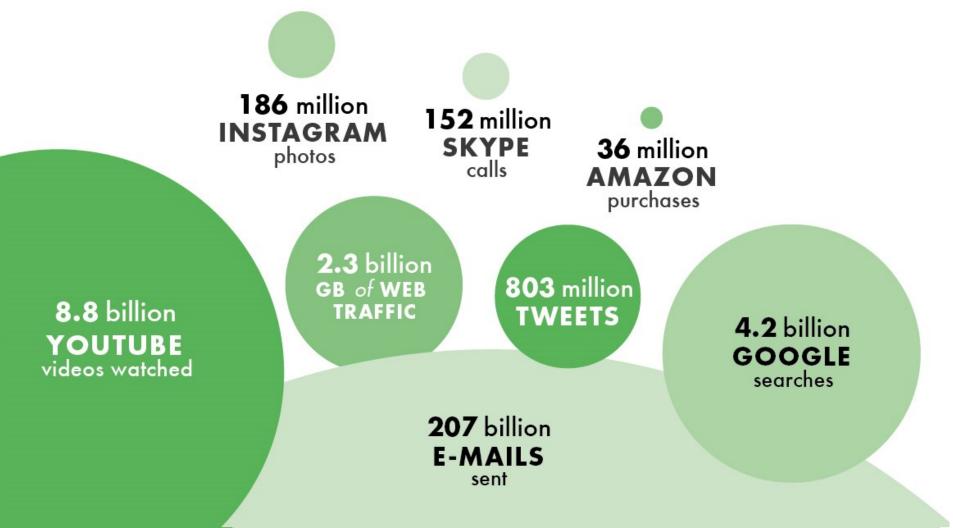
world development report

5

DIGITAL DIVIDENDS

#wdr2016

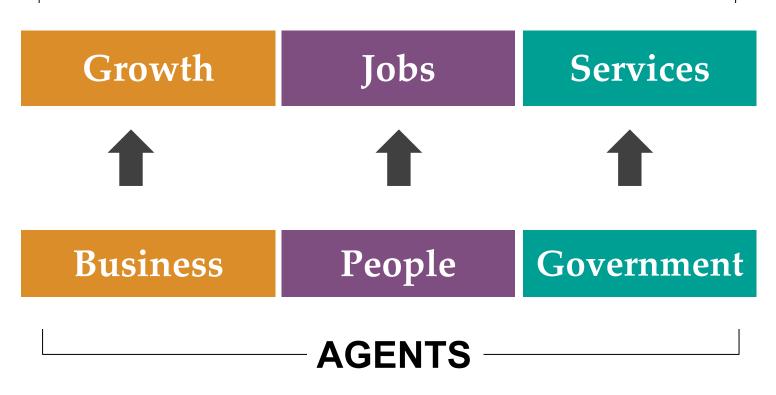
Digital revolution has brought many private benefits A typical day in the life of the internet



SOURCE: WDR 2016 team; http://www.internetlivestats.com/one-second/ (As compiled on May 29, 2015)

But are countries reaping sizable digital dividends?

- DIGITAL DIVIDENDS



Are the benefits reaching everyone, everywhere?

Digital technologies are transforming **BUSINESS**

DIGITAL MARKETPLACE

China's Online Cowboy Rounds Up Buyers 🖊 Tweet 0 in Share 0 😵 googleplus 0 📑 Like 0 By Kerry Seed | Apr 09, 2011 | 12:00 PM

Number of small & medium enterprises on Taobao (Alibaba): 5 MILLION & COUNTING

SOURCE: http://www.alizila.com/chinas-online-cowboy-rounds-buyers

Digital technologies are transforming **PEOPLE'S LIVES**

DIGITAL PAYMENTS



Where mobile money accounts outnumber bank accounts Number of mobile money accounts worldwide:

300 MILLION & COUNTING

(end of 2014)

Digital technologies are transforming **GOVERNMENT**

DIGITAL IDENTITY

 $\diamond \diamond C \cap$

INDIAN EXPRESS

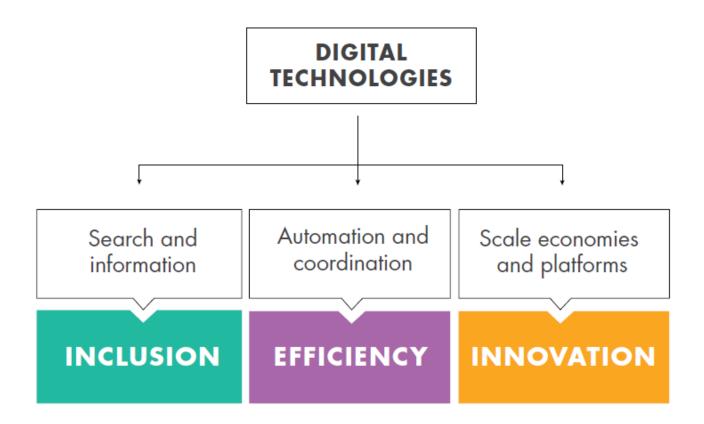
- Trafficking Victims see New life in Aadhaar

