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# eCommerce Week

24–28 April 2017

Palais des Nations, Geneva



Towards inclusive e-commerce

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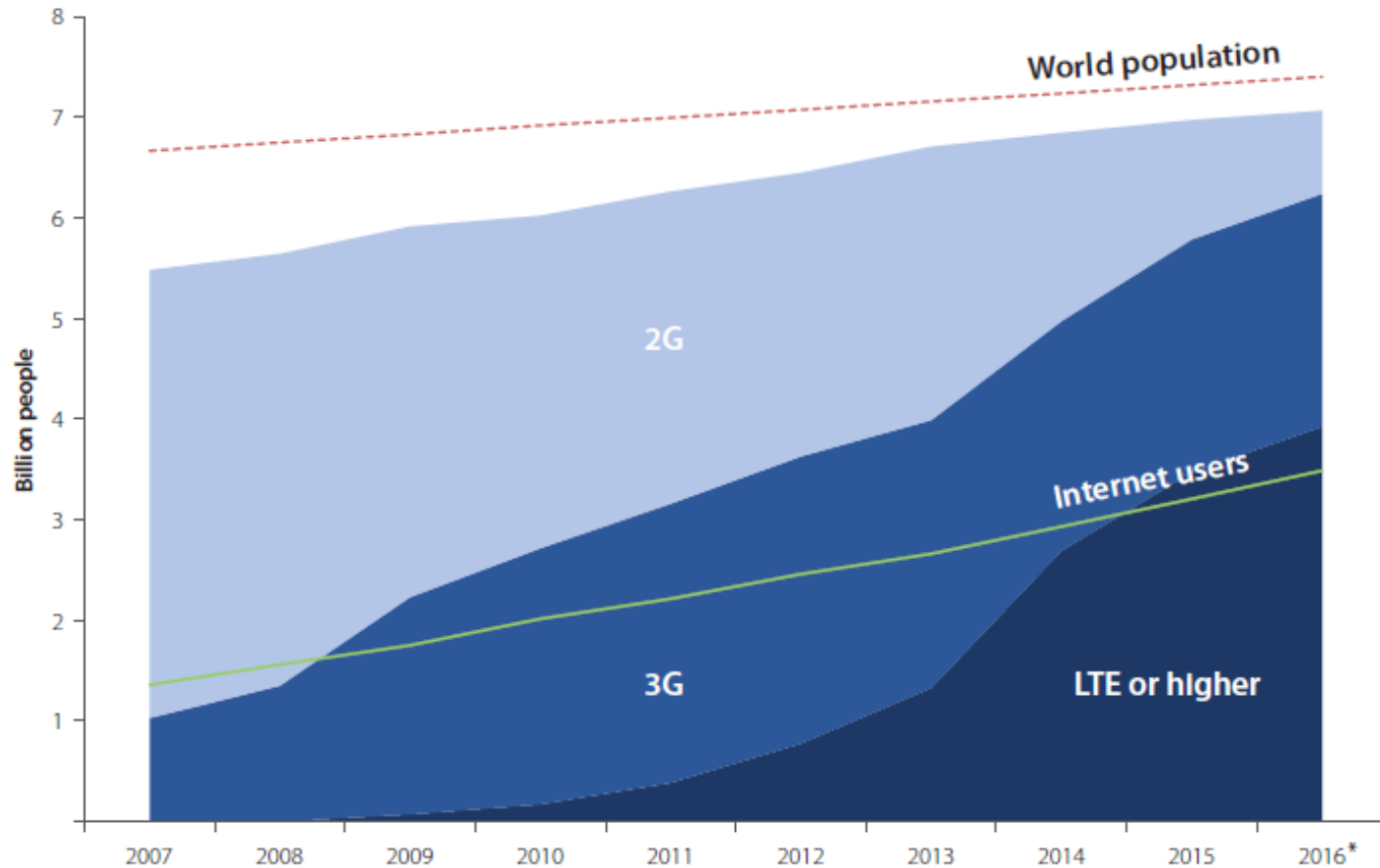
## BROADBAND CONNECTIVITY FOR E-COMMERCE



