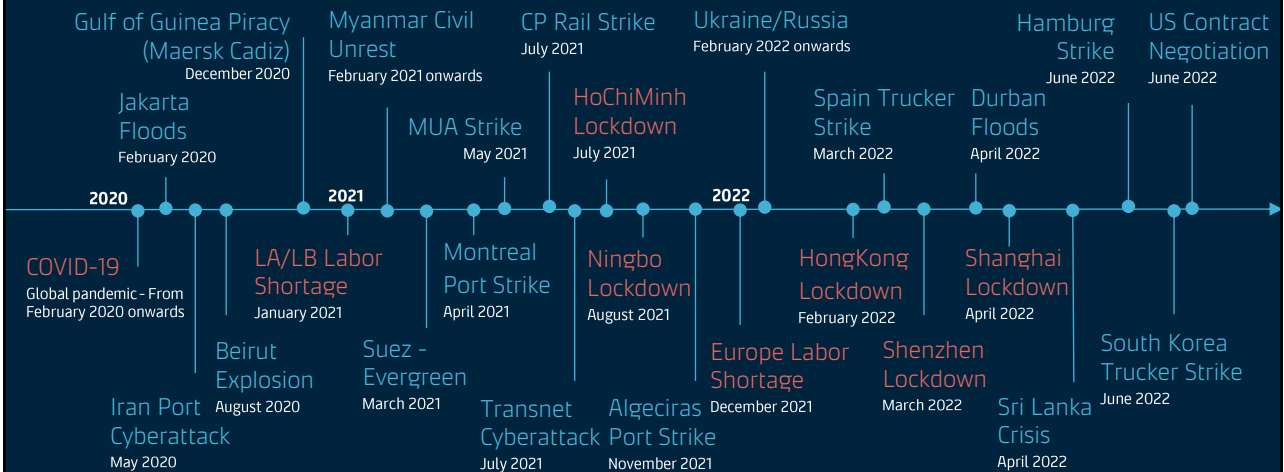
- lessons from and thinking beyond the Covid-19



Zera Zheng

1

We are facing more frequent disruptions  
Supply chain risks and disruptions are beyond Covid-19



2

In times of adversities  
fast and effective responses strengthen the trust  
from your stakeholders

Salesforce survey **90%** of customers say  
*"how a company acts during  
a crisis reveals its  
trustworthiness"*

"Disruption is not about  
what happens to you, it's about  
how you respond to  
what happens to you"

3



3

**Port Resilience** - ensure a "plan B" in place when losing key dependencies  
of operation continuity



4

## Contingency Plan - Loss of Premises

Access to the premise  
(Hinterland, Waterway)

Quay/Dock

Yard/Container Depot

Premise close/  
unfunctional



5

## Building Supply Chain Resilience through collaboration



### Organizational Resilience

- Risk Monitor and Control
- Scenario Planning – Ensure a “Plan B”
- Competent Resilience Team guiding the preparation and responses to a crisis



### Neighborhood Support

- Mutual aid between terminal operators
- Contingency arrangement to be facilitated by local port authority (e.g., data visibility)



### Regional Cooperation

- Supporting vessel discharge and container storage across the cities/countries
- “green corridor” for the 2<sup>nd</sup> leg of transportation

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Together,  
we go further



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Thank YOU

Should you have any question, please contact:  
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