By Daniel Thimmayya | Published: 30th March 2015 06:00 AM Last Updated: 30th March 2015 10:57 AM



Indians with digital identity: 950 MILLION & COUNTING

SOURCE: http://www.newindianexpress.com/cities/chennai/Trafficking-Victims-see-New-life-in-Aadhaar/2015/03/30/article2737396.ece The main mechanisms to promote development



Expand the information base, lower information costs and create information goods

Then why the deep pessimism surrounding the global economy?

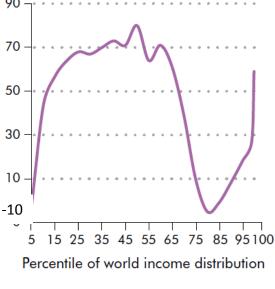
a. Global productivity

Five-year moving average of median growth of labor productivity per hour worked, in percent, in 87 countries.



b. Global inequality

Percentage change in real income between 1998 and 2008 at different levels of world income distribution in 2003 prices



People

c. Global governance

Share of elections that are free and fair (%)



Not because of digital technologies, but in spite of them

SOURCE: Total Economy Database, Conference Board; and WDR 2016 team; Christoph Lakner and Branko Milanovic 2013; Bishop and Hoeffler 2014.

Business

A significant digital divide remains ...



6 BILLION without BROADBAND



4 BILLION without INTERNET



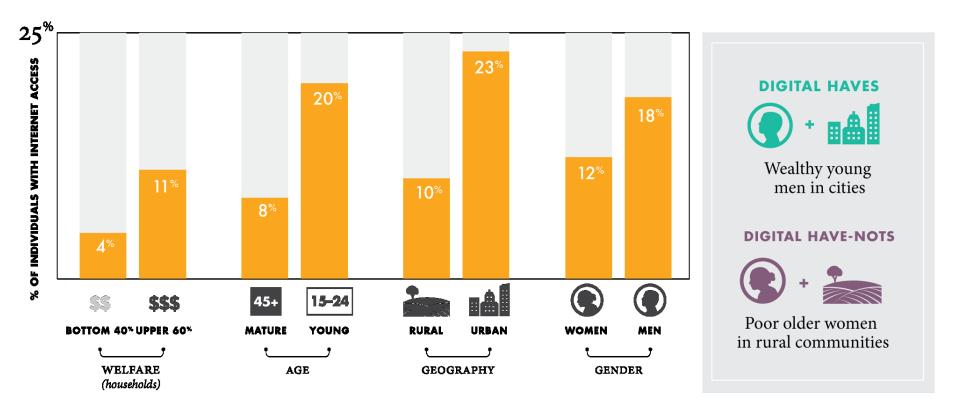
2 BILLION *without* MOBILE PHONES



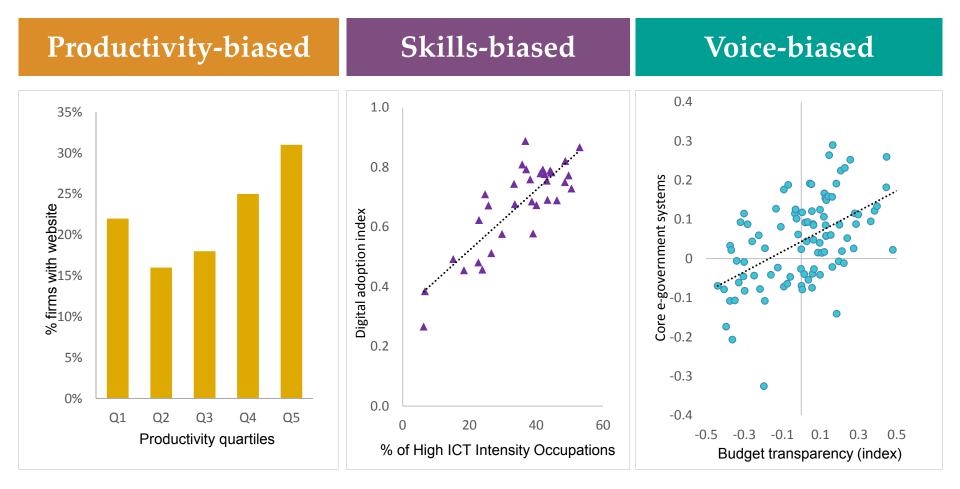
0.4 BILLION without A DIGITAL SIGNAL

SOURCE: WDR 2016 team based on Research ICT Africa and ITU data

... between and within countries—in access and capability

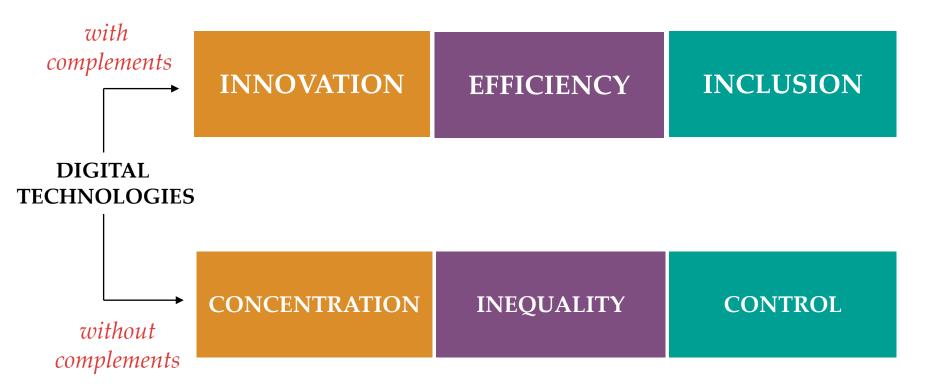


Digital technologies tend to be:



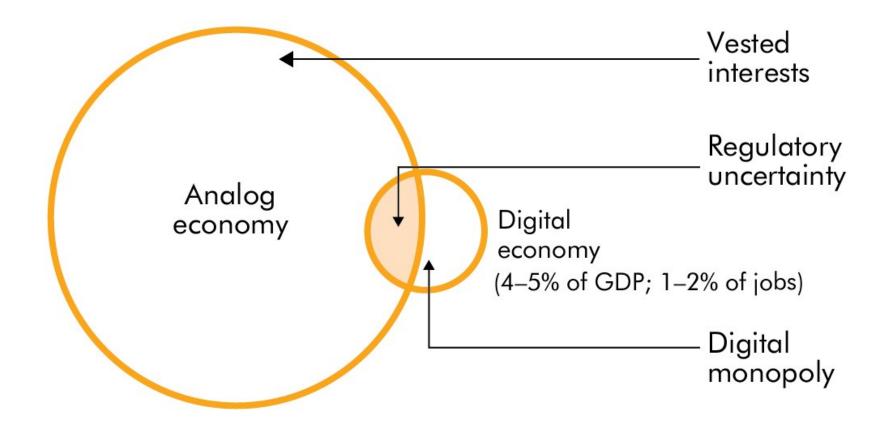
Limiting the aggregate gains from the digital revolution

3. Digital technologies hold benefits as well as risks

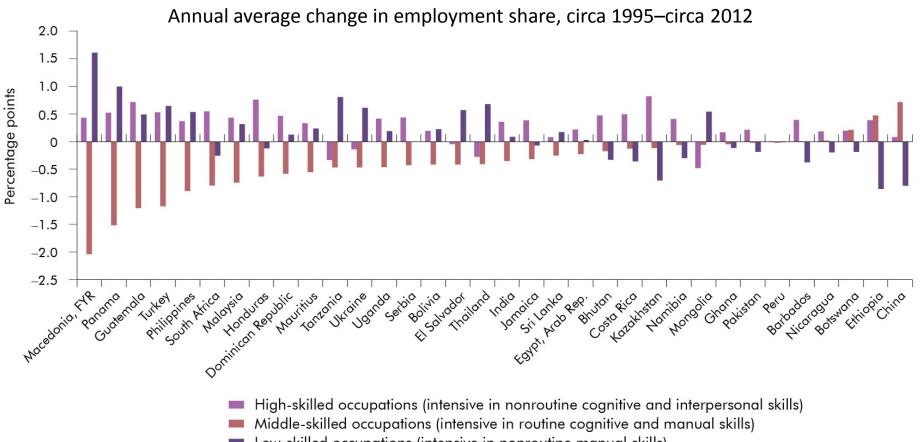


What are those complements?