# The digital divide – global snapshot



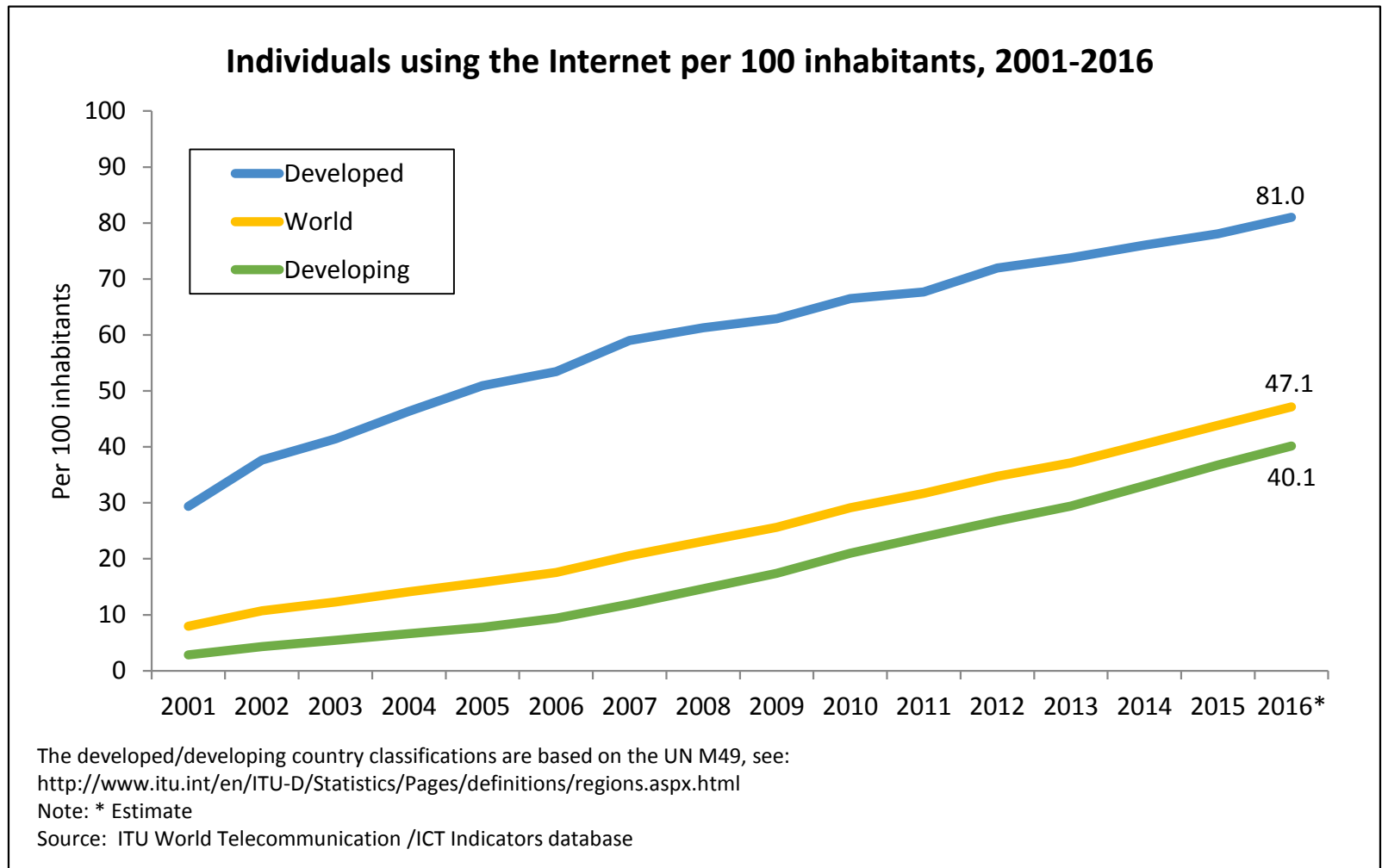
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95% of the global population live in an area that is covered by a mobile-cellular network. Mobile-broadband networks (3G or above) reach 84% of the global population but only 67% of the rural population.

