# Cybersecurity capacity development: trends, challenges and opportunities

E-commerce week: Cybersecurity and Cybercrime: New tools for better cyber protection

Geneva, April 2017

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# Context Changing environment



# **Cyber-dependence**



# Cyber-dependence



Source: IBM/



# **Complexity of digital services**



# **Asymmetry**



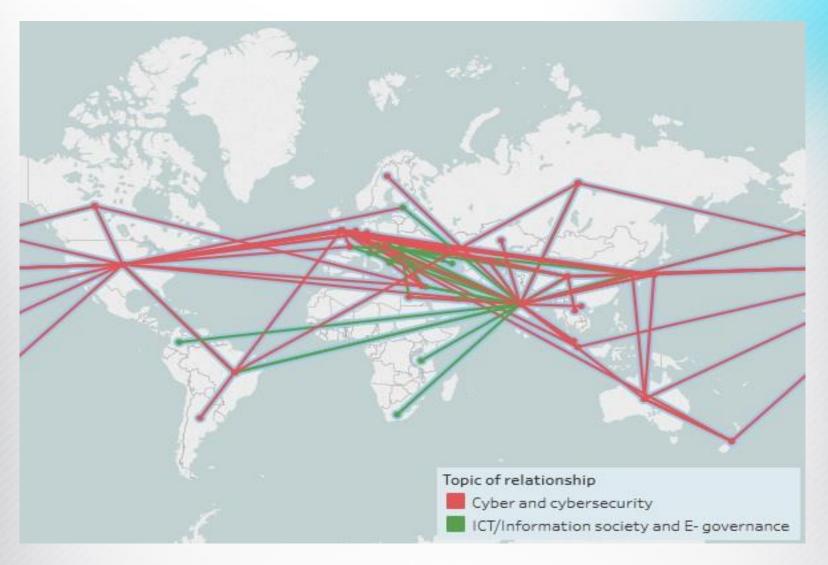
Source: kaltoons.com



# Initiatives Key elements



#### **Bilateral relations**



Available at: <a href="https://digitalwatch.giplatform.org/">https://digitalwatch.giplatform.org/</a>



# **Main multilateral instruments**

	GGE	OSCE	ARF	OAS
Exchange of information	•	•	•	•
Contact points	•	•	•	
CERT/CSIRT	•			•
CI and CII	•	•	•	•
Cybercrime and terrorism	•	•	•	•
Reducing the risk of misperception	•	•	•	•
Common terminology	•	•	•	
Norms	•		•	
Facilitating ongoing dialogue	•	•		•
Multistakeholder approach	•	•		•
Capacity building	•	•	•	•
Research	•		•	