Scale without **COMPETITION**



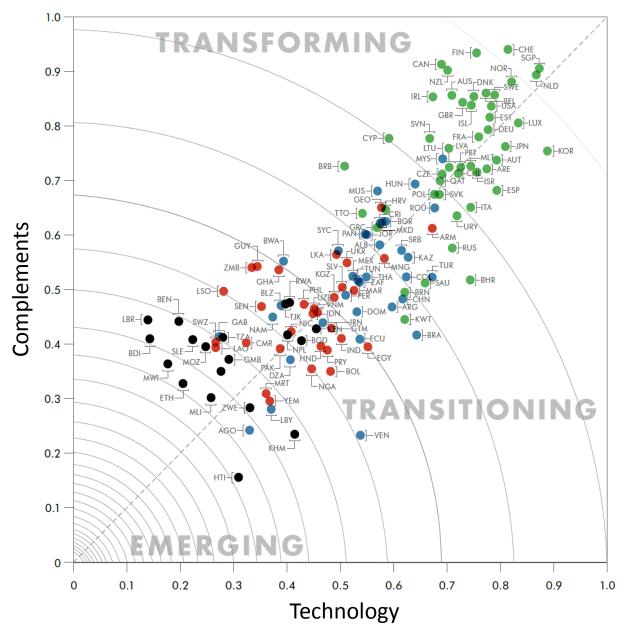
Automation without SKILLS



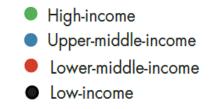
Low-skilled occupations (intensive in nonroutine manual skills)

Information without **ACCOUNTABILITY**

CHANNELS ———				
Informing citizens	High			
Automating tasks	Medium	GOVERNMENT CAPABILITY	SER	
Citizens feedback	Medium		ERVIC	(-)
Provider management	Low			INCLUSION
	Π			
Free and fair elections	High	CITIZEN EMPOWERMENT	LIVERY	EFFICIENCY
Informed voting	Medium		ERY	
Collective action	Low			INNOVATION



Race between technology and complements



Complements: Index of quality of institutions, skills and regulations.

Technology: Index of quality of access to internet and related technologies.

SOURCE: WDR 2016 team. For more details see figure 5.3 in the full Report.

The WDR 2016 proposes policies at three levels

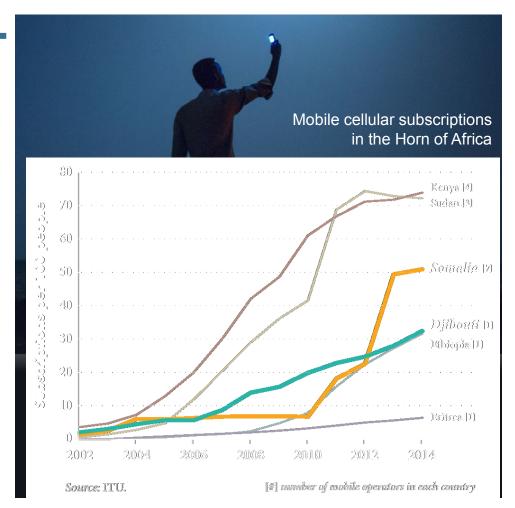


SECTORAL POLICIES

Making internet access universal, affordable, open and safe

SUPPLY SIDE ISSUES

- Competition policy
- Public-private partnerships
- Effective telecom & internet regulation



SECTORAL POLICIES

Making internet access universal, affordable, open and safe

DEMAND SIDE ISSUES

- Protecting personal privacy
- Cybersecurity
- Censorship and content filtering



"On the Internet, nobody knows you're a dog."

2014

"Now Google and its like are surveillance machines that know not only that you're a dog but whether you have fleas and which brand of meaty chunks you prefer." (Economist)

NATIONAL PRIORITIES

Analog foundations for a digital economy

		EMERGING	TRANSITIONING	TRANSFORMING	
REGULATIONS that promote competition and entry	-	Remove barriers to adoption	Competition regulation and enforcement	Platform competition	
SKILLS to leverage digital opportunities	-	Foundational skills and basic ICT literacy	Prepare for careers instead of jobs	Facilitate lifelong learning	
INSTITUTIONS that are capable and accountable	→	Mobile phone– based services and monitoring	e-government delivery and citizen engagement	Participatory policy making and digital collaboration	