Source: ITU

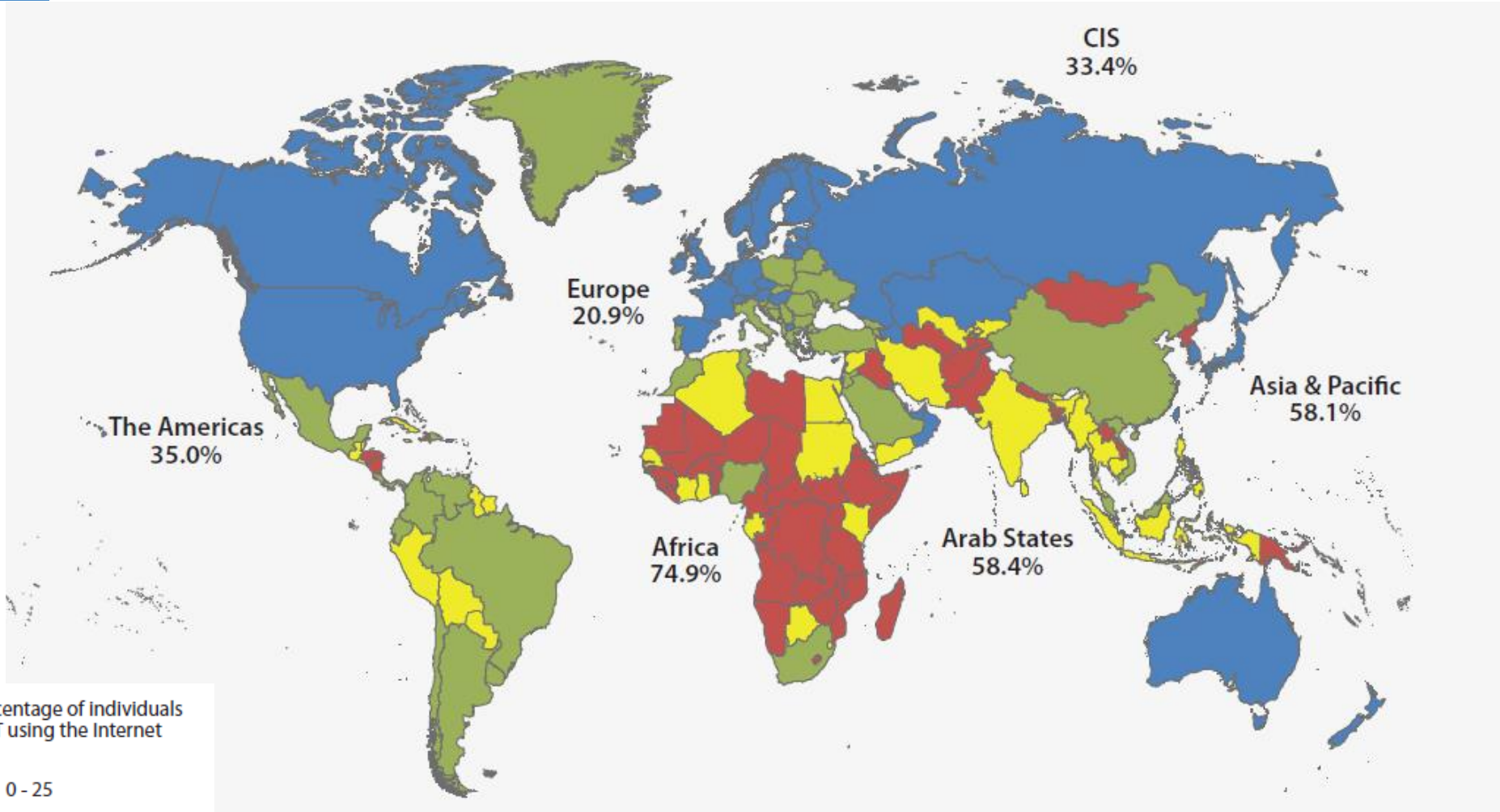
# The digital divide – global snapshot



# The digital divide - world's population offline 2016

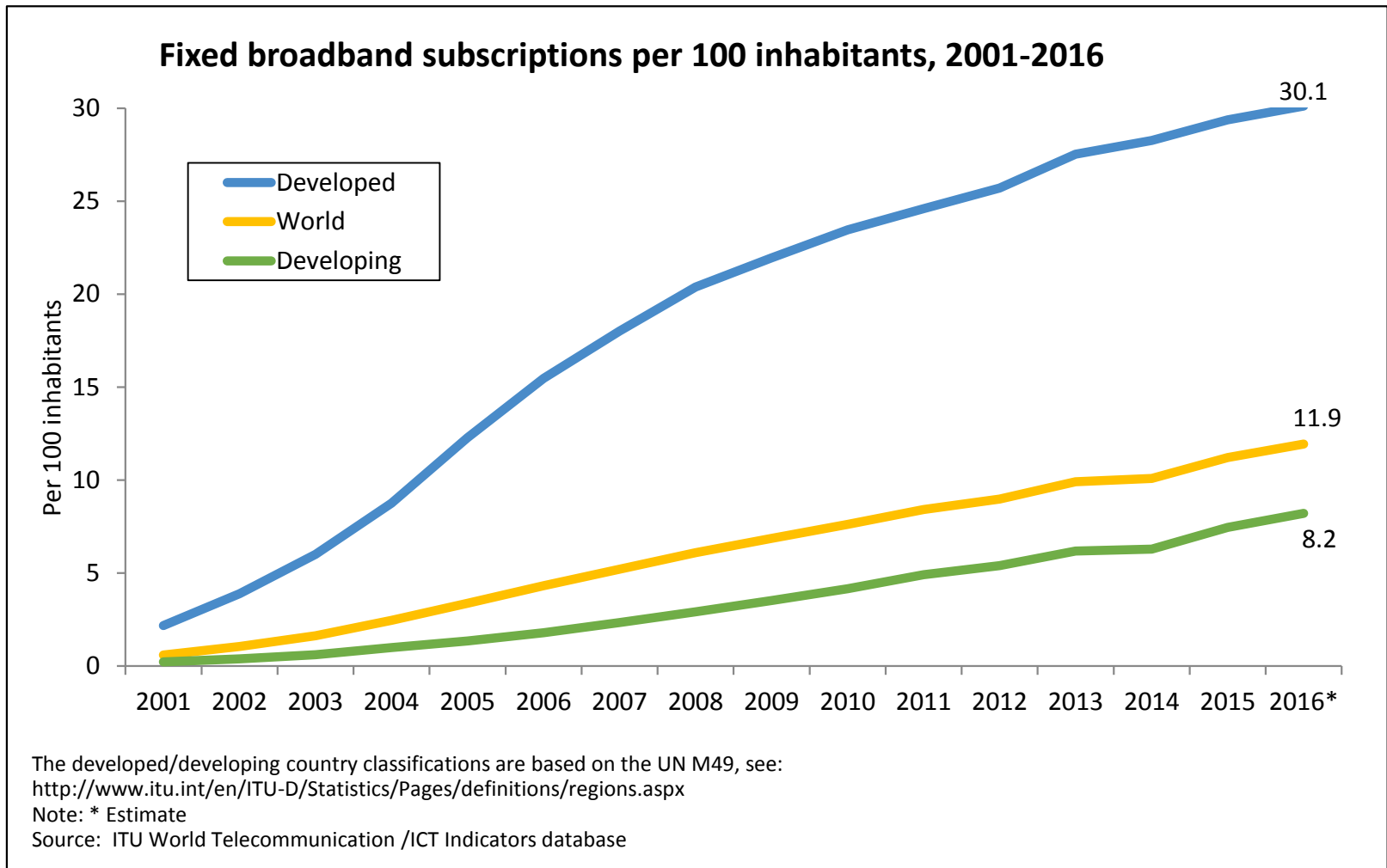


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Source: ITU

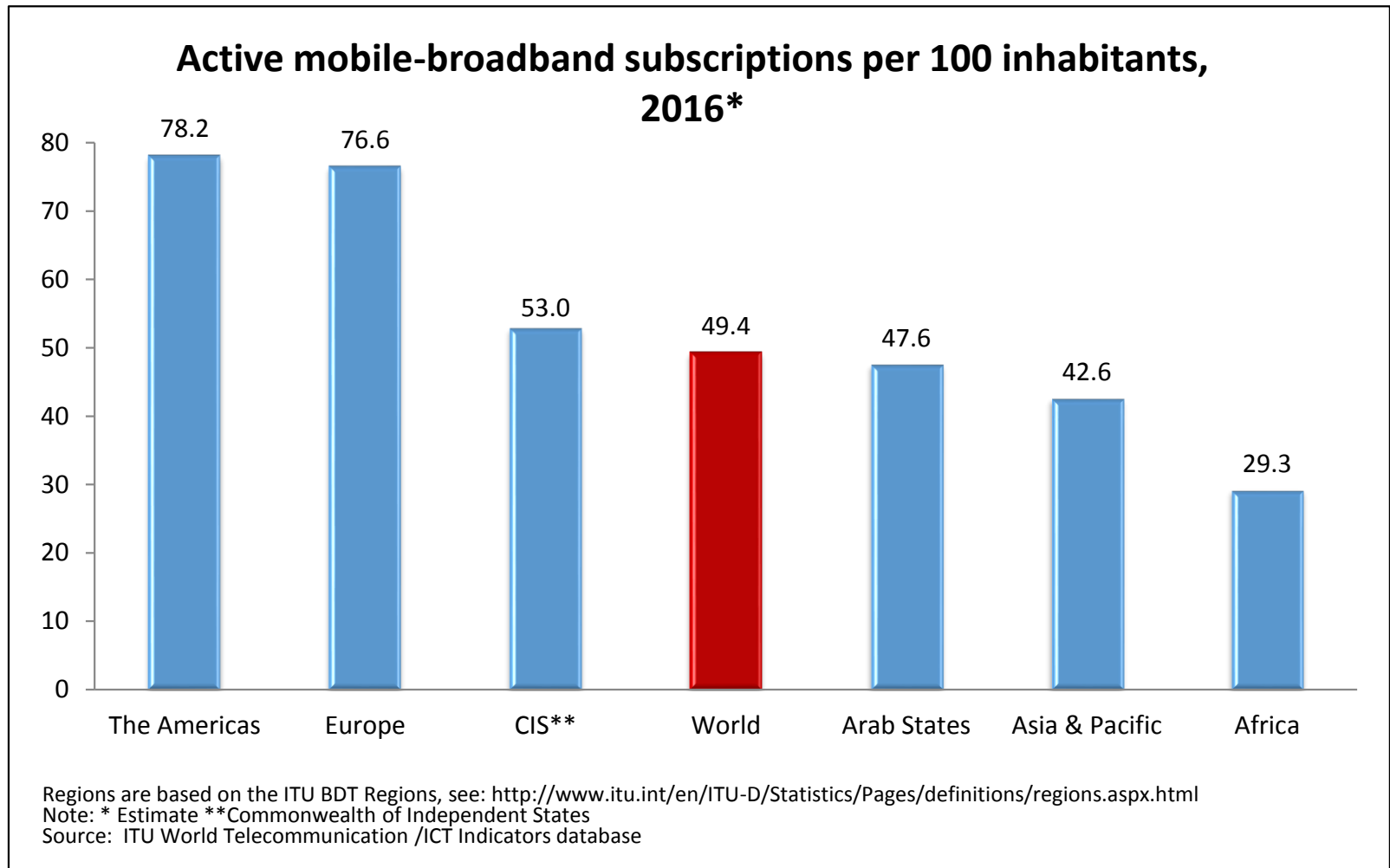
# The digital divide – global snapshot



# The digital divide – global snapshot



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# ITU's Connect 2020 Agenda



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## Connect 2020 Agenda for Global Telecommunication/ICT Development

- The global agenda to shape the future of the ICT sector was unanimously adopted at the ITU [2014 Plenipotentiary Conference](#) (PP-14), by Resolution 200 'Connect 2020 Agenda for Global Telecommunication/ICT Development'
- the Agenda is a shared vision with **goals and targets that Member States have committed to achieve by 2020** in collaboration with all stakeholders across the ICT ecosystem.

# ITU's Connect 2020 Agenda



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**Goal 1: Enable and foster access to and increased use of telecommunication/ICT**

**Goal 2: Bridge the digital divide and provide broadband for all**

**Goal 3: Manage challenges resulting from telecommunication/ICT development**

**Goal 4: Lead, improve and adapt to the changing telecommunication/ICT environment**



GROWTH



INCLUSIVENESS



SUSTAINABILITY



INNOVATION  
& PARTNERSHIP



# Connect 2020 Global Goals & Targets



by 2020...

## Goal 1 Growth – Enable and foster access to and increased use of telecommunications/ICTs



GROWTH