Available at: www.diplomacy.edu/cybersecurity

# Lessons learned Recommendations

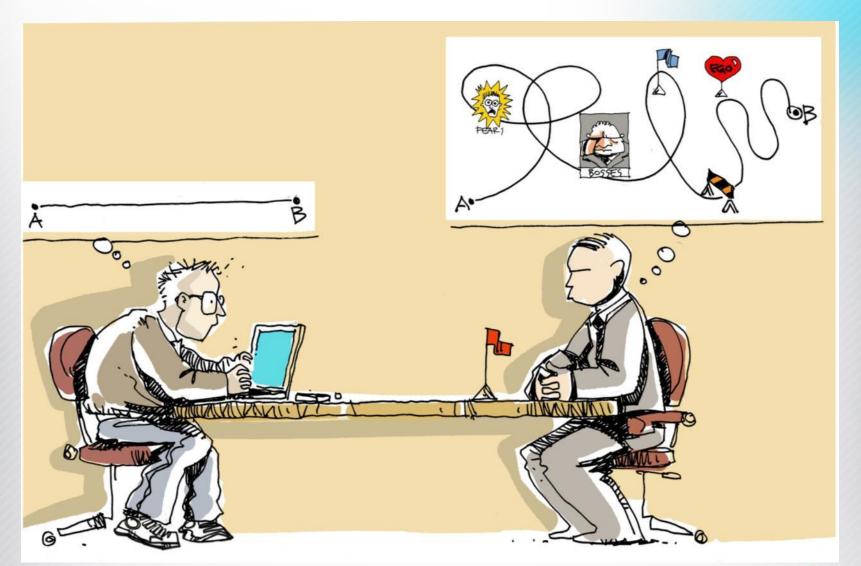


# Multidisciplinary area



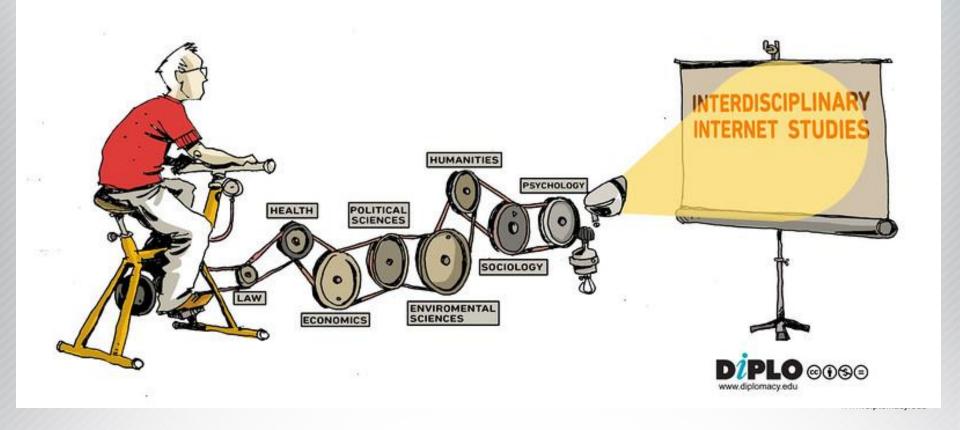


# **Multiple professional cultures**

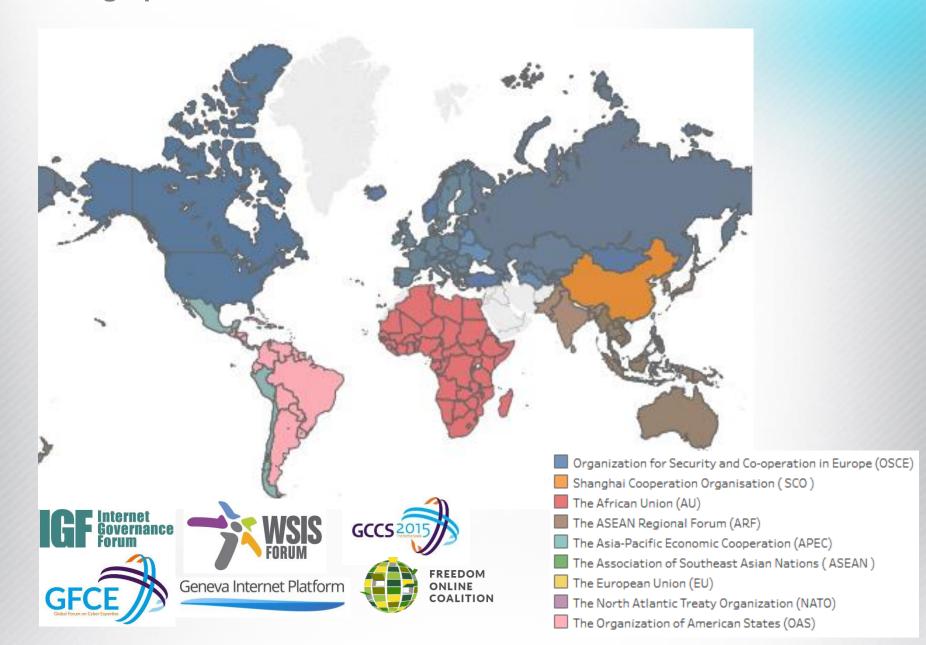




# **Multidisciplinary cross-border education**



### Geographical and stakeholder outreach



# **Collaborative responsibility**





# Comprehensive capacity building

# Individual competencies

Learning and development of capabilities, skills and know-how; self-reflection, independent use