GLOBAL COOPERATION

International consensus on cross-border issues

- A governance model for an open and safe internet
- Removing barriers to a global digital market
- Leveraging information for sustainable development
 - Get wired
 - Build platforms
 - Go global

Digital development strategies need to be broader than ICT strategies

Understand the importance of analog complements

- Regulations that allow firms to connect and compete
- Skills that leverage technology
- Institutions that are accountable and capable

Match policies to the level of digital development

- Emerging: Lay the foundations by promoting digital adoption
- Transitioning: Enable everyone to take advantage of new technologies
- Transforming: Deal with the wicked problems faced in the new economy

The payoff

• Increasing digital dividends: Faster growth, more jobs and better services

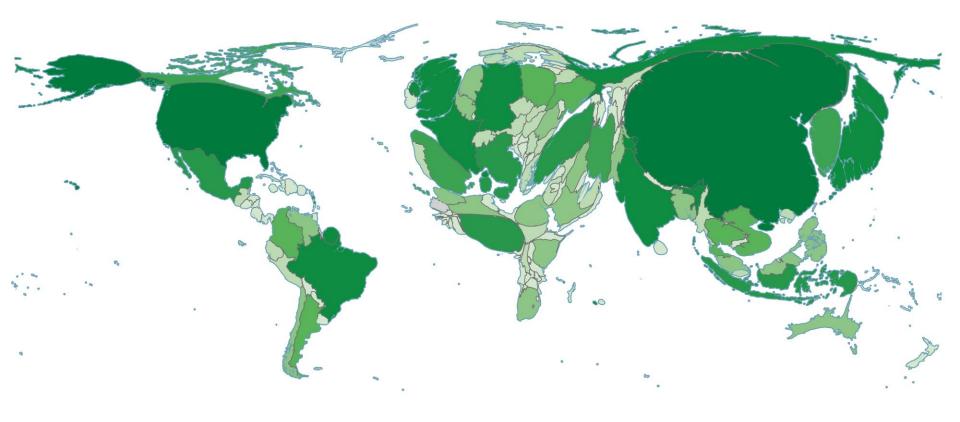
DIGHAL

#wdr2016 www.worldbank.org/wdr2016



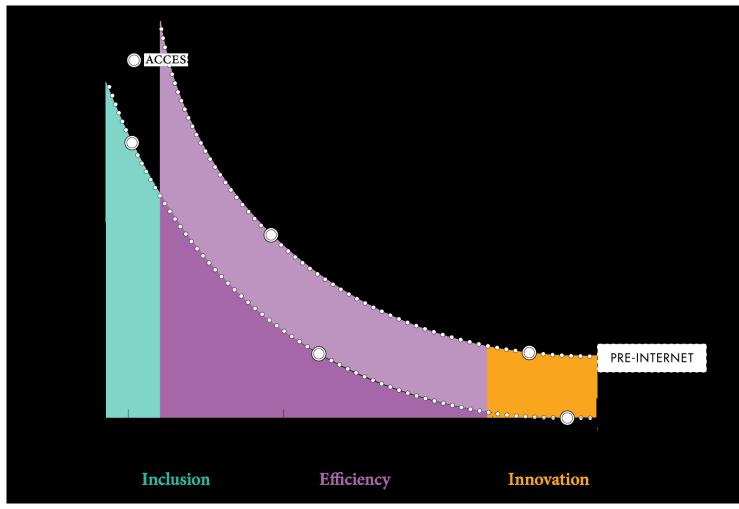
Backup slides

Digital technologies have spread rapidly The world, based on internet population (2014)