**55%** of **households** should **have access** to the Internet

**60%** of **individuals** should be **using the Internet**

**40%** Telecommunications/ICTs should be **40% more affordable**

## Goal 2 Inclusiveness – Bridge the digital divide and provide broadband for all



INCLUSIVENESS

**50%** of **households** access the Internet in the **developing world**; **15%** in the **LDCs**

**50%** of **individuals using the Internet** in the **developing world**; **20%** in the **LDCs**

**40%** **affordability gap** between developed and developing countries to be reduced by **40%**

**5%** **Broadband services** should cost no more than **5%** of monthly income in developing countries

**90%** of the **rural population** should be **covered by broadband services**



**Gender equality** among Internet users should be reached



Enabling environments ensuring **accessible ICTs for persons with disabilities** should be established in all countries

## Goal 3 Sustainability – Manage challenges resulting from the telecommunication/ICT development



SUSTAINABILITY

**40%** improvement in **cybersecurity readiness**

**50%** reduction in volume of **redundant e-waste**

**30%** decrease in **Green House Gas emissions per device** generated by the telecommunication/ICT sector

## Goal 4 Innovation & Partnership – Lead, improve and adapt to the changing telecommunication/ICT environment



INNOVATION & PARTNERSHIP



Telecommunication/ICT environment **conducive to innovation**



Effective **partnerships** of stakeholders in telecommunication/ICT environment

# The Broadband Commission for Sustainable Development



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The Broadband Commission for Sustainable Development was launched in September 2010 engaging in high-level advocacy to promote broadband in underserved communities to accelerate achievement of the SDGs by 2030.