# Organisationa development

Improvement of performance, (efficiency, effectiveness) adaptation to change

# **EMPOWERMENT**

# System & institutional development

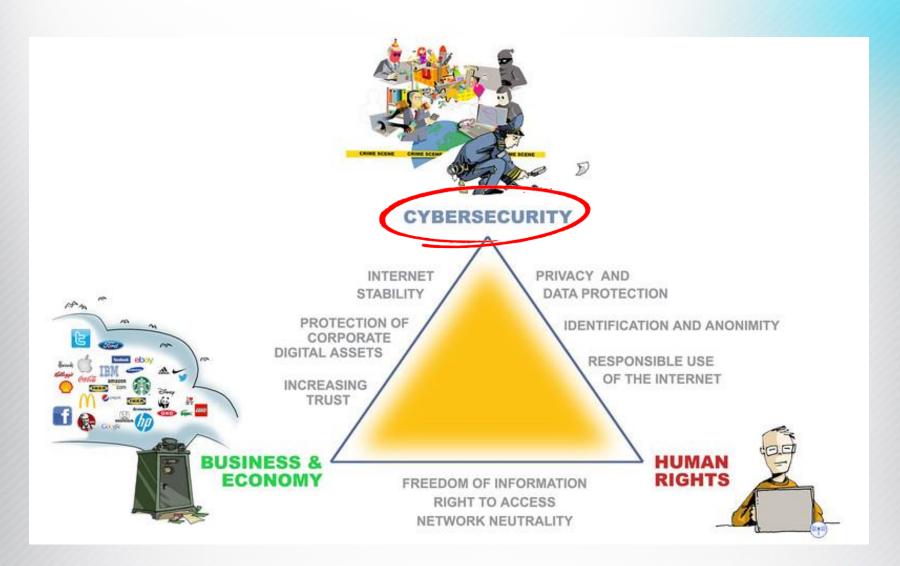
Development of normative parameters and relationships between actors

# Networks development

Developing & strengthening collaboration between actors; knowledge, experience, coordination & coproduction



# Horizontal and vertical policy coherence





### Horizontal and vertical policy coherence

# eCommerce Week

24-28 April 2017

Palais des Nations, Geneva















Towards inclusive e-commerce



### Horizontal and vertical policy coherence

# Digital Commerce (just-in-time Geneva-based course)









This course aims to assist permanent missions and international organisations in Geneva to deal with fast emerging digital commerce issues. It provides an interdisciplinary coverage of e-commerce, from both digital and trade perspectives. The course is delivered by the Geneva Internet Platform (GIP), in partnership with the International Trade Centre (ITC), the Consumer Unity & Trust Society (CUTS International), the United Nations Conference on Trade and Development (UNCTAD), and DiploFoundation.



# Kickstart of the Just-in-Time Course on Digital Commerce: Internet functionality and business models

26 April 2017 Room XXIII. Palais des Nations Geneva, Switzerland

Key Issues

Documents











#### JUST-IN-TIME COURSE ON DIGITAL COMMERCE

26 April - 31 May 2017

This session, open to all UNCTAD e-commerce week participants, will kickstart the Just-in-Time Course on Digital Commerce delivered by the Geneva Internet Platform, in partnership with the International Trade Centre (ITC), the Consumer Unity & Trust Society (CUTS International), the United Nations Conference on Trade and Development (UNCTAD), and DiploFoundation.

It will present an overview of the topics included in the first module of the course, dedicated to 'Internet functionality and online business models', including:

- a. Basic Internet functionality of relevance for e-commerce
- b. Flow of money, services and profit on the Internet that impacts digital commerce discussions

#### Speakers:

- Mr. Jovan Kurbalija, Director, DiploFoundation and Head, Geneva Internet Platform
- Ms. Marion Jansen, Chief Economist of the International Trade Centre
- Mr. Rashid S. Kaukab, Executive Director, CUTS International Geneva
- Ms. Shamika N. Sirimanne, Director, Division on Technology and Logistics, UNCTAD



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