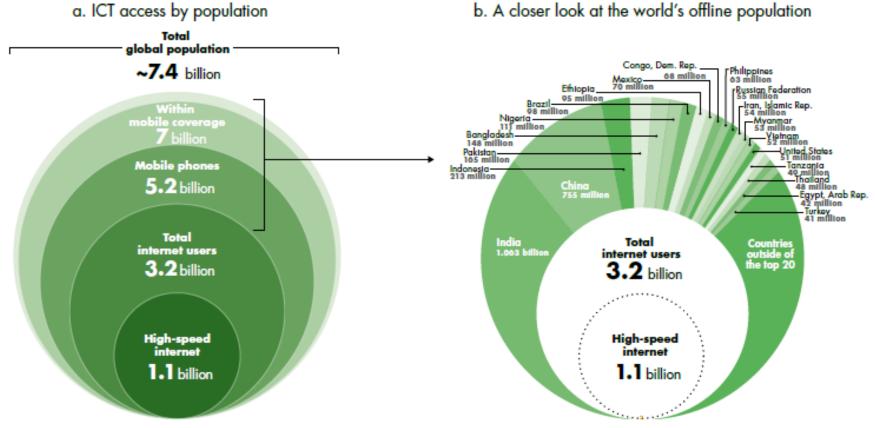
How the internet affects development

DECREASING MARKET AND NON-MARKET TRANSACTION COSTS

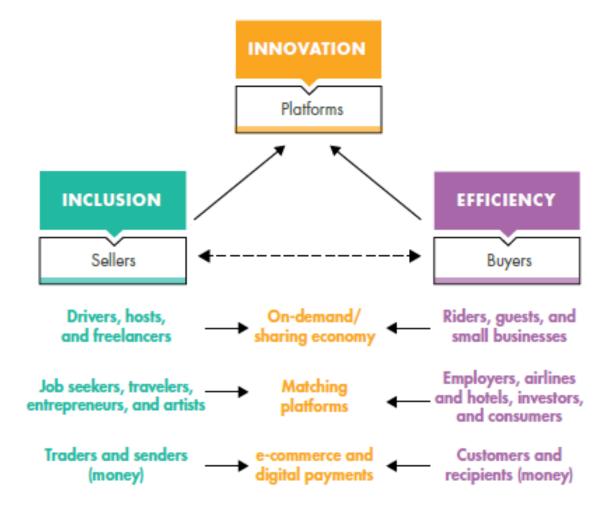


#1. A significant digital divide remains

Between and within countries, as well as in access and capability

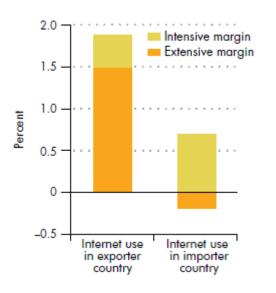


Many digital transactions involve all three mechanisms and a two-sided market

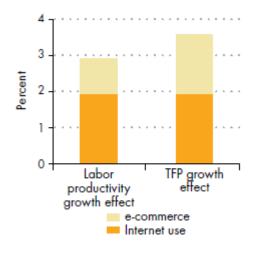


Digital technology creates opportunities to accelerate growth

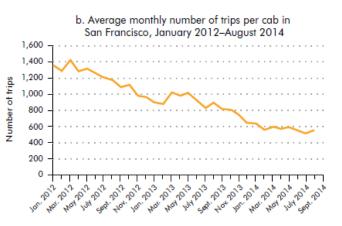
TRADE



PRODUCTIVITY



COMPETITION



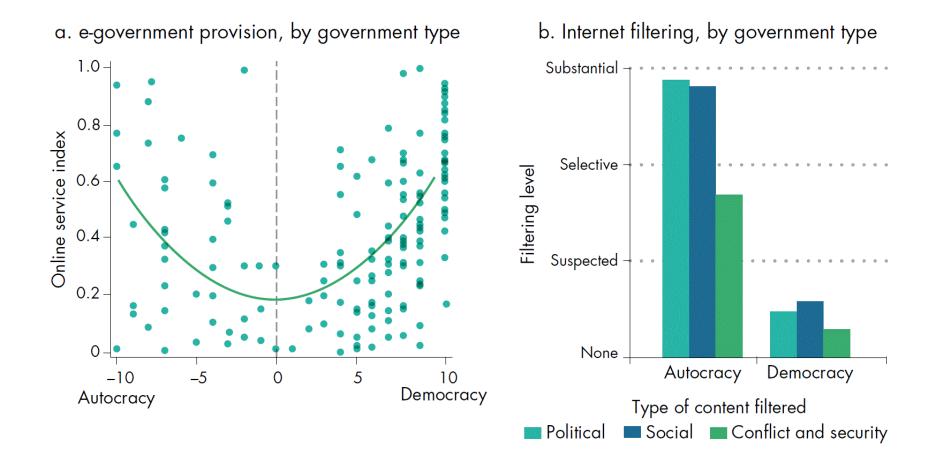


100 Maximur 75th percentile 80 Media % of firms using these technologies Mean 60 25th percentile Minimum 40 20 0 Cloud compating RAN Internet Cloud compairing $^{\circ}$ equichose Digital technologies

....but many firms are not adopting them. Why?

SOURCE: WDR16 team, Osnago and Tan 2015, Nguyen and Sc. for the 2016 WDR, Eurostat, circa 2014 (EU, various years).

Information without **ACCOUNTABILITY**



Dealing with the downside risks of the digital economy