The Commission is chaired by President Paul Kagame of Rwanda and Mexico's Carlos Slim Helú, with ITU Secretary-General, Houlin Zhao and UNESCO Director-General, Irina Bokova as Co-Vice Chairs.

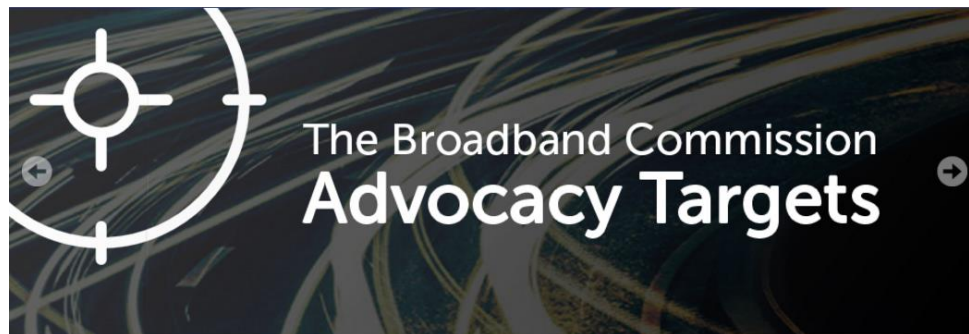
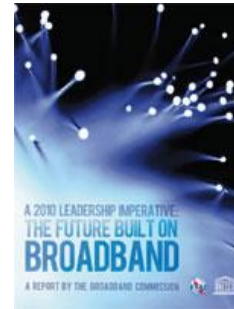
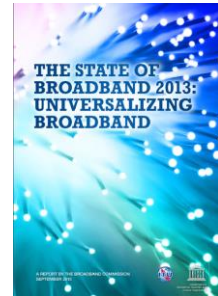
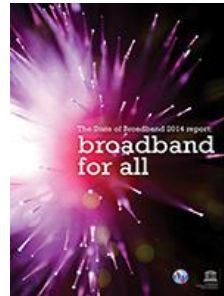
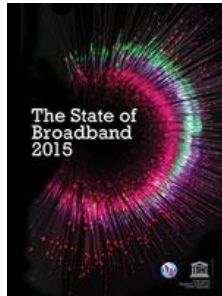
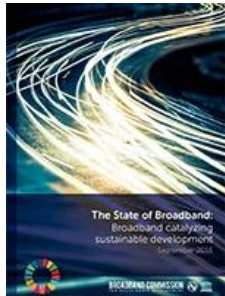


# Commission's activities



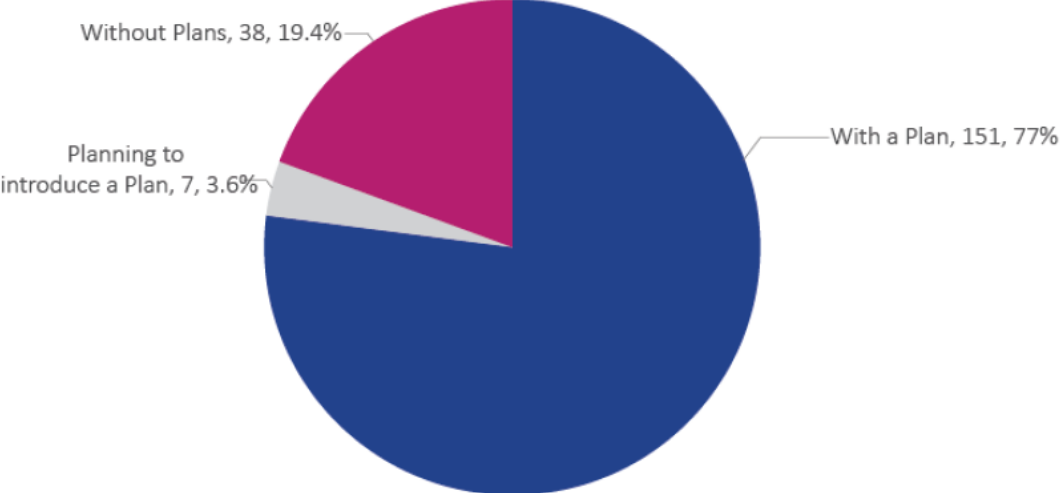
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## Flagship annual report: The State of Broadband 2010 - 2016

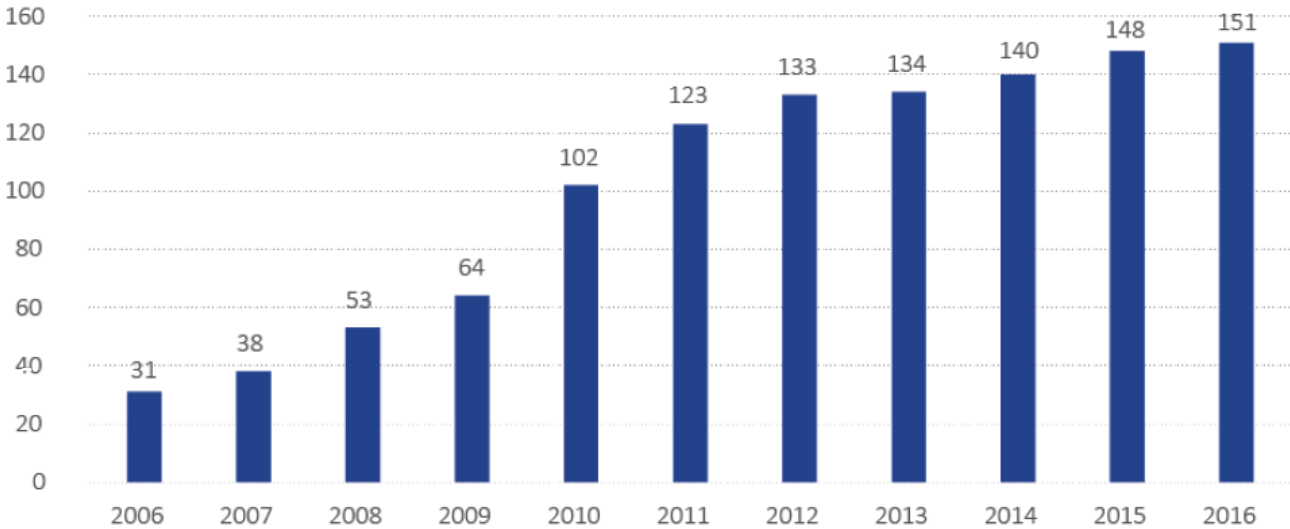


In 2011 the Commission has set clear targets for making broadband policy universal and for boosting affordability and broadband uptake

# TARGET 1: ALL COUNTRIES SHOULD HAVE A NATIONAL BROADBAND PLAN

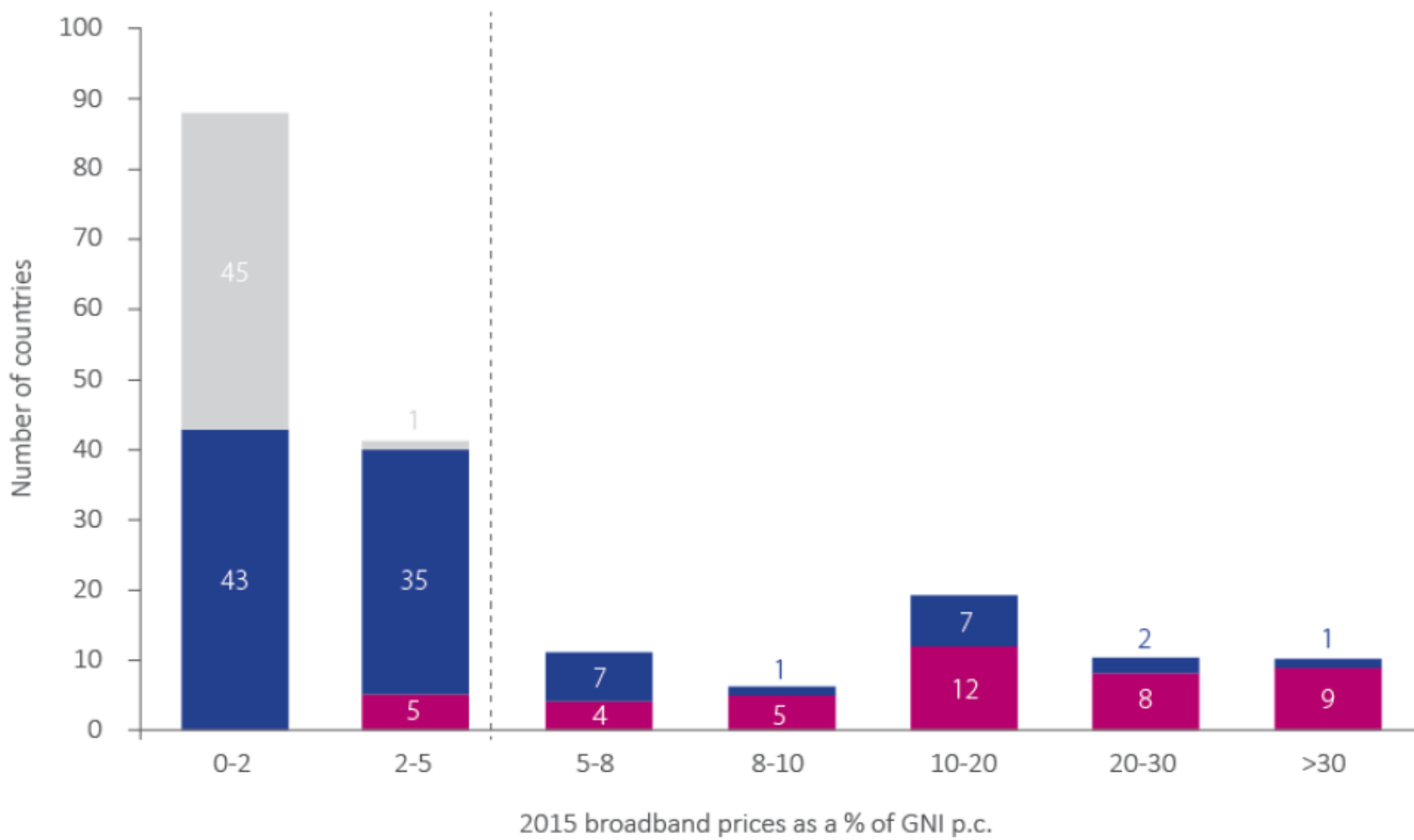


f Countries with Broadband Plans, 2006-2016



\*Source: State of Broadband 2016.

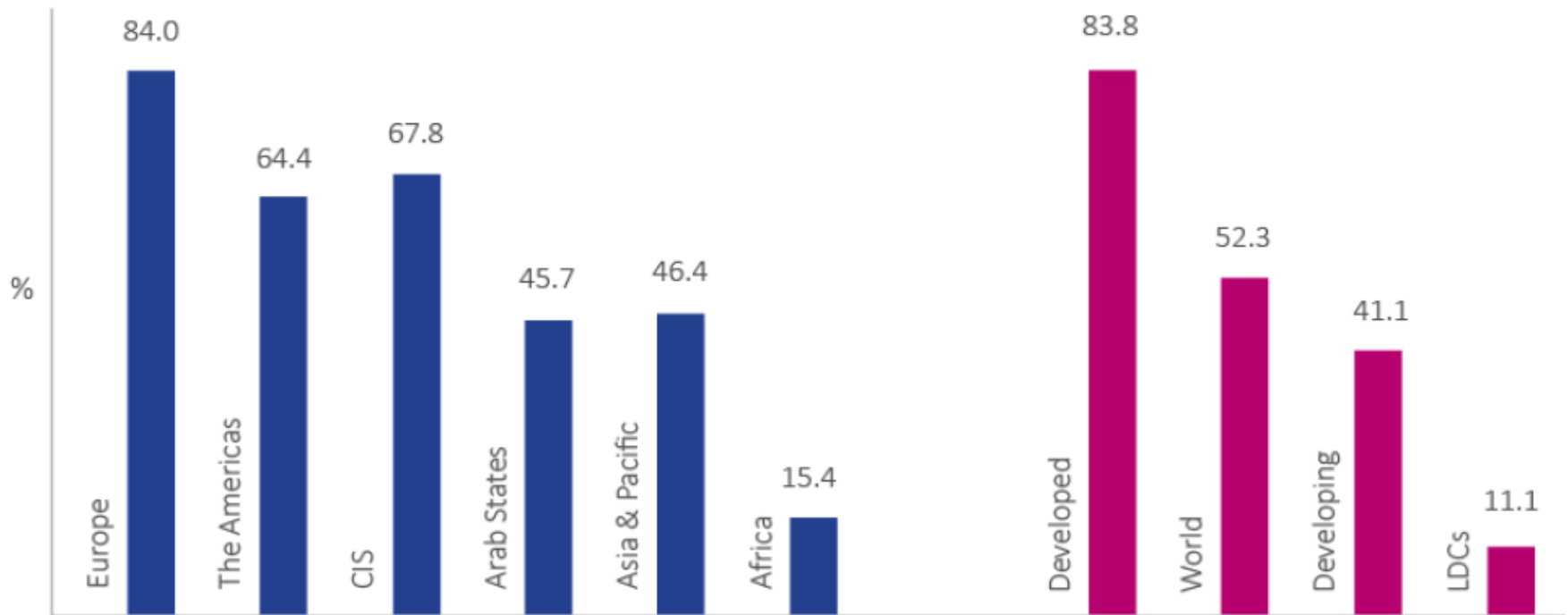
# TARGET 2: BROADBAND SERVICES SHOULD BE MADE AFFORDABLE IN DEVELOPING COUNTRIES



\*Source: State of Broadband 2016.

# TARGET 3: 40% OF HOUSEHOLDS IN DEVELOPING COUNTRIES SHOULD HAVE INTERNET ACCESS

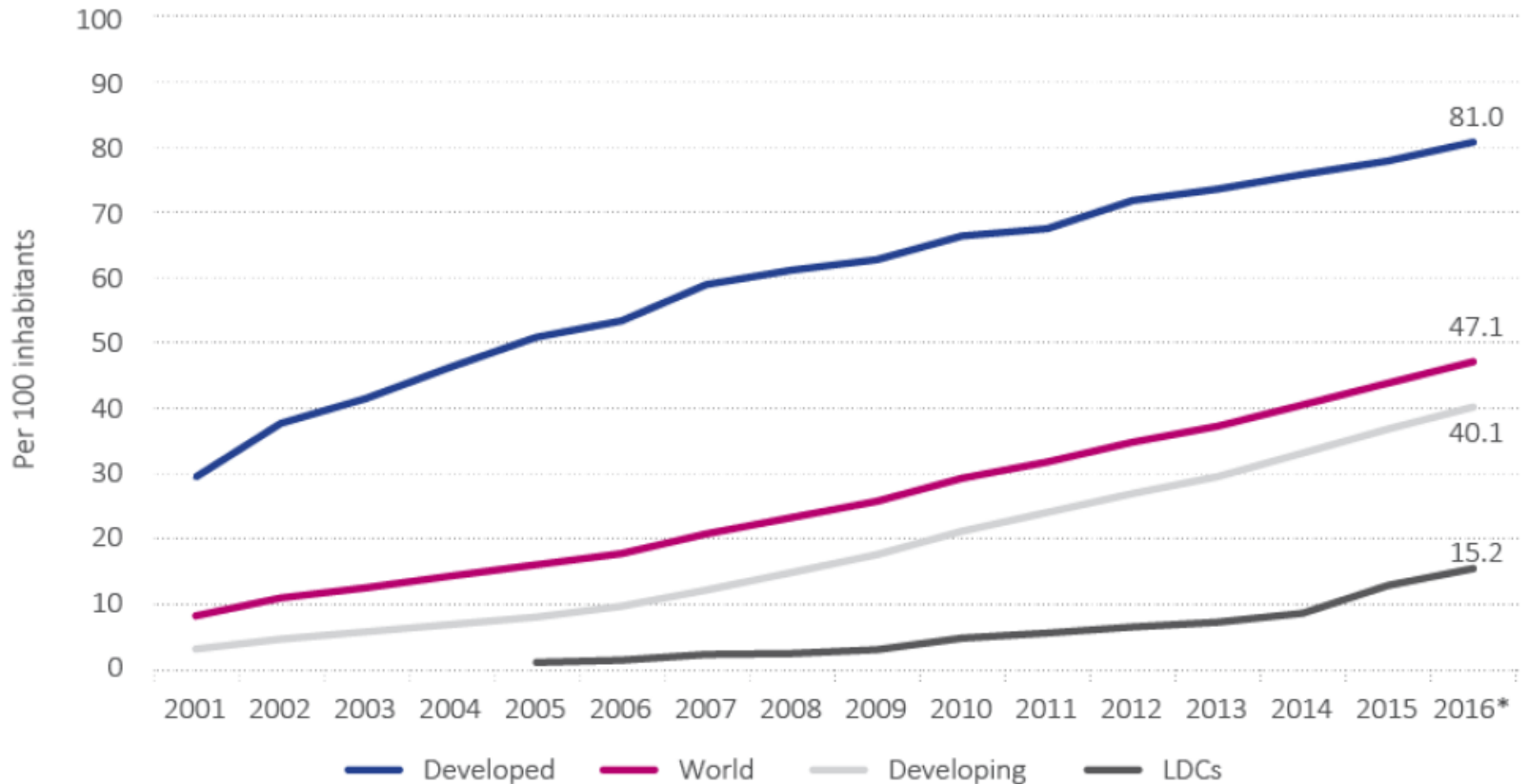
Broadband household penetration by region (2016, ITU estimates)



\*Source: State of Broadband 2016.

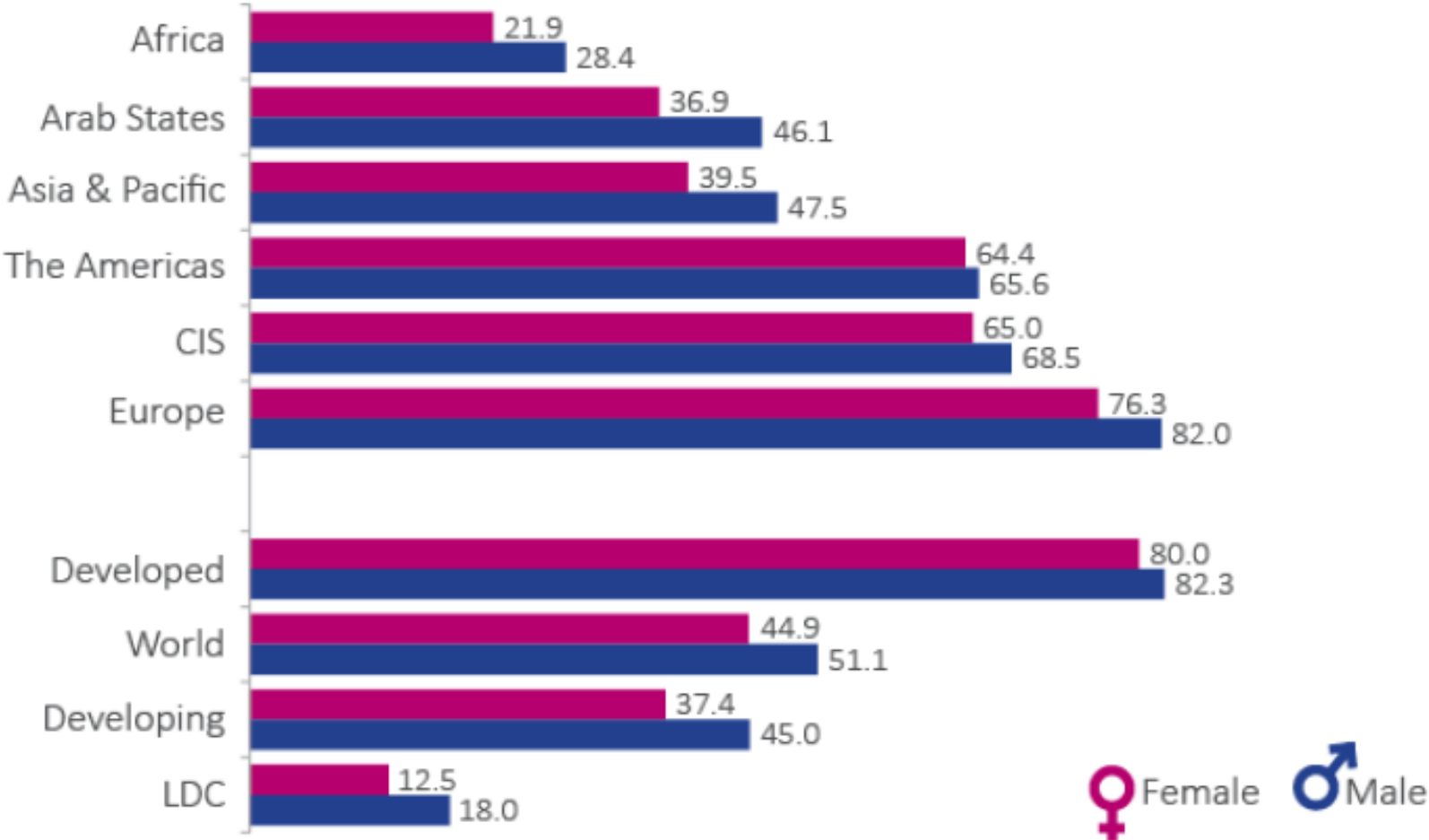
# TARGET 4: INTERNET USER PENETRATION SHOULD REACH 60% WORLDWIDE, 50% IN DEVELOPING COUNTRIES AND 15% IN LDCS

Individuals using the Internet per 100 inhabitants, 2001-2016



\*Source: State of Broadband 2016.

# TARGET 5: GENDER EQUALITY IN ACCESS TO BROADBAND



\*Source: State of Broadband 2016.



**THANK YOU